



NATIONAL ASSOCIATION OF
Community Health Centers®

2024

CHI &
EXPO



COMMUNITY HEALTH INSTITUTE

Hyatt Regency, Atlanta, GA

CONFERENCE: August 24-26

COMMITTEE MEETINGS: August 22

BOARD MEETING: August 23

PROGRAM

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www.NACHC.org



NACHC Blog

NACHC CONFERENCE CODE OF CONDUCT

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everybody.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention.

Sexual language and imagery is not appropriate for any conference venue, including talks, workshops, social events, Twitter and other online media. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.

NACHC BOARD OF DIRECTORS

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Iowa Primary Care Association

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(CHASS)

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El Rio Community Health Center

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Heidi Hart, MBA, MEd, LCPC
Terry Reilly Health Services

Jennifer Kreidler-Moss, Pharm.D, CMPE
Peninsula Community Health Services

In FY23, CNECT's
health center
members saved over

\$67
Million



CNECT is proud to be **the exclusive GPO partner of NACHC**, which means our members can directly support NACHC's critical work and advocacy while saving money

Through our portfolio of **more than 3,700 contracts, covering 1,400+ suppliers**, we help CNECT members save on:

- Medical-Surgical Equipment
- Dental Instruments and Equipment
- Enabling Services, Including Translation, Transportation, and Marketing
- I.T. Solutions Covering Telehealth, Cybersecurity, RPM, Hardware, and Software
- Both Reference Laboratory and In-House Lab Services

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Contact us now to join CNECT today!

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GENERAL INFORMATION

Land Acknowledgement

We start this event by honoring and acknowledging the Muscogee Creek and Cherokee Indigenous Peoples, as ancestral stewards of this land on which we meet today. As we work together to promote efficient, high-quality, comprehensive health care that is accessible, culturally, and linguistically competent, community directed, and patient-centered, we also acknowledge and work to dismantle the on-going violence and repression of Indigenous Peoples and cultures. We honor and acknowledge the contemporary Tribal leaders, descendants, and other Tribe members for their contributions to the Community Health Center Movement which benefits us all.

Wi-Fi

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Conference attendees will have Wi-Fi access during the 2024 CHI & EXPO Conference. Internet access will be available throughout the conference event spaces.

Network Name: **NACHC Conference**
Access Code: **connect2hcn**

Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.

ACCESSING CONFERENCE HANDOUTS

All conference presentations and handouts provided by speakers will only be available on the **NACHC Mobile App**. The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for **“NACHC Mobile App”** in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device.

To access presentation materials, evaluations, and speaker bios, download the mobile app; you can do this both during and ahead of the conference. It is your responsibility to download these materials to your electronic device and/or print copies if you prefer to have them available in paper form.

CELLULAR TELEPHONES

Please be considerate of others. Ringers on cell phones and other electronic device should be turned off or switched to vibrate or silent mode.

CONFERENCE ATTIRE

We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can sometimes be chilly, so you are advised to bring a sweater or light jacket as well.

LOST AND FOUND

Please check with the hotel's front desk for lost and found items.

MEMBERSHIP

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference, you can obtain a membership application by visiting the NACHC booth #903 in the EXPO Hall in the Grand Ballroom.

CONSENT TO USE PHOTOGRAPHIC IMAGES

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC's use and distribution (both now and in the future) of the registrant's or attendee's image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.

GENERAL INFORMATION CONTINUED

MOBILE APP



Interact with speakers and colleagues!

From your mobile device, you can:

- ▶ **Complete session evaluations**
- ▶ **Participate in real-time polls**

To access the **NACHC Mobile App**, you must log in. Your username is your email address, and your password is your Registrant ID#, which can be found in your registration confirmation email, as well as on the back of your badge.

How to locate and download the Mobile App from Google Play Store or Apple:

1. Launch the Google Play Store or App Store
2. Search for **NACHC Mobile App**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap 2024 CHI & EXPO



Click or scan to download the NACHC Mobile App

Once you have downloaded the app, you **MUST** log in to access presentations.

Need assistance? Stop by the Mobile App Help Desk in the Centennial Foyer near registration.

REGISTRATION

NACHC Registration is in the Centennial Foyer located on the Ballroom Level. Registered attendees can pick up their badges and conference materials during the following hours:

Thursday, August 22	2:00pm – 6:00pm
Friday, August 23	7:30am – 4:00pm
Saturday, August 24	8:00am – 4:00pm
Sunday, August 25	7:30am – 4:00pm
Monday, August 26	7:30am – 11:00am

SPEAKER CHECK-IN

NACHC's Speaker Check-In is in the Centennial Foyer located on the Ballroom Level. All speakers are asked to report to this area upon arrival at the conference. Speakers will receive badges and review or upload presentations at check-in.

Thursday, August 22	2:00pm – 6:00pm
Friday, August 23	7:30am – 4:00pm
Saturday, August 24	8:00am – 4:00pm
Sunday, August 25	7:30am – 4:00pm
Monday, August 26	7:30am – 2:00pm

EXHIBITOR & SPONSOR CHECK-IN/BADGE PICKUP*

NACHC's Sponsor Check-In is in the Grand Foyer located on the Ballroom Level. All sponsors are asked to report to this area upon arrival at the conference. Sponsors can pick up badges and tabletop packets during the following hours:

Thursday, August 23	7:30am – 5:00pm
Friday, August 24	8:00am – 5:00pm
Saturday, August 25	7:30am – 4:00pm
Sunday, August 26	7:00am – 10:30am

Once you're checked in, you'll be directed to the self-print badge kiosk.

*Badges are required to enter the expo hall and all conference sessions and events.

CONFERENCE HOTEL

Hyatt Regency Atlanta
265 Peachtree Street NE
Atlanta, Georgia, 30303
(404) 577-1234



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DAILY SCHEDULE

THURSDAY • AUGUST 22

Credentialing.....	2:00pm – 6:00pm
Registration.....	2:00pm – 6:00pm
Speaker Check-In.....	2:00pm – 6:00pm

FRIDAY • AUGUST 23

Credentialing.....	7:30am – 4:00pm
Registration	7:30am – 4:00pm
Speaker Check-In.....	7:30am – 4:00pm
Exhibitor & Sponsor Check-In.....	7:30am – 5:00pm
NACHC Board Member Boot Camp.....	8:30am – 2:45pm
NACHC Board of Directors Meeting	3:00pm – 5:30pm

SATURDAY • AUGUST 24

Credentialing.....	8:00am – 10:00am
Registration.....	8:00am – 4:00pm
Speaker Check-In.....	8:00am – 4:00pm
Exhibitor & Sponsor Check-In.....	8:00am – 5:00pm
NACHC House of Delegates Meeting <i>(Doors open at 9:30am)</i>	10:00am – 12:00pm
EXPO Hall Open.....	12:00pm – 6:30pm
Refreshment Break in EXPO Hall	12:00pm – 1:30pm
Maximizing Efficiency and Enhanced Data Quality Through AI and Technology Integration	
SOLUTION SPOTLIGHT SPONSORED BY: GREENWAY HEALTH	12:15pm – 12:45pm
From the CFO To Frontline: Compliance Changes Everyone Will Love	
SOLUTIONS SPOTLIGHT SPONSORED BY: MEDTRAINER	1:00pm – 1:30pm
Education Sessions	1:30pm – 2:45pm
Opening General Session.....	3:00pm – 5:00pm
NACHC Opening Reception.....	5:00pm – 6:30pm
Poster Presentations	5:00pm – 6:30pm
NACHC Membership Reception	6:30pm – 7:30pm

SUNDAY • AUGUST 25

Exhibitor & Sponsor Check-In.....	7:00am – 4:00pm
Continental Breakfast in EXPO Hall.....	7:30am – 8:30am
EXPO Hall Open.....	7:30am – 3:30pm
Registration.....	7:30am – 4:00pm

(Daily Schedule continued on page 10...)

DAILY SCHEDULE *CONTINUED*

Speaker Check-In.....	7:30am – 4:00pm
Education Sessions	8:45am – 10:00am
Refreshment Break in EXPO Hall	10:00am – 10:30am
Strategies for Patient-Centered Contraceptive Counseling—Training — SOLUTIONS SPOTLIGHT SPONSORED BY: UPSTREAM	10:00am – 10:30am
General Session.....	10:30am – 12:30pm
Poster Presentations	12:30pm – 1:30pm
Refreshment Break in EXPO Hall (Lunch on Your Own).....	12:30pm – 1:30pm
Advancing the Health of Underserved Populations: Utilizing Lab Data to Support Health Equity Initiatives SOLUTIONS SPOTLIGHT SPONSORED BY: LABCORP	12:45pm – 1:15pm
Education Sessions	1:30pm – 2:45pm
Refreshment Break in EXPO Hall	2:45pm – 3:15pm
Beyond the PPS: Investing in Your Community with Value-Based Care Session SOLUTIONS SPOTLIGHT SPONSORED BY: ALEDADE	2:45pm – 3:15pm
Education Sessions	3:15pm – 4:30pm
Theme Party	6:00pm – 8:30pm

MONDAY • AUGUST 26

Exhibitor & Sponsor Check-In.....	7:00am – 10:30am
Continental Breakfast in EXPO Hall.....	7:30am – 8:30am
EXPO Hall Open.....	7:30am – 10:30am
Registration.....	7:30am – 11:00am
Speaker Check-In.....	7:30am – 2:00pm
Education Sessions	8:45am – 10:00am
Refreshment Break in EXPO Hall (10:15am Prize Drawing in NACHC Booth #903)	10:00am – 10:30am
Closing General Session	10:30am – 12:30pm
Education Sessions	1:30pm – 2:45pm
Education Session	3:00pm – 4:15pm

Agenda, Descriptions of Education Sessions and Speaker Bios

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2024 Lifetime Achievement Award Recipients

Jerry Isikoff, PhD

CEO
IWS Family Health
Chicago, IL



Annette Kowal

President and CEO
Colorado Community Health Network
Colorado, CO

Rick Siclari

Chief Executive Officer
Care Resource Community
Health Centers, Inc.
Miami, FL



Sylvia Partida

Former CEO
National Center for Farmworker Health
Buda, TX



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True Partners in Care

Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are managed, staffed, and real time decisions are delivered locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

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Centene state health plans reflect our core belief that healthcare is best delivered locally.



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POSTER PRESENTATIONS

Saturday, August 24, 2024, 5:00pm – 6:30pm

Sunday, August 25, 2024, 12:30pm – 1:30pm

Centennial Foyer

Sponsored by



CHI & EXPO is the ideal place to learn about current health center research activities and innovations. The 2024 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions. This year we are also featuring posters highlighting collaborations between health centers and the CDC. To provide ample time for poster review, the 2024 Poster Presentations are scheduled for both Saturday and Sunday during CHI. Presenter attendance is required for Saturday, and strongly encouraged for Sunday's presentations.

2024 NACHC Poster Presentation Awards

There are 38 posters, including 7 A.T. Still University posters, to be presented during the 2024 poster session. Choose the Best in Show posters! Vote for your favorite Program Implementation or Quality Improvement and Research posters on the NACHC Mobile App by clicking on "Vote for the Best Posters." When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

**** All poster voting MUST be completed **
by 3:00pm on Sunday, August 25.**

All 2024 CHI Poster Presentation winners will be announced during Monday's general session. Prizes will be awarded to the TOP three winners in each category of Program Implementation or Quality Improvement and Research:

First Place: \$250 AND a Complimentary Registration for the 2025 CHI & EXPO!

Second Place: \$150

Third Place: \$100

A.T. Still University (ATSU)

This is the 14th graduating class of A.T. Still University (ATSU), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America's primary care physicians through the university's innovative model of medical education, linking osteopathic training to the nation's community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.

The mission of the National Center for Community Health Research (NCCHR), a research alliance between NACHC and A.T. Still University, is to conduct quality research that considers the range of personal, social, economic, and environmental factors influencing health status; focus on underrepresented communities and vulnerable populations served by health centers; and address health equity by improving health, wellness, and well-being.



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CONTINUING EDUCATION

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned and complete the Session Evaluation on the NACHC Mobile App to download a certificate of completion to submit to state licensing organizations when applying for credits.

ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: NASBARegistry.org. (Sponsor #108392)

Delivery Method: Group Live

Program Level: Basic

Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for **11.4** continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

PHYSICIANS (CME)

The AAFP has reviewed 2024 Community Health Institute (CHI) & EXPO and deemed it acceptable for up to **9.5** Live AAFP Prescribed credit(s). Term of Approval is from 08/24/2024 to 08/26/2024. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The following sessions have **NOT** received AAFP approval for credit:

- ▶ CSuK2 — Investments in Your Health Center Dental Workforce
- ▶ CSuH2 — Leveraging GPO Memberships for Community Health Centers: Benefits and Strategies
- ▶ CSuH3 — Advancing Health Equity to Create Shared Business & Community Value

SOCIAL WORKERS (CE)

This program is Approved by the National Association of Social Workers (Approval # 886419070-6788) for **8** continuing education contact hours.

OTHER HEALTH PROFESSIONALS (CEU)

The NACHC *Certificate of Participation* may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a *Certificate of Participation* and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations

To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- ▶ Have their conference badges scanned by room monitors at the end of each education session attended.
- ▶ Complete session evaluations on the NACHC Mobile App at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and valuable feedback is provided for the development of future NACHC programs.

PRINTING CERTIFICATES

To print your continuing education certificate, attendees must have their badges scanned and complete session evaluations. Open the NACHC Mobile App and tap on **Evaluations** on the Dashboard. Tap on **Complete Workshop Session Evaluation** and complete evaluations for all sessions you have attended. Click on **Select Credit Type** for the credit type you are seeking. At the conclusion of the conference, tap on **Download/Print Certificate** and print the certificate.

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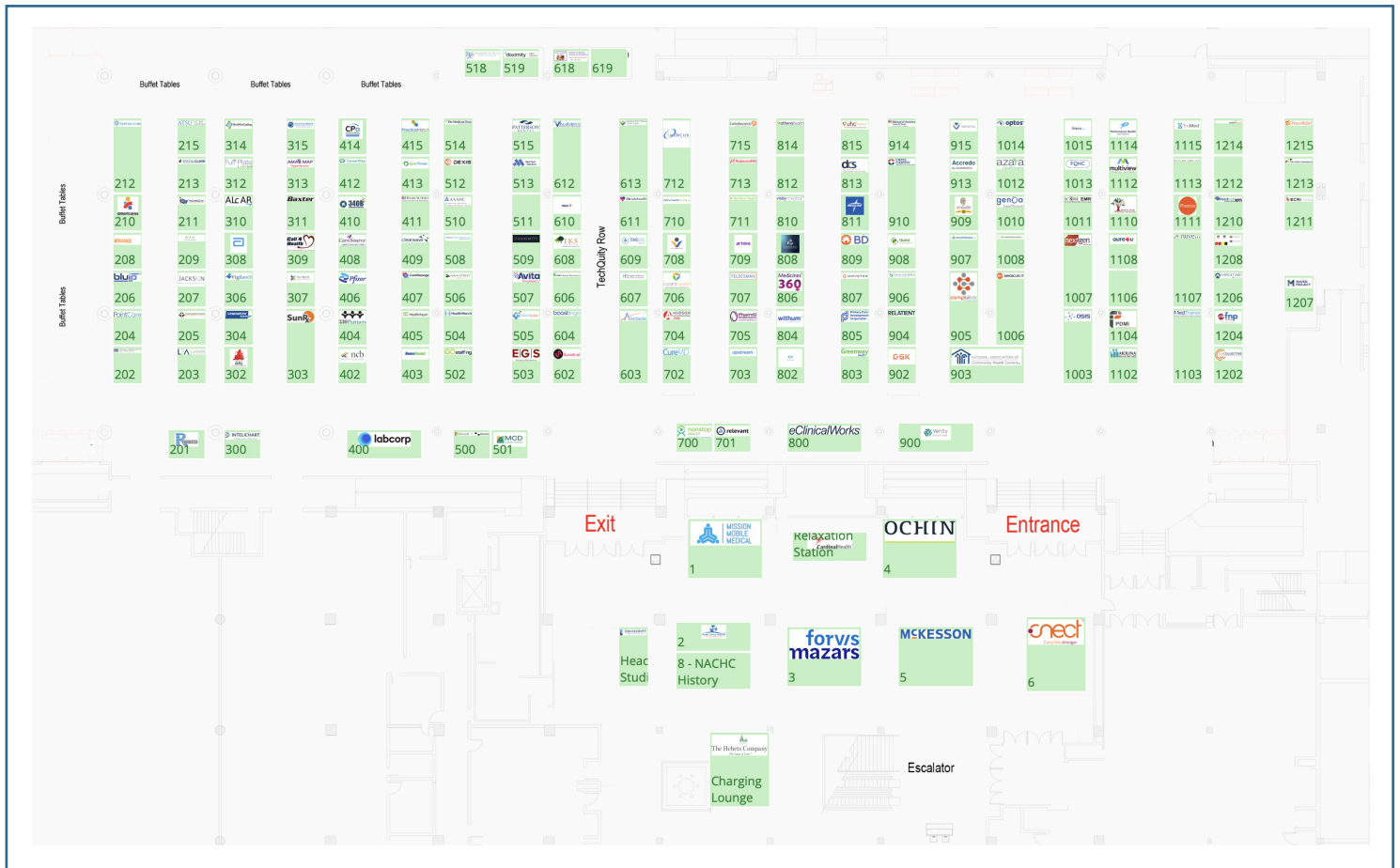


With over 20 years of experience helping providers improve care outcomes, expand access, and drive health equity nationwide, **OCHIN is here for you.**

**Come see us
at our booth
or learn more
at ochin.org.**



EXPO AND SPONSOR FLOORPLAN



Click on the floorplan image to see a larger and interactive version.

Thank you

for attending NACHC's 2024 CHI & EXPO

Join us next year in Chicago!



CHI
COMMUNITY
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EXPO
&
2025

Hyatt Regency Chicago
CHICAGO, IL
Conference: August 17-19



UPCOMING EVENT



NATIONAL ASSOCIATION OF
COMMUNITY HEALTH CENTERS®



**Marriott Marquis
Washington, DC**

Committee Meetings:
February 4

Conference:
February 5-8



NATIONAL ASSOCIATION OF
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