Resources: CM Intermediate Session 4

Building Effective Care Management Teams
AHRQ Care Management An Implementation Guide for Primary Care Practices
https://www.ahrq.gov/evidencenow/tools/care-management.html

UCSF Center for Excellence in Primary Care: MacColl Center for Primary Care Innovation
Primary Care Team Guide https://cepc.ucsf.edu/maccoll-center-health-care-innovation-primary-care-team-guide-0

Effective healthcare teams require effective team members: defining competencies.
https://bmchealthservres.biomedcentral.com/articles/10.1186/1472-6963-7-17

Commonwealth Fund Issue Brief: Caring for High Cost, High Need Patients
https://www.commonwealthfund.org/publications/issue-briefs/2014/aug/caring-high-need-high-cost-patients-what-makes-successful-care

Team Culture
AMA Steps*forward* Team Culture Toolkit- https://edhub.ama-assn.org/steps-forward/module/2702515

Health Worker Burnout
AHRQ - https://www.ahrq.gov/sites/default/files/wysiwyg/evidencenow/tools-and-materials/burnout-in-primary-care.pdf

HHS - https://www.hhs.gov/surgeongeneral/priorities/health-worker-burnout/index.html

Nursing - https://www.nursingworld.org/practice-policy/work-environment/health-safety/nurse-burnout-and-how-to-prevent-it/

Evaluation of Work Satisfaction, Stress and Burnout (Mini Z 2.0 Survey)
https://jamanetwork.com/journals/jamanetworkopen/fullarticle/2771447