CODING & DOCUMENTATION

2 PART WEBINAR SERIES

Virtual • January 14 & 21, 2025

CODING & DOCUMENTATION
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January 14, 2025 2:00–3:30 pm ET	**Webinar 1:** Top 5 Documentation and Revenue Tips in Community Health Centers - 2025 CMS Updates
January 21, 2025 2:00–3:30 pm ET	**Webinar 2:** Revenue Cycle Management in Community Health Centers

Register Here

Each session will provide eligible attendees with 1.5 AAPC CEUs.

Webinar 1
Top 5 Documentation and Revenue Tips in Community Health Centers - 2025 CMS Updates
January 14, 2025, 2:00–3:30 pm ET

Facilitator:

Gary Lucas, MSHI
Vice President of Research and Development
Association for Rural and Community Health Professional Coding

Overview:

In this webinar session we will review how to help Community Health Centers (CHC) update its clinical documentation, professional coding, and medical billing processes related to CMS' 2025 updates released on November 1, 2024. We will pay particular attention to how clinical and revenue cycle staff can work together to balance a CHC's clinical and business goals through proper application of the CPT, HCPCS-II, and ICD-10-CM code sets.

All content is presented from the perspective of a CMS-approved Federally Qualified Health Center (FQHC) with a focus on details found within the 2025 CMS Medicare Physician Fee Schedule Final Rule and probable future updates to CMS' FQHC Claims and Benefits Policy Manuals.

Focus Areas:

1. New AMA CPT® codes for audio/video telehealth services and CMS updates for coding and billing for telehealth and Virtual Communication Services.
2. Updates to Care Coordination Services for CHCs including revisions to G0511 for General Care Management billing and the addition of new 2025 Advanced Primary Care Management codes.
3. Updates on how to report post-operative visits in your CHC for surgical procedures done outside of your CHC and properly using CPT® modifiers -54, -55, and/or -56 based on CMS' "Strategies for Improving Global Surgery Payment Accuracy."
4. Reimbursement changes to Medicare preventive services billing to speed up payments for vaccine administrations and vaccine product codes including additions to CMS' "Drugs Covered as Additional Preventive Services."
5. Clarifying which dental services that are linked to covered medical services can be billed separately from a medical visit and usage of a new HCPCS-II modifier.

Webinar 1 *continued*

Objectives:

- Attendees will gain a better understanding on how various insurance companies want new or revised 2025 services that community health centers report on fee-for-service claims versus daily encounter rate claims.

- Revenue cycle staff will gain actionable recommendations on how to improve their clinical documentation through exposure to the HIPAA-mandated code sets including the CPT, HCPCS-II, and ICD-10-CM manuals while maintaining a focus on patient care.

- Managers and coders will identify revenue opportunities and/or compliance risks that will impact their usage of new codes and payment updates.

Webinar 2

Revenue Cycle Management in Community Health Centers

January 21, 2025 2:00–3:30 pm ET

Facilitator:

Stacey Howe
Director of RCM
Association for Rural and Community Health Professional Coding

Overview:

Managing the revenue cycle is vital to the survivability of your healthcare organization. And as your organization grows, the more patients you will see, and the more data you will collect. The more data you have to manage, the more chance for error and loss. Your clinic might be large enough to devote a team to revenue cycle management or you may only have one person for this function. In any case, attention to each of these steps in the medical revenue cycle will help you succeed in having seamless revenue cycle processes in place.

Objectives:

By the end of this training, attendees will have a better understanding of how each area of the health center affects the revenue cycle. We will cover the following areas and the impact each has on the revenue cycle:

- Front Office
- Provider Enrollment
- Billing
- Working AR
- Denials Management
- Credit Balance Reports

We will also dive into how training and communication impact the revenue cycle, as well as how staff turnover affects the revenue cycle. We will also look at the importance of C-Suite knowledge of how each area affects the revenue cycle. Each team member has to do their part for the revenue cycle to be healthy.

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