



NATIONAL ASSOCIATION OF
Community Health Centers®

PCA & HCCN CONFERENCE 2023

Primary Care Association and Health Center Controlled Network Conference

Omni Louisville Hotel, Louisville, KY
November 13-15, 2023





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Land Acknowledgment

We start this event by honoring and acknowledging the many diverse groups of Indigenous Peoples of the Louisville, Kentucky area as ancestral stewards of this land on which we meet today. This includes members of the Cherokee, Chickasaw, Chippewa, Dakota, Delaware, Eel River, Haudenosaunee, Kaskaskia, Kickapoo, Lakota, Miami, Mingo, Osage, Ottawa, Piankeshaw, Potawatomi, Quapaw, Shawnee, Wea, Wyandot, Yamacraw, Yuchi, and other nations. As we work together to promote efficient, high-quality, comprehensive health care that is accessible, culturally and linguistically competent, community-directed, and patient-centered, we also acknowledge and work to dismantle the ongoing violence and repression of Indigenous Peoples and cultures. We honor and acknowledge the contemporary Tribal leaders, descendants, and other First Nations members for their contributions to the Community Health Center Movement which benefits us all.

WE ARE STRONGER TOGETHER

Join Today! Mention this ad to receive 20% off your first-year Organizational Membership Dues!

Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

“

NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC's work.

- Dr. Simon Hambidge, CEO, Denver Health's Community Health Services, NACHC MEMBER

2023-24 NACHC Board of Directors

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General Information

Accessing Conference Handouts

Conference handouts can be accessed on the NACHC Mobile App and the NACHC Conferences virtual platform. The NACHC Mobile App is only accessible on mobile devices (smartphones, tablets, or Kindles). Download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device. All conference attendees, in-person or virtual, have access to the NACHC Conferences virtual platform.

If you wish to access session handouts, evaluations, and speaker bios, simply log in to the NACHC Mobile App (*see page 5 for details*) or the NACHC Conferences virtual platform (<https://conferences.nachc.org/nachc/>) from your device; you can do this both during and ahead of the conference. Use your NACHC login and password to access the site.

Forgot your password? Go to the nachc.org website; on the top menu, click **Membership**, then click **Manage Your Account**, then under Membership Management, click **Forgot your Password** and enter your email address. You will immediately receive an email with your iMIS login and password. Once you have logged in to the virtual platform, click **My Account** at the top of the page, then click **Live Events** on the left-hand navigation bar on the page that follows. From here, you can select the conference and access additional information for that event, including handouts, session evaluations, certificates, and recorded sessions shortly after the event concludes.

Wi-Fi Access

Wi-Fi access will be available throughout all conference event spaces during the 2023 PCA & HCCN Conference.

Follow these simple steps to log in:

1. Search for **NACHC** and double click it to Connect.
2. Enter Access Code: **C3@PCA&HCCN!**
3. You will automatically be redirected to the Omni’s browser.

NACHC gratefully acknowledges the sponsor of Wi-Fi Access:



Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.

Conference Code of Conduct

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue including talks, workshops, social events, and all online social media/networking platforms. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.

General Information, *continued*

Mobile App

Interact with speakers and colleagues both on-site and online!

- Submit questions to presenters
- Participate in real-time polls
- Receive important updates

To access the NACHC MOBILE APP, you will need your iMIS login and password.

How to locate and download the Mobile App from Google Play Store or Apple:

1. Launch the Google Play Store or App Store
2. Search for **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ≡ icon
10. Tap 2023 PCA & HCCN Conference



Scan to download the NACHC Mobile App

NACHC gratefully acknowledges the sponsor of the Mobile App:



Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You'll see everyone's comments and/or questions and you can up-vote the ideas you agree with.

HOW TO PARTICIPATE:



Forgot your iMIS login and password?

1. Go to a browser and type in **NACHC.org**
2. On the top menu, click **Membership**
3. Click **Manage Your Account**, then under Membership Management, click **Forgot your Password**
4. **Enter your email address**

You will immediately receive an email with your iMIS login and password.



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Registration and Speaker/Exhibitor Check-In

Registration

Registered attendees can pick up badges and conference materials at **Olmsted Prefunction** during the following hours:

Monday, November 13

11:00am – 4:00pm

Tuesday, November 14

7:00am – 5:00pm

Wednesday, November 15

7:00am – 10:00am

Speaker/Sponsor Check-In

Upon arrival, all speakers and sponsors should report to **Olmsted Prefunction**. Speakers will pick up badges and registration packets and sponsors will pick up badges and exhibit materials at this location during the following hours:

Monday, November 13

11:00am – 4:00pm

Tuesday, November 14

7:00am – 5:00pm

Wednesday, November 15

Speaker Check-In Only

7:00am – 10:00am

Conference Hotel

Omni Louisville Hotel

400 S. 2nd Street

Louisville, Kentucky 40202

Hotel Direct: (502) 313-6664

NACHC's Statement of Personal Accountability for Registered Attendees, Exhibitors, Speakers, and Guests

To review this statement, refer to the NACHC Mobile App or our conference website at <https://www.nachc.org/conference-page/primary-care-association-pca-health-center-controlled-network-hccn-conference>.

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Leveraging Health Center Workforce and Technology to Advance Health Equity

Education Sessions At-A-Glance

(as of October 18, 2023 and is subject to change)

All times listed are Eastern.

Sunday, November 12

Preconference Meetings (Invitation Only)




Thank you to our 2023 Leader Sponsors:



Monday, November 13


	Olmsted 1	Olmsted 2	Olmsted 3	Olmsted 4-7
8:00am – 11:00am	NACHC Board Meeting		Commonwealth 1-3	
11:00am – 4:00pm	Registration		Olmsted Prefunction	
11:00am – 4:00pm	Speaker/Sponsor Check-In		Olmsted Prefunction	
11:00am – 6:00pm	Sponsor Tabletop Displays Open		Olmsted Prefunction	
11:30am-12:30pm	Lunch on Your Own			
12:30pm – 1:00pm	Welcome and Opening Remarks		Olmsted 4-7	
1:00pm – 2:00pm	Opening Keynote – True Value: Creating the Trade Organization of the Future			Olmsted 4-7
2:00pm – 3:00pm	HGS1 Opening General Session		Olmsted 4-7	
3:00pm – 3:30pm	Break with Sponsors		Olmsted Prefunction	
3:30pm – 4:45pm	HMA1 Building Health Center Capacity and Reach Through Mobile Units	HMB1 A Distinct Talent Attraction Model and Strategy: Recruitment Positioning for FQHCs	HMC1 Implementing Agency-Wide Justice, Equity, Diversity, and Inclusion Practices at a Health Center	HMD1 Uniform Data System Modernization Update
	Focus Area: Strategic Planning and Financial Sustainability	Focus Area: Service Delivery/ Operations	NTTAP-FEATURED Focus Area: Health Equity	Focus Area: Data Strategy/ Health Information Technology
5:00pm – 6:00pm	Welcome Reception		Olmsted Prefunction	
Sponsored by				

Tuesday, November 14

	Olmsted 1	Olmsted 2	Olmsted 3	Olmsted 4-7
7:00am – 8:00am	PCA Communicators Breakfast (Invitation Only)			Crescent Hill
7:00am – 8:00am	Networking Breakfast		Olmsted Prefunction Sponsored by 	
7:00am – 4:30pm	Sponsor Tabletop Displays Open			Olmsted Prefunction
7:00am – 5:00pm	Registration			Olmsted Prefunction
7:00am – 5:00pm	Speaker/Sponsor Check-In			Olmsted Prefunction
8:00am-8:30am	Break with Sponsors			Olmsted Prefunction
8:30am – 9:30am	HGS2 General Session – NACHC 2024 Winter Strategy Meeting Update			Olmsted 4-7
9:30am – 10:00am	Break with Sponsors			Olmsted Prefunction
10:00am – 11:15am	HTuA1 Team-Based Data Governance Strategies NTTAP-FEATURED	HTuB1 Nebraska FQHC Telebehavioral Health Network: Expanding Access Through a Statewide Consortium	HTuC1 Key Financial Considerations for Health Centers and Networks in Value-Based Care	
	Focus Area: Data Strategy/ Health Information Technology	Focus Area: Service Delivery/ Operations	Focus Area: Strategic Planning and Financial Sustainability	
11:15am – 12:00pm	Break with Sponsors			Olmsted Prefunction
12:00pm – 2:00pm	Conference Luncheon and Presentation of 2023 Henry Fiumelli Award			Olmsted 4-7
	Sponsored by 			
2:00pm – 2:45pm	Break with Sponsors			Olmsted Prefunction
2:45pm – 4:00pm	HTuA2 The Secrets to SMBP Success: How PCAs and HCCNs Can Support Self-Measured Blood Pressure Implementation in Their Health Centers	HTuB2 Digging into PCA Best Practices for Working with Health Centers	HTuC2 National Health Service Corps Engagement for Recruiting and Retaining a Resilient Workforce	HTuD2 340B Federal and State Policy Update
	Focus Area: Emerging Topics	Focus Area: Service Delivery/ Operations	Focus Area: Service Delivery/ Operations	Focus Area: Strategic Planning and Financial Sustainability
4:00pm – 4:15pm	Break with Sponsors			Olmsted Prefunction
4:15pm – 5:30pm	HTuA3 Addressing Rural Health Care Gaps with Federal Office of Rural Health Policy Support	HTuB3 Rethinking Stress: A Pathway to Health Equity	HTuC3 Innovative Pathways to Securing Health Care Professionals	HTuD3 Developing a Data Infrastructure to Support the Integration of CHCs and Public Health
	Focus Area: Strategic Planning and Financial Sustainability	Focus Area: Health Equity	Focus Area: Strategic Planning and Financial Sustainability	Focus Area: Data Strategy/ Health Information Technology
6:00pm – 8:00pm	Conference Reception		Location to be announced	Sponsored by 

Legend: Bureau of Health Workforce Session

Wednesday, November 15

	Olmsted 1	Olmsted 2	Olmsted 3	Olmsted 4-7
7:00am – 8:00am	Networking Breakfast Olmsted Prefunction Sponsored by 			
7:00am – 10:00am	Sponsor Tabletop Displays Open Olmsted Prefunction			
7:00am – 10:00am	Registration Olmsted Prefunction			
7:00am – 10:00am	Speaker Check-In Olmsted Prefunction			
8:00am – 8:15am	Break with Sponsors Olmsted Prefunction			
8:15am – 9:30am	HWA1 Strategic Planning: Planning a Budget, Timeline, and Financing Options for Your Health Center Project NTTAP-FEATURED	HWB1 The Power of Data to Drive Health Equity Action	HWC1 Elevating Your Story Through Data to Support Change	HWD1 Building Hope, Building Power: Strengthening Health Center Advocacy with Community Organizing
	Focus Area: Strategic Planning and Financial Sustainability	Focus Area: Health Equity	Focus Area: Data Strategy/ Health Information Technology	Focus Area: Strategic Planning and Financial Sustainability
9:30am – 10:00am	Break with Sponsors Olmsted Prefunction (9:45am NACHCopoly Prize Drawing)			
10:00am – 12:30pm	HGS3 Closing General Session – HRSA Partners - Bureau of Primary Health Care and Bureau of Health Workforce Olmsted 4-7			
1:00pm – 3:00pm	Postconference Training: Olmsted 1 PCON1 Intensive Data Lab: Data to Drive Improvement in Hypertension (Separate Registration Required)			
1:00pm-5:00pm	Postconference Training: Olmsted 2 PCON2 Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change (Separate Registration Required)			

Legend: Bureau of Health Workforce Session

NACHC gratefully acknowledges the sponsor of the *Conference Breaks*:



Some sessions of this conference program are supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling \$6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).

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Leveraging Health Center Workforce and Technology to Advance Health Equity

Conference Program

(as of October 18, 2023 and subject to change)

Sunday, November 12

Preconference Meetings (Invitation Only)

Monday, November 13

8:00am – 11:00am	NACHC Board of Directors Meeting	Commonwealth 1-3
11:00am – 4:00pm	Registration	Olmsted Prefunction
11:00am – 4:00pm	Speaker/Sponsor Check-In	Olmsted Prefunction
11:00am – 6:00pm	Sponsor Tabletop Displays Open	Olmsted Prefunction
11:30am – 12:30pm	Lunch on Your Own	
12:30pm – 1:00pm	Welcome and Opening Remarks	Olmsted 4-7



Paloma Hernandez, MPH, MS
 Chair, NACHC Board of Directors and
 Chief Executive Officer, Urban Health Plan



Kyu Rhee, MD, MPP
 President and CEO, NACHC

1:00pm – 2:00pm

Opening Keynote: True Value: Creating the Trade Organization of the Future

Olmsted 4-7



Jacqueline Price Osafo, MBA, CAE

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Gone are the days when professionals joined – and renewed – their membership without careful thought. Today's member expects value in content, relationships, and experience. Today's member demands carefully targeted solutions to the challenges that they face on a day-to-day basis.

2:00pm – 3:00pm

HGS1 OPENING GENERAL SESSION

Olmsted 4-7

NACHC Federal Affairs staff will provide an overview of what's happening on Capitol Hill as well as updates on health center funding, 340B legislation, and other workforce initiatives.

Presenter(s):

Vacheria Keys, Esq., Associate Vice President, Policy and Regulatory Affairs, NACHC

Nick Widmyer, MA, Director, Federal Affairs, NACHC

Elizabeth Linderbaum, MPP, Deputy Director, Regulatory Affairs, NACHC

Erin Prendergast, MPH, Deputy Director, Federal and State Policy, NACHC

Anthony Galace, MPH, Deputy Director, State Policy, NACHC

3:00pm – 3:30pm

Break with Sponsors

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SOLUTIONS FOR HEALTH CARE PROFESSIONALS

Olmsted Prefunction

3:30pm – 4:45pm

EDUCATION SESSIONS

HMA1 Building Health Center Capacity and Reach Through Mobile Units

Olmsted 1

Focus Area: Strategic Planning and Financial Sustainability

Mobile Health Units extend the ability of a health center to reach clients with unmet healthcare and social needs, connect to additional community resources, and build health care capacity. Mobile units at health centers more than doubled from 2015 to 2021. A change to New Access Point (NAP) grants, allowing existing Section 330 grantees to propose NAP projects for new mobile health units, effective January 2024, is expected to spur additional growth.

In this session, NACHC and the Mobile Healthcare Association will join PCA representatives to share their experience preparing health centers, in their states/regions, for the new start access point expansion to mobile units anticipated in 2024. This initiative will improve the sustainability and operational effectiveness of mobile units at community health centers and equip units for preparedness and disaster response training. Topics will include: funding the purchase of a mobile unit; identifying a manufacturer and designing the unit; hiring, training, and scheduling staff time; constructing agreements with partner sites and locations; receiving and processing payments for mobile unit services; and developing and sustaining community partnerships.

Learning Objectives:

- Understand the impact of NAP changes on strategic planning for mobile units as an option of care delivery.
- Understand how PCAs can play a role in strategic planning for their health centers when considering mobile units.
- Identify resources and additional knowledge in the mobile unit arena.

Moderator:

Jason Patnosh, Associate Vice President, Partnership, Development, and Innovation, NACHC

Presenter(s):

Elizabeth Wallace, Executive Director, Mobile Health Association

Kimberly Lambrecht, BSN, Director, Health Center Informatics, Nevada Primary Care Association

John Kennedy, MA, MDiv, Director, School-Based/Behavioral Health Services, West Virginia Primary Care Association

Amy Flowers, PhD, Director, Policy Research, NACHC

HMB1 A Distinct Talent Attraction Model and Strategy: Recruitment Positioning for FQHCs

Olmsted 2

Focus Area: Service Delivery/Operations

As community health center voices have been elevated to the national stage, so has the opportunity to create distinct talent recruitment strategies to compete in challenging markets. Understanding how to leverage the benefits of working for an FQHC to engage and motivate interest from qualified talent requires a focused approach and an aggressive go-to-market strategy. With an understanding of the differences in recruitment strategies for rural and urban communities, including the lens of each role being recruited, greater outcomes can be achieved.

Learn how the Pennsylvania Association of Community Health Centers and Pennsylvania Primary Care Career Center developed a statewide recruitment strategy and strategic plan, leveraging grant dollars, to support all health centers to build a unified, statewide voice to engage diverse populations and geographies, while providing flexible individual go-to-market approaches. Presenters will share successful strategies for building market influence and thought leadership to attract engaged talent with defined quality outcomes—for recruiting all levels of talent—including targeting the highest in-demand professionals. See how the state association led a statewide campaign while meeting the customized needs of individual CHCs, with buy-in, ROI, and quantitative outcomes.

Learning Objectives:

- Identify and build a distinct, sustainable recruitment voice in a competitive market.
- Build organizational buy-in for your members, while creating excitement to support a unified recruitment strategy rollout to motivate interest internally and externally among all.
- Identify best practices for rural and urban talent recruitment and how strategic targeting strategies can enhance outcomes, including leveraging new market approaches in reaching talent where they are and how they want, and how to measure those key performance indicators.

Presenter(s):

Mandy Arnold, MCM, Senior Vice President, Strategy, GAVIN

Judd Mellinger-Blouch, MPA, CPRP, Director, Pennsylvania Association of Community Health Centers/
Pennsylvania Primary Care Career Center

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NTTAP-Featured highlights the 22 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA's Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and Look-Alikes.

(NTTAP-Featured sessions: HMC1, HTuA1, and HWA1)

NTTAP-FEATURED

HMC1 Implementing Agency-Wide Justice, Equity, Diversity, and Inclusion Practices at a Health Center

Olmsted 3

Focus Area: Health Equity

Healthcare organizations are experiencing greater accountability for establishing health equity for their patients and the communities they serve. We believe addressing health disparities and increasing health outcomes requires a comprehensive approach to organizational, policy, and workforce development. In this workshop, Dr. Karoline Oliveira, Chief Diversity, Equity and Inclusion Officer at Moses/Weitzman Health System, will share best practices for implementing agency-wide justice, equity, diversity, and inclusion (JEDI) practices at a health center. The session will provide a high-level overview of several key topics related to JEDI practices, including: identifying JEDI terms, conducting an inclusive and equitable hiring process, implementing strategies to engage and retain staff, leveraging employee resource groups, and incorporating JEDI into patient care.

Dr. Oliveira will also share additional resources to support health centers in developing concrete, actionable plans to implement organizational policies and practices that promote JEDI. At the end of the workshop, participants will leave with an increased confidence and knowledge to analyze existing policies and procedures within their health centers that may contribute to workplace inequities, as well as strategies to go from implementation to sustainability.

Learning Objectives:

- Describe the significance and benefits of having a robust JEDI-focused organizational culture.
- Analyze existing policies and procedures to determine opportunities for improvement within organizational JEDI efforts.
- Gain knowledge and confidence to develop a concrete, actionable plan to implement organizational policies and practices that promote JEDI.

Presenter(s):

Karoline Oliveira, EdD, Chief, Diversity, Equity and Inclusion, Community Health Center, Inc.

HMD1 Uniform Data System Modernization Update

Olmsted 4-7

Focus Area: Data Strategy/Health Information Technology

HRSA's Uniform Data System (UDS) Modernization Initiative aims to reduce health center reporting burden, improve data quality, and better measure program services and outcomes. This effort includes the UDS Patient-Level Submission (UDS+) Initiative, which aims to streamline parts of the UDS by leveraging advances in health information technology and aligning with interoperability standards. Once UDS+ is fully implemented, health centers will submit de-identified patient-level data instead of aggregated data for clinical quality measures and existing patient-oriented table data elements. Join experts from HRSA's Bureau of Primary Health Care (BPHC) and the AllianceChicago Health Center Controlled Network to:

- prepare for voluntary UDS+ patient-level data reporting for the 2023 UDS report in February 2024;
- receive updates on the BPHC Data Lakehouse;
- discuss HRSA's system infrastructure development to support implementation; and
- discuss implementation experiences in the field on UDS+ patient level reporting based on the final 2023 UDS+ Implementation Guide (IG).

Another purpose of the session is to engage with Health Center Program and UDS reporting stakeholders to obtain feedback on UDS reporting processes and system infrastructure implementation.

Learning Objectives:

- Enhance your understanding of the UDS Modernization Initiative; share the latest updates prior to the official launch of patient-level data reporting in the first report cycle starting January 2024.
- Identify resources and technical assistance available to support successful UDS+ implementation.
- Understand how best to communicate this initiative to key stakeholders within your community.

Presenter(s):

Braedyn Kromer, MS, Division Director, Data, Bureau of Primary Health Care/HRSA

Tracey Orloff, MPH, Division Director, Strategic Partnerships, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

Anthony Jordan, Deputy Division Director, Strategic Partnerships, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago

5:00pm – 6:00pm

Welcome Reception

Sponsored by



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7:00am – 8:00am	PCA Communicators Breakfast (Invitation Only)	Crescent Hill
7:00am – 8:00am	Networking Breakfast Sponsored by 	Olmsted Prefunction
7:00am – 4:30pm	Sponsor Tabletop Displays Open	Olmsted Prefunction
7:00am – 5:00pm	Registration and Speaker/Sponsor Check-In	Olmsted Prefunction
8:00am – 8:30am	Break with Sponsors Sponsored by 	Olmsted Prefunction
8:30am – 9:30am	HGS2 GENERAL SESSION: NACHC 2024 Winter Strategy Meeting Update	Olmsted 4-7
	<p>The Winter Strategy Planning Committee, composed of PCA and HCCN peers, provides an update on the purpose and intent of this annual gathering to shape NACHC's 2024-2025 Policy and Advocacy efforts. Additionally, NACHC staff will give an overview of the results of a recent national survey designed to gather health centers' feedback on future policy needs, including workforce development, PPS sustainability, grant funding, 340B, value-based care, and other priorities.</p> <p><i>Presenter(s):</i> Alejandro (Alex) Romillo, President and CEO, Health Choice Network Jennifer Stoll, Executive Vice President, External Affairs, OCHIN Michael Curry, Esq., President and CEO, Massachusetts League of Community Health Centers Phillip Bergquist, Esq., CHCEF, Chief Executive Officer, Michigan Primary Care Association</p>	
9:30am – 10:00am	Break with Sponsors Sponsored by 	Olmsted Prefunction
10:00am – 11:15am	EDUCATION SESSIONS	
	NTTAP-FEATURED	
	HTuA1 Team-Based Data Governance Strategies	Olmsted 1
	Focus Area: Data Strategy/Health Information Technology	
	<p>A team-based data governance structure that incorporates the perspectives and needs of your diverse health center family is critical to aligning health IT adoption and optimization needs with your larger strategic goals. In this interactive workshop, participants will identify data governance principles necessary to develop a shared strategy for their health center and engage in collaborative exercises testing data governance accelerators. This includes developing an interdisciplinary data governance committee and engaging in a mock health IT strategic planning session. Participants will leave the workshop with tangible tools and educational resources they can use to advance their data governance structures, no matter where they are in the hierarchy of expertise.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none">▪ Describe the multi-faced components of a data governance strategy to their colleagues in order to support design/redesign of data governance programming.▪ Define the strategic importance of a data governance committee and how to staff a data governance committee at your organization.▪ Identify roles and responsibilities of data governance committee members when developing a health IT strategic plan through applied practice. <p><i>Presenter(s):</i> Casey Alrich MPH, CPHIMS, Interim Executive Director and Senior Director of Programs, National Nurse-Led Care Consortium Jillian Bird, MSN, RN, Director, Training and Technical Assistance, National Nurse-Led Care Consortium</p>	

HTuB1 Nebraska FQHC Telebehavioral Health Network: Expanding Access Through a Statewide Consortium

Olmsted 2

Focus Area: Service Delivery/Operations

To address existing workforce shortages in the behavioral health field, the Health Center Association of Nebraska (HCAN) aims to direct the planning, contracting, staffing, and management of a statewide, multidisciplinary telebehavioral health service. This multidisciplinary team will provide services through an evidence-based collaborative care model. The goal of the Nebraska FQHC Telebehavioral Health Network is to engage an outside collaborative care/extended behavioral health team to add to each health center's capacity without draining their existing on-site resources. All network services will be provided virtually via live video. This model allows each participating FQHC site to access the full multidisciplinary team and all its services. Yet, no single site has to employ and support a whole team in order to do so.

The project includes a six-month planning phase, a one-year implementation phase, and a one-year transitional phase - slated to have launched in July 2023. All participating FQHC sites have signed a memorandum of agreement and participate in ongoing planning meetings and programming workshops. The Great Plains Telehealth Resource and Assistance Center (gpTRAC), a federally-funded telehealth training and technical assistance provider, has committed to providing free consultation and support for the planning and implementation phases of the project.

Learning Objectives:

- Understand the value of partnering with an outside entity to aid mental health program expansion.
- Describe how a PCA can develop and provide primary oversight of a multidisciplinary network of FQHCs.
- Describe the Nebraska FQHC Telebehavioral Health Network as a model for increasing access to specialty behavioral health staff.

Presenter(s):

Jenna Thomsen, MA, Director of Strategy and Development, Health Center Association of Nebraska
Jonathan Neufeld, PhD, Program Director and Principal Investigator, Great Plains Telehealth Resource and Assistance Center, Institute for Health Informatics/University of Minnesota

HTuC1 Key Financial Considerations for Health Centers and Networks in Value-Based Care

Olmsted 3

Focus Area: Strategic Planning and Financial Sustainability

Community Care Cooperative (C3) is a federally qualified health center (FQHC)-governed accountable care organization (ACO) participating in Massachusetts Medicaid and Medicare value-based contracts. Founded in 2017, C3 has earned \$40 million in value-based payments to date, of which 98 percent have been paid out directly to member health centers. Utilizing lessons learned and industry best practices, this educational session will provide PCAs, HCCNs, and FQHCs with key financial considerations for those looking to enter into or advance their position in value-based contracts with shared savings opportunities.

The session will include an overview of important, common, value-based contract features such as shared savings and loss calculations, reserve balancing, benchmark construction, the impact of risk coding, and budgeting considerations for individual FQHCs and groups interested in participating in an ACO or other risk-sharing collaborative. Finally, there will be a hypothetical five-year overview of a group and individual health center's experience entering value-based contracting, with financial and programmatic implications of decisions such as internal shared savings distribution, risk pooling, and group versus individual accountability.

Learning Objectives:

- Demonstrate comprehensive understanding of the fundamentals related to savings and losses in value-based contracts with shared risk.
- Understand the key financial considerations for FQHCs entering into value-based contracts with risk, including high-priority, upfront investments.
- Identify the pros and cons of different internal risk distribution arrangements within a group of FQHCs entering into a value-based contract with savings and losses.

Presenter(s):

Daniel Joo, MPH, Vice President of Corporate Strategy and ACO Contracting, Community Care Cooperative

Aditya Mahalingam-Dhingra, Chief Business Officer, Community Care Cooperative

11:15am – 12:00pm

Break with Sponsors

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12:00pm – 2:00pm

Conference Luncheon and Presentation of 2023 Henry J. Fiumelli Award

Olmsted 4-7



Rose Duhan, MPH

President and CEO, Community Health Care Association of New York State and Chair, NACHC PCA Leadership Committee



Jason Greer

Chief Executive Officer, Colorado Community Managed Care Network, Inc., Reimagining HCCN Group Member, and Chair, NACHC HCCN Task Force Committee

Sponsored by



2:00pm – 2:45pm

Break with Sponsors

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2:45pm – 4:00pm

EDUCATION SESSIONS

HTuA2 The Secrets to SMBP Success: How PCAs and HCCNs Can Support Self-Measured Blood Pressure Implementation in Their Health Centers

Olmsted 1

Focus Area: Emerging Topics

Self-measured blood pressure (SMBP) monitoring with clinical support is a proven strategy to decrease cardiovascular risk and improve hypertension control. It is also a powerful patient engagement tool that can expand access to care and help reduce gaps in digital equity and literacy. By design, SMBP uses integrated digital tools, allows for the integration of patient-generated data, and can serve as a valuable quality improvement tool. When implemented effectively, SMBP can improve both the provider and patient experience and become an exemplar for team-based care. However, many of our health centers implementing SMBP are struggling with the logistics of setting up, activating, and sustaining SMBP-- and they often turn to their PCA/HCCN for support.

This session will address the common challenges experienced in SMBP implementation and provide PCAs and HCCNs with the information and tools they need to support health centers, including project management, key technology decisions, and curated, role-based training tools. The session will also feature a high-level discussion of billing, coding, and revenue options and provide an update on national efforts to remove barriers to broader SMBP uptake.

Learning Objectives:

- Summarize the value of SMBP, including patient engagement, expanded access to care, and reduction of gaps in digital equity and literacy.
- Relate how SMBP improves the patient and provider experience and outcomes to ensure successfully activated SMBP.
- Use the SMBP tools provided to collaborate with health centers to design, execute and activate a successful program for SMBP.

Presenter(s):

Debra McGrath FNP, MSN, Special Projects Director, The Health Federation of Philadelphia

HTuB2 Digging into PCA Best Practices for Working with Health Centers

Olmsted 2

Focus Area: Service Delivery/Operations

Providing high-quality training and technical assistance to health centers and having meaningful relationships with the staff are key to the success of PCAs, HCCNs, and NTTAPs. However, the approaches used to develop these relationships and provide technical assistance can vary widely state-to-state. Join this session to learn about approaches used by the Colorado Community Health Network (CCHN) and other PCAs, HCCNs, or NTTAPs to support health center staff through peer groups, learning communities, workshops, conferences and more.

Following a brief panel discussion, participants will have an opportunity to discuss what has worked well at their organizations and where challenges still exist. CCHN will address their specific peer group model; and representatives from other PCAs are encouraged to discuss the use of conferences to connect with health center staff, as well as hybrid models that include peer groups or learning communities and an annual conference.

Learning Objectives:

- Compare strategies for supporting and engaging health center staff.
- Identify peers who can help brainstorm new approaches to providing T/TA.
- Explore different approaches to overcome challenges that reduce health center use of T/TA.

Presenter(s):

Polly Anderson, Vice President of Strategy and Financing, Colorado Community Health Network

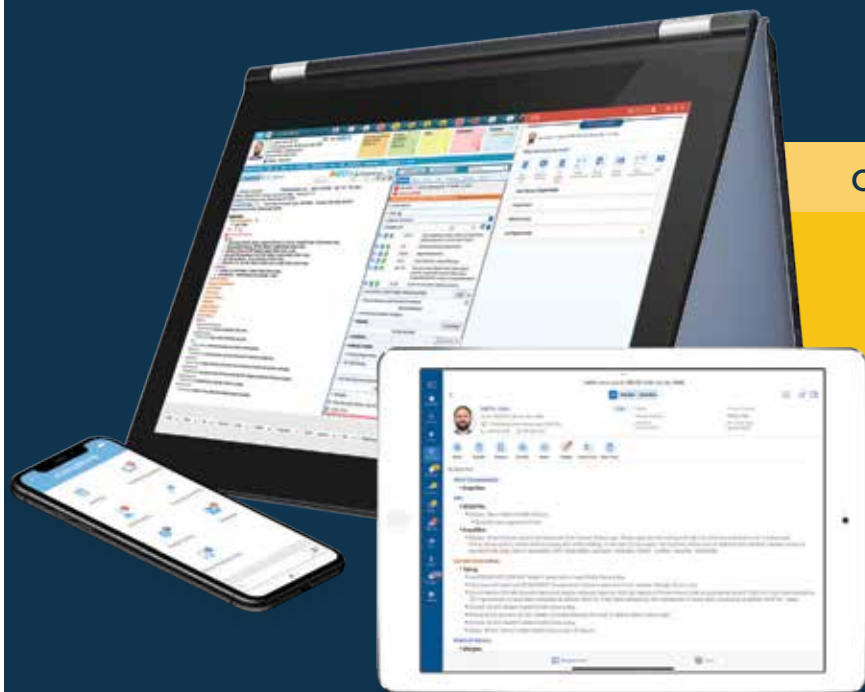
Lynsey Ray, MSSW, CNAP, Chief Operating Officer, Wisconsin Primary Care Association

Suzanne Smith, MIS, Health Center Operations Division Director, Colorado Community Health Network

Drilon Gojani, Senior Director, Member Services, Kentucky Primary Care Association

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HTuC2 National Health Service Corps Engagement for Recruiting and Retaining a Resilient Workforce

Olmsted 3

Focus Area: Service Delivery/Operations

This session will provide an update on the Bureau of Health Workforce (BHW) pipeline initiative and a program forecast from the Division of National Health Service Corps (NHSC) that will assist stakeholders in better understanding BHW workforce resources. Information will also be included on a variety of partnership opportunities for PCAs, HCCNS, and NTTAPs. NHSC data for community health centers will be provided to demonstrate how workforce stakeholders are utilizing the NHSC in respective regions and states.

Learning Objectives:

- Understand how to utilize the NHSC and other BHW loan repayment programs to recruit and retain a resilient workforce.
- Identify BHW resources in your HHS region that can connect you to workforce resources.
- Access important workforce data that can help you better understand how your NHSC regional stakeholders are utilizing the NHSC.

Presenter(s)

Israil Ali, MPA, Director, Division of National Health Service Corps, Bureau of Health Workforce/HRSA

HTuD2 340B Federal and State Policy Update

Olmsted 4-7

Focus Area: Strategic Planning and Financial Sustainability

Session presenters will address the latest updates on the 340B Program, discuss the national strategy, and provide insights on the next steps to protect the integrity of the 340B Program for health centers and their patients. Discussions will also include the latest developments with ASAP 340B coalition efforts and legislative updates.

Learning Objectives:

- Discuss NACHC's latest 340B strategy.
- Understand the impact of the latest restrictions on health centers and patients.
- Identify next steps/calls to action to move 340B legislative strategy forward.

Presenter(s):

Mark Ogunsusi, JD, PharmD, Associate, Powers Pyles Sutter and Verville PC

Raegan A. Carter, Director, Health Policy and Governmental Affairs, Louisiana Primary Care Association

Mia Stark, Chief Operating Officer, Community Health Centers of Arkansas

Gerrelda Davis, Executive Director, Louisiana Primary Care Association

4:00pm – 4:15pm

Break with Sponsors

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4:15pm – 5:30pm

EDUCATION SESSIONS

HTuA3 Addressing Rural Health Care Gaps with Federal Office of Rural Health Policy Support

Olmsted 1

Focus Area: Strategic Planning and Financial Sustainability

The Federal Office of Rural Health Policy (FORHP) has coordinated programs to improve access to care in rural communities for over 30 years. Each year, FORHP releases grant funding for community-based programs that support innovation and encourage network development among rural health care providers. Learn how PCAs and health centers are partnering with FORHP to build capacity for health career training, strengthen health networks, and address barriers to substance use disorder treatment.

Learning Objectives:

- Identify the FORHP grant programs that support capacity building in rural communities.
- Describe various collaboration models to support workforce and primary care capacity building.
- Understand how PCAs and health centers partner to improve health care delivery in rural communities.

Moderator:

Deila Davis, MPP, MBA, Director of Public Policy Operations, NACHC

Presenter(s):

Kristen Dillon, MD, FAAFP, Chief Medical Officer, Federal Office of Rural Health Policy, Policy/HRSA

Emily Ferry, MSW, Director of Workforce Initiatives, Maine Primary Care Association

Justin P. Duncan, Chief Executive Officer, Washington County Ambulance District

Gregory Roeback, MA, Chief Executive Officer, Great Mines Health Center

HTuB3 Rethinking Stress: A Pathway to Health Equity

Olmsted 2

Focus Area: Health Equity

Stress is a common issue that can have significant implications for overall health and well-being. Structural racism and discrimination contribute to social drivers of health (SDOH), resulting in higher rates of health inequities among racially and ethnically diverse groups and structurally marginalized groups, such as immigrants and the LGBTQIA+ community. As a result, these groups experience higher rates of health inequities and are at greater risk for prolonged, chronic stress. As health centers continue to address SDOH, PCAs, HCCNs, and NTTAPs play a critical role in supporting health center efforts to advance health equity.

This session will explore the relationship between stress and SDOH, including the role SDOH plays in contributing to stress and how stress impacts health outcomes. Participants will gain a deeper understanding of the impact stress has on both healthcare staff and patients along with learning strategies and techniques to mitigate the harmful impact of chronic stress. During the session, small group discussions will be facilitated to allow for peer-to-peer learning.

Learning Objectives:

- Understand the relationship and role of SDOH, structural racism and discrimination, and chronic stress on health outcomes.
- Describe the importance of creating a supportive work environment that addresses stress and prioritizes staff well-being, and how this can ultimately improve patient outcomes.
- Identify strategies to address stress in diverse patient populations and the health center workforce, recognizing the importance of addressing SDOH as a means of reducing stress and improving health equity.

Presenter(s):

Nalani Tarrant, PMP, MPH, Director, Social Drivers of Health, NACHC

Yuriko de la Cruz, MPH, CPHQ, Deputy Director, Social Drivers of Health, NACHC

HTuC3 Innovative Pathways to Securing Health Care Professionals

Olmsted 3

Focus Area: Strategic Planning and Financial Sustainability

This session will explore funding opportunities for physicians, physician assistants, dentists, nurses, and behavioral health providers; as well as pipeline and educational programs to prepare students for health professional careers. Application and funding cycle information will be provided to spur discussion on opportunities to combine, or “braid,” various funding programs to develop multi-health professional teaching programs.

Learning Objectives:

- Understand various HRSA/BHW funding programs for health professionals.
- Identify which programs will be available for applications in FY24 and FY25.
- Discuss potential synergies between funding programs.

Presenter(s):

CAPT Paul Jung, MD, MPH, FACPM, Director, Division of Medicine and Dentistry, Bureau of Health Workforce/HRSA

HTuD3 Developing a Data Infrastructure to Support the Integration of CHCs and Public Health

Olmsted 4-7

Focus Area: Data Strategy/Health Information Technology

COVID-19 has demonstrated several opportunities to improve the US public health surveillance and response infrastructure. Improved coordination and integration between primary care and public health is a significant opportunity that impacts CHCs, HCCNs, and PCAs. This session will explore a wide range of public health programs developed by an HCCN in partnership with both local and state health departments, as well as with the CDC and NACHC. Presenters will discuss lessons learned and the potential for future partnerships.

Learning Objectives:


- Describe AllianceChicago’s public health programs and relevant lessons learned.
- Discuss how CHCs, HCCNs, and PCAs can work together to expand the number of CHCs that work with local and state health departments to improve public health readiness and response.
- Share perspectives on how improved integration between primary care and public health could benefit and support CHCs.

Presenter(s):

Andrew Hamilton RN, BSN, MS, Chief Informatics Officer, AllianceChicago

6:00pm – 8:00pm

Conference Reception

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Location to be announced

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8:00am – 8:15am	Break with Sponsors Sponsored by 	Olmsted Prefunction
8:15am – 9:30am	EDUCATION SESSIONS	

NTTAP-FEATURED

HWA1 Strategic Planning: Planning a Budget, Timeline, and Financing Options for Your Health Center Project

Olmsted 1

Focus Area: Strategic Planning and Financial Sustainability

Health centers looking to build new facilities, renovate existing space, or update equipment will quickly discover that capital development is a complex endeavor. Capital projects become more informed and manageable when following a methodical process, especially driven by field experts and proven methods for successful planning. This session, focused on strategic planning best practices, will review opportunities for examining recent, current, and anticipated health center trends through a variety of scenarios to develop appropriate strategies.

Utilizing the *Sample Capital Project Timeline and Budget for Health Centers* as a guide, we will outline an optimal and realistic time frame and budget for FQHC capital projects. Additionally, we will review our *Financing Decision Tree* resource, which is a visual map to aid in deciding which financing options could best suit your capital project requirements, and inform decision-making. This resource also provides a detailed summary of each financing step.

Drawing upon Capital Link's deep knowledge and experience, this session will review techniques designed to prepare your organization for growth and to help determine project scale, design, and impact.

Learning Objectives:

- Identify the steps and an ideal timeline for the capital development process, discussing space needs, planning steps, and information gathered for optimal outcomes.
- Utilize various health center-specific strategic planning tools and resources, such as the *Sample Capital Project Timeline and Budget for Health Centers*.
- Review financing options and how to determine those best for your project, utilizing the *Financing Decision Tree* resource.

Presenter(s):

Beth Edwards, MSN, RN, CNL, CPNP-PC, EDAC, Senior Director of Project Consultants, Health Center Operations and Facilities Planning, Capital Link

HWB1 The Power of Data to Drive Health Equity Action

Olmsted 2

Focus Area: Health Equity

The Community Health Care Association of New York State (CHCANYS) has developed a robust health equity program in partnership with New York State CHCs, in which enhanced data is a key component of the justice, equity, diversity, and inclusion (JEDI) roadmap. As part of this work, CHCANYS has leveraged UDS data to develop individual health center health equity scorecards that include comparative outcomes for hypertension control, diabetes control, and normal birthweight by various race/ethnicity categories; and compares performance to the statewide aggregate, in addition to trending outcomes over time. This tool has proved to be a powerful resource for health centers to better understand inequitable outcomes among their populations and for CHCANYS to engage health centers collectively in advancing health equity at the PCA network level.

CHCANYS will moderate a panel that highlights its equity program, the development and refinement of the scorecards with its statewide JEDI committee, a demonstration of the scorecard functionality, a case study of how one health center is leveraging the scorecard, how CHCANYS is analyzing the scorecards to understand equity at the network level and incorporating the scorecards into performance improvement activities, and lastly plans for further scorecard enhancements and additional functionality.

Learning Objectives:

- Consider the value of reframing traditional disparity measures into an equity framework.
- Understand the importance of a comparative framework in assessing individual health center performance.
- Demonstrate the power of data visualization to galvanize individual health center and network level health equity action.

Moderator:

Diane Ferran, MD, MPH, Vice President, Clinical Excellence and Innovation, Community Health Care Association of New York State

Presenter(s):

James Welsh, PhD, Co-Director, Information and Data Analysis, Community Health Care Association of New York State

Debbian Fletcher-Blake, APRN, FNP, President and CEO, VIP Community Services Inc.

Joanne Haefner, MS, FNP, President and CEO, Neighborhood Health Center

HWC1 Elevating Your Story Through Data to Support Change

Olmsted 3

Focus Area: Data Strategy/Health Information Technology

The Bureau of Health Workforce (BHW) publishes a diverse set of data on the health workforce. This session will cover everything from using tools to access BHW data through incorporating these data into your products. The session will be a mix of presentation, demonstration, and discussion of best practices to help the audience strengthen their story.

Learning Objectives:

- Highlight the data that BHW publishes and the tools available to access these data.
- Identify the data the best fits the user's needs.
- Determine the optimal type of output (e.g., brief, chart, table, infographic) to convey the data to the audience.

Presenter(s):

Steve Pegula, MS, Chief, Workforce Analysis Branch, National Center for Health Workforce Analysis/HRSA

HWD1 Building Hope, Building Power: Strengthening Health Center Advocacy with Community Organizing

Olmsted 4-7

Focus Area: Strategic Planning and Financial Sustainability

This session will explore how local and statewide health center leaders can deepen the commitment to the health center mission, strengthen skills, and identify strategies to build a diverse, integrated network of advocacy leaders.

Learning Objectives:

- Understand how identifying shared values and resources can strengthen staff, patient, and community commitment to the health center mission.
- Gain insights from state and local health center staff who are using community organizing to build a network of advocacy leaders that reflects the different roles of health center staff and board members.
- Identify ways to shift advocacy engagement from a transactional to a relational model.

Presenter(s):

Wayne Linscott, MPA, Chief Executive Officer, HealthFirst Bluegrass

9:30am – 10:00am

Break with Sponsors Sponsored by  **HENRY SCHEIN®**
(9:45am NACHCopoly Prize Drawing)

Olmsted Prefunction

10:00am – 12:30pm

HGS3 Closing General Session: HRSA Partners - Bureau of Primary Health Care and Bureau of Health Workforce

Olmsted 4-7



James Macrae, MA, MPP

Associate Administrator,
Bureau of Primary Health Care,
Health Resources and Services Administration,
U.S. Department of Health and Human Services



Luis Padilla, MD, FAAFP

Associate Administrator for Health Workforce and
Director of the National Health Service Corps,
Health Resources and Services Administration,
U.S. Department of Health and Human Services

POSTCONFERENCE TRAININGS

1:00pm – 3:00pm

PCON1 Intensive Data Lab: Data to Drive Improvement in Hypertension

Olmsted 1

(Separate Registration Required)

Participants will work in small groups to define community health center patient personas (i.e., patient-like characters) and practice developing a data request that considers population characteristics, care quality questions, and staff areas of focus/interest. They will then review the outcomes in a sample data set to identify disparities and discuss potential interventions to tackle the biggest disparities in hypertension. This interactive learning lab is designed for quality improvement, data-driven professionals and clinical staff with data duties.

Learning Objectives:

- Identify opportunities to use data to improve identification and care of hypertension.
- Practice activities that can enhance health equity in health centers.
- Brainstorm interventions that can support hypertension reduction and prevention work.

1:00pm – 5:00pm

PCON2 Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change

Olmsted 2

(Separate Registration Required)

This workshop will address the long-term impacts of structural racism, oppression, and bias in healthcare and the communities that are being served. Participants will engage in active discussions about the relationships between identity, power, privilege, and the importance of integrating community voice in health equity efforts at the patient and care team levels, organizational and community levels, and payment and policy levels.

Individual and group activities are designed to examine how social drivers of health (SDOH) and structural barriers impact community health and well-being. By the end of the workshop, participants will acquire a comprehensive understanding of key concepts, actions, and strategies that foster health equity and address the influence of structural racism in health centers and the communities they serve.

Learning Objectives:

- Develop an awareness of the complex interrelationships between identity, power, and privilege, and their impact on policies, systems, and structures, which in turn directly shape care practices and community engagement.
- Identify the ways in which institutional and societal structures shape healthcare experiences, perpetuate disparities, and contribute to inequities in care and community engagement.
- Understand the significance of incorporating community voice in health equity efforts and identify potential strategies for community engagement.

Key to Moderators and Presenters

Ali, Israil - HTuC2	Haefner, Joanne - HWB1	Padilla, Luis - HGS3
Alrich, Casey - HTuA1	Hamilton, Andrew - HMD1, HTuD3	Patnosh, Jason - HMA1
Anderson, Polly - HTuB2	Hernandez, Paloma - WLCM	Pegula, Stephen - HWC1
Arnold, Mandy - HMB1		Prendergast, Erin - HGS1
	Joo, Daniel - HTuC1	Price Osafo, Jacqualine - KEY1
Bergquist, Phillip - HGS2	Jordan, Anthony - HMD1	
Bird, Jillian - HTuA1	Jung, Captain Paul - HTuC3	Ray, Lynsey - HTuB2
		Rhee, Kyu - WLCM
Carter, Raegan A. - HTuD2	Kennedy, John - HMA1	Roebach, Gregory - HTuA3
Curry, Michael - HGS2	Keys, Vacheria - HGS1	Romillo, Alejandro (Alex) - HGS2
	Kromer, Braedyn - HMD1	
Davis, Deila - HTuA3		Smith, Suzanne - HTuB2
Davis, Gerrelda - HTuD2	Lambrecht, Kimberly - HMA1	Stark, Mia - HTuD2
de la Cruz, Yuriko - HTuB3	Linderbaum, Elizabeth - HGS1	Stoll, Jennifer - HGS2
Dillon, Kristen - HTuA3	Linscott, Wayne E. - HWD1	
Duhan, Rose - LUNCH2		Tarrant, Nalani - HTuB3
Duncan, Justin P. - HTuA3	Macrae, James - HGS3	Thomsen, Jenna - HTuB1
	Mahalingam-Dhingra, Aditya - HTuC1	
Edwards, Beth - HWA1	McGrath, Debra - HTuA2	Wallace, Elizabeth - HMA1
	Mellinger-Blouch, Judd - HMB1	Welsh, James - HWB1
Ferran, Diane - HWB1		Widmyer, Nick - HGS1
Ferry, Emily - HTuA3	Neufeld, Jonathan - HTuB1	
Fletcher-Blake, Debbian - HWB1		
Flowers, Amy - HMA1	Ogunsusi, Mark - HTuD2	
	Oliveira, Karoline - HMC1	
Galace, Anthony - HGS1	Orloff, Tracey - HMD1	
Gojani, Drilon - HTuB2		
Greer, Jason - LUNCH2		

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*The National Association of Community Health Centers recognizes the following
2023 PCA & HCCN committee and group members for their commitment of time and service. Thank you.*

PCA Leadership Committee

Rose Duhan (Chair), Community Health Care Association of New York State

Sherri Ferrell (Vice Chair), West Virginia Primary Care Association

Amy Behnke (Immediate Past Chair), Health Center Association of Nebraska

Tess Stack Kuenning (Emeritus), Bi-State Primary Care Association

Gerrelnda Davis, Louisiana Primary Care Association

Bruce Gray, Northwest Regional Primary Care Association

Chris Shank, North Carolina Community Health Center Association

Shelly Ten Napel, Community HealthCare Association of the Dakotas

Darcy Shargo, Maine Primary Care Association

Aaron Todd, Iowa Primary Care Association

Jonathan Watson, Minnesota Association of Community Health Centers

Jessica Yanow, Arizona Primary Care Association

PCA Reimagining Group

Tess Kuenning (Co-Chair), President and CEO, Bi-State Primary Care Association

Jonathan Watson (Co-Chair), Executive Director, Minnesota Association of Community Health Centers

PCA VOICE:

Nancy Bowen, Chief Executive Officer, Nevada Primary Care Association

Shelly Ten Napel, Chief Executive Officer, Community Healthcare Association of the Dakotas

POLICY:

Phillip Bergquist, Chief Executive Officer, Michigan Primary Care Association

Michael Curry, President and CEO, Massachusetts League of Community Health Centers

T/TA:

Joan Watson-Patko, Executive Director, Oregon Primary Care Association

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2023 PCA/HCCN Conference Planning Committee

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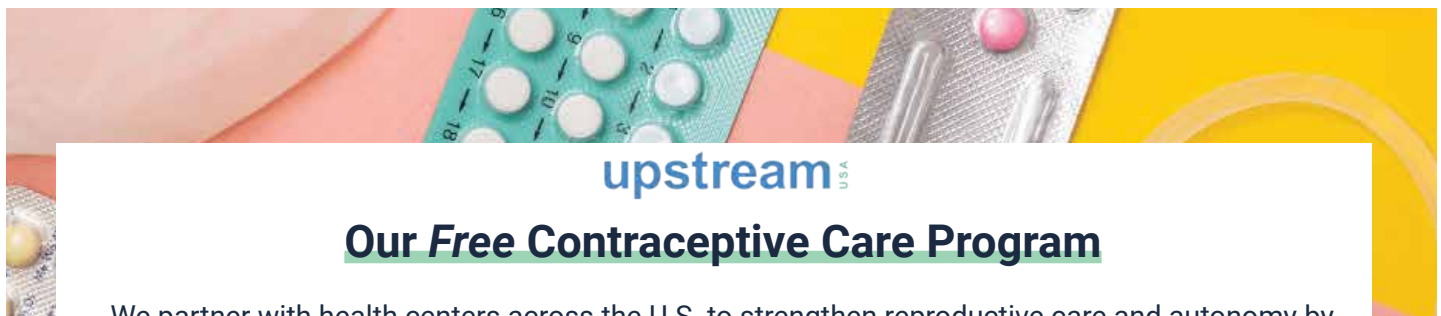
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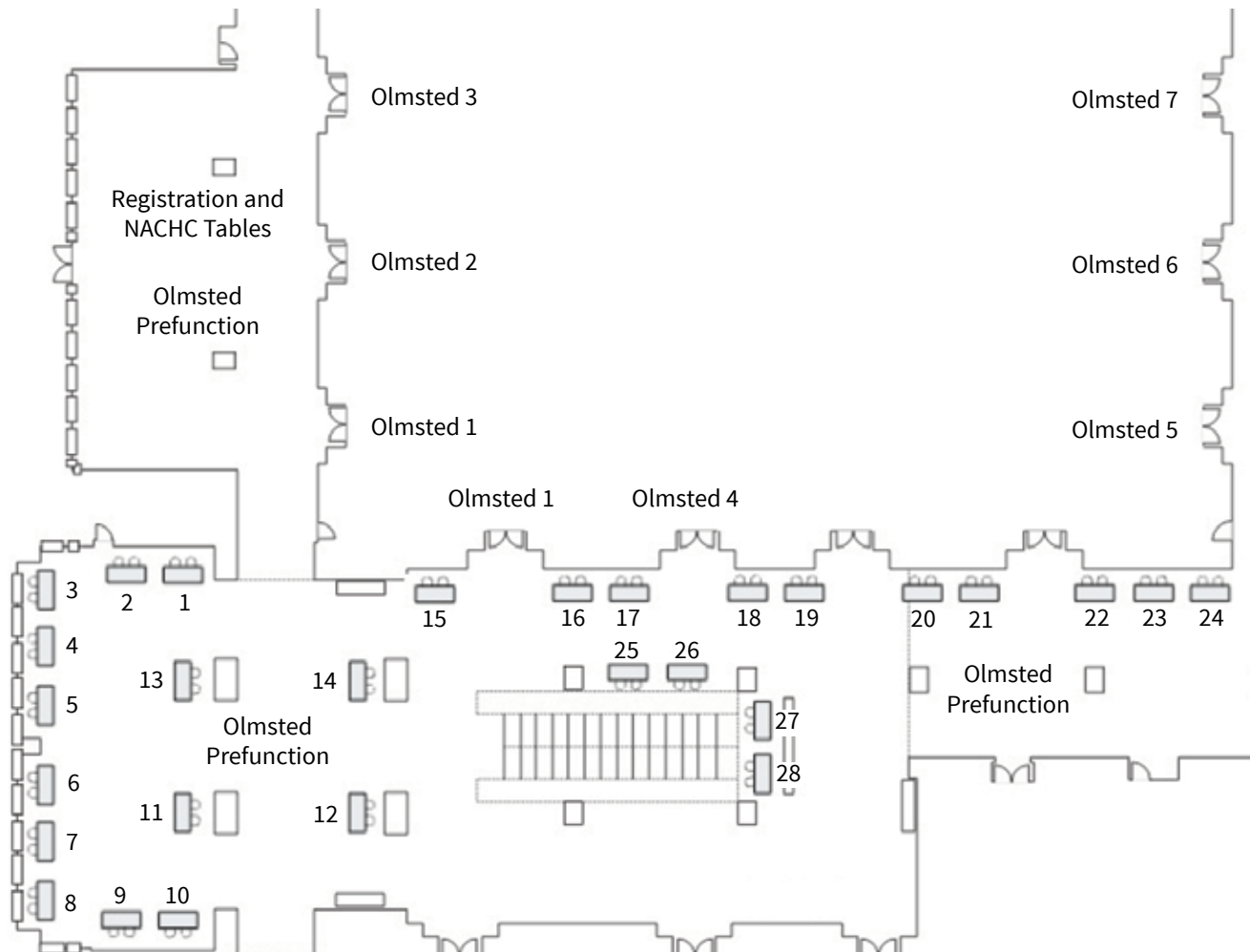
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RESOURCES FROM NATIONAL TRAINING AND TECHNICAL ASSISTANCE PARTNERS (NTTAPs)

HealthCenterInfo.org

*Find what you need when you need it!
Curated technical assistance resources
to advance health center operational
excellence and support effective health
center governance.*

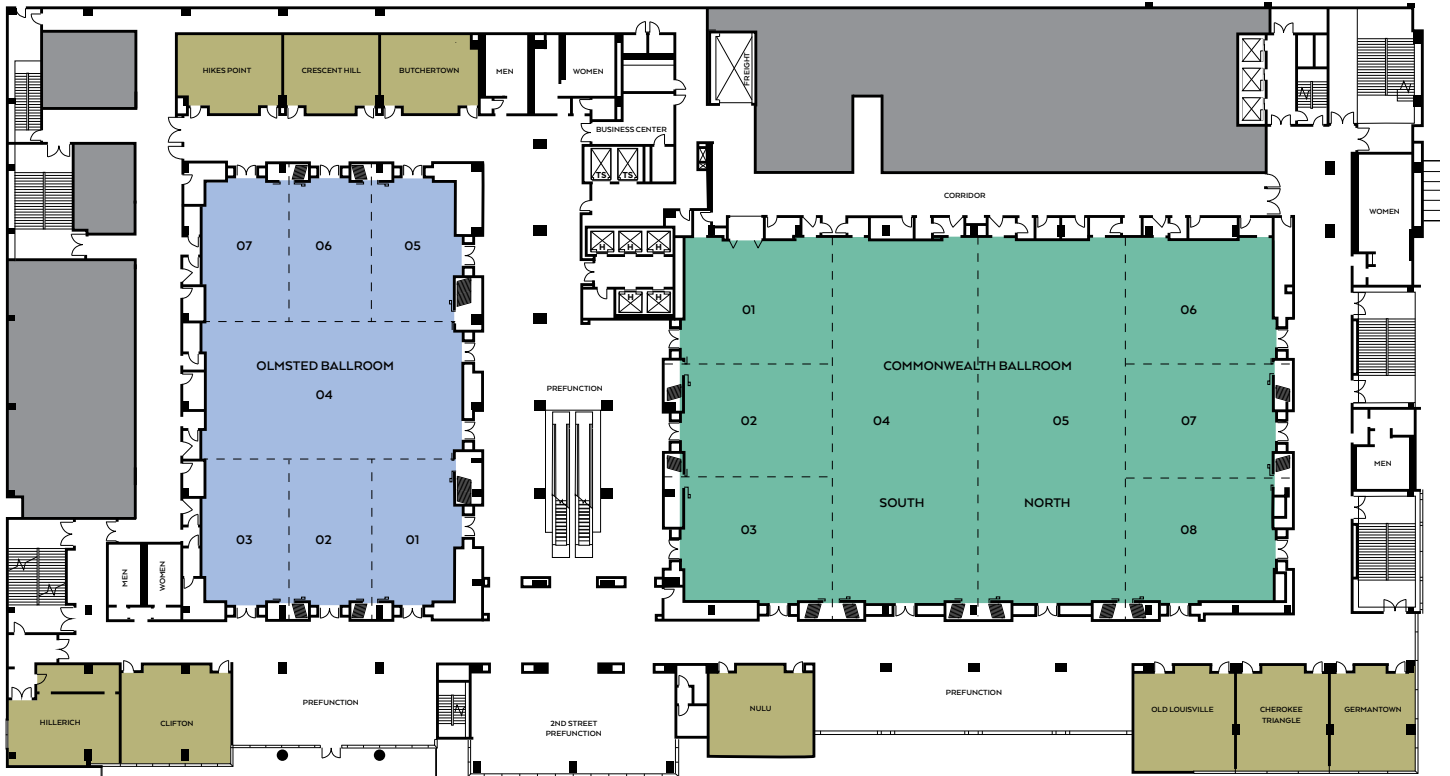


HEALTH CENTER RESOURCE CLEARINGHOUSE



Omni Louisville Hotel

Level Two





NATIONAL ASSOCIATION OF
Community Health Centers®

2024

P&I

FORUM

POLICY & ISSUES

CONFERENCE: February 12-15

COMMITTEE MEETINGS: February 10-11

**Marriott Marquis
Washington, DC**

HYBRID EVENT





NATIONAL ASSOCIATION OF
Community Health Centers®

2024



PCA & HCCN CONFERENCE

PRIMARY CARE ASSOCIATION
HEALTH CENTER CONTROLLED NETWORK

November 18-20

The Westin Seattle
Seattle, WA