

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses

8

Health Centers that Responded

7/30 (23%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 1 (14%)	Mid-size: 2 (29%)	Small: 4 (57%)
Health Center Location	Urban: 0 (0%)	Rural: 7 (100%)	
Respondent Role	Executive Leadership: 5 (63%)		
	Frontline/Operations: 3 (38%)	Clinical: 2 (67%)	Non-Clinical: 1 (33%)

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=4)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=3)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=6)

Specific T/TA Need	State	National
Address the needs of older and aging adults	100%	50%
Learn about emerging clinical topics and best practices for working with certain groups of patients (e.g., patients who smoke or those with congenital syphilis, hepatitis C, Alzheimer's and related dementias, maternal and children's health, adolescent health, justice-involved, cancer care, etc.)	83%	73%

POPULATION HEALTH AND SDOH (N=6)

Specific T/TA Need	State	National
Develop workflows and Health Information Technology (Health IT) skills to help with data collection, management, and analyzing special and other health center populations	67%	68%
Assess and address the needs of patients who are experiencing lack of transportation (including access to public transportation)	67%	73%
Assess and address the needs of patients who are justice-involved	67%	38%
Build programs and partnerships to address SDOH to improve health inequities	67%	68%

WORKFORCE (N=5)

Specific T/TA Need	State	National
Address organizational and community resilience	80%	45%
Develop or improve project management skills	80%	56%
Develop or improve staff management skills	80%	64%
Develop organizational strategies to reduce staff burnout	80%	68%
Improve job satisfaction	80%	64%
Build effective processes for recruiting clinical staff	80%	76%

FINANCIAL SUSTAINABILITY (N=4)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

EMERGENCY PREPAREDNESS (N=5)

Specific T/TA Need	State	National
Develop an emergency response plan	80%	56%
Develop an emergency preparedness plan that complies with local, state, and federal regulations to address infectious and vector-borne disease hazards	80%	60%
Interruptions in communications, including cyber attacks	80%	71%
Communicate with patients about the emergency	80%	63%

PATIENT EXPERIENCE (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

TECHNOLOGY (N=2)

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