

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses

5

Health Centers that Responded

2/7 (29%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 1 (50%)	Mid-size: 0 (0%)	Small: 1 (50%)
Health Center Location	Urban: 2 (100%)	Rural: 0 (0%)	
Respondent Role	Executive Leadership: 1 (20%)		
	Frontline/Operations: 4 (80%)	Clinical: 2 (50%)	Non-Clinical: 2 (50%)

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=0)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=4)

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POPULATION HEALTH AND SDOH (N=4)

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WORKFORCE (N=5)

Specific T/TA Need	State	National
Support professional development for young professionals and early to mid-career staff	80%	68%
Develop or improve project management skills	80%	56%
Create equitable and sustainable compensation packages for staff	80%	50%

FINANCIAL SUSTAINABILITY (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

EMERGENCY PREPAREDNESS (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

PATIENT EXPERIENCE (N=4)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

TECHNOLOGY (N=5)

Specific T/TA Need	State	National
Increase data literacy / Increase data literacy for healthcare staff	100%	56%
Protect your health center's data from hackers	80%	66%
Increase patient and provider use of patient portals	80%	46%

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