The Role of Health Center Nurses in Value Transformation

October 19, 2023

1:00 PM- 2:00 PM EDT

Agenda

1 Introductions

2 Value Transformation Framework & Elevate Overview

3 NACHC 2023 Chartbook Review

4 The Role of a Nurse in Systems Transformation

5 Voices from the Field

6 Closing Thoughts

➢ Before the virtual session, participants should prepare by having a mobile phone or desktop device ready for course activities.

➢ Additionally, it's essential to review the VTF (Value Transformation Framework) Fact Sheet to ensure a productive and informed engagement during the session.

➢ We also recommend having your LinkedIn URL ready, as this can be valuable for networking and connecting with other participants.

Interact during the presentation!

We will use Menti during our presentation to allow you to engage in activities such as polls, word clouds, and other fun interactive opportunities!

To access this app, simply scan the QR code below, or go to Menti.com.

During the presentation, enter the eight-digit code supplied (also below), to participate with the group in our session!
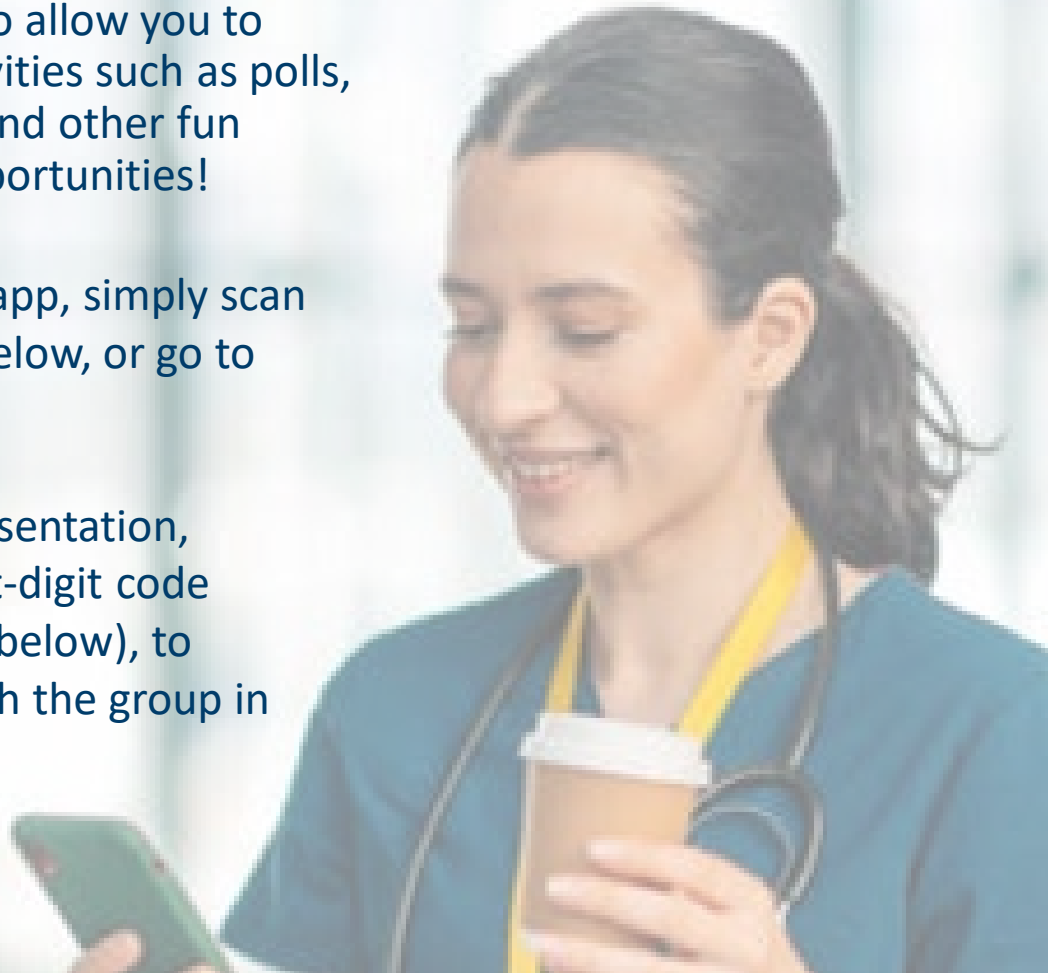
Join at menti.com use code 8350 8715

Mentimeter

Instructions

Go to
www.menti.com

Enter the code

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Or use QR code

We're all connected!

Welcome to NACHC's forum on the pivotal role of nurses in driving value transformation! This event offers a unique opportunity for you to connect with fellow nurses from health centers nationwide, fostering meaningful conversations about the significant impact nurses have on reshaping health systems and enhancing value. We are excited to have you join us and be part of this exciting dialogue!

Participant Overview

of Health Centers

23

# of Urban Clinics

11

11

# of Rural Clinics

2

# of Primary Care Associations
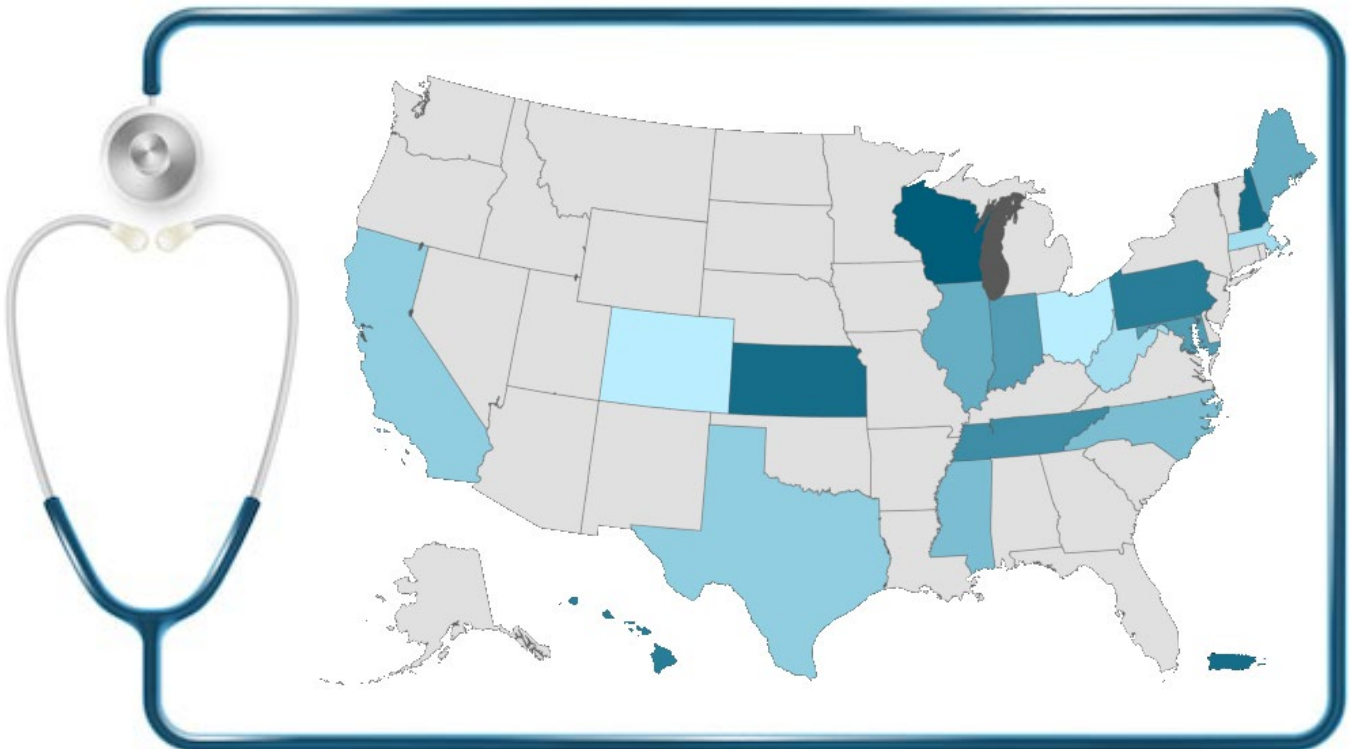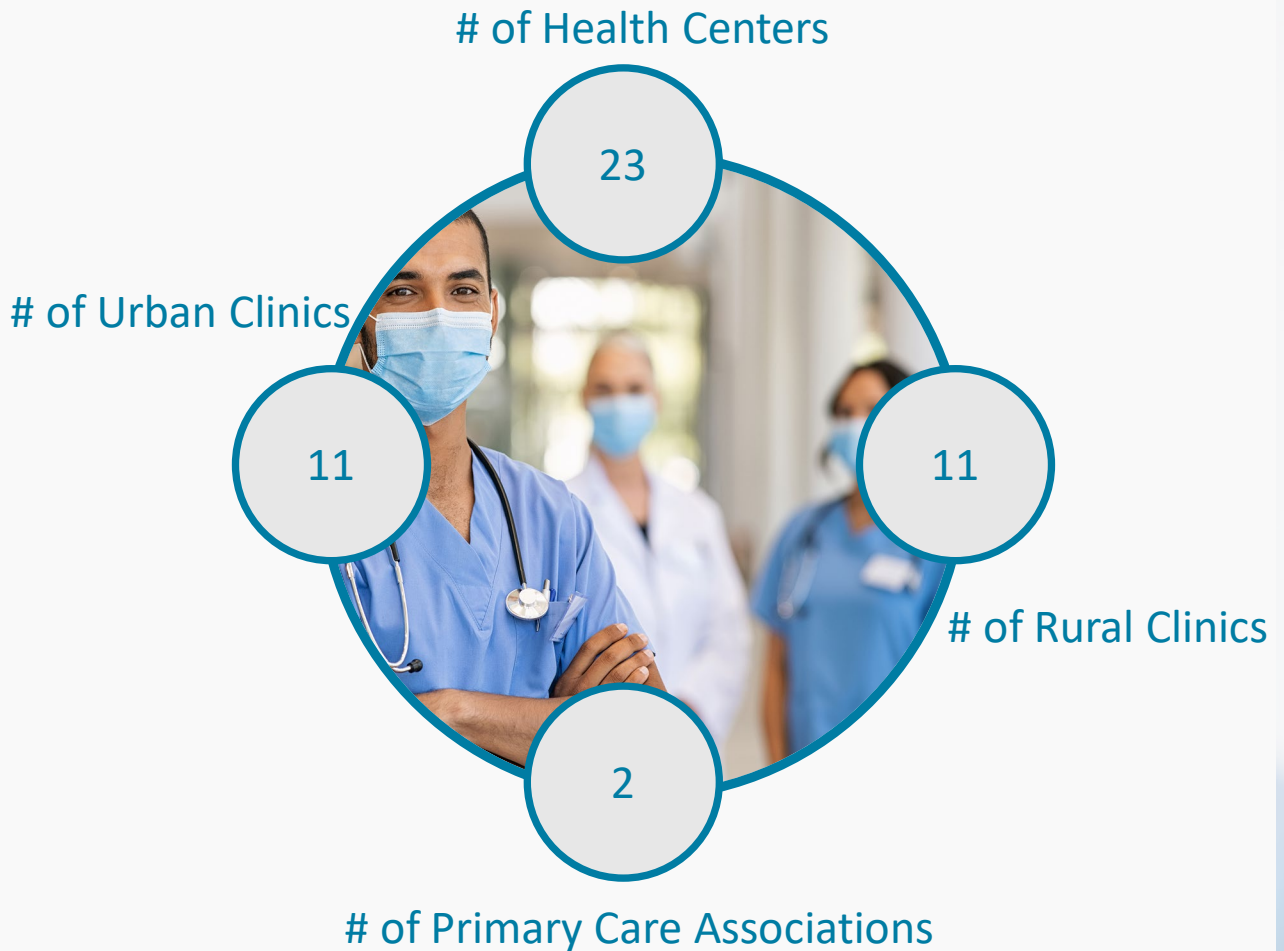
Roles Represented:
LPNs and RNs; Care Coordinators and Case Managers;
Pediatric and Adult Care; Front-line Nursing Staff, Managers,
Directors, and Executive Leadership; Educators, Quality,
Safety, and Risk Managers

Community Health Center Chartbook 2023

Health Center Patients Ages 65 and Older are the Fastest Growing Age Group Over the Past Decade

31.5 Million — Number of Patients Served by Community Health Centers

3.3 Million — Number of Patients Over Age 65

147% — Percentage of Growth in Health Center Patients Ages 65 and Older Over the Past Decade (2010-2021)

98 Million — Anticipated Number of Adults Over the Age of 65 Years by 2060

Think about it....

Can you identify specific ways in which your role as a nurse contributes to the value provided by your health center? Please share any success stories or examples.
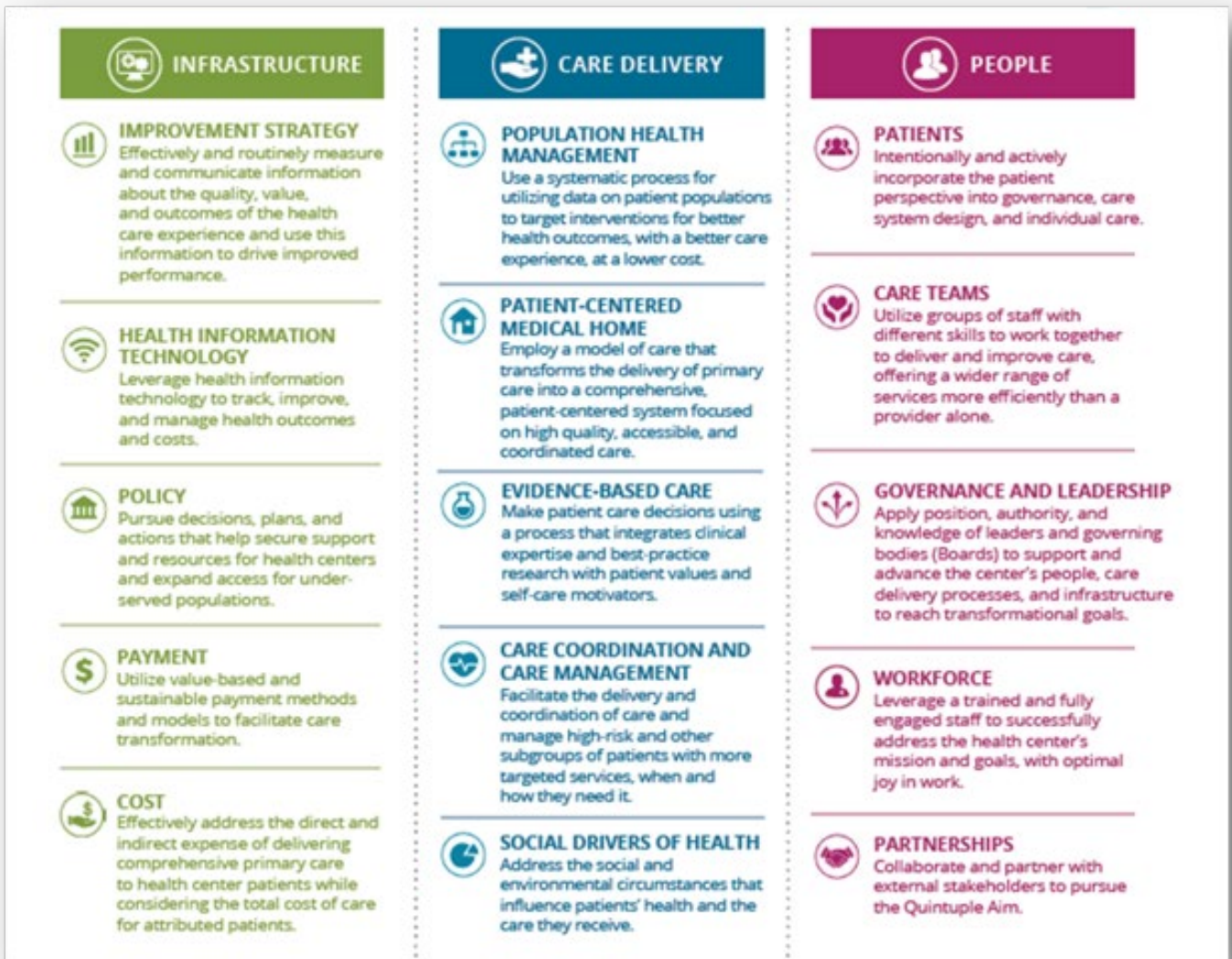
How do you currently perceive the role of nurses in transforming healthcare value, and what challenges do you think they face in this process?

Notes

The Value Transformation Framework (VTF) –

Complete the VTF Assessment today!

INFRASTRUCTURE

IMPROVEMENT STRATEGY
Effectively and routinely measure and communicate information about the quality, value, and outcomes of the health care experience and use this information to drive improved performance.

HEALTH INFORMATION TECHNOLOGY
Leverage health information technology to track, improve, and manage health outcomes and costs.

POLICY
Pursue decisions, plans, and actions that help secure support and resources for health centers and expand access for under-served populations.

PAYMENT
Utilize value-based and sustainable payment methods and models to facilitate care transformation.

COST
Effectively address the direct and indirect expense of delivering comprehensive primary care to health center patients while considering the total cost of care for attributed patients.

CARE DELIVERY

POPULATION HEALTH MANAGEMENT
Use a systematic process for utilizing data on patient populations to target interventions for better health outcomes, with a better care experience, at a lower cost.

PATIENT-CENTERED MEDICAL HOME
Employ a model of care that transforms the delivery of primary care into a comprehensive, patient-centered system focused on high quality, accessible, and coordinated care.

EVIDENCE-BASED CARE
Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.

CARE COORDINATION AND CARE MANAGEMENT
Facilitate the delivery and coordination of care and manage high-risk and other subgroups of patients with more targeted services, when and how they need it.

SOCIAL DRIVERS OF HEALTH
Address the social and environmental circumstances that influence patients' health and the care they receive.

PEOPLE

PATIENTS
Intentionally and actively incorporate the patient perspective into governance, care system design, and individual care.

CARE TEAMS
Utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than a provider alone.

GOVERNANCE AND LEADERSHIP
Apply position, authority, and knowledge of leaders and governing bodies (Boards) to support and advance the center's people, care delivery processes, and infrastructure to reach transformational goals.

WORKFORCE
Leverage a trained and fully engaged staff to successfully address the health center's mission and goals, with optimal joy in work.

PARTNERSHIPS
Collaborate and partner with external stakeholders to pursue the Quintuple Aim.

The VTF consists of 15 Change Areas, broken into 3 Domains.