

Session #2 Activity: Social Needs as Obstacles to Achieving Optimal Health

During your Care Management patient interactions, Identify a patient interaction where you:

- Suspect that a social need is interfering with the patient ability to achieve their goals or improve their health status (No social needs screening done or current social need screen does not capture this information).
- Have captured a social need via social need screening and have a specific example of a social need that is interfering with the patient ability to improve their health status (for example, not enough money to buy food so does not fill Rx, no transportation so uses ED in the evening when a source of transportation is available, etc.)
- Have an example of a patient with a social need that you identified a social need, supported the patient to problem solve and were able to partner with the patient to overcome the obstacle.

PLEASE DO NOT SHARE ANY PHI (name, address, birthdate, ANY ID number, etc) : Come willing to share general demographics on this CM patient – such as general age, race/ethnicity/cultural factors that impact the discussion, general social demographics, predominant clinical needs and/or predominant behavioral health needs and patient identified goal (what does the patient feel is important to work on);