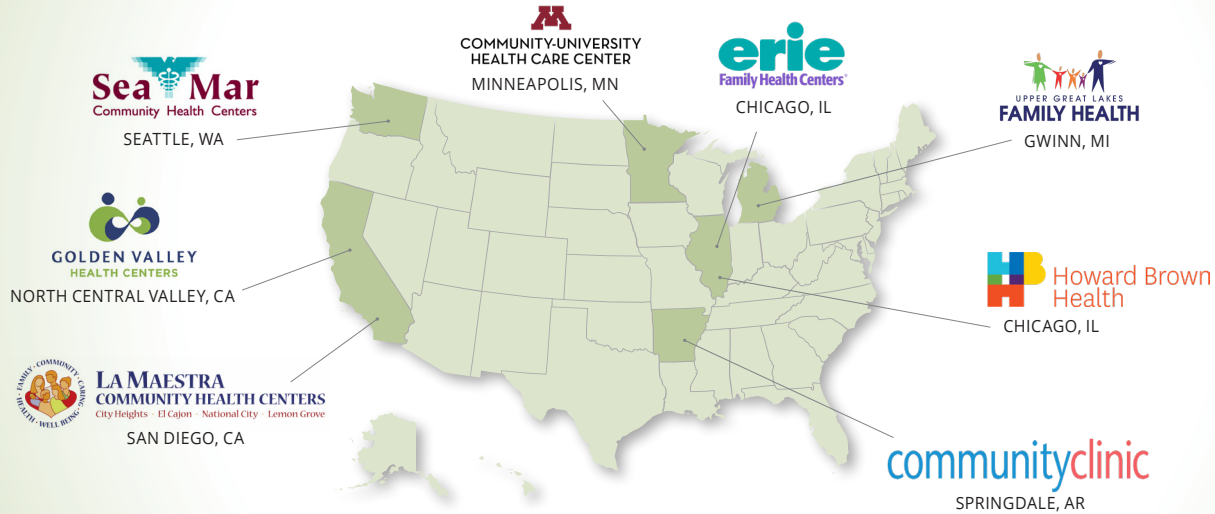


NACHC'S INNOVATION INCUBATOR 2023

Digital & Health Literacy Challenges

8 health centers

8 different solutions



106 health center staff and subject matter experts

4,766

patients were evaluated for digital and health literacy and access needs

4,349 patients

were identified as having one or both of those challenges (91%)

During testing and implementation of the solutions, the health centers provided

603,132 services

to

45,144 patients

Services varied from internet and telehealth assistance, digital forms, and portal access

100% of health centers

said they would be able to continue the programs created through this Incubator, even without additional funding.