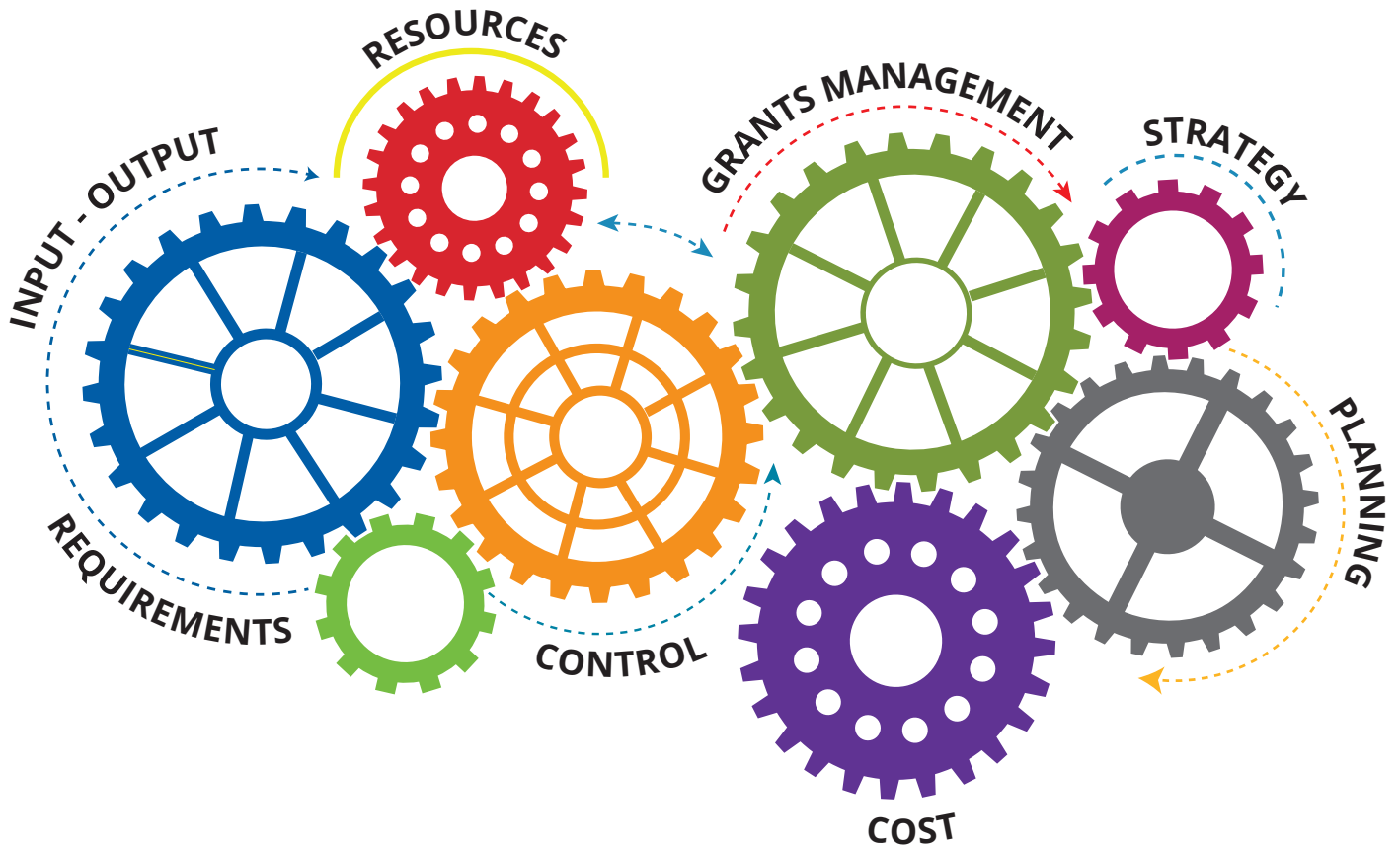




NATIONAL ASSOCIATION OF
COMMUNITY HEALTH CENTERS®



Financial Operations Management III

*Effective Leadership and Management
Practices for Community Health Center Leaders*

2025 TRAINING

Financial Operations Management III

Effective Leadership and Management Practices for Community Health Center Leaders

May 21–22, 2025

This training will provide Continuing Education Unit (CEU) and Continuing Professional Education (CPE) credits. Recommended CEUs and CPE credit units in the “Specialized Knowledge” category will be available for this program and posted on our website by December 1, 2024.

Delivery Method:
Virtual

Prerequisites/Pre-Work:
None

Program Level:
Advanced

Duration of Training:
Two Days

Advance Preparation:
None

If you have any questions, please reach out to eventlogistics@nachc.com.

2025 TRAINING

Financial Operations Management III

Effective Leadership and Management Practices for Community Health Center Leaders

This comprehensive training covers essential leadership and management practices needed for effective financial operations in community health centers. Participants will gain insights on navigating crises, improving cost management, enhancing fraud detection and internal controls, and optimizing provider compensation systems. Additionally, the sessions will explore the importance of corporate compliance, leadership’s role in maintaining regulatory adherence, and the transition towards value-based care. This training aims to equip healthcare leaders with actionable strategies for improving organizational performance and ensuring financial stability.

Learning Objectives:

- ▶ Develop strategies for effective financial crisis management and build resilience against economic disruptions and regulatory changes.
- ▶ Implement benchmarking tools, dashboards, and internal controls to optimize operational efficiency and fraud prevention.
- ▶ Understand and apply value-based care principles and provider compensation strategies to improve performance and staff retention.

Virtual • May 21–22, 2025

Pricing Information:

Early Bird Registration Fee: \$875 if registration received by May 7, 2025

Regular Registration Fee: \$975 if received after May 7, 2025

Registration Cut-off Date: May XX, 2025



To register online for these seminars, visit: www.nachc.org and click Trainings & Events. For questions, comments or complaints contact trainings@nachc.org or 301-347-0400



ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org. (Sponsor #108392)

This program was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$6,625,000 with 49 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.



Financial Operations Management III *Effective Leadership and Management Practices for Community Health Center Leaders*

Day 1 • Wednesday, May 21, 2025

11:00 am – 12:30 pm **Crisis Management And Financial Resilience**

This session will focus on equipping healthcare leaders with the skills to navigate financial disruptions effectively. Participants will learn to develop contingency plans for crises such as funding cuts, public health emergencies, or regulatory shifts. The session covers strategies to build financial reserves, manage liquidity, and mitigate financial risks tied to legal challenges and evolving regulations. Attendees will also gain insights into leading financial recovery efforts, ensuring organizational stability and service continuity post-crisis.

Jeff Allen, CPA, Partner, Forvis Mazars

2.4 CPE Specialized Knowledge – Technical / 2.0 CEU

12:30 – 12:45 pm **Break**

12:45 pm–2:15 pm **Benchmarking and Analyzing Costs for Improving Operations**

In today's competitive healthcare landscape, it is essential for Community Health Centers (CHCs) to utilize strategic tools and benchmarks to manage costs, productivity, and revenue effectively. This session, focused on "Developing the Dream Dashboard for the C-Suite," will guide participants through the process of creating a comprehensive, data-driven dashboard tailored to the needs of executive leadership. Attendees will learn about key health center industry benchmarks and how to apply them in practice to establish clear goals and objectives. These benchmarks will serve as the foundation for budgeting and financial planning, enabling CHCs to realize better financial performance. By integrating these metrics into a dynamic dashboard, participants will be equipped to provide C-suite leaders with real-time insights that support informed decision-making and drive organizational success.

Scott Gold, CPA, Partner, Forvis Mazars

3.8 CPE Specialized Knowledge – Technical / 3.25 CEU

2:15 – 3:15 pm **Break**

2:15 – 3:30 pm **Evaluating Fraud Risks and Improving Internal Controls**

Fraud can wreak havoc on an organization's financial performance and undermine business objectives. No business is immune from the risks associated with fraud, and community health centers are no exception. Health care organizations have some unique and rampant risks for fraud and embezzlement. This session will cover evaluating risk and improving internal controls.

Scott Gold, CPA, Partner, Forvis Mazars

3.8 CPE Specialized Knowledge – Technical / 3.25 CEU

3:30 – 3:45 pm **Break**

Day 1 • Wednesday, May 21, 2025

3:45 – 5:00 pm

Provider Compensation and Incentive Programs

This session will focus on the importance of cash flow analysis for decision-making purposes. This session will give you the skills you need to conduct liquidity and profitability ratio analysis, assess the impact that changes in costs have on financial statements and understand how these relate to a company's financial targets.

Curt Degenfelder, *President, Degenfelder Health*

1.5 CPE Specialized Knowledge – Technical / 1.25 CEU

Day 2 • Thursday, May 22, 2025

11:00 am – 12:30 pm **Provider Compensation and Incentive Programs, continued**

1.5 CPE Specialized Knowledge – Technical / 1.25 CEU

12:30 – 2:45 pm

Break

12:45 – 2:00 pm

Corporate Compliance: Integrating Leadership and Management

Maintaining compliance with applicable legal requirements cannot rest on the health center's Compliance Officer alone. Instead, compliance should be viewed similarly to other organization-wide initiatives that require both leadership and management to be successful. This session will explain the role of accountability for compliance, elements of an effective strategy for maintaining compliance, and tools for managing the implementation of a compliance program.

Dianne K. Pledgies, *Partner and Compliance Counsel, Feldesman Leifer LLP*

2.6 CPE Specialized Knowledge – Technical / 2.25 CEU

2:15 – 2:30 pm

Break

2:30 – 3:30 pm

Corporate Compliance: Integrating Leadership and Management, continued

2.0 CPE Specialized Knowledge – Technical / 1.75 CEU

3:30 – 3:45 pm

Break

3:45 – 5:00 pm

Value-Based Care: Moving from Passive Participation to Active Management

Overview: In the ever-evolving healthcare landscape, the transition towards value-based care is a critical shift that requires health centers to think differently about how their approach to performance management, health center operations, and general execution will need to adjust over time. In this session, we will explore the capabilities necessary for successful participation in value-based care models, as well as what will be required to take the next step in maturing as a value-based entity.

Brandon Hill, *Managing Director, Forvis Mazars*

2.0 CPE Specialized Knowledge – Technical / 1.75 CEU

REGISTRATION FORM

2025 TRAINING

Financial Operations Management III Effective Leadership and Management Practices for Community Health Center Leaders

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (____) _____ Fax (____) _____

COST INFORMATION*

Early Bird Registration \$875 per person
(if received by May 7, 2025) \$ _____

Regular Registration \$975 per person
(if received after May 7, 2025) \$ _____

PAYMENT INFORMATION

(Payment **MUST** be received with registration form.)

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed \$ _____

Card Number _____ Exp. Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

*Note: Registration is not final until NACHC confirmation is received.
This may take up to two weeks from NACHC's receipt of REGISTRATION FORM.*



NATIONAL ASSOCIATION OF
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2025 TRAINING Financial Operations Management III Effective Leadership and Management Practices for Community Health Center Leaders

THREE WAYS TO REGISTER



ELECTRONICALLY

Online registration is available. Go to www.nachc.org. Click Trainings, find the date and name of the training and click "register now."



MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
**Mail Registration by
April 9, 2025**



FAX

Send registration form with credit card information to (301) 347-0457.
**Fax Registration by
April 30, 2025**

NOTE: Registration forms will not be processed without payment.

ATTENDEE CANCELLATION POLICY:

All Cancellations must be in writing and must be received at NACHC on/before May 7, 2025.

- Cancellations received on/before May 7, 2025 will be assessed a \$100 processing fee.
- Cancellations received after May 7, 2025 are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to the Training and Technical Assistance Department at eventlogistics@nachc.com.

NACHC CANCELLATION POLICY:

If NACHC cancels or postpones a conference or online offering, NACHC will automatically issue a 100% registration refund.

For more information on our cancellation policies please contact our offices at 301-347-0400.