| SKILLS/TASKS  | LEVEL | BEHAVIORAL EXAMPLES   |
|---|-------|---|
| Facilitate the execution of the telehealth program. | 5     | <ul> <li>Provide training and consulting on a national level to health center staff on telehealth implementation, strategy, and telehealth reimbursement</li> <li>Serve as a mentor to less experienced colleagues</li> </ul>   |
|   | 4     | <ul> <li>Able to implement a telehealth program</li> <li>Keep abreast of legislation, reimbursement and other circumstances governing the use of telehealth and anticipate changes to the landscape</li> </ul>  |
|   | 3     | <ul> <li>Articulate the fundamental requirements for successful telehealth programming/services</li> <li>Manage the development and execution of effective and efficient telehealth services</li> <li>Understand when and how to get additional information and needed support</li> </ul> |
|   | 2     | <ul> <li>Learn from others who are more experienced in implementing telehealth</li> <li>Assess the needs of the organization</li> </ul>   |
|   | 1     | <ul> <li>Acquiring basic knowledge of telehealth</li> </ul>   |