



## IMPROVEMENT STRATEGY

# Cash Flow

**Skill: Ensure complete, accurate and timely payor billing and grant drawdowns/ reimbursement to enable sufficient cash flow for ongoing health center activities.**

### **5-Expert**

- Closely monitor all key Revenue Cycle Management (RCM) indicators

### **4-Skilled**

- Complete the Federal Finance Report (FFR) on quarterly and annual bases
- Reconcile grant drawdowns to grant and operational budgets

### **3-Applied**

- Ensure monthly grant drawdowns
- Reconcile drawdowns to Federal Finance Report (FFR) balances

### **2-Basic**

- Review unbilled reports on monthly basis

### **1-Learning**

- Monitor bank accounts to validate cash levels
- Review financial statements monthly to ensure accurate posting of all funds