NATIONAL ASSOCIATION OF Community Health Centers®

HEALTH CENTER PROFESSIONAL DEVELOPMENT PROGRAM

CARE MANAGEMENT ESSENTIALS, POWERED BY HealthTeamWorks® Health. Equity. Resilience.

KICK-OFF WEBINAR
SEPTEMBER 13, 2023
11:00 – 11:45 AM ET

THE NACHC MISSION

America's Voice for Community Health Care

The National Association of Community Health Centers (NACHC) was founded in 1971 to promote efficient, high quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient centered for all.

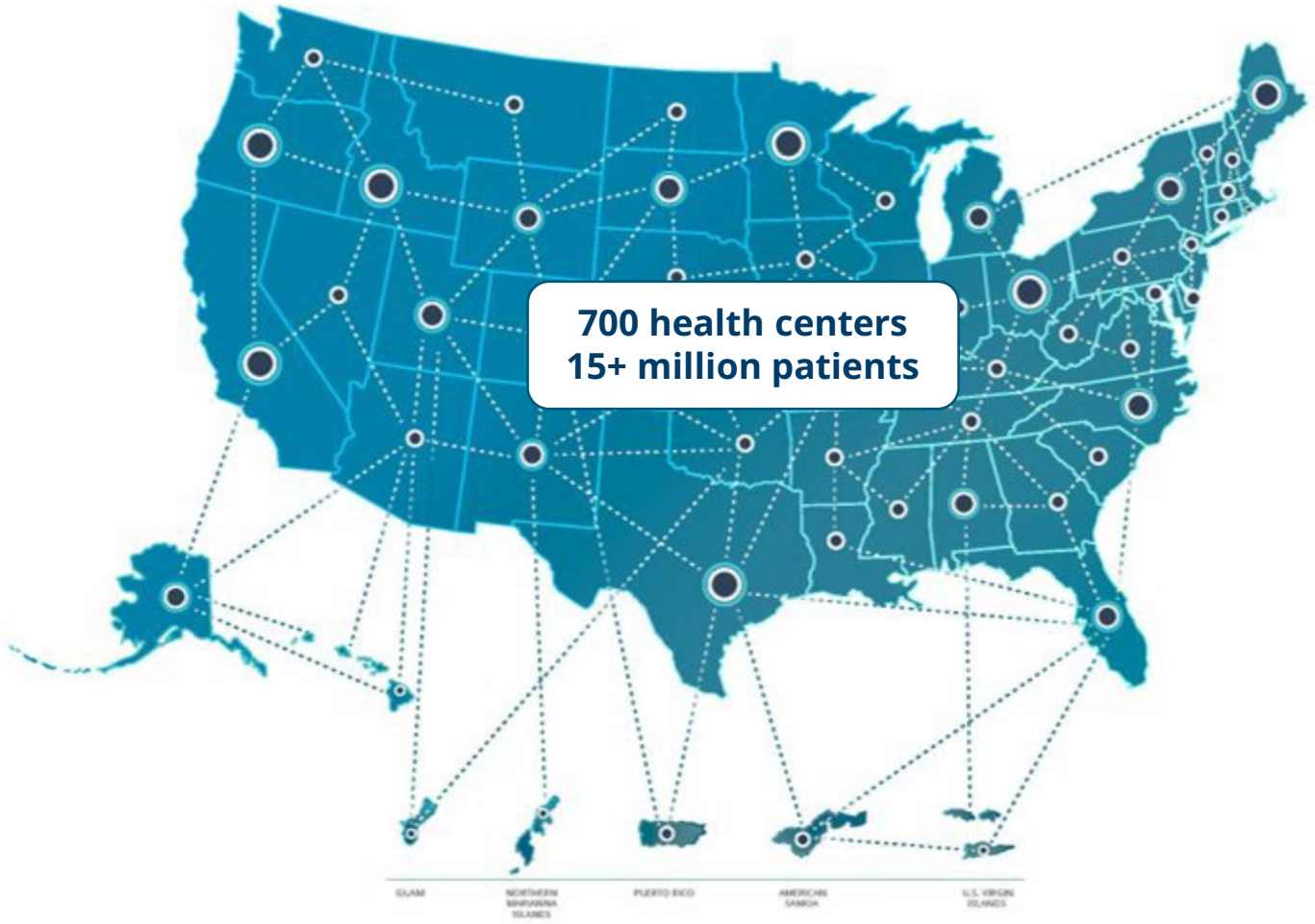
NATIONAL ASSOCIATION OF Community Health Centers®

You are part of a national community of health center care managers working to provide care and support to the health center patients who need it most.

An exciting opportunity to learn, share, and grow in your role.

50 health center staff participants strong!

This Professional Development Course is a NEW offering through NACHC's Elevate National Learning Forum



NACHC's Elevate National Learning Forum

Provides guided application of the Value Transformation Framework

- ✓ Monthly webinars
- ✓ Supplemental sessions
- ✓ Evidence-Based Action Guides
- ✓ Action Briefs
- ✓ eLearning modules
- ✓ Tools & Resources
- ✓ Online Learning Platform
- ✓ NEW Professional Development Courses, including **Care Management Essentials**

For more information on how to leverage the VTF and Elevate for systems transformation, review the **Action Brief: How to Use the VTF and Elevate**

Care Management Resources

Care Management Action Guide

Chronic Care Management Reimbursement Tips

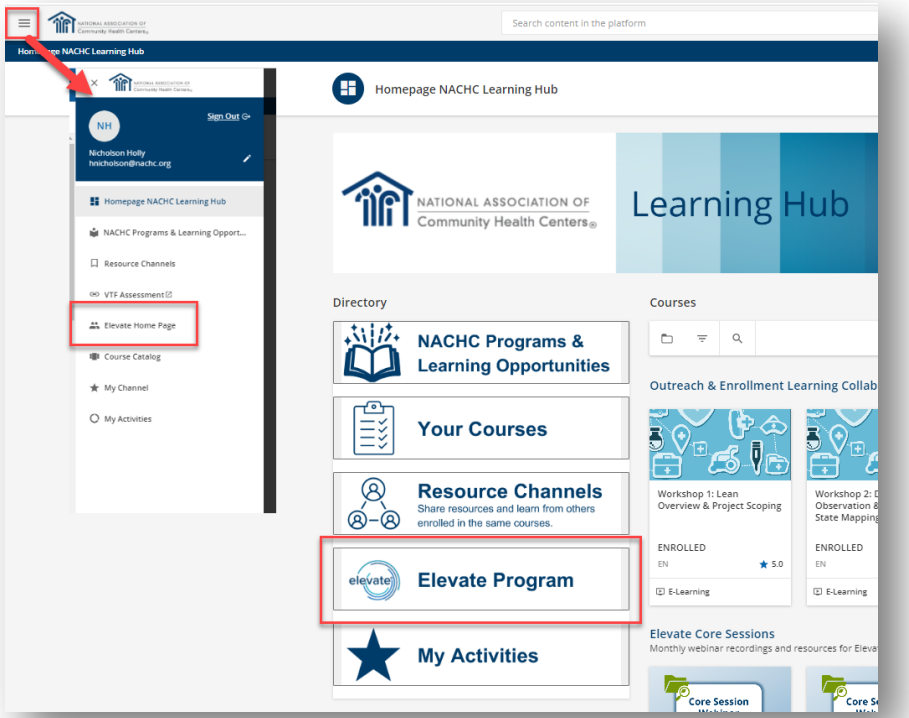
Transitional Care Management Reimbursement Tips

...and MORE!

NACHC's Online Learning Hub

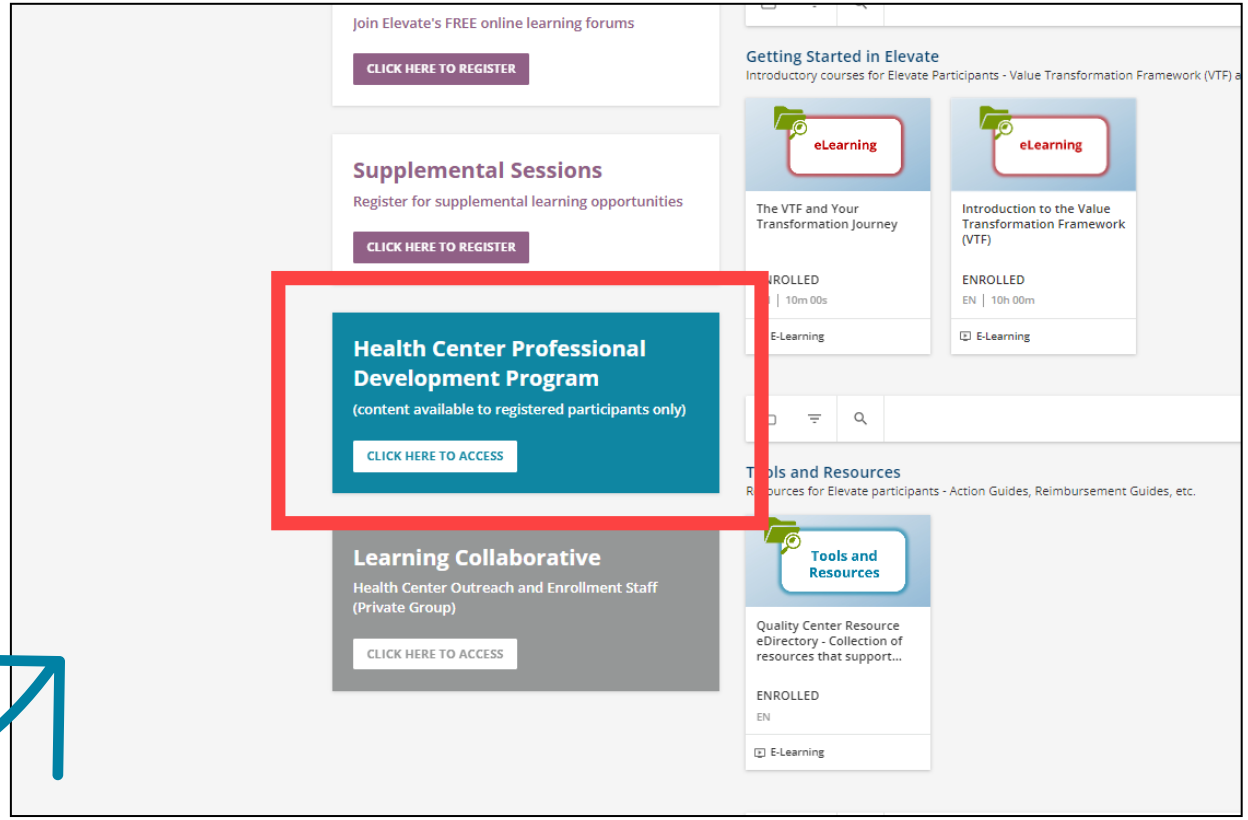
If you already have a 'NACHC One' login (the login used for NACHC conferences), use this to sign in.

*If you do not yet have a 'NACHC One' login, **register for free**!*



Access NACHC's Learning Hub at
https://nachc.docebosaas.com/learn/signin

NACHC's Online Learning Hub

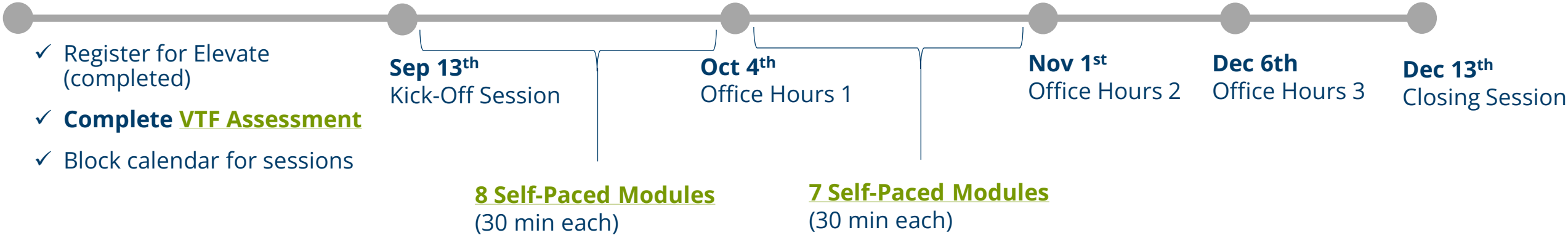


Care Management Essentials: Course Timeline

Pre-Work

- ✓ Register for Elevate (completed)
- ✓ **Complete VTF Assessment**
- ✓ Block calendar for sessions

Course: September 13, 2023 – December 13, 2023



Complete the VTF Assessment

Health centers are required to complete the VTF Assessment for course participation… WHY?

The VTF Assessment enables health centers to measure progress in areas important to value transformation.

Care management and staff engagement/professional development opportunities are both important components!

For more information on the VTF Assessment, review the **Action Brief: Assess Transformation Progress**

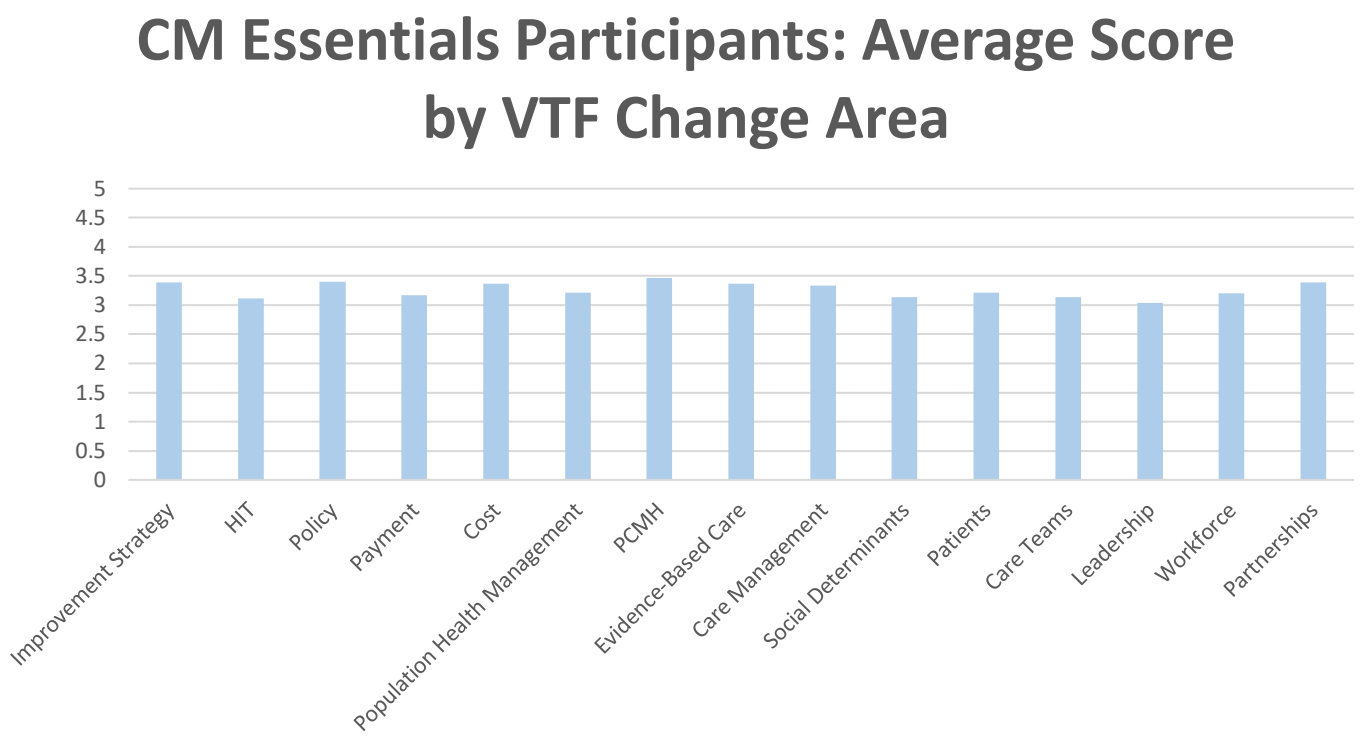
Complete the VTF Assessment

NOTE: The tool assesses organizational progress.

The individual participating in the training does NOT have to be the person who completes the Assessment.

While it is encouraged that multiple staff across an organization complete the tool, with results shared and discussed, only ***one individual from each participating health center needs to complete an assessment.***

The VTF Assessment is best completed by health center staff who have knowledge of a wide range of health center systems (e.g., leadership, finance, clinical care, etc.).



Meet The Trainers!

Diane Cardwell, MPA, NP, PA
Trainer

Angie Schindler-Berg, MS, LMPH
Trainer

Cecilia L. Saffold, MBA, PMP
Chief Executive Officer

Hanna Moffett
Program Manager

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Course Content

Course Schedule	2023 Dates	Time
Live Kick-off Session	September 13	11:00 – 11:45 am ET
Asynchronous Modules 1-8 • Defining Care Management • Identifying Candidates for Care Management • Managing the Health of the Population • The Role of Maslow's Hierarchy in Care Management • Identifying Patients for Episodic Care Management • Exchanging Data with Target Facilities • Patient Assessment and Documentation for Episodic Care Management • Introduction to Processes and Workflows	September 13 – November 1	On your own
Office Hours #1	October 4	11:00 – 11:45 am ET
Asynchronous Modules 9-15 • Identifying Patients for Longitudinal Care Management • Enrollment, Assessment, and Documentation for Longitudinal Care Management • Longitudinal Care Management Processes and Workflows • Balancing Panel Size • Establishing the Patient Relationship • An Introduction to Teach-Back and Motivational Interviewing • Collaborative Care Plan Development	November 1 – December 13	On your own
Office Hours #2	November 1	11:00 – 11:45 am ET
Office Hours #3	December 6	11:00 – 11:45 am ET
Live Closing Session	December 13	11:00 – 11:45 am ET

Additional Support

HealthTeamWorks®
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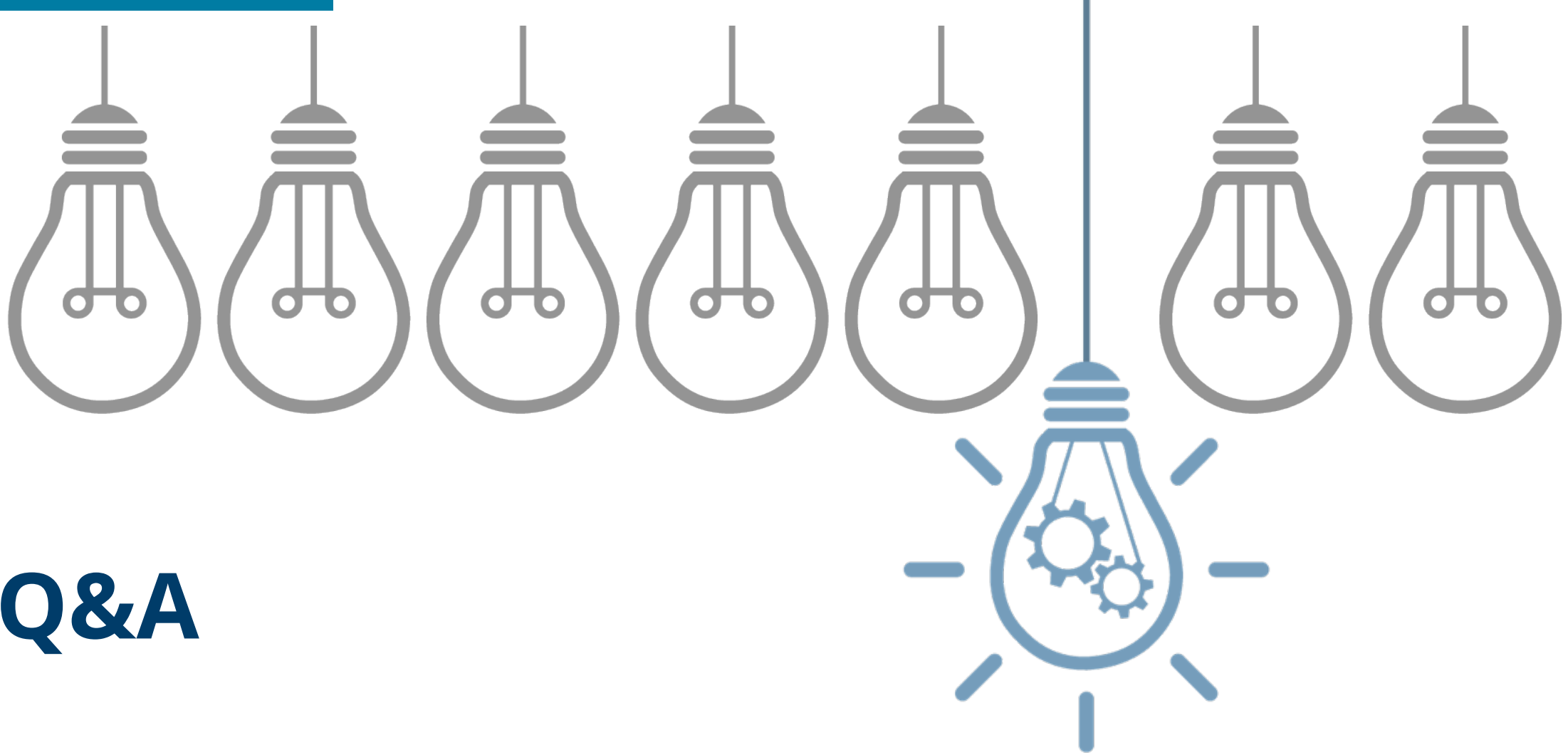
Solutions Center

- Included in this course is 12-month access to HealthTeamWorks Solutions for tools, templates, and Solution Center resources
- To access Solutions Center, please register via the following link: https://www.healthteamworks.org/user/register

Contact Us

- For questions and support about the Care Manager Essentials Course, please reach out to: caremanagement_nachc@healthteamworks.org



Q&A

Quintuple Aim Goals

- The NACHC Quality Center recognizes the critical importance of providing access to training opportunities for health center professionals to build skills, develop competencies, and advance careers while driving improved patient care and health outcomes.

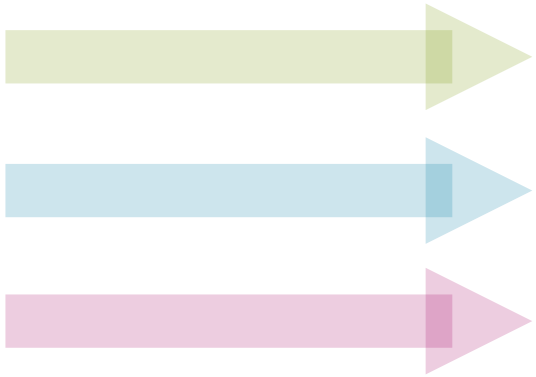
- These trainings support health centers to achieve the Quintuple Aim

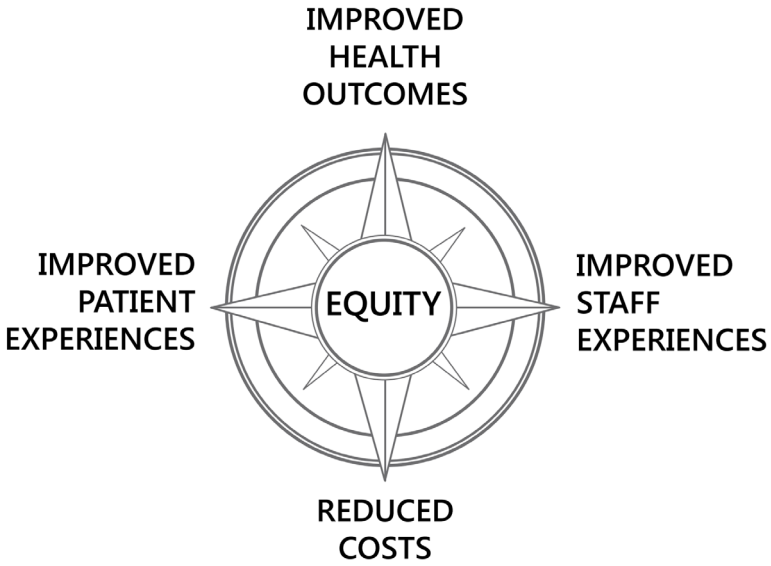
Improved Health Center

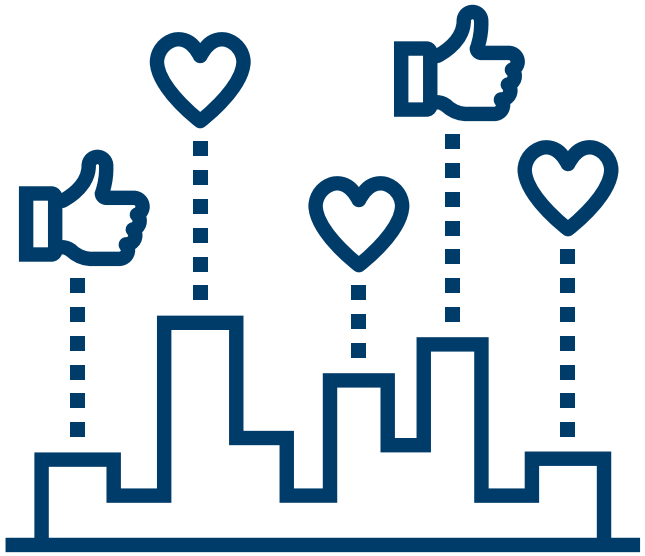
Performance

through

Systems Transformation







Provide Us Feedback

Wrap-Up

Thank you!

Office Hours are available on **Wednesday, October 4th 11:00 am – 11:45 am ET**

Questions regarding course content? Contact caremanagement_nachc@healthteamworks.org

Questions on how to access course modules on NACHC's learning forum? VTF Assessment? Contact **QualityCenter@NACHC.com**