

20

COMMUNITY  
HEALTH INSTITUTE

23



NATIONAL ASSOCIATION OF  
Community Health Centers®

# CHI & EXPO

Manchester Grand Hyatt, San Diego, CA  
Conference: August 27-29 | Committee Meetings: August 25-26  
HYBRID



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# 2023-2024 NACHC Board of Directors

## EXECUTIVE COMMITTEE



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**Michael A. Holmes**  
*Scenic Rivers Health Services  
Cook, MN*



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*Carolina Health Centers  
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MPH**  
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*Mile Square Health Center  
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*Parliamentarian*  
**Jana Eubank, MPAff**  
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Austin, TX*



*Vice-Speaker of the House*  
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*Asian Health Services  
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## REPRESENTATIVES FROM CHARTERED REGIONS

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**Mathew Weimer, MD**

*Valley Health Systems, Inc.  
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### REGION IV

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**Steven Miracle**

*Georgia Mountains Health Services  
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*Iowa Primary Care Association  
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**Jennifer Kreidler-Moss**

*Peninsula Community Health  
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## NATIONALLY ELECTED REPRESENTATIVES

### CLINICIAN REPRESENTATIVES

**Daniel Miller, MD**

*Sun River Health  
Tarrytown, NY*

**Felix M. Valbuena, Jr., MD**

*Community Health & Social Service  
Center (CHASS)  
Detroit, MI*

### HEALTH CENTER BOARD MEMBER REPRESENTATIVES

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*HealthNet, Inc.  
Indianapolis, IN*

**Deborah Woolford**

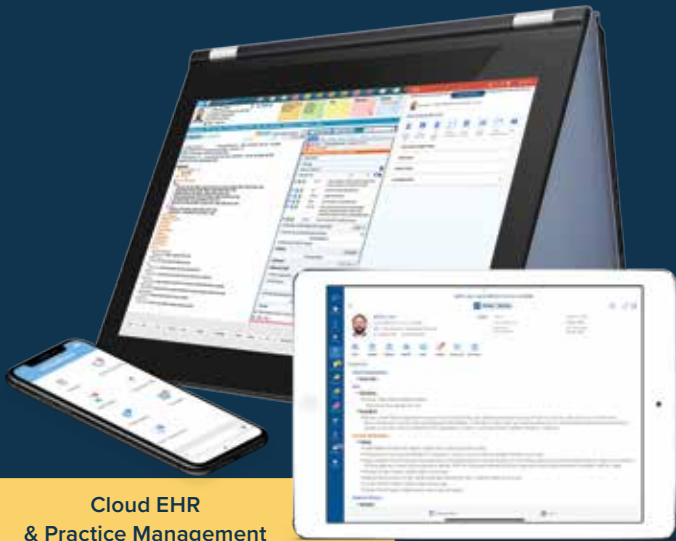
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**Welcome to the  
2023 Community Health Institute (CHI) & EXPO  
of the National Association of Community  
Health Centers (NACHC)!**

***Use this event as your opportunity to gather, connect, and engage with dynamic speakers and education sessions.***

Community Health Centers are at the forefront of a new era of opportunity and change. We have planned a conference experience to help participants navigate the demands and trends of our rapidly evolving primary health care landscape.

The CHI program agenda includes the latest policy updates on our strategic priorities: protecting 340B, building a strong and resilient primary care workforce, and ensuring sustainable funding. Cutting-edge education sessions drill down on the essentials for health center operations like technology-based solutions, strategic partnerships, board development, value-based care fundamentals, and strategies that expand and improve primary care and population health integration.

On behalf of the NACHC Board, officers, staff, and the over 30 million patients we serve – we offer our thanks to each of you, for your dedicated work and sustained support and engagement. Our heartfelt thanks also extend to our many grassroots advocates, State/Regional Primary Care Associations (S/RPCAs), Health Center Controlled Networks (HCCNs), corporate partners and sponsors, as well as elected leaders who support our mission and make progress possible.

Together, we will be **“Leveraging Transformation and Health Equity”** as we lead the nation to a healthier and stronger future for ALL.



**Rachel A. Gonzales-Hanson**  
Interim President and CEO

## NACHC House of Delegates Annual Meeting

Grand Hall

**Sunday, August 27, 2023 • 10:00am - 12:00pm (doors open at 9:30am)**

This year, NACHC will elect three Officers: Chair-Elect, Speaker of the House, and Treasurer; and two Nationally-Elected Board Representatives: one Clinician Representative and one Health Center Board Member Representative.

Be present and cast your vote for the following:

### NACHC Executive Committee

- Chair Elect
- Speaker of the House
- Treasurer

### NACHC Board of Directors

- One Clinician Representative
- One Health Center Board Member

*NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Grand Hall for each candidate campaigning for NACHC office. Campaign signage and literature cannot be posted or displayed anywhere in the Manchester Grand Hyatt, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management prohibits the affixing of signage to walls or structures within its edifice.*

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# General Information

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# WE ARE STRONGER TOGETHER

Join Today! Visit the NACHC Booth and mention this ad to receive 20% off your first-year Organizational Membership Dues!

Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

“

NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC's work.

**- Dr. Simon Hambidge, CEO, Denver Health's Community Health Services, NACHC MEMBER**

# Accessing Conference Handouts

Conference handouts can be accessed on the NACHC Mobile App and the NACHC Conferences virtual platform. The NACHC Mobile App is only accessible on mobile devices (smartphones, tablets, or Kindles). Download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device. All conference attendees, in-person or virtual, have access to the NACHC Conferences virtual platform.

If you wish to access session handouts, evaluations, and speaker bios, simply log in to the NACHC Mobile App (see page 12 for details) or the NACHC Conferences virtual platform (<https://conferences.nachc.org/nachc/>) from your device; you can do this both during and ahead of the conference. Use your NACHC login and password to access the site.

Forgot your password? Go to the [nachc.org](http://nachc.org) website; on the right-side menu, click **Membership**; under Membership Management, click **Forgot Your Password** and **enter your email address**. You will immediately receive an email with your iMIS login and password. Once you have logged in to the virtual platform, click **My Account** at the top of the page, then click **Live Events** on the left-hand navigation bar on the page that follows. From here, you can select the conference and access additional information for that event, including handouts, session evaluations, certificates, and recorded sessions shortly after the event concludes.

The screenshot shows the NACHC website interface. At the top, there is a navigation bar with the NACHC logo and the text "NATIONAL ASSOCIATION OF Community Health Centers" and "Diverse. United." To the right are icons for Login, Cart, Support, and Search. Below this is a dark blue bar labeled "Upcoming Events". The main content area features a grid of four large colored boxes representing categories: CARE DELIVERY (blue), INFRASTRUCTURE (green), PEOPLE (purple), and GOVERNANCE (dark blue). Each category box contains a grid of smaller icons representing sub-topics. For example, under CARE DELIVERY are icons for Care Coordination, Evidence-based Care, Patient-centered Medical Home, Population Health Management, and Social Determinants of Health. Under GOVERNANCE are icons for Strategy, Oversight & Policy, Board Functioning, and Board Leadership. Below the grid, a text box defines "Value Transformation" as organizational changes leading to the Quintuple Aim goals. This is followed by a circular diagram with "EQUITY" at the center, surrounded by four quadrants: Improved Health Outcomes, Improved Staff Experience, Reduced Cost, and Improved Patient Experience.

# Wi-Fi

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Thanks to a generous sponsorship by **Health Choice Network**, complimentary WiFi access will be available throughout the CHI conference areas and EXPO Hall.

Follow these simple steps for access:

## To Log In:

1. Search for **NACHC CHI** and double click it to connect.
2. Enter password: **Connect2HCN**
3. Open a web browser and the *Welcome* page and the *Terms and Conditions of Use* will appear.
4. Once you have reviewed and accepted the *Terms and Conditions of Use*, you will be redirected to the **Health Choice Network website**, where you can begin browsing the internet.

## Time Limit:

**Your internet access will have a time limit of three hours.** You can reconnect immediately after three hours by opening a new web browser window and accepting the *Terms and Conditions of Use*. If you are unable to access the *Terms and Conditions of Use* page, disconnect the **NACHC CHI** network and connect again.

*Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting, and does not screen or restrict access to any content placed on or accessible through the internet.*

## Conference Code of Conduct

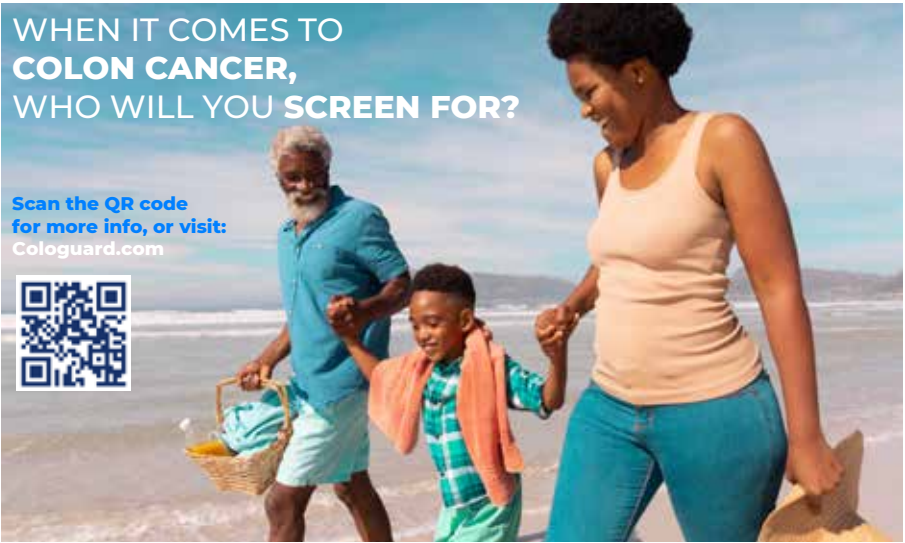
All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

*Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, and all online social media/networking platforms. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.*

**If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.**

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Stool-Based Colorectal Cancer Screening  
Monday, August 28th - 12:45-1:15pm - Seaport Foyer

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# Mobile App

Interact with speakers and colleagues both on-site and online!

- Submit questions for presenters
- Participate in real-time polls
- Receive important updates

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To access the NACHC MOBILE APP, you will need your iMIS login and password.

## How to locate and download the Mobile App from Google Play Store or Apple:

1. Launch the Google Play Store or App Store
2. Search for **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ☰ icon
10. Tap 2023 Convention & Community Health Institute



Scan to  
download the  
NACHC Mobile  
App

Once you have downloaded the app, you **MUST** log in to access presentations and participate in polls and feedback requests.

*Note: Adobe Reader **MUST** be installed on your Android device to open the presentations.*

## Forgot your iMIS login and password?

1. Go to a browser and type in **NACHC.org**
2. On the top menu, click **Membership**
3. Under Membership Management, click **Forgot your Password?**
4. **Enter your email address**

**You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk in the Palm Foyer.**

# Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You will see everyone's comments and/or questions and you can up-vote the ideas you agree with.

## HOW TO PARTICIPATE:

Click on the session that you want to join

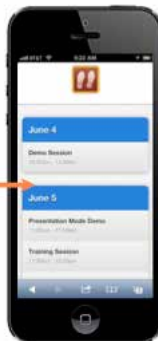


Up-Vote a Comment

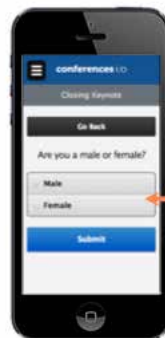


Feedback

Tap on your session



Respond to Polls when they appear



# Registration, Credentialing, and Speaker/Exhibitor Check-In

Registered attendees can pick up their badges, conferences materials, and credentialing for the House of Delegates Meeting in the Palm Foyer during the following hours:



	Registration	Credentialing
Friday, August 25	2:00pm – 6:00pm	2:00pm – 6:00pm
Saturday, August 26	7:30am – 4:00pm	7:30am – 4:00pm
Sunday, August 27	7:30am – 4:00pm	7:30am – 10:00am
Monday, August 28	7:30am – 4:00pm	
Tuesday, August 29	7:30am – 11:00am	

## Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is in the Palm Foyer. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

	Speaker Check-in	Exhibitor Check-In
Friday, August 25	2:00pm – 6:00pm	2:00pm – 6:00pm
Saturday, August 26	7:30am – 4:00pm	7:30am – 5:00pm
Sunday, August 27	7:30am – 4:00pm	7:00am – 5:00pm
Monday, August 28	7:30am – 4:00pm	7:00am – 5:00pm
Tuesday, August 29	7:30am – 2:00pm	7:30am – 10:00am

NACHC gratefully acknowledges the following sponsor:

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Notebooks





# Hotel Information

## **HEADQUARTERS HOTEL**

### **Manchester Grand Hyatt**

1 Market Place  
San Diego, CA 92101  
Hotel Direct: (619) 232-1234

### **Hotel Indigo San Diego Gaslamp Quarter**

509 9th Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 727-4000

### **The Westgate Hotel**

1055 2nd Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 238-1818

### **Pendry San Diego**

550 J Street  
San Diego, CA 92101  
Hotel Direct: (619) 738-7000

### **The Westin San Diego Gaslamp Quarter**

910 Broadway Circle  
San Diego, CA 92101  
Hotel Direct: (619) 239-2200

### **Hard Rock Hotel San Diego**

207 Fifth Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 702-3000  
Reservations: (877) 344-7625

### **Kimpton Alma San Diego**

1047 Fifth Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 515-3000  
(800) KIMPTON

### **Embassy Suites by Hilton San Diego Bay Downtown**

601 Pacific Highway  
San Diego, CA 92101  
Hotel Direct: (619) 239-2400

### **Omni San Diego Hotel**

675 L Street  
San Diego, CA 92101  
Hotel Direct: (800) 843-6664

### **Marriott Marquis San Diego Marina**

333 West Harbor Drive  
San Diego, CA 92101  
Hotel Direct: (877) 622-3056

### **Hilton San Diego Bayfront**

1 Park Blvd  
San Diego, CA 92101  
Hotel Direct: (619) 564-3333

*Note: NACHC does not provide transportation to and from hotels.*

*NACHC gratefully acknowledges the following sponsor:*

Hotel Key Cards



*NACHC gratefully acknowledges the following sponsor:*

Water Bottles



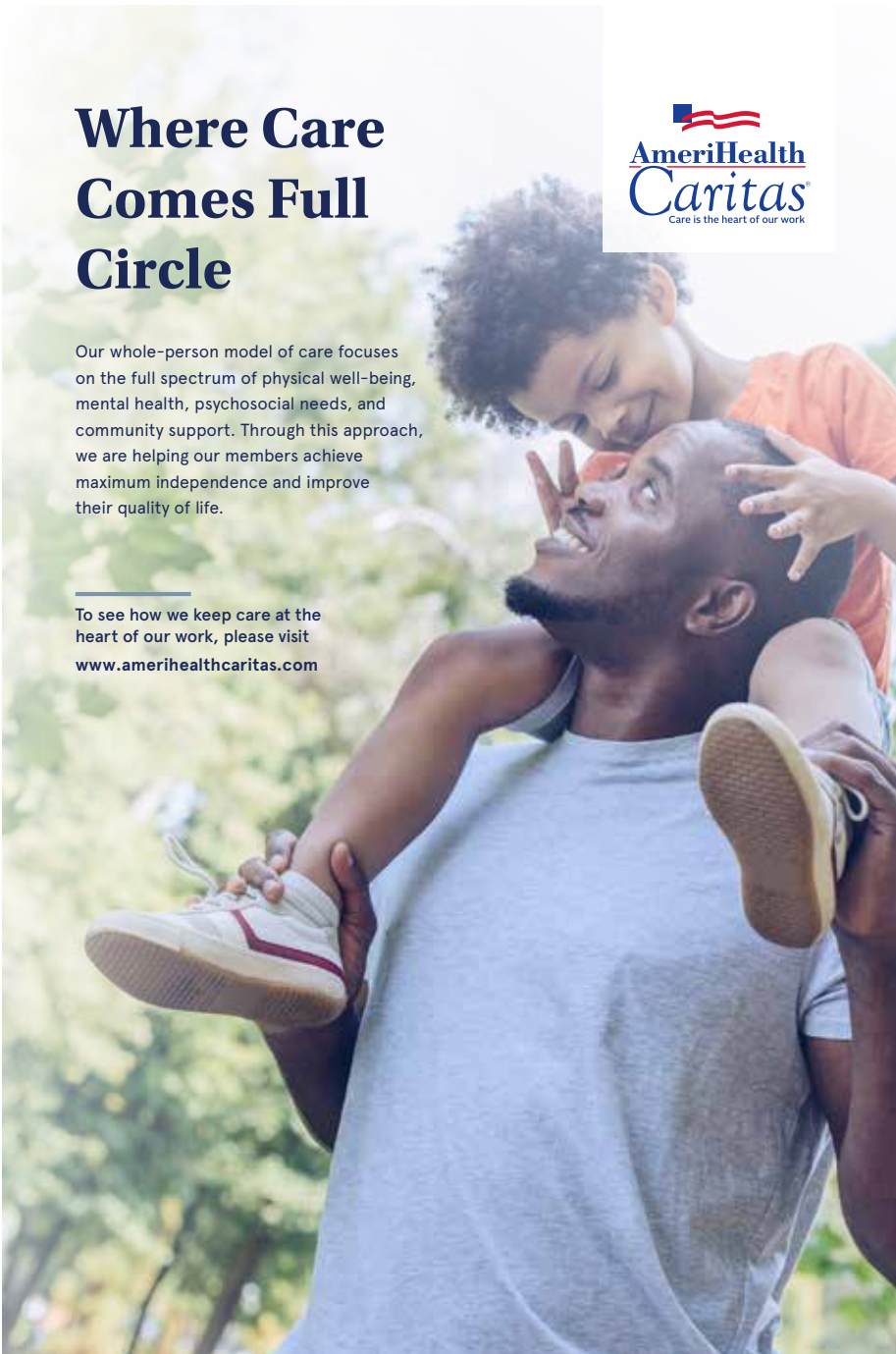
# Where Care Comes Full Circle



Our whole-person model of care focuses on the full spectrum of physical well-being, mental health, psychosocial needs, and community support. Through this approach, we are helping our members achieve maximum independence and improve their quality of life.

---

To see how we keep care at the heart of our work, please visit [www.amerhealthcaritas.com](http://www.amerhealthcaritas.com)



# Conference Basics

## Business Center

The Manchester Grand Hyatt “FedEx” Business Center can serve as your extended office while you’re in town. Located on the lobby level, the business center offers a full range of services including: photocopying, faxing, shipping, and much more. You can contact the business center at (619) 236-7956.

### Business Center Hours:

Monday-Friday 7:30am – 6:00pm

Saturday-Sunday 8:00am – 4:00pm

*(hours are subject to change)*

## Cellular Telephones –

### **PLEASE Turn OFF Your Cell Phone**

Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

## Conference Attire

We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

## Health Center Board Members

Health Center Board Members are encouraged to visit with members of the NACHC Consumer/ Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be in the Palm Foyer for your convenience.

## Job Board

A job board will be on display near NACHC Registration in the Palm Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

## Lost and Found

Please check with the hotel’s front desk for lost and found items.

## Membership

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference, you can obtain a membership application by visiting the NACHC booth (#512) in the Seaport Ballroom. Prior to the opening of the EXPO Hall, NACHC Membership will be located at a kiosk in the Palm Foyer.

# 2023 CHI Track Titles and Descriptions

*Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.*

**340B Compliance and Policy:** For decades health centers have participated in the 340B Program, supporting critical, comprehensive services to the patients who need it most. As federal grantees, health centers have unique challenges related to the 340B Program. This track will provide a deep dive into 340B compliance and policy topics specifically from the health center perspective. Additionally, attendees will have the opportunity for peer-to-peer learning and networking with others in the 340B community.

**Advocacy and Mobilization:** From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

**Health Center Essentials:** Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations; program compliance and performance improvement; and health care access for special and vulnerable populations.

**Health Center Governance:** A strong board that understands its role and effective governance practices is better able to govern and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, and good governance practices, and highlights critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

**Policy Analysis:** How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers, and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

**Population Health and Quality Improvement:**

Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.

**Value-Based Care/Payment Innovation and Transformation:**

Some health centers are in the beginning stages of using innovative approaches to transform care and advance toward value-based models of care and payment, and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system including new value-based care models, reimbursement via accountable care models, managed care contracting, and alternative payment methodologies.

**Workforce Investment in the Future:** Are you investing in your health center's staff and leaders? Do you want to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.

# Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned, complete the Session Evaluation on the NACHC Mobile App or the conference virtual platform, and go to the *NACHC Online Library* at <https://conferences.nachc.org/nachc> to download a certificate of completion to submit to state licensing organizations when applying for credits.

## ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [www.NASBARegistry.org](http://www.NASBARegistry.org). (Sponsor #108392)



Delivery Method: Group Live and Group Internet-Based

Program Level: Basic

Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for **10** continuing education contact hours in the "Specialized Knowledge" category.

For questions or complaints, please contact Helene Slavin at [hslavin@nachc.com](mailto:hslavin@nachc.com) or (301) 347-0400.

## PHYSICIANS (CME)

This program is being considered by the American Academy of Family Physicians (AAFP) for **8.25** continuing education contact hours.

## SOCIAL WORKERS (CE)

This program is being considered by the National Association of Social Workers (NASW) for **7** continuing education contact hours. (Provider #886419070)

## OTHER HEALTH PROFESSIONALS (CE)

The NACHC *Certificate of Participation* may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a *Certificate of Participation* and a copy of a conference program be submitted to your state-licensing agency.

## Scanning and Evaluations

To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended, if participating in person.
- Respond to alertness checks if participating virtually.
- Complete session evaluations on the NACHC Mobile App or the NACHC Conferences virtual platform at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the *NACHC Online Library* at <https://conferences.nachc.org/nachc>.

## Printing Certificates

To print continuing education certificates, in-person attendees must have their badges scanned and complete session evaluations. Following the conference, all scans must be verified prior to printing certificates. This process takes a few days after the conference to complete. Once complete, in-person attendees should visit the NACHC Conferences virtual platform at <https://conferences.nachc.org/nachc>; sign in with your iMIS login and password, access the **CHI Conference**, click on “Evaluations” on the left-side menu, and print your certificate.

For virtual attendees, once you have responded to alertness checks following a session: complete the session evaluation on the NACHC Conferences virtual platform and print your certificate. In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the *NACHC Online Library* at <https://conferences.nachc.org/nachc>.

## NACHC Online Library – Continuing education right at your fingertips


The world of NACHC events is just a click away! The *NACHC Online Library* is your online portal to educational content from all NACHC events. All CHI education sessions are **FREE to ALL** paid 2023 CHI attendees.

This valuable online service provides access to meeting content on digital media — **WHENEVER** you need it — captured live and available to you via the *NACHC Online Library*! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The *NACHC Online Library* provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE/CEU) credits in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

Note: To access the *NACHC Online Library*, visit <https://conferences.nachc.org/nachc> and log in using your iMIS login and password (refer to page 12 for iMIS login). If you need login assistance or additional information, contact [trainings@nachc.com](mailto:trainings@nachc.com) or call (301) 347-0400.

 This icon designates sessions that will be live-streamed or audio-streamed and recorded for the *NACHC Online Library*. These sessions will also be available online after the conference concludes and are **FREE to ALL** paid 2023 CHI attendees.

## Consent to Use of Photographic Images

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.



## Even caregivers need to prepare for tomorrow.

Of course, you work to provide the right care with kindness and compassion every day. We strive to do the same in helping you prepare for your own tomorrow. Let's talk about building the future you want.



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# NACHC Information and Advocacy

## Visit the NACHC Information Center

Palm Foyer

Visit staff at the NACHC Information Center where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and discover the benefits and information resources NACHC has to offer.

## Become an Advocacy Leader in the Community Health Center Movement!

The NACHC Grassroots Advocacy team is working with health center advocates across the country to re-ignite the power of the health center movement. Community is who we are and what we do. Working together, we are creating opportunities to invite new and veteran health center supporters to increase your capacity and confidence as an advocacy leader. Sign up at [www.hcadvocacy.org/join](http://www.hcadvocacy.org/join) to **join our organizing and mobilizing** efforts to support Community Health Centers and the 30 million patients we serve.



## Conviértete en una líder en el movimiento del centro de salud

El equipo de advocacia de NACHC está trabajando con los promotores de los centros de salud en todo el país para revivir el poder de este movimiento. Comunidad es lo que somos y lo que hacemos. Trabajando juntos, creamos oportunidades para invitar defensores nuevos y veteranos de los centros de salud para incrementar su capacidad y confianza como líderes. Inscríbese en [www.hcadvocacy.org/join](http://www.hcadvocacy.org/join) **para unirse a nuestros esfuerzos de organización y movilización** para ayudar a los centros de salud comunitarios y los 30 millones de pacientes que servimos.

*NACHC gratefully acknowledges the following sponsor:*

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# Social Media and Conference Contest

## Join the CHI Conversation on Social Media

Engage online about your CHI & EXPO experience by using **#NACHCEvents** when you post about the conference on Facebook, Twitter, LinkedIn, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter ([www.twitter.com/nachc](https://www.twitter.com/nachc)) for important updates before and during the conference.

## Social Media Contest: Win \$100 Amazon Gift Card

Join the fun on social media by posting photos from CHI and you or your organization could win a \$100 gift card!

### Instructions

- Post a photo from your personal or organizational account on the social media channel of your choice – Twitter, LinkedIn, Facebook, or Instagram
- Include a message about **why health centers are important to you**
- Use the **#NACHCEvents** hashtag
- Contest runs from **Sunday through midnight on Monday**
- Make sure your social media stream is visible (not private)

You or your organization will have a chance of winning one of two \$100 Amazon gift cards in a random drawing. We'll choose two winners **attending in-person**.

**Winners announced:** We will announce the Social Media Contest winners **Tuesday at 10:15am PT** on social media and at the NACHC booth (#512) in the Seaport Ballroom.

### Remember to follow NACHC's social media channels:



@NACHC



[LinkedIn.com/company/NACHC](https://www.linkedin.com/company/NACHC)



@NACHC



[Facebook.com/nachc](https://www.facebook.com/nachc)

# Networking Events

Sunday, August 27

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## Health Center Board Member Appreciation Breakfast

8:30am – 9:30am

Gaslamp A-D

NACHC invites Health Center Board Members to this Appreciation Breakfast. This informal networking event provides an opportunity to meet other committed volunteers who serve on health center boards throughout the United States. Continental breakfast will be provided.

## EXPO Opening Reception

5:00pm – 6:30pm

Seaport and Harbor Locations

Help us celebrate the opening of the 2023 CHI EXPO! Connect with colleagues and industry professionals. Explore new products and services to improve your health center operations and elevate patient care.

Sponsored by  

## Poster Presentations

5:00pm – 6:30pm

Harbor Foyer

The 2023 Poster Presentations provide a unique opportunity to learn about current health center research activities and innovations. There are 39 posters addressing the topics most relevant to you and your health center. To vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters, download the NACHC Mobile App.

To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday's presentations.

*(For a complete description of 2023 posters and diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)*

Sponsored by 

## Nurses' Meet Up

5:45pm – 6:30pm

Golden Hill AB

APRNs, RNs, and LPNs:

Network with NACHC nurses and learn about professional opportunities like the Nurse Empowerment Program and scholarships. Hear about nurse workshops to support the growth of the nursing workforce in your health center and help plan future nurse offerings in 2024.

Join us and be a participant in the community health nurses' team photo.

## New Member Welcome Reception

6:30pm – 7:30pm

Balboa A

NACHC welcomes all new members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn about the many benefits of NACHC Membership.

## Monday, August 28

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### Continental Breakfast in EXPO Hall

7:30am – 8:30am

Seaport and Harbor Locations

Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.



### Poster Presentations (continued)

12:30pm – 1:30pm

Harbor Foyer

(For a complete description of 2023 posters and diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)

Sponsored by 

### “Carnival” Theme Party

6:30pm – 9:00pm

Grand Hall

Join NACHC for an event filled with yummy carnival fare and fun games – on us! Celebrate with old friends and colleagues, and get to know new faces as we continue to build relationships and partnerships in community health.

*Casual dress attire is encouraged.*

## Tuesday, August 29

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### Continental Breakfast in EXPO Hall

7:30am – 8:30am

Seaport and Harbor Locations

Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.



# ADVANCE CVO, LLC

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contracting maintenance  
Tracking compliance datasets

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enrollment, linkage re-validation  
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# 340B Day

Join NACHC and health center experts as we discuss the most emerging issues in 340B, compliance best practices, and advocacy strategies to protect 340B savings at the federal and state levels. 340B Day will provide opportunities to meet with peers in the health center community, through breakout sessions and roundtable discussions.

The 340B Day program is sponsored by



## 340B Day events scheduled during the 2023 CHI:

Monday, August 28

Harbor DEF

8:45am – 10:00am

### CMC1

#### From the C-Suite to the Boardroom: The Team Approach to 340B

(see page 78 for session details)

1:30pm – 2:45pm

### CMC2

#### Expanding Behavioral Health and HIV Services with 340B Savings

(see page 84 for session details)

2:45pm – 3:15pm

### Refreshment Break

This break is scheduled for 340B Day participants only.

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3:15pm – 4:30pm

### CMC3

#### Navigating the 340B Program: How to Make Medication Affordable for All Patients

(see page 91 for session details)

## Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience.

If we can be of any assistance, please call on any member of the Events Team.

### Angelique A. Wilkins, MPS

Senior Vice President, Communications and Events

### Jason G. Watkins, CAE, CMP

Associate Vice President, Event Operations

### Vernetta Copeland

Director, Special Events and Sponsorships

### Lisette Garrity, CMP

Director, Event Logistics

### Brian Kirkland, CAE, DES

Director, Strategic Event Development

### Laura Headrick

Manager, Exhibits & Sponsorships

### Elizabeth Breidenbach, DES

Specialist, Meeting Logistics and Virtual Events

### Helene Slavín, DES

Specialist, Strategic Event Development

### Taylor Walker

Specialist, Event Logistics

# Learning Labs, Peer-to-Peer (P2P) Networking Sessions, and Timely, 20-Minute Tips (T<sup>3</sup>s)

(These interactive sessions are In-Person Only.)

## Learning Labs

A Learning Lab is a hands-on training model where participants exchange ideas and new learning via critical thinking, problem-solving, and collaborative activities. As a team, you will test theories and craft strategies for the workplace and discuss real-life business issues and practices that have succeeded at health centers. This is an opportunity to connect with colleagues who can advise and coach you on issues beyond the classroom setting.

### Learning Lab scheduled during the 2023 CHI & EXPO:

Monday, August 28

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8:00am – 10:00am **CMI1** Regatta  
**Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care** (In-Person Only)  
*(see page 76 for session details)*

## Peer-to-Peer (P2P) Networking Sessions

Peer-to-Peer (P2P) Networking Sessions, facilitated by industry experts, address topics impacting health centers, such as legislative and regulatory practices, operational issues, and other challenges unique to health center management and patient care. P2Ps are innovative opportunities for learning in small-group settings where participants network on issues most relevant to health centers.

### P2P Networking Sessions scheduled during the 2023 CHI & EXPO:

Sunday, August 27

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1:30pm – 2:45pm **CSI1** Regatta  
**Growing a Family Healthy Weight Program from the Ground Up** (In-Person Only)  
*(see page 70 for session details)*

Monday, August 28

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1:30pm – 2:45pm **CMI2** Regatta  
**The Change Areas Tour** (In-Person Only)  
*(see page 88 for session details)*

3:15pm – 4:30pm **CMI3** Regatta  
**Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Design for Health Centers** (In-Person Only)  
*(see page 95 for session details)*

## Tuesday, August 29

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8:45am – 10:00am	<b>CTuH1</b> <b>Protecting and Advancing Gender- Affirming Healthcare – A Guided Discussion</b> (In-Person Only) <i>(see page 106 for session details)</i>	America’s Cup
8:45am – 10:00am	<b>CTu1</b> <b>New Tools to Enhance Audience- Informed Communication</b> (In-Person Only) <i>(see page 106 for session details)</i>	Regatta
1:30pm – 2:45pm	<b>CTuH2</b> <b>Health Center Workforce Pathways, Partnerships, and Performance Improvements</b> (In-Person Only) <i>(see page 112 for session details)</i>	America’s Cup
1:30pm – 2:45pm	<b>CTu2</b> <b>Health Center Workforce Pathways, Partnerships, and Performance Improvements</b> (In-Person Only) <i>(see page 113 for session details)</i>	Regatta

### Timely, 20-Minute Tips (T<sup>3</sup>s)

In a business environment where we constantly do more with less; priorities and processes change frequently; and innovative technologies enter the marketplace today, but are nearly obsolete tomorrow — it is essential that organizations move quickly and proactively in addressing such challenges. NACHC’s Timely, 20-Minute Tips (T<sup>3</sup>s) are presentations that provide “quick and easy” ideas and best practices for community health centers.

**T<sup>3</sup> session scheduled during the 2023 CHI & EXPO:**

## Monday, August 28

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2:10pm – 2:30pm	<b>T3-1</b> <b>Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitusp</b> (In-Person Only) <i>(see page 86 for session details)</i>	Seaport Foyer
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# Poster Presentations

Sunday, August 27, 2023, 5:00pm – 6:30pm  
Monday, August 28, 2023, 12:30pm – 1:30pm

Harbor Foyer

CHI & EXPO is the ideal place to learn about current health center research activities and innovations. The 2023 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues.

Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions. To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday's presentations.



## 2023 NACHC Poster Presentation Awards

There are 39 posters, including 9 A.T. Still University posters, to be presented during the 2023 poster session. Choose the Best in Show posters! Vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters on the NACHC Mobile App by clicking on "Vote for the Best Posters." When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

**All poster voting MUST be completed by 3:00pm on Monday, August 28.**

**When voting, refer to the conference program for instructions on downloading the app.**

**All 2023 CHI Poster Presentation winners will be announced during Tuesday's general session.**

**Prizes will be awarded to the TOP three winners in each category of Clinical Practice Innovation, Health Center Workforce Strategies, and Research:**

**First Place: \$250 AND a Complimentary Registration for the 2024 CHI & EXPO!**

**Second Place: \$150**

**Third Place: \$100**

## A.T. Still University (ATSU)

This is the thirteenth graduating class of A.T. Still University (ATSU), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America's primary care physicians through the university's innovative model of medical education, linking osteopathic training to the nation's community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.

*The mission of the National Center for Community Health Research (NCCHR), a research alliance between NACHC and A.T. Still University, is to conduct quality research that considers the range of personal, social, economic, and environmental factors influencing health status; focus on underrepresented communities and vulnerable populations served by health centers; and address health equity by improving health, wellness, and well-being.*





# Solutions Spotlights

Join us in the Solutions Spotlights Theater, in the Seaport Foyer, for a series of presentations from leading health center partners. These Solutions Spotlights feature industry innovation, case studies, and best practices relevant to the business of community health care. Each session is designed to deliver practical, “real-world” solutions in just 30 minutes!

## Solutions Spotlights scheduled during the 2023 CHI & EXPO:

Sunday, August 27

Seaport Foyer

12:15pm – 12:45pm

**SS1 Solutions Spotlight: Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care**

*(see page 62 for session details)*

Sponsored by



1:00pm – 1:30pm

**SS2 Solutions Spotlight: Launching Innovation: Reaching Beyond the Boundaries of Familiarity**

*(see page 63 for session details)*

Sponsored by



5:15pm - 5:45pm

**SS3 Solutions Spotlight: Maximize Value: Unleash the Potential of Your Health IT System**

*(see page 70 for session details)*

Sponsored by



Monday, August 28

Seaport Foyer

10:00am – 10:30am

**SS4 Solutions Spotlight: Mobile Healthcare in America**

*(see page 81 for session details)*

Sponsored by



12:45pm – 1:15pm

**SS5 Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening**

*(see page 83 for session details)*

Sponsored by



2:45pm – 3:15pm

**SS6 Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning**

*(see page 90 for session details)*

Sponsored by





## THANK YOU

NACHC, for 18 years of partnership and dedication to people and communities in need across the country



# What Is a User Group?

## Connect with your peers at a NACHC Electronic Health Record User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) platforms. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

### EHRs Currently Supported

- athenaOne
- athenaPractice/athenaFlow
- eClinicalWorks
- Greenway Intergy
- NextGen

### Benefits

- ✓ Connect with other health centers that use the same EHR you do
- ✓ Discuss the issues and enhancements most important to health centers
- ✓ Led by health center, HCCN, and/or PCA staff on a voluntary basis
- ✓ Online forums to exchange ideas, lessons learned, and best practices
- ✓ Groups meet both virtually and in person
- ✓ NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

### Saturday, August 26

Solana Beach AB

- 
- |                  |                                            |
|------------------|--------------------------------------------|
| 9:00am - 10:30am | NACHC athenaOne User Group                 |
| 11:00am -12:30pm | NACHC athenaPractice/athenaFlow User Group |
| 1:30pm – 3:00pm  | NACHC NextGen User Group                   |

### Sunday, August 27

Solana Beach AB

- 
- |                   |                                   |
|-------------------|-----------------------------------|
| 9:00am – 10:30am  | NACHC Greenway Intergy User Group |
| 11:00am – 12:30pm | NACHC eClinical Works User Group  |

*To learn more or to sign up for NACHC User Groups, please contact  
Phillip Stringfield at [pstringfield@nachc.com](mailto:pstringfield@nachc.com).*

# Committee Meetings

## THURSDAY, AUGUST 24, 2023

7:00pm – 8:00pm	Credentials Committee	Cortez Hill AB
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## FRIDAY, AUGUST 25, 2023

8:30am – 10:30am	LGBTQ+ Health Task Force	La Jolla AB
10:30am – 12:30pm	Committee on Health Center Excellence and Training	Harbor F
10:30am – 12:30pm	Health Care for the Homeless Committee	Harbor D
10:30am – 12:30pm	Rural Health Committee	Harbor G
10:30am – 12:30pm	Subcommittee on Health Center Financing	Harbor AB
10:30am – 12:30pm	Subcommittee on Healthy Aging	Harbor E
10:30am – 12:30pm	Subcommittee on Pharmacy, Policy, and Operations	Balboa C
11:00am – 1:00pm	Health Professions Education in Health Centers Task Force	Balboa AB
1:30pm – 3:30pm	Bylaws Committee	Harbor C
1:30pm – 3:30pm	Committee for Agricultural Worker Health	Harbor D
1:30pm – 3:30pm	Committee on Service Integration for Behavioral Health/HIV	Harbor F
1:30pm – 3:30pm	Health Care in Public Housing Task Force	Balboa C
1:30pm – 3:30pm	Health Center Controlled Networks Task Force	Harbor E
1:30pm – 3:30pm	Membership Committee	Harbor G
1:30pm – 3:30pm	PCA Emergency Management Advisory Coalition	Harbor AB
4:00pm – 6:00pm	Consumer/Board Member Committee	Harbor C
4:00pm – 6:00pm	Health Policy Committee	Harbor HI

## SATURDAY, AUGUST 26, 2023

8:00am – 10:00am	Clinical Practice Committee	Harbor G
8:00am – 10:00am	Finance Committee	Balboa AB
9:00am – 10:00am	Advocacy Task Force	Skyline
10:30am – 12:30pm	Legislative Committee	Harbor HI
1:30pm – 2:30pm	State Legislative Coordinators Meeting	Harbor HI
3:00pm – 5:30pm	NACHC Board of Directors Meeting	Coronado Ballroom

## SUNDAY, AUGUST 27, 2023

8:30am – 10:00am	Environmental Health and Climate Change Interest Group	Old Town AB
12:00pm – 1:00pm	Task Force for Undoing Racism	Nautical

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# At-A-Glance

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We applaud that the lives you mend begin with your vision of making a positive impact in the world. Our vision is helping make yours a reality. Whether you're looking to navigate regulatory compliance, reduce risk, or identify reimbursement opportunities, our forward-thinking professionals can help you prepare for what's next.

FORVIS ranks among the nation's top 10 public accounting firms, helping unlock the potential of our clients, people, and communities. We deliver an **Unmatched Client Experience™** with assurance, tax, and advisory services that reflect our exceptional capabilities and uncommon commitment to excellence.

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[forvis.com/healthcare](https://forvis.com/healthcare)

# Education Sessions At-A-Glance

(as of July 24 and subject to change)

All times listed are Pacific.

## Friday, August 25, 2023

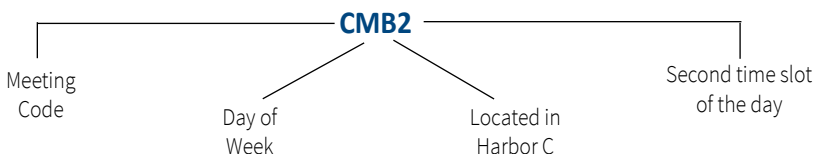
9:00am – 1:00pm	<b>PCA/HCCN General Session (Invitation Only + Special Registration Required)</b> <i>Sponsored by</i>  <b>sellers dorsey</b>	Grand Hall D
2:00pm – 6:00pm	<b>Credentialing</b>	Palm Foyer
2:00pm – 6:00pm	<b>Registration and Speaker/Exhibitor Check-In</b>	Palm Foyer





## Saturday, August 26, 2023

7:30am – 4:00pm	<b>Credentialing</b>	Palm Foyer
7:30am – 4:00pm	<b>Registration and Speaker Check-In</b>	Palm Foyer
7:30am – 5:00pm	<b>Exhibitor Check-In</b>	Palm Foyer
8:30am – 12:30pm	<b>Preconference Training: Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change (Separate Registration Required + In-Person Only)</b>	Gaslamp AB
8:30am – 2:45pm	<b>NACHC Board Member Boot Camp (Separate Registration Required + In-Person Only)</b>	Grand Hall
9:00am – 10:30am	<b>NACHC athenaOne User Group</b>	Solana Beach AB
11:00am – 12:30pm	<b>NACHC athenaPractice/athenaFlow User Group</b>	Solana Beach AB
1:30pm – 3:00pm	<b>NACHC NextGen User Group</b>	Solana Beach AB

## EXPLANATION OF SESSION CODES




The first letter of the code is the meeting: C = CHI. The second letter of the code indicates the day of the week: S = Sunday, M = Monday, and Tu = Tuesday. The third letter in the code indicates the location with each letter A–I representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, 3rd, or 4th time slot of each day.



Rooms ▶	Harbor AB	Harbor C	Harbor DEF	Harbor G	Harbor HI
7:00am – 5:00pm	<b>Exhibitor Check-In</b> Palm Foyer				
7:30am – 9:30am	<b>C-Suite Breakfast (Invitation Only)</b> Cityview <i>Sponsored by</i> 				
7:30am – 10:00am	<b>Credentialing</b> Palm Foyer				
7:30am – 4:00pm	<b>Registration and Speaker Check-In</b> Palm Foyer				
8:30am – 9:30am	<b>Health Center Board Member Appreciation Breakfast</b> Gaslamp A-D				
9:00am – 10:30am	<b>NACHC Greenway Intergy User Group</b> Solana Beach AB				
10:00am – 12:00pm	<b>NACHC House of Delegates Meeting</b> (Doors open at 9:30am) Grand Hall				
11:00am – 12:30pm	<b>NACHC eClinicalWorks User Group</b> Solana Beach AB				
12:00pm – 1:30pm	<b>Refreshment Break in EXPO Hall</b> Seaport and Harbor Locations				
12:00pm – 6:30pm	<b>EXPO Hall Open</b> Seaport and Harbor Locations				
12:15pm – 12:45pm	<b>Solutions Spotlight:</b> Seaport Foyer <b>SS1 Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</b> <i>Sponsored by</i> 				
1:00pm – 1:30pm	<b>Solutions Spotlight:</b> Seaport Foyer <b>SS2 Launching Innovation: Reaching Beyond the Boundaries of Family</b> <i>Sponsored by</i> 				
1:30pm – 2:45pm	<b>CSA1</b> The Power of a Coaching Mindset	<b>CSB1</b> Building the Foundation with Data, Analytics, and Policy: Learning from the OCHIN Network that Drives Sustainable and Equitable Value-Based Payment Fundamentals for Community-Based Providers  <b>SPECIAL EXHIBITOR SESSION</b> <i>Sponsored by</i> 	<b>CSC1</b> The FTCA Program: A Critical Program for Health Centers in Leveraging Their Resources	<b>CSD1</b> NACHC Federal Update: The Latest Developments on Capitol Hill	<b>CSE1</b> Energy Solutions and Strategies for Health Centers to Build Resiliency Against Power Outages Driven by Climate Change
	<i>Workforce Investment in the Future</i>	<i>Value-Based Care/ Payment Innovation &amp; Transformation</i>	<i>Health Center Essentials</i>	<i>Advocacy &amp; Mobilization</i>	<i>Population Health &amp; Quality Improvement</i>



# Sunday, August 27, 2023, continued

Coronado AB	Coronado CDE	America's Cup	Regatta	◀ Rooms
<b>Exhibitor Check-In</b>		Palm Foyer		7:00am – 5:00pm
<b>C-Suite Breakfast (Invitation Only)</b>		Cityview		7:30am – 9:30am
		Sponsored by 		
<b>Credentialing</b>		Palm Foyer		7:30am – 10:00am
<b>Registration and Speaker Check-In</b>		Palm Foyer		7:30am – 4:00pm
<b>Health Center Board Member Appreciation Breakfast</b>		Gaslamp A-D		8:30am – 9:30am
<b>NACHC Greenway Intergy User Group</b>		Solana Beach AB		9:00am – 10:30am
<b>NACHC House of Delegates Meeting</b> (Doors open at 9:30am)		Grand Hall		10:00am – 12:00pm
<b>NACHC eClinicalWorks User Group</b>		Solana Beach AB		11:00am – 12:30pm
<b>Refreshment Break in EXPO Hall</b>		Seaport and Harbor Locations		12:00pm – 1:30pm
<b>EXPO Hall Open</b>		Seaport and Harbor Locations		12:00pm – 6:30pm
<b>Solutions Spotlight:</b>		Seaport Foyer		12:15pm – 12:45pm
<b>SS1 Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</b>		Sponsored by 		
<b>Solutions Spotlight:</b>		Seaport Foyer		1:00pm – 1:30pm
<b>SS2 Launching Innovation: Reaching Beyond the Boundaries of Family</b>		Sponsored by 		
<b>CSF1</b> Effective Tools to Launch a School-Based Health Center	<b>CSG1</b> Understanding Value-Based Transformation: A Session for Health Center Board Members	<b>CSH1</b> Conversation on Advancing Health Equity at the Intersection of Social Drivers of Health and Emotional Health  <b>(In-Person Only)</b>	<b>CSI1</b> Growing a Family Health Weight Program from the Ground Up  <b>P2P NETWORKING SESSION</b>  <b>(In-Person Only)</b>  <i>Limited to 50 participants</i>	1:30pm – 2:45pm
<i>Population Health &amp; Quality Improvement</i>	<i>Health Center Governance/ Value-Based Care/ Payment Innovation &amp; Transformation</i>	<i>Advocacy &amp; Mobilization/ Population Health &amp; Quality Improvement</i>	<i>Population Health &amp; Quality Improvement</i>	

Legend:



340B Day



In-Person Only

## Sunday, August 27, 2023, continued

3:00pm – 5:00pm	<b>CGS1 Opening General Session</b>	Grand Hall
5:00pm – 6:30pm	<b>EXPO Opening Reception</b> <i>Sponsored by</i>  	Seaport and Harbor Locations
5:00pm – 6:30pm	<b>Poster Presentations</b> <i>Sponsored by</i> 	Harbor Foyer
5:15pm – 5:45pm	<b>Solutions Spotlight:</b> <b>SS3 Maximize Value: Unleash the Potential of Your Health IT System</b> <i>Sponsored by</i> 	Seaport Foyer
6:30pm – 7:30pm	<b>New Member Welcome Reception</b>	Balboa A

Some sessions of this conference program are supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling \$6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).



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Sunday, August 27, 2023, continued









<b>CGS1 Opening General Session</b>	Grand Hall	3:00pm – 5:00pm
<b>EXPO Opening Reception</b>	Seaport and Harbor Locations <i>Sponsored by</i>  	5:00pm – 6:30pm
<b>Poster Presentations</b>	Harbor Foyer <i>Sponsored by</i> 	5:00pm – 6:30pm
<b>Solutions Spotlight:</b> <b>SS3 Maximize Value: Unleash the Potential of Your Health IT System</b>	Seaport Foyer <i>Sponsored by</i>  <small>Now that's better!</small>	5:15pm – 5:45pm
<b>New Member Welcome Reception</b>	Balboa A	6:30pm – 7:30pm

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Rooms ▶	Harbor AB	Harbor C	Harbor DEF	Harbor G	Harbor HI
7:00am – 5:00pm	<b>Exhibitor Check-In</b> Palm Foyer				
7:30am – 8:30am	<b>Continental Breakfast in EXPO Hall</b> Seaport and Harbor Locations Sponsored by    				
7:30am – 3:30pm	<b>EXPO Hall Open</b> Seaport and Harbor Locations				
7:30am – 4:00pm	<b>Registration and Speaker Check-In</b> Palm Foyer				
8:45am – 10:00am	<b>CMA1</b> Exploring Community-Oriented Primary Care: A.T. Still and Health Center Partnerships	<b>CMB1</b> The Changing Role of the CFO from Scorekeeper to Strategist  <b>SPECIAL EXHIBITOR SESSION</b> Sponsored by <b>FOR/VIS</b>	All 340B Day Sessions are sponsored by   <b>CMC1 340B Day</b> From the C-Suite to the Boardroom: The Team Approach to 340B	<b>CMD1</b> On the Cuff: Using Self-Measured Blood Pressure Monitoring to Improve Maternal Health Equity and Reduce Maternal Mortality	<b>CME1</b> Basics and Beyond: Approaches for Building an Adult Immunization Program Inside and Outside the Health Center
	<i>Population Health &amp; Quality Improvement</i>	<i>Health Center Essentials</i>	<i>340B Compliance &amp; Policy</i>	<i>Population Health &amp; Quality Improvement</i>	<i>Health Center Essentials/ Population Health &amp; Quality Improvement/ Workforce Investment in the Future</i>
10:00am – 10:30am	<b>Refreshment Break in EXPO Hall</b> Seaport and Harbor Locations				
10:00am – 10:30am	<b>Solutions Spotlight: SS4 Mobile Healthcare in America</b> Seaport Foyer Sponsored by 				
10:30am – 12:30pm	<b>CGS2 General Session</b> Grand Hall				
12:30pm – 1:30pm	<b>Refreshment Break in EXPO Hall (Lunch on your own)</b> Seaport and Harbor Locations				
12:30pm – 1:30pm	<b>Poster Presentations (continued)</b> Harbor Foyer Sponsored by 				
12:45pm – 1:15pm	<b>Solutions Spotlight: SS5 Improving Access and Uptake of Stool-Based Colorectal Cancer Screening</b> Seaport Foyer Sponsored by 				





**Legend:**  340B Day  In-Person Only

# Monday, August 28, 2023, continued


Coronado AB	Coronado CDE	America's Cup	Regatta	◀ Rooms
<b>Exhibitor Check-In</b> Palm Foyer				7:00am – 5:00pm
<b>Continental Breakfast in EXPO Hall</b> Seaport and Harbor Locations Sponsored by    				7:30am – 8:30am
<b>EXPO Hall Open</b> Seaport and Harbor Locations				7:30am – 3:30pm
<b>Registration and Speaker Check-In</b> Palm Foyer				7:30am – 4:00pm
<b>CMF1</b> "I Will Not Let You Fail": The Deep Commitment to DEI	<b>CMG1</b> From Clinic to Community: CHWs, Population Health, and Health Equity	<b>CMH1</b> <b>8:00am–10:00am</b> Health Center Board Leadership: Key Skills for New Committee Chairs and New Officers  <b>(In-Person Only)</b>	<b>CMI1</b> <b>8:00am–10:00am</b> Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care  <b>LEARNING LAB</b> <b>(In-Person Only)</b> <b>Limited to 50 participants</b>	8:45am – 10:00am
<i>Workforce Investment in the Future</i>	<i>Population Health &amp; Quality Improvement</i>	<i>Health Center Governance</i>	<i>Population Health &amp; Quality Improvement</i>	
<b>Refreshment Break in EXPO Hall</b> Seaport and Harbor Locations				10:00am – 10:30am
<b>Solutions Spotlight:</b> Seaport Foyer <b>SS4 Mobile Healthcare in America</b> Sponsored by 				10:00am – 10:30am
<b>CGS2 General Session</b> Grand Hall				10:30am – 12:30pm
<b>Refreshment Break in EXPO Hall (Lunch on your own)</b> Seaport and Harbor Locations				12:30pm – 1:30pm
<b>Poster Presentations (continued)</b> Harbor Foyer Sponsored by 				12:30pm – 1:30pm
<b>Solutions Spotlight:</b> Seaport Foyer <b>SS5 Improving Access and Uptake of Stool-Based Colorectal Cancer Screening</b> Sponsored by 				12:45pm – 1:15pm



**Legend:**  340B Day  In-Person Only

# Monday, August 28, 2023, continued





Rooms ▶	Harbor AB	Harbor C	Harbor DEF	Harbor G	Harbor HI
1:30pm – 2:45pm	<b>CMA2</b> UDS+ and Preparing Your Health Center for Patient-Level Reporting	<b>CMB2</b> The Modern GPO: More Than Supply Chain  <b>SPECIAL EXHIBITOR SESSION</b>  <i>Sponsored by</i> 	<i>All 340B Day Sessions are sponsored by</i>   <b>CMC2</b> <b>340B Day</b> Expanding Behavioral Health and HIV Services with 340B Savings	<b>CMD2</b> Passport Required! Joy and Purpose in Global Collaboration	<b>CME2</b> Succession Planning: An Important Responsibility for Health Center Boards
	<i>Health Center Essentials/Population Health &amp; Quality Improvement</i>	<i>Health Center Essentials</i>	<i>340B Compliance &amp; Policy</i>	<i>Workforce Investment in the Future</i>	<i>Health Center Governance</i>
2:10pm – 2:30pm	<b>Timely, 20-Minute Tip (T<sup>3</sup>): (In-Person Only)</b> Seaport Foyer <b>T3-1 Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus</b>				
2:45pm – 3:15pm	<b>Refreshment Break in EXPO Hall</b> Seaport and Harbor Locations				
2:45pm – 3:15pm	<b>Solutions Spotlight:</b> Seaport Foyer <b>SS6 The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning</b>  <i>Sponsored by</i>  <b>The Hebets Company</b> <small>The Value of Value™</small>				
3:15pm – 4:30pm	<b>CMA3</b> The Current Outlook of CHC Finances: Where Do We Go from Here?	<b>CMB3</b> Chronic Care Management: Leveraging CCM to Drive Benefits to Patients and Your Community Health Center  <b>SPECIAL EXHIBITOR SESSION</b>  <i>Sponsored by</i> 	<b>CMC3</b> <b>340B Day</b> Navigating the 340B Program: How to Make Medication Affordable for All Patients	<b>CMD3</b> Demonstrated Results: Creating a Positive Workplace Culture to Improve Outcomes	<b>CME3</b> Intimate Partner Violence and Human Trafficking: Building Community Partnerships, Safely Optimizing UDS Data Collection with a New EHR SmartForm
	<i>Health Center Essentials</i>	<i>Population Health &amp; Quality Improvement</i>	<i>340B Compliance &amp; Policy</i>	<i>Workforce Investment in the Future</i>	<i>Health Center Essentials/Population Health &amp; Quality Improvement</i>
6:30pm – 9:00pm	<b>“Carnival” Theme Party</b> Grand Hall				

**Legend:**  340B Day  In-Person Only

Coronado AB	Coronado CDE	America's Cup	Regatta	◀ Rooms
<b>CMF2</b> Expanding Access to Dental Care by Adding Dental Therapists to Your Care Team: What You Need to Know	<b>CMG2</b> How Healthy Is Your Health Center? How to Promote a Trauma-Informed Care Environment for Patients and Staff	<b>CMH2</b> The Teaching Health Center Planning and Development Program: An Overview and Update  <b>(In-Person Only)</b>	<b>CM12</b> The Change Areas Tour  <b>P2P NETWORKING SESSION</b>  <b>(In-Person Only)</b>	1:30pm – 2:45pm
<i>Workforce Investment in the Future</i>	<i>Workforce Investment in the Future</i>	<i>Workforce Investment in the Future</i>	<i>Value-Based Care/ Payment Innovation &amp; Transformation</i>	
<b>Timely, 20-Minute Tip (T<sup>3</sup>): (In-Person Only)</b> Seaport Foyer <b>T3-1 Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus</b>				2:10pm – 2:30pm
<b>Refreshment Break in EXPO Hall</b> Seaport and Harbor Locations				2:45pm – 3:15pm
<b>Solutions Spotlight:</b> Seaport Foyer <b>SS6 The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning</b>  Sponsored by  The Hebets Company <i>The Value of Your®</i>				2:45pm – 3:15pm
<b>CMF3</b> Maximizing Fundraising Potential with Health Center-Based Foundations	<b>CMG3</b> Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update	<b>CMH3</b> Health Center Governance Practices: Learning from Peers About Board Orientation, Education, and Board Self-Assessment  <b>(In-Person Only)</b>	<b>CM13</b> Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Designed for Health Centers  <b>P2P NETWORKING SESSION</b>  <b>(In-Person Only)</b>  <b>Limited to 50 participants</b>	3:15pm – 4:30pm
<i>Health Center Essentials</i>	<i>Health Center Essentials</i>	<i>Health Center Governance</i>	<i>Population Health &amp; Quality Improvement</i>	
<b>"Carnival" Theme Party</b> Grand Hall				6:30pm – 9:00pm






Legend:  340B Day  In-Person Only

# Tuesday, August 29, 2023

Rooms ▶	Harbor AB	Harbor C	Harbor DEF	Harbor G	Harbor HI
7:30am – 8:30am	<b>Continental Breakfast in EXPO Hall</b> <span style="float: right;">Seaport and Harbor Locations</span> Sponsored by    				
7:30am – 10:00am	<b>Exhibitor Check-In</b> <span style="float: right;">Palm Foyer</span>				
7:30am – 10:30am	<b>EXPO Hall Open</b> <span style="float: right;">Seaport and Harbor Locations</span>				
7:30am – 11:00am	<b>Registration</b> <span style="float: right;">Palm Foyer</span>				
7:30am – 2:00pm	<b>Speaker Check-In</b> <span style="float: right;">Palm Foyer</span>				
8:45am – 10:00am	<b>CTuA1</b> Health Center Advocacy: Making Mission Matter	<b>CTuB1</b> Exploring the Nexus of Health and Housing: A Case Study Approach to Providing Care for People Experiencing Homelessness	<b>CTuC1</b> 340B Federal and State Policy Update	<b>CTuD1</b> Climate for Health Ambassador Action	<b>CTuE1</b> The Needs Assessment, Strategic Planning, and the Board: Learning and Peer Sharing for Health Center Board Members
	<i>Advocacy &amp; Mobilization</i>	<i>Population Health &amp; Quality Improvement</i>	<i>340B Compliance &amp; Policy</i>	<i>Advocacy &amp; Mobilization</i>	<i>Health Center Governance</i>
10:00am – 10:30am	<b>Refreshment Break in EXPO Hall (10:15am Prize Drawings)</b> <span style="float: right;">Seaport and Harbor Locations</span>				
10:30am – 12:30pm	<b>CGS3 Closing General Session</b> <span style="float: right;">Grand Hall</span>				
12:30pm – 1:30pm	<b>Lunch on your own</b>				
1:30pm – 2:45pm	<b>CTuA2</b> Building Hope, Building Power: Strengthening Health Center Advocacy with Community Organizing	<b>CTuB2</b> Patient Voice: Incorporating Qualitative Patient Feedback into System Transformation and Improvement	<b>CTuC2</b> Clinical Research Diversity and Equity: The Role of Commu- nity Health Centers	<b>CTuD2</b> Innovations in Maternal and Child Health Care in the Fourth Trimester and Beyond	<b>CTuE2</b> The Business Case for Investing in and Sustaining Strong Outreach Programs
	<i>Advocacy &amp; Mobilization</i>	<i>Population Health &amp; Quality Improvement</i>	<i>Health Center Essentials</i>	<i>Value-Based Care/ Payment Innovation &amp; Transformation</i>	<i>Health Center Essentials</i>



## Tuesday, August 29, 2023, continued

Coronado AB	Coronado CDE	America's Cup	Regatta	◀ Rooms
<b>Continental Breakfast in EXPO Hall</b> Sponsored by      Seaport and Harbor Locations				7:30am – 8:30am
<b>Exhibitor Check-In</b>		Palm Foyer		7:30am – 10:00am
<b>EXPO Hall Open</b>		Seaport and Harbor Locations		7:30am – 10:30am
<b>Registration</b>		Palm Foyer		7:30am – 11:00am
<b>Speaker Check-In</b>		Palm Foyer		7:30am – 2:00pm
<b>CTuF1</b> Stronger Together: A Leadership Panel on Building Collaborations and Partnerships Between Look-Alikes and 330-Funded Health Centers	<b>CTuG1</b> Welcoming Refugees and Other Newcomers to Your Health Center	<b>CTuH1</b> Protecting and Advancing Gender-Affirming Healthcare – A Guided Discussion  <b>P2P NETWORKING SESSION</b>  (In-Person Only)  <i>Limited to 50 participants</i>	<b>CTuI1</b> New Tools to Enhance Audience-Informed Communication  <b>P2P NETWORKING SESSION</b>  (In-Person Only)	8:45am – 10:00am
<i>Health Center Essentials</i>	<i>Population Health &amp; Quality Improvement</i>	<i>Policy Analysis/Population Health &amp; Quality Improvement</i>	<i>Health Center Essentials</i>	
<b>Refreshment Break in EXPO Hall (10:15am Prize Drawings)</b>			Seaport and Harbor Locations	10:00am – 10:30am
<b>CGS3 Closing General Session</b>		Grand Hall		10:30am – 12:30pm
<b>Lunch on your own</b>				12:30pm – 1:30pm
<b>CTuF2</b> Inequity in Health Information Technology: Reproductive Health Data Elements, Federal Standards, and Interoperability Challenges	<b>CTuG2</b> The Delta Center: Advancing Behavioral Health and Primary Care Integration	<b>CTuH2</b> Health Center Workforce Pathways, Partnerships, and Performance Improvements  <b>P2P NETWORKING SESSION</b>  (In-Person Only)	<b>CTuI2</b> Templates for Success! Leveraging Your Care Team for Chronic Disease Management  <b>P2P NETWORKING SESSION</b>  (In-Person Only)  <i>Limited to 50 participants</i>	1:30pm – 2:45pm
<i>Population Health &amp; Quality Improvement</i>	<i>Policy Analysis/Population Health &amp; Quality Improvement</i>	<i>Workforce Investment in the Future</i>	<i>Health Center Essentials</i>	

**Legend:**  340B Day  In-Person Only



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CSH



## RESOURCES FROM NATIONAL TRAINING AND TECHNICAL ASSISTANCE PARTNERS (NTTAPs)

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excellence and support effective health  
center governance.*



## HEALTH CENTER RESOURCE CLEARINGHOUSE

HEALTH PARTNERS  
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Renaye James Healthcare  
ADVISORS



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Thursday, August 24  
Friday, August 25  
Saturday, August 26

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THURSDAY / FRIDAY /  
SATURDAY





## True Partners in Care

Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are managed, staffed, and real time decisions are delivered locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

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# Schedule

## Thursday, August 24

8:30am – 6:00pm	Preconference Training: Exploring PACE for Your Health Center - Peer-to-Peer Learning Exchange and Site Visits to San Ysidro Health PACE (Separate Registration Required + In-Person Only)	La Jolla AB
7:00pm – 8:00pm	Credentials Committee	Cortez Hill AB

## Friday, August 25

8:30am – 10:30am	LGBTQ+ Health Task Force	La Jolla AB
9:00am – 1:00pm	PCA/HCCN General Session (Invitation Only + Special Registration Required)	Grand Hall D
	 <i>Sponsored by</i> <b>sellersdorsey</b>	
10:30am – 12:30pm	Committee on Health Center Excellence and Training	Harbor F
10:30am – 12:30pm	Health Care for the Homeless Committee	Harbor D
10:30am – 12:30pm	Rural Health Committee	Harbor G
10:30am – 12:30pm	Subcommittee on Health Center Financing	Harbor AB
10:30am – 12:30pm	Subcommittee on Healthy Aging	Harbor E
10:30am – 12:30pm	Subcommittee on Pharmacy, Policy, and Operations	Balboa C
11:00am – 1:00pm	Health Professions Education in Health Centers Task Force	Balboa AB
1:30pm – 3:30pm	Bylaws Committee	Harbor C
1:30pm – 3:30pm	Committee for Agricultural Worker Health	Harbor D
1:30pm – 3:30pm	Committee on Service Integration for Behavioral Health/ HIV	Harbor F
1:30pm – 3:30pm	Health Care in Public Housing Task Force	Balboa C
1:30pm – 3:30pm	Health Center Controlled Networks Task Force	Harbor E
1:30pm – 3:30pm	Membership Committee	Harbor G
1:30pm – 3:30pm	PCA Emergency Management Advisory Coalition	Harbor AB
<b>2:00pm – 6:00pm</b>	<b>Credentialing</b>	<b>Palm Foyer</b>
<b>2:00pm – 6:00pm</b>	<b>Registration and Speaker/Exhibitor Check-In</b>	<b>Palm Foyer</b>
4:00pm – 6:00pm	Consumer/Board Member Committee	Harbor C
4:00pm – 6:00pm	Health Policy Committee	Harbor HI

## Saturday, August 26

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7:30am – 2:00pm	ARE Grantee Meeting (Invitation Only)	Old Town AB
<b>7:30am – 4:00pm</b>	<b>Credentialing</b>	<b>Palm Foyer</b>
<b>7:30am – 4:00pm</b>	<b>Registration and Speaker Check-In</b>	<b>Palm Foyer</b>
<b>7:30am – 5:00pm</b>	<b>Exhibitor Check-In</b>	<b>Palm Foyer</b>
8:00am – 10:00 am	Clinical Practice Committee	Harbor G
8:00am – 10:00am	Finance Committee	Balboa AB
8:30am – 12:30pm	Preconference Training: Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change (Separate Registration Required + In-Person Only)	Gaslamp AB
8:30am – 2:45pm	NACHC Board Member Boot Camp (Separate Registration Required + In-Person Only)	Grand Hall
9:00am – 10:00am	Advocacy Task Force	Skyline
9:00am – 10:30am	NACHC athenaOne User Group	Solana Beach AB
10:30am – 12:30pm	Legislative Committee	Harbor HI
11:00am – 12:30pm	NACHC athenaPractice/athenaFlow User Group	Solana Beach AB
12:30pm – 1:30pm	PCA Luncheon (Invitation Only)	Marina Room
1:30pm – 2:30pm	State Legislative Coordinators Meeting	Harbor HI
1:30pm – 3:00pm	NACHC NextGen User Group	Solana Beach AB
3:00pm – 5:30pm	NACHC Board of Directors Meeting	Coronado Ballroom

# Conference Activities

Friday, August 25 | Saturday, August 26

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of their respective vendor products or services.*

 This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library.

## Friday, August 25

9:00am – 1:00pm

**PCA/HCCN General Session** 

(Invitation Only + Special Registration Required)

Grand Hall D



Sponsored by sellers dorsey

2:00pm – 6:00pm

**Credentialing**

Palm Foyer

2:00pm – 6:00pm

**Registration and Speaker/Exhibitor Check-In**

Palm Foyer

## Saturday, August 26

7:30am - 2:00pm

**ARE Grantee Meeting** (Invitation Only)

Old Town AB

7:30am – 4:00pm

**Credentialing**

Palm Foyer

7:30am – 4:00pm

**Registration and Speaker Check-In**

Palm Foyer

7:30am – 5:00pm

**Exhibitor Check-In**

Palm Foyer

8:30am – 12:30pm

**Preconference Training** (Special Registration Required + In-Person Only)

**Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change**

Gaslamp AB

8:30am – 2:45pm

Grand Hall

## NACHC BOARD MEMBER BOOT CAMP

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9:00am – 10:30am

### **CBC1 Part 1: Overview of Health Center Board Roles**

*Separate Registration Required. This program is In-Person Only and not included in the full-conference registration. (refer to Board Member Boot Camp registration form)*

Note: This program will begin promptly at 9:00am. Please be in the meeting room before that time. Coffee will be provided for all Boot Camp participants from 8:30am – 10:00am.

The opening segment of Board Member Boot Camp includes:

- Welcome and Orientation to the program including a chance to meet fellow health center board members;
- An Introduction to the three major categories of board roles: Strategy, Oversight and Policy, and Board Functioning;
- A high-level overview of board-focused requirements that are part of the Health Resource and Services Administration's (HRSA's) Health Center Program;
- Discussion of individual board member duties; and
- An introduction to some fundamentals related to effective board functioning (meetings, committees, culture).

*Presenter(s):*

**Avni Shridharani, MHS**, President, Community Health Strategies LLC

**Alecia Cyprian, PhD**, Chief Executive Officer, Southeast Community Health Systems

**Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

10:45am – 12:15pm

### **CBC2 Part 2: Essential Components of Health Center Board Oversight**

This segment will address how a board carries out its oversight role. It will address key areas of board oversight - including financial and quality - in some detail including the important intersection between these two components.

*Presenter(s):*

**Avni Shridharani, MHS**, President, Community Health Strategies LLC

**Alecia Cyprian, PhD**, Chief Executive Officer, Southeast Community Health Systems

**Steven Sera, AAMS®**, Board Chair, MHC Healthcare

**Gerveen Williams, MS, MIT**, Director, Finance Training and Technical Assistance, NACHC

12:15pm – 1:15pm

**Lunch on your own**



1:15pm – 2:45pm

**CBC3 Part 3: Supporting the Health Center Mission: Introduction to Advocacy and Storytelling for Health Center Board Members and Program Wrap-Up**

Patient-majority, community-based health center boards and their members play a critical role in advocating for and building relationships to support the health center mission. This segment will define advocacy, as well as discuss the role of the board and the individual board member in allowable forms of advocacy. It will also include time for participants to practice sharing their own stories to support the health center mission.

*Presenter(s):*

**Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

**Susan Burton**, Director, National Grassroots Advocacy, NACHC

9:00am – 10:30am

**NACHC athenaOne User Group**

Solana Beach AB

11:00am – 12:30pm

**NACHC athenaPractice/athenaFlow User Group**

Solana Beach AB

12:30pm – 1:30pm

**PCA Luncheon** (Invitation Only)

Marina Room

1:30pm – 3:00pm

**NACHC NextGen User Group**

Solana Beach AB

3:00pm – 5:30pm

**NACHC Board of Directors Meeting**

Coronado Ballroom



# 2023 PCA & HCCN CONFERENCE

Primary Care Association and Health Center Controlled Network Conference

Omni Louisville Hotel, Louisville, KY  
November 13-15, 2023



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# Sunday, August 27

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SUNDAY

# Delivering the support your community needs



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# Schedule

Sunday, August 27

**7:00am – 5:00pm**

7:30am – 9:30am

**Exhibitor Check-In**

C-Suite Breakfast (Invitation Only)

Sponsored by 

**Palm Foyer**

Cityview

**7:30am – 10:00am**

**7:30am – 4:00pm**

8:00am – 10:00am

8:30am – 9:30am

8:30am – 10:00am

9:00am – 10:30am

**10:00am – 12:00pm**

**Credentialing**

**Registration and Speaker Check-In**

340B Work Group

Health Center Board Member Appreciation Breakfast

Environmental Health and Climate Change Interest Group

NACHC Greenway Intergy User Group

**NACHC House of Delegates Meeting  
(Doors open at 9:30am)**

NACHC eClinicalWorks User Group

Task Force for Undoing Racism

Refreshment Break in EXPO Hall

**Palm Foyer**

**Palm Foyer**

Marina Room

Gaslamp A-D

Old Town AB

Solana Beach AB

**Grand Hall**

11:00am – 12:30pm

12:00pm – 1:00pm

12:00pm – 1:30pm

State of Medicaid Unwinding: Lunch & Learn  
(Invitation Only)

12:00pm – 1:30pm

12:00pm – 6:30pm

EXPO Hall Open

Solana Beach AB

Nautical

Seaport and Harbor

Locations

Vista A-C

12:15pm – 12:45pm

**SS1 Solutions Spotlight: Delivering Value-Based  
Success with Tech-Enabled Services for CCM  
to Close Critical Gaps in Care**

Sponsored by 

1:00pm – 1:30pm

**SS2 Solutions Spotlight: Launching Innovation:  
Reaching Beyond the Boundaries of  
Familiarity**

Sponsored by 

Seaport and Harbor

Locations

Seaport Foyer

Seaport Foyer

1:30pm – 2:45pm

**3:00pm – 5:00pm**

**5:00pm – 6:30pm**

5:00pm – 6:30pm

5:15pm – 5:45pm

Education Sessions

**Opening General Session**

**EXPO Opening Reception**

Sponsored by  

Poster Presentations

Sponsored by 

**Grand Hall**

**Seaport and Harbor  
Locations**

Harbor Foyer

**SS3 Solutions Spotlight: Maximize Value: Unleash  
the Potential of Your Health IT System**

Sponsored by 

Seaport Foyer

5:45pm – 6:30pm

6:30pm – 7:30pm

Nurses' Meetup

New Member Welcome Reception

Golden Hill AB

Balboa A

# Opening General Session

Sunday, August 27, 3:00pm – 5:00pm

**CGS1** 

## Opening General Session

Grand Hall

### Master of Ceremonies

**Sue Veer, MBA, CMPE**, Secretary, NACHC Board of Directors and President and CEO, Carolina Health Centers Inc.

### Welcome to California

**Francisco J. Silva, Esq., MBA**, President and CEO, California Primary Care Association

### Chair-Elect of the Board Remarks and Introduction of NACHC President and CEO

**Paloma Hernandez, MS, MPH**, Chair-Elect, NACHC Board of Directors and President and CEO, Urban Health Plan Inc.

### NACHC President and CEO Remarks

**Kyu Rhee, MD, MPP**, President and CEO, NACHC

### Keynote



**Erica Keswin**

Erica Keswin is a workplace strategist who has worked for the past 20 years with some of the most iconic brands in the world as a consultant, speaker, writer, podcast host, and professional dot-conector. Her first book, *Bring Your Human to Work: Ten Sure-Fire Ways to Design a Workplace That is Good for People, Great for Business, and Just Might Change the World*, serves as a powerful guide to a workplace revolution that honors relationships and puts people first.

Erica's next book is *Rituals Roadmap: The Human Way to Transform Everyday Routines Into Workplace Magic* (McGraw-Hill 2021). In her game-changing keynotes, she highlights how relationships are the most powerful driver of success while teaching audiences how to bring their human to work even when they can't go to work.

### Presentation of Awards of Excellence and Lifetime Achievement Awards

**Virginia "Ginger" Fuata**, Consumer/Board Member Representative, NACHC Board of Directors and First Vice-Chair, Board of Directors, Waianae Coast Comprehensive Health Center  
*(see page 61 for a complete list of awardees)*

# 2023 NACHC Community Health Care Awards of Excellence and Lifetime Achievement Awards

The following NACHC Awards will be presented during the 2023 CHI. Please join us in recognizing the distinguished service and contributions of this year's recipients.

## 2023 Awards of Excellence Recipients

### **John Gilbert Award**

#### **Alan O. Freeman, Dmgt, MBA, FACHE**

Senior Director, Patient Care Services, A.T. Still University, Mesa AZ

#### **Gloria B. Warner, MHA**

Chief Operations Officer, Beaufort-Jasper-Hampton Comprehensive Health Services, Inc., Ridgeland, SC

### **Ethel Bond Memorial Consumer Award**

#### **Stan McKee**

Board Member, Carevide, Greenville, TX

### **Samuel U. Rodgers, MD Achievement Award**

#### **Mark Wallace, MD**

Chief Clinical Officer, Sunrise Community Health, Evans, CO

### **Louis S. Garcia Community/Migrant Health Services Award**

#### **Rhonda D. Hauff, MPH**

Chief Executive Officer, Yakima Neighborhood Health Services, Yakima, WA

### **Norton Wilson State/Regional Leadership Award**

#### **Bruce Gray, MPA**

Chief Executive Officer, Northwest Regional Primary Care Association, Seattle, WA

### **Jeffrey T. Latman Leadership in Health Care Finance Award**

#### **Maria Copenrath, CPA**

Senior Vice President and Chief Financial Officer, Greater Lawrence Family Health Center, Lawrence, MA

### **Health Professions Education and Training Award**

#### **Saint Anthony Amofah, MD, MBA**

Executive Vice President, Chief Clinical Officer, and Chief Academic Officer, Community Health of South Florida, Miami, FL

## 2023 Lifetime Achievement Award Recipients

### **Teresita Batayola**

International Community Health Services, Seattle, WA

### **Paula Gomez**

Brownsville Community Health Clinic, Brownsville, TX

### **Sherry Hirota**

Asian Health Services, Oakland, CA5


# Education Sessions

Sunday, August 27

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

▶ This icon designates sessions that will be live-streamed or audio-streamed and recorded for the *NACHC Online Library*.

7:00am – 5:00pm Palm Foyer  
**Exhibitor Check-In**

7:30am – 9:30am Cityview  
**C-Suite Breakfast** (Invitation Only)  
Sponsored by 

7:30am – 10:00am Palm Foyer  
**Credentialing**

7:30am – 4:00pm Palm Foyer  
**Registration and Speaker Check-In**

8:00am – 10:00am Marina Room  
**340B Work Group**

8:30am – 9:30am Gaslamp A-D  
**Health Center Board Member  
Appreciation Breakfast**

NACHC invites Health Center Board Members to this Appreciation Breakfast. This informal networking event provides an opportunity to meet other committed volunteers who serve on health center boards throughout the United States. Continental breakfast will be provided.

8:30am – 10:00am Old Town AB  
**Environmental Health and Climate  
Change Interest Group**

9:00am – 10:30am Solana Beach AB  
**NACHC Greenway Intergy User Group**

10:00am – 12:00pm Grand Hall  
**NACHC House of Delegates Meeting**  
(Doors open at 9:30am)

11:00am – 12:30pm Solana Beach AB  
**NACHC eClinicalWorks User Group**

12:00pm – 1:30pm Vista A-C  
**State of Medicaid Unwinding:  
Lunch & Learn** (Invitation Only)

12:00pm – 1:30pm Seaport and  
**Refreshment Break** Harbor Locations  
**in EXPO Hall**

12:00pm – 6:30pm Seaport and  
**EXPO Hall Open** Harbor Locations

12:15pm – 12:45pm  
**SOLUTIONS SPOTLIGHT**

**SS1** Seaport Foyer  
**Delivering Value-Based Success with  
Tech-Enabled Services for CCM to  
Close Critical Gaps in Care**

As community health organizations begin to shift from FFS to value, programs like Medicare's Merit- Based Incentive Payment System (MIPS) and the new Making Care Primary (MCP) Model will drive the need to ensure gaps in care are closed to help deliver positive outcomes, prevent adverse events like emergency visits or hospitalizations, and reduce the overall cost of care for their patients.



During this session, StayWell Health and TimeDoc Health experts will review how their organizations partnered to deploy a chronic care management program that addresses critical open care gaps in their population. Through more effective and equitable access to care coordination and support, they were able to enact the preventative measures needed to mitigate the impact of chronic illness and to clinically manage symptomatic patients. Most notably, the patients who engaged in CCM, were 40 percent more compliant with diabetic eye exams and performed 12 percent better in the A1c control category. The same population was 22 percent and 21 percent more compliant with colorectal cancer and breast cancer screenings, respectively.

**Learning Objectives:**

- Identify the foundations of a successful CCM program to address gaps in care.
- Apply lessons learned with the implementation of CCM for FQHCs.
- Discuss key financial and clinical outcomes from StayWell Health.

*Presenter(s):*

**Alison Grover MD, MPH**, Geriatrician,  
StayWell Health Center

**Sarah Cameron, LCSW**, Vice President of  
Clinical Strategy, TimeDoc Health

Sponsored by  **TIMEDOC**  
HEALTH

1:00pm – 1:30pm

**SOLUTIONS SPOTLIGHT**

**SS2**

Seaport Foyer

**Launching Innovation: Reaching  
Beyond the Boundaries of Familiarity**

Community health centers serve as beacons of hope for underserved populations, providing vital primary care services. CHCs find themselves in the crossfire of providing outstanding patient-focused care to their communities while keeping up with an ever-changing technology landscape. Much like the monumental challenge of escaping Earth's gravity and reaching orbit, CHCs face their own obstacles when it comes to adopting new technology.

Join this session for an engaging conversation between Medicus IT and one of their large CHCs. We'll explore the similarities between these two endeavors and shed light on the importance of overcoming barriers to propel CHCs into the orbit of innovation.

**Learning Objectives:**

- Understand the power of embracing innovation.
- Gain insight into matching your path of success with IT Maturity.
- Discover ways to fuel innovation, escape the drag of inefficiency, and maintain pace with a changing technology landscape.

*Presenter(s):*

**Greg Rudy**, Solutions Architect, Medicus IT

**Monica Gutierrez-McCarthy**, Senior Vice  
President and COO, Eisner Health

Sponsored by  **MEDICUS IT**

## COMMUNITY CARE COOPERATIVE (C3) DELIVERS FOR OUR HEALTH CENTERS

*C3 is a **health center-governed 501c3 non-profit company** that unites Federally Qualified Health Centers (FQHCs) at scale to strengthen primary care, improve FQHC **financial performance**, and advance **racial justice**. We enter into and operate **accountable care contracts** on behalf of our FQHCs with Medicaid, Medicare, and commercial lines of business, and are always looking to partner with additional health centers.*

### We Work For You

**Our FQHCs** comprise our board, make all major ACO decisions, oversee our management team, and have transparent access to their data. Our expertise helps our FQHCs earn an average of **\$500k per year per health center** in value-based payments and allows us to provide a range of other services (for free or at cost) for them.

### What do we offer to help our FQHCs succeed?

- Localized practice transformation and population health
- Implementation of a Model of Care that will resonate with the population served
- CPC Pharmacy subsidiary, providing assistance building on-site pharmacies
- CTC Technology subsidiary, Epic EHR licensure and implementation
- Actuarial analysis
- Enterprise data warehouse
- Policy and contracting expertise
- A large and robust health center peer-to-peer learning community
- Local and national policy support for FQHCs in entering into, and succeeding in, value-based work



Learn more about what C3 can do for your FQHC at [info@communitycarecooperative.org](mailto:info@communitycarecooperative.org) or [c3aco.org](http://c3aco.org)

1:30pm – 2:45pm

## EDUCATION SESSIONS

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**CSA1** 

Harbor AB

### The Power of a Coaching Mindset

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

Health centers and their staff are facing unprecedented forces disrupting their businesses, and old methods of operating no longer work. It's clear we need to change. To succeed in today's fast-paced environment, leaders and organizations can thrive if they adopt a new coaching mindset. Coaching is not only about helping an individual or small group reach their goals. Coaching is an approach that involves helping someone embrace a new way of thinking, seeing, and acting in order to achieve a specific result. It enables people to see their work and their world from a different perspective and find solutions to their challenges. A coaching mindset (and a few skills/tools) can help leaders shift their focus from being worried about what they should do to being curious about why they do what they do, and how they can improve so they can achieve even greater results in the future.

#### Learning Objectives:

- Identify the meaning of leading with a coaching mindset.
- Practice asking powerful questions to empower staff.
- Understand the importance of active listening skills and real-time staff support.

*Moderator:*

**Cindy Thomas, MS**, Director, Leadership Development and Training, NACHC

*Presenter(s):*

**Faith Polkey, MD, MPH**, CEO and Interim Chief Medical Officer, Beaufort Jasper Hampton Comprehensive Health Services, Inc.

**Gary Campbell, MBA**, Chief Executive Officer, Johnson Health Center and President, Impact2Lead LLC

**Steve Wiley, MS**, President, CEEK LLC

1:30pm – 2:45pm

## SPECIAL EXHIBITOR SESSION

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**CSB1** 

Harbor C

### Building the Foundation with Data, Analytics, and Policy: Learning from the OCHIN Network that Drives Sustainable and Equitable Value-Based Payment Fundamentals for Community-Based Providers

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Value-Based Care/Payment Innovation & Transformation

Federal and state health care programs have established ambitious targets to transition to value-based payment (VBP) and delivery with the goal of moving from volume to incentivizing quality outcomes. FQHCs and other community health centers are essential players to delivery transformation in underserved communities, yet they face sustainability challenges under existing payment models as well as many of the current VBP models.

Presenters will address these broader trends and challenges, while highlighting the infrastructure and policy needed to implement VBP models among FQHCs. They'll also highlight key building blocks to success which include advanced health information technology capabilities, essential workforce, resources and capacity to address patient social drivers of health, and a range of both high-tech and high-touch modalities to reach

patients where they are to deliver in-community services as well as specialty care.

**Learning Objectives:**

- Understand the infrastructure and policy needed to implement VBP models.
- Identify tools needed across the continuum and what health centers need to be thinking about for successful participation in various VBP models.
- Explore relevant whole patient data and insights that support value-based pay models

*Presenter(s):*

**Jennifer Stoll**, Executive Vice President, External Affairs, OCHIN

Sponsored by **UCHIN**

1:30pm – 2:45pm

**EDUCATION SESSIONS**

**CSC1** ▶

Harbor DEF

**The FTCA Program: A Critical Program for Health Centers in Leveraging Their Resources**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

Health centers face increasing financial pressure as they navigate the soaring complexity of ambulatory care in their communities and populations they serve. The creation of the Federal Tort Claims Act (FTCA) program was intended to provide significant cost reductions for centers by eliminating malpractice insurance costs, thus releasing funds for additional services and staff. Maintaining deeming, properly navigating the complex set of policy expectations and regulations, and understanding the roles of the various agencies that administer the program are key to effective management of the health center operations. The FTCA program impacts financial operations (insurance expenses), compliance (meeting requirements for deeming), performance

improvement (FTCA's quality assurance and risk assessment requirements), and workforce management (FTCA as a recruitment tool). However, regulatory and policy actions implementing the FTCA program have limited the program's goals.

The current expansion of clinical services to meet new challenges, new modes of service delivery including telehealth, and financial pressures from changes in reimbursement from other programs requires health centers to leverage their resources to ensure their financial security. An in-depth understanding of the FTCA program is key. The workshop will include specifics on FTCA coverage and requirements, potential traps to be avoided, and techniques for managing FTCA issues.

**Learning Objectives:**

- Understand and describe the fundamentals of FTCA program operation.
- Demonstrate the return on value of the FTCA program.
- Execute the techniques for reducing the likelihood of claims or suits not being covered by the FTCA program.

*Moderator:*

**Jessica Henderson Boyd, MD, MPH**, President and CEO, Unity Health Care

*Presenter(s):*

**Molly Evans, JD**, Partner, Feldesman Tucker Leifer Fidell LLP

**Matthew Freedus, JD**, Partner, Feldesman Tucker Leifer Fidell LLP

**CSD1** ▶

Harbor G

**NACHC Federal Update: The Latest Developments on Capitol Hill**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization

Learn about NACHC's federal Hill strategy including legislative and funding priorities. You'll hear the latest developments on health center funding, primary care workforce, 340B, and current legislative issues being debated in Congress.

**Learning Objectives:**

- Understand NACHC’s federal legislative and funding priorities related to discretionary and mandatory funding, primary care workforce, 340B, and current legislative issues.
- Understand the federal policy landscape and the impact on health center funding and priorities.
- Understand how to advocate for health center priorities with members of Congress and their staff.

*Presenter(s):*

**Maria G. Celli, PsyD**, Deputy Chief Executive Officer, Brockton Neighborhood Health Center  
**Deila Davis, MPP, MBA**, Director of Public Policy Operations, NACHC  
**Joe Dunn**, Senior Vice President, Public Policy and Research Division, NACHC

**CSE1**  Harbor HI  
**Energy Solutions and Strategies for Health Centers to Build Resiliency Against Power Outages Driven by Climate Change**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Transformation

The advancement of climate change is placing more pressure on FQHCs to become resilient and develop energy strategies that respond to an unstable power grid and severe weather-related events driven by climate change. In this session, participants will learn from a PCA’s case study on resiliency at health centers, and an FQHC and their approach to Energy Strategy.

In 2022, The Florida PCA (FACHC) conducted a statewide assessment to identify which health center sites have emergency power sources, the types of emergency power currently used, and to build awareness of available options to increase resiliency. FACHC’s recently published white paper highlights key findings, lessons learned, and recommendations for others who are interested in improving resiliency at their health centers.

Connecting to energy resilience, Sun River Health Center is mitigating the effects of climate change on energy transmission with its Energy Strategy. Sun River’s strategy has a multi-step approach that is primarily geared to current energy use, costs, and emissions in the face of a continuously shifting landscape. Energy has become an existential issue and this session aims to provide an overview of key findings and next steps from FACHC’s white paper and discussion around Sun River’s approach to Energy Strategy.

**Learning Objectives:**

- Understand the importance of building health center and community resilience in the face of a changing climate and unreliable power grid.
- Explain the importance of energy strategies that prioritize resiliency and adaptation, energy equity, and mitigation of greenhouse gas emissions.
- Discuss opportunities for identifying, financing, and installing solar microgrids at health centers, especially based on recent policies like the CMS update and Inflation Reduction Act.

*Presenter(s):*

**Gianna Van Winkle, MBA**, Director of Emergency Management Programs, The Florida Association of Community Health Centers  
**Anne Kauffman Nolon, MPH**, Chief Executive Officer, Sun River Health  
**Andrew MacCalla, MPP**, Co-Founder and CEO, Collective Energy Company

**NTTAP Featured** highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA’s Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and Look-Alikes.

*(NTTAP Featured sessions: CSF1, CTuB1, CTuH1, CTuE2, and CTuI2)*

NTTAP FEATURED

CSF1 

Coronado AB

## Effective Tools to Launch a School-Based Health Center

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

School-based health care eliminates barriers to health care services for children, adolescents, and their families. This model offers a unique opportunity to provide comprehensive care (medical, behavioral health, oral health, vision, and more) to students in their natural ecology. School-based health care has been shown to ease transportation barriers, curtail absenteeism, and increase access to medical services for family members up to age 21. Across the US, over half of school-based health centers are sponsored by community health centers.

In this engaging workshop, participants will learn about key considerations for creating partnerships between community health centers and schools, how to launch a sustainable high-quality school-based practice, and the role school-based health centers play in addressing health equity.

### Learning Objectives:

- Describe the importance of school-based health centers in addressing health equity and increasing access to vital services, including behavioral health.
- Identify considerations for determining need, readiness, and capacity for school-based health care.
- Describe the core competencies, best practices, and processes to launch and/or expand school-based health centers.

Presenter(s):

**Sara Benedetto, BSN, RN**, Chief Operating Officer, Center for Family Health

**Monica Pierce, MEd**, Board Member, Center for Family Health and Community Partner-Principal, Jackson Public Schools

**Chelsea Poole**, Board Member, Center for Family Health

**Theresa Dominguez, MPH**, Senior Program Manager, School-Based Health Alliance

**Shameka Davis, MPA, CHES**, Program Manager, School-Based Health Alliance

CSG1 

Coronado CDE

## Understanding Value-Based Transformation: A Session for Health Center Board Members

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Governance/Value-Based Care/Payment Innovation & Transformation

Have you heard about value-based payment and transformation, but you're not sure what it is? Designed for new health center board members or members looking for a refresher, this session will cover the fundamentals of "payment reform" which involves some payers such as CMS, some state Medicaid payment, and some insurance companies shifting away from volume-based payment to value-based payments. The session will explain the concepts in easy-to-understand terms and participants will have a chance to hear from fellow health center board leaders whose boards are experienced with value-based payment and the role of the board.

### Learning Objectives:

- Understand key terms related to value-based payment and transformation.
- Explore the board's role related to value-based payment and transformation.
- Recognize ways the board can provide oversight in this area.

*Presenter(s):*

**Hiroshi Nakano, MBA**, Board Member, International Community Health Services and Vice President, Value-Based Initiatives, UW Medicine/Valley Medical Center

**Avni Shridharani, MHS**, President, Community Health Strategies LLC

**Andrea Buckley, JD**, Board Chair, Siouxland Community Health and Managing Attorney/Clinic Director, Iowa Legal Aid

**Jennifer Nolty**, Director, PCA and Network Relations, NACHC

change, and impacts of SDOH on mental and community health.

The goal of the session is for attendees to hear from health center peers and colleagues and gain an understanding of how community health centers address social drivers, along with the mental and emotional health of patients. The session will yield insights on how to strengthen public policy and upstream health equity strategies that are inclusive of emotional and mental health.

**Learning Objectives:**

- Understand the role of SDOH on physical and emotional health.
- Explore how cultural and linguistic preferences can inform patient and population health strategies and upstream health equity efforts.
- Gain insight from health center peers on efforts to address SDOH, along with physical and emotional health at the patient level.

*Moderator:*

**Yuriko de la Cruz, MPH, CPHQ**, Program Manager, Social Drivers of Health, NACHC

*Presenter(s):*

**Maria Cecilia Rodriguez, MS**, Public Health Specialist, Puerto Rico Primary Care Association

**Darielys Cordero-Rosario, DrPH, MPH**, Special Programs and Quality Care Director, Puerto Rico Primary Care Association

1:30pm – 2:45pm

IN-PERSON ONLY

**CSH1** America's Cup  
**A Conversation on Advancing Health Equity at the Intersection of Social Drivers of Health and Emotional Health**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization/Population Health & Quality Improvement

It is well known that structurally marginalized patients and communities face multiple barriers to care, which impacts both physical and emotional health. Over time, the impact of these barriers is exacerbated by everyday stressors along with negative social drivers of health (SDOH), such as food insecurity, inadequate housing, lack of transportation, and unsafe environmental conditions.

This conversation will allow health center staff and board members to engage in peer-to-peer discussions to exchange ideas and strategies. Discussions will also be based on in-language preferences by small groups (for example, Spanish speakers). Topics include local context around SDOH, emergency preparedness planning considerations as a result of climate

1:30pm – 2:45pm  
P2P NETWORKING SESSION +  
IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

**CS11** Regatta  
**Growing a Family Healthy Weight Program from the Ground Up**

Topic: Population Health & Quality Improvement

Health centers are in a unique position to support families in their communities to advance healthy weight and prevent the poor outcomes especially exacerbated by the COVID pandemic. Through more than four years of work together with their primary care associations, NACHC, the Centers for Disease Control and Prevention, and other community partners, six health centers have been successfully engaging families to do just that.

During this peer-to-peer learning session, we will explore how to grow a family healthy weight program from the seeds of family engagement strategies and data approaches that can grow into a sustainable healthy weight program. Experienced healthy family weight program cultivators will offer specific tools and activities through small group discussions.

Moderator:

**Jessica Wallace, MPH, MSHS, PA-C**, Family Medicine Physician Assistant and Director of “Healthy World,” Denver Health

Presenter(s):

**Kyskie Bolton, MS, RDN, LDN**, WIC Program Coordinator, G.A. Carmichael Family Health Center

**Gloria G. Irigoyen-Montijo, CFP, CHWC, CYT**, Supervisor, Employee/Patient Health Improvement and Wellness Fitness Program, El Rio Health

3:00pm – 5:00pm Grand Hall  
**CGS1 Opening General Session**

5:00pm – 6:30pm Seaport and Harbor Locations  
**EXPO Opening Reception**

Sponsored by  

5:00pm – 6:30pm Harbor Foyer  
**Poster Presentations**

Sponsored by 

5:15pm – 5:45pm  
**SOLUTIONS SPOTLIGHT**

**SS3** Seaport Foyer  
**Maximize Value: Unleash the Potential of Your Health IT System**

Join our session, specifically designed for FQHC healthcare professionals, to learn how to unlock the full power of your Health IT system. Discover expert strategies and practical insights to streamline workflows, optimize documentation, and harness data analytics, empowering your facility to deliver enhanced efficiency and exceptional patient care.

Presenter(s):

**Michael Blackman, MD, MBA**, Chief Medical Officer, Greenway Health

Sponsored by  Now that's better.

5:45pm – 6:30pm Golden Hill AB  
**Nurses' Meetup**

6:30pm – 7:30pm Balboa A  
**New Member Welcome Reception**



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Monday, August 28

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MONDAY



# ADVOCACY CENTERS OF EXCELLENCE (ACE)



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Eau Claire Cooperative Health Center  
El Rio Health  
Foremost Family Health Centers  
Grace Health  
HealthLinc  
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Iberia Comprehensive Community Health Center  
Kintegra Health  
Lorain County Health & Dentistry  
McKinney Medical Center

Medical Associates Plus  
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Southeast Community Health Systems  
Southwest Louisiana Primary Healthcare Center  
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Albany Area Primary Health Care  
Community Health Care Systems  
Community Health Centers of South Central TX  
Community Health of South Florida  
Delaware Valley Community Health  
DePaul Community Health Centers  
East Texas Community Health Services  
Family Health Centers at NYU Langone  
Golden Valley Health Centers  
HealthPoint  
Infinity Health  
International Community Health Services  
Jefferson Comprehensive Health Center

MedCura Health  
North End Waterfront Health  
Odyssey House Louisiana  
Presbyterian Medical Services  
Ryan Chelsea-Clinton Community Health Center  
South Central Primary Care Center  
Stigler Health & Wellness Center  
SWLA Center for Health Services  
Unity Care NW

## BRONZE



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Community Health of East Tennessee  
Community Healthcare Center  
Diversity Health Center  
Eskenazi Health Center  
Family Health Centers of Georgia  
Family Health Network of Central New York  
Four Corners Primary Care Centers  
Gateway Community Health Center  
Lakeshore Community Health Care  
Matagorda Episcopal Health Outreach Program – MEHOP

Mountain Community Health Partnership  
MyCare Health Center  
Progressive Community Health Centers  
Sixteenth Street Community Health Centers  
South Texas Rural Health Services  
Special Health Resources for Texas  
Triangle Area Network

\*list current as of print deadline July 15, 2023\*



HEALTH CENTER  
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NATIONAL ASSOCIATION OF  
Community Health Centers

# Schedule

## Monday, August 28 340B Day

All 340B Day Sessions are sponsored by



<b>7:00am – 5:00pm</b>	<b>Exhibitor Check-In</b>	<b>Palm Foyer</b>
7:30am – 8:30am	Continental Breakfast in EXPO Hall <i>Sponsored by</i>	Seaport and Harbor Locations
	   	
7:30am – 3:30pm	EXPO Hall Open	Seaport and Harbor Locations
<b>7:30am – 4:00pm</b>	<b>Registration and Speaker Check-In</b>	<b>Palm Foyer</b>
8:00am – 10:00am	PCA Communicators Breakfast (Invitation Only)	Balboa A
8:45am – 10:00 am	Education Sessions	
10:00am – 10:30am	Refreshment Break in EXPO Hall	Seaport and Harbor Locations
10:00am – 10:30am	<b>SS4 Solutions Spotlight: Mobile Healthcare in America</b> <i>Sponsored by</i>	Seaport Foyer
		
<b>10:30am – 12:30pm</b>	<b>General Session</b>	<b>Grand Hall</b>
12:30pm – 1:30pm	Poster Presentations (continued) <i>Sponsored by</i>	Harbor Foyer
		
12:30pm – 1:30pm	Refreshment Break in EXPO Hall (Lunch on your own)	Seaport and Harbor Locations
12:45pm – 1:15pm	<b>SS5 Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening</b> <i>Sponsored by</i>	Seaport Foyer
		
1:30pm – 2:45pm	Education Sessions	
2:10pm – 2:30pm	<b>T3-1 Timely, 20-Minute Tip (T<sup>3</sup>): Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus (In-Person Only)</b>	Seaport Foyer
2:45pm – 3:15pm	Refreshment Break in EXPO Hall	Seaport and Harbor Locations
2:45pm – 3:15pm	<b>SS6 Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning</b> <i>Sponsored by</i>	Seaport Foyer
		
3:15pm – 4:30pm	Education Sessions	
6:30pm – 9:00pm	“Carnival” Theme Party	Grand Hall

# General Session

Monday, August 28, 10:30am – 12:30pm

CGS2 

General Session

Grand Hall

## Master of Ceremonies

**Kimberly Chang, MD**, Vice-Speaker of the House, NACHC Board of Directors and Family Physician and Human Trafficking and Healthcare Policy Fellow, Asian Health Services

## Sesame Workshop Presentation

**Antonio Freitas**, Director, Educational Experiences/U.S. Social Impact, The Sesame Workshop **and Special Friends**

## NACHC President and CEO Remarks

**Kyu Rhee, MD, MPP**, President and CEO, NACHC

## Presentation on Policy and Advocacy

**Joe Dunn**, Senior Vice President, Public Policy and Research, NACHC

## Presentation on 340B Updates

**Vacheria Keys, Esq.**, Director of Policy and Regulatory Affairs, NACHC

## Taskforce on Undoing Racism Remarks

**Gerrelde Davis**, Co-Chair, Task Force on Undoing Racism

## Keynote



**Heather McGhee**


Heather designs and promotes solutions to inequality in America. Over her career in public policy, she has crafted legislation, testified before Congress, and helped shape presidential campaign platforms. Her book, *The Sum of Us: What Racism Costs Everyone and How We Can Prosper Together*, spent 10 weeks on the *New York Times* bestseller list and was longlisted for the National Book Award and Carnegie Medal for Excellence in Nonfiction.

Heather is an educator, serving currently as a Visiting Lecturer in Urban Studies at the City University of New York's School of Labor and Urban Studies. For nearly two decades, Heather helped build the non-partisan "think and do" tank Demos, serving four years as president. She regularly appears on NBC's Meet the Press and MSNBC's Morning Joe, Deadline White House, and All In. Her 2020 TED talk is entitled "Racism Has a Cost for Everyone."

# Education Sessions

## Monday, August 28

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

 This icon designates sessions that will be live-streamed or audio-streamed and recorded for the *NACHC Online Library*.

**7:00am – 5:00pm** Palm Foyer  
**Exhibitor Check-In**

**7:30am – 8:30am** Seaport and Harbor Locations  
**Continental Breakfast in EXPO Hall**

Sponsored by



**7:30am – 3:30pm** Seaport and Harbor Locations  
**EXPO Hall Open**

**7:30am – 4:00pm** Palm Foyer  
**Registration and Speaker Check-In**

**8:00am – 10:00am** Balboa A  
**PCA Communicators Breakfast**  
 (Invitation Only)

Are you a health center board member considering serving as a committee chair or board officer? Or are you currently serving in these roles and want to deepen your knowledge? This interactive learning session provides an overview of board leadership roles and introduces various tools to effective leadership. Topics addressed will include meeting facilitation and group dynamics, among others. Participants will have a chance to learn from one another and experienced board leaders, as well as engage in small group discussions and case study-based learning.

### Learning Objectives:

- Define board leadership roles and core competencies for leaders that fill these roles.
- Discuss how to facilitate effective committee meetings and/or board meetings, and a high-level overview focused on navigating group dynamics.
- Identify an action plan for your own next steps in preparing for or continuing in a board leadership role.

*Presenter(s):*

**Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)

**Scott Alarcon, FACHE**, Treasurer, Lone Star Circle of Care

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

**8:00am – 10:00am**  
**IN-PERSON ONLY**

**CMH1** America's Cup  
**Health Center Board Leadership: Key Skills for New Committee Chairs and New Officers**

CPE: 2.4 CME/CE/CEU: 2.0

Level: Intermediate

Prerequisite: Participants have an understanding of health center board roles and responsibilities.

Topic: Health Center Governance

8:00am – 10:00am

LEARNING LAB + IN-PERSON ONLY

*Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.*

**CMI1**

Regatta

**Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care**

CPE: 2.4 CME/CE/CEU: 2.0

Level: Basic

Topic: Population Health & Quality Improvement

Participants will work together, in small groups, to develop community health center patient personas (i.e., patient-like characters) using a patient-level dataset. Participants will then apply their findings to various quality measures and health outcomes and explore interventions to tackle the biggest disparities. This interactive learning lab is designed for quality improvement, data-driven professionals and clinical staff with data duties.

**Learning Objectives:**

- Identify opportunities to use SDOH data to improve health care.
- Practice activities that can enhance health equity in health centers.
- Brainstorm interventions that can support SDOH work.

*Moderator:*

**Pedro Carneiro, MPH**, Clinical Data Scientist, NACHC

*Presenter(s):*

**Julia Skapik, MD, MPH, FAMI**, Chief Medical Information Officer, NACHC

8:45am – 10:00am

EDUCATION SESSION

**CMA1** 

Harbor AB

**Exploring Community-Oriented Primary Care: A.T. Still and Health Center Partnerships**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

Students at A.T. Still University (ATSU) of Health Sciences conducted community-based research while at partner health center community campuses. Attend this session to learn how you can apply their innovative approaches to engage your health center's community.

**Learning Objectives:**

- Recognize the potential benefits of community-oriented primary care projects conducted at community health centers.
- Demonstrate how academic organizations, health centers, and community organizations can work together to improve health and well-being.
- Identify various projects that address social drivers of health for health centers and their communities.

*Moderator:*

**Joy H. Lewis, DO, PhD, FACP**, Professor, Medicine and Public Health; Chair, Department of Public Health; Director, DO/MPH Program; and Director, National Center for Community Health Research, A.T. Still University-SOMA

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**Personalized Patient Care**

8:45am – 10:00am

SPECIAL EXHIBITOR SESSION

**CMB1** 

Harbor C

**The Changing Role of the Chief Financial Officer from Scorekeeper to Strategist**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

Health care is becoming more and more complex to navigate. Many health center management teams are noticing that the demand for high-level financial planning is increasing. This is taking more and more of the Chief Financial Officer's (CFO's) time and is forcing the CFO to delegate many of the record keeping functions that occupied time previously. Welcome to the changing role of the CFO in the health center industry.

We will discuss how health center CFOs must do what they can to delegate the record keeping function of the health center to free up their time for more forward-thinking activities. We will also discuss the staffing needs of the health center in order to accomplish this mission and how to navigate situations where the finance department is small and delegation is difficult.

**Learning Objectives:**

- Identify staffing requirements of the finance department in a community health center.
- Understand why CFOs allocating adequate time for forward-thinking activities is in the best long-term interests of the health center.
- Discuss types of strategic financial planning that should be taking place in health centers today to help prepare for the uncertain future.

*Presenter(s):*

**Scott W. Gold, CPA**, Partner, FORVIS

**Jeffrey Allen, CPA**, Partner, FORVIS

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8:45am – 10:00am

340B DAY SESSION

**CMC1** 

Harbor DEF

**From the C-Suite to the Boardroom: The Team Approach to 340B**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

Attend this session to hear how health center executives took their 340B programs to the next level by identifying, evaluating, and pursuing opportunities to use 340B medications. Health centers need to take a cross-divisional approach to maintain an efficient 340B program, which includes board engagement and oversight. Panelists will detail their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

**Learning Objectives:**

- Understand the best team approach to 340B.
- Identify best practices to mitigate risks for 340B.
- Explore financial benefits generated by strong 340B programs.

*Presenter(s):*

**Stan McKee**, Board Member, Carevide

**Josh Carzoli**, PharmD, MBA, BCACP, Chief Executive Officer, MHC Healthcare

**Sue Veer, MBA, CMPE**, President and CEO, Carolina Health Centers Inc.

**Simon Hambidge, MD, PhD**, Chief Executive Officer, Denver Community Health Services

**Martine Woolley, PharmD, CPH, MS, MBA**, Vice President, Pharmacy, Healthcare Network



8:45am – 10:00am

EDUCATION SESSIONS

**CMD1** 

Harbor G

**On the Cuff: Using Self-Measured Blood Pressure Monitoring to Improve Maternal Health Equity and Reduce Maternal Mortality**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

America has a problem. A growing number of women are dying from preventable causes related to pregnancy and childbirth. Current studies show these rates increased during the COVID-19 pandemic, with higher rates for racial minorities and those from low to middle incomes. Recent data analysis identified that a staggering 84 percent of maternal deaths in the US were preventable, making the US maternal mortality rate one of the worst among developed countries. Health centers are essential to improving maternal outcomes for the most vulnerable populations as they are often the sole source of care for these patients.

This session will elevate the ways health centers can make an impact by better identifying and monitoring maternal health patients and following-up during the postpartum period. Speakers will highlight how their organizations are making strides to reduce maternal mortality across their communities, including strategies such as self-measured blood pressure monitoring.

**Learning Objectives:**

- Highlight data demonstrating the growing disparities and inequalities in maternal mortality outcomes in the US.
- Provide best practices to reduce hypertension disorders of pregnancy.
- Demonstrate how to leverage self-measured blood pressure monitoring to support patients, post-pregnancy, through strategic care coordination to reach the most at-risk populations.

*Moderator:*

**Rita Lewis, MPH, CPHQ**, Deputy Director, Clinical Quality Improvement, NACHC

*Presenter(s):*

**Lisa Green, DO, MPH**, CEO and Co-Founder, Family Christian Health Center

**Ukachi N. Emeruwa, MD, MPH**, Women's Reproductive Health Research Scholar/Assistant Professor (Division of Maternal-Fetal Medicine), Department of Obstetrics, Gynecology, and Reproductive Sciences, University of California San Diego

**Eleni Z. Tsigas**, Chief Executive Officer, Preeclampsia Foundation

**CME1** 

Harbor HI

**Basics and Beyond: Approaches for Building an Adult Immunization Program Inside and Outside the Health Center**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials/Population Health & Quality Improvement/Workforce Investment in the Future

The COVID-19 pandemic was a major disruptor to how we approach health care. Our ability to innovate and problem solve was put to the test in the communities and neighborhoods most impacted by COVID-19. Community health centers played a crucial role in successfully carrying out the largest adult immunization program in US history.

During this session, we will describe four distinct, yet interrelated, approaches that involved over 70 health centers (who contributed to the adult immunization program's nationwide success) exploring the adult immunization needs, clinical and data workflows, and workforce assets in their communities. Firsthand testimonials from health center participants will be shared, along with best practices and ready-to-use tools and resources. From these experiences, you will receive a glimpse into the innovative and collaborative approaches that our partners have taken to address the myriad gaps in healthcare and public health exposed by

the pandemic and what that means for the future of immunizations and preventative health.

**Learning Objectives:**

- Share the adult immunization program model led by NACHC over the last five years.
- Explore four diverse program designs and curricula surrounding adult immunizations.
- Identify key best practices to building a sustainable adult immunization program including workforce, quality improvement, data and community partnerships.

*Presenter(s):*

**Karen Iversen, MPH, PCMH CCE**, Practice Transformation Manager, Health Choice Network  
**Michael Farley, RPh**, Clinical Pharmacist, Winding Waters  
**Debra Rosen, MPH, RN**, Director of Quality, Health Equity and Innovation, Northeast Valley Health Corporation  
**Jason Schreiber, MBA, FACHE**, Director, Clinical Operations, Providence Community Health Centers

**CMF1**  Coronado AB  
**“I Will Not Let You Fail”: The Deep Commitment to DEI**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25  
Level: Basic  
Topic: Workforce Investment in the Future

Many of us strive to incorporate Diversity, Equity, and Inclusion (DEI) philosophies within our organizational ecosystems, especially since health centers are called to develop a workforce that represents the communities we serve. A common challenge in DEI efforts is moving past “checking the box” and implementing organizational policies, procedures, and system changes that truly advance workplace equity and belonging within health centers. Join us for a panel discussion with health center DEI executives, PCA leaders, and academic partners on developing a highly-skilled, mission-driven workforce and the next generation of healthcare leaders.

**Learning Objectives:**

- Implement DEI pipelines within the health center and PCA infrastructure.
- Explore examples of actions taken by health centers to improve organizational JEDI, with particular attention to policy change and leadership development.
- Discuss quantifiable ways to measure progress over time.

*Moderator:*

**Deila Davis, MPP, MBA**, Director of Public Policy Operations, NACHC

*Presenter(s):*

**Leon Harris, PhD**, Chief Diversity, Equity, and Inclusion Officer, The Centers Ohio  
**Bryon Lambert**, Director of Diversity, Equity, and Inclusion, La Clinica del Valle Family Health Care Center Inc.  
**David Orange, MSOD**, Senior Vice President, Justice, Equity, Diversity, and Inclusion, California Primary Care Association

**CMG1**  Coronado CDE  
**From Clinic to Community: CHWs, Population Health, and Health Equity**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25  
Level: Basic  
Topic: Population Health & Quality Improvement

In 2021, NACHC adopted its *Six Strategic Pillars* to help guide health centers as they move into the future of health care in America. Among the pillars are a commitment to equity and social justice, developing a workforce that reflects the communities served, and patient-centered, community-based models of care. Through their deep connections to the diverse communities in which they live, Community Health Workers (CHWs) can breathe life into these pillars by improving patient-centered population health management and increasing health equity for vulnerable patients.

This session, developed by Northwest Regional Primary Care Association’s (NWRPCA’s) Community Health Worker Institute, highlights the contribu-

MONDAY, AUGUST 28, continued

tions that CHWs bring to health centers, including panel management, care coordination, meaningful community engagement, and addressing environmental and social health drivers in vulnerable populations. A peer discussion will be facilitated on how integrating CHWs into primary care teams can help health centers achieve their strategic goals.

**Learning Objectives:**

- Describe how CHWs can improve patient-centered population health management in a health center.
- Identify ways in which CHWs increase health equity for health center patients.
- Discuss how integration of CHWs into primary care can help health centers address NACHC's *Six Strategic Pillars*.

*Presenter(s):*

**Kelly Volkmann, MPH**, Project Director,  
Community Health Worker Institute, Northwest  
Regional Primary Care Association

10:00am – 10:30am  
**Refreshment Break  
in EXPO Hall**

Seaport and  
Harbor Locations

10:00am – 10:30am  
**SOLUTIONS SPOTLIGHT**

**SS4** Seaport Foyer  
**Mobile Healthcare in America**

This session will make the case for mobile healthcare. Presenters will highlight improving access, equity, and outcomes and reducing healthcare spending through Mobile Health Technical Assistance Partnerships.

*Presenter(s):*

**Kurt Kuyper**, Senior Vice President, Growth and Innovation, Mission Mobile Medical  
**Monica Grashuis**, Regional Vice President- West Coast, Mission Mobile Medical  
**Brad Watson**, Chief Strategy and Impact Officer, Mission Mobile Medical

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10:30am – 12:30pm Grand Hall  
**CGS2 General Session**

12:30pm – 1:30pm Seaport and Harbor Locations  
**Refreshment Break  
in EXPO Hall**  
(Lunch on your own)

12:30pm – 1:30pm Harbor Foyer  
**Poster Presentations** (continued)

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12:45pm – 1:15pm  
SOLUTIONS SPOTLIGHT

**SS5** Seaport Foyer  
**Improving Access and Uptake of Stool-Based Colorectal Cancer Screening**

Looking to improve your colorectal cancer screening rates? Through understanding at-home options for stool-based testing and what resources are available to patients, clinicians, and care teams, attendees will be empowered to extend their colorectal cancer screening efforts to better reach communities and patients who call an FQHC their medical home.

*Presenter(s):*  
**Travelle Ellis, MD, PhD**, Director, Health Equity, Exact Sciences

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to identify factors that influence quality, health outcomes, and health disparities through analyses stratified by race, insurance status, and other important patient characteristics.

UDS+ reporting will begin with the 2023 UDS reports submitted to HRSA in February 2024. This session will inform health center leaders on the steps required to ensure their health center is prepared for patient-level reporting in February 2024. Topics will include: the rationale and regulatory requirements for UDS+, Health IT modernization and working with your HIT vendor, UDS+ testing and implementation, privacy and security, and staffing/resource considerations. The session will include a robust Q&A with a panel of experts from HRSA, ONC, HCCNs, and the UDS Test Cooperative.

**Learning Objectives:**

- Understand the rationale and regulatory requirements pertaining to UDS Patient-Level Submission.
- Understand changes to UDS tables, including clinical quality measure (CQM) alignment, and gain a basic understanding of the technology required for patient-level reporting, including Fast Healthcare Interoperability Resources (FHIR) application programming interface (API).
- Understand your health center's current level of preparedness and action steps needed to successfully implement UDS+ reporting at your health center by February 2024.

*Presenter(s):*  
**Andrew Hamilton, RN, BSN, MS**, Chief Informatics Officer, AllianceChicago  
**Jason Greer**, Chief Executive Officer, Colorado Community Managed Care Network, Inc.  
**Alek Sripipatana, PhD, MPH**, Director, Data and Evaluation, Office of Quality Improvement, Bureau of Primary Health Care/HRSA  
**Matthew Rahn**, Deputy Director, Standards Division, Office of the National Coordinator for Health IT, US Department of Health and Human Services

1:30pm – 2:45pm  
EDUCATION SESSIONS

**CMA2**  Harbor AB  
**UDS+ and Preparing Your Health Center for Patient-Level Reporting**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials/Population Health & Quality Improvement

The Uniform Data System (UDS) is an invaluable resource for understanding community health centers' impact on patients and communities. This session will provide key updates on HRSA's UDS Modernization Initiative, which will transition health centers from reporting aggregate data at the health center level to reporting disaggregated data at the patient level. UDS Patient-Level Submission, or UDS+, will enable health centers

1:30pm – 2:45pm  
SPECIAL EXHIBITOR SESSION

**CMB2**  Harbor C  
**The Modern GPO: More Than a Supply Chain**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25  
Level: Basic  
Topic: Health Center Essentials

Group Purchasing Organizations (GPOs) are evolving and look much different today than even 10 years ago. The most successful GPOs now deliver value beyond cost-saving supplier agreements. Learn how today's largest healthcare GPOs are developing into true management consulting firms dedicated to helping members improve growth strategies, achieve operational excellence, and better manage expenses through cutting-edge services and partnerships.

**Learning Objectives:**

- Understand how GPOs and their partners have transformed contract portfolios to offer greater member support beyond supply chain.
- Understand how GPOs and their partners have improved members' market position as part of a value-based strategy through tactics including provider alignment or direct-to-employer relationships.
- Discuss how an HCCN created a purchasing alliance to focus and enhance the benefits of a GPO's supplier agreements.

*Presenter(s):*


**Don Daniel, JD**, Vice President, Business Development and General Counsel, Presbyterian Medical Services and Executive Director, Community Health Best Practices, LLC  
**Katie Libner**, Senior Account Executive, Provista  
**Kristin Oberfeld**, Principal, Sg2

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1:30pm – 2:45pm  
340B DAY SESSION

**CMC2**  Harbor DEF  
**Expanding Behavioral Health and HIV Services with 340B Savings**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25  
Level: Basic  
Topic: 340B Compliance & Policy

This session will highlight how the 340B program is integral to advance services for HIV and behavioral health. Experts will provide up-to-date strategies, financial implications, and opportunities on how to better leverage the 340B program and savings to help integrate HIV and behavioral health care into primary care, and why it is so important that we protect the program for the future.

**Learning Objectives:**

- Identify innovative strategies and program examples of how 340B dollars can be used for HIV and behavioral health services.
- Understand how 340B impacts clinically-integrated care.
- Understand the operations behind being able to use 340B savings for behavioral health and HIV services.

*Presenter(s):*

**David Christian, PharmD, 340B ACE, RPh**, Pharmacy Director, Central Virginia Health Services, Inc.  
**Eboni Winford, PhD, MPH**, Director of Research and Health Equity, Cherokee Health Systems  
**Rina Ramirez, MD, FACP**, Chief Medical Officer, Zufall Health Center

2:45pm – 3:15pm  
**Refreshment Break**

*This break is scheduled for 340B Day participants only.*

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MEMBER OF THE BAKER

1:30pm – 2:45pm

## EDUCATION SESSIONS

**CMD2** 

Harbor G

### Passport Required! Joy and Purpose in Global Collaboration

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

In this dynamic session, a panel of five globetrotting CHC clinicians will share powerful stories of international collaboration and infusion of joy and purpose in their work. Communities across the world develop practices, rooted in the richness of the local culture and environment, to serve their populations. From observing the wisdom of shamans, acumen of clinicians practicing devoid of diagnostic tools, effective care coordination in remote villages, among many other experiences, international collaboration has sparked new joy, ideas, and purpose for CHC clinicians. While the COVID-19 pandemic has pushed moral injury among the global workforce to its apex, it has simultaneously created a deep awareness of and attention to problems and solutions that exist beyond a country's own borders.

Session attendees will travel beyond our borders for 75 minutes during this time of tremendous need and opportunity to explore avenues to address pervasive burnout and health inequities with science, humility, partnership, compassion, and innovation. As CHCs increasingly serve multicultural communities, attendees will also gain perspective on impacts of global collaboration on integration of culture, experiences, lifestyles, and values to best serve patients. Attendees will engage in dialogue on new pathways to become actively and responsibly involved in global health.

### Learning Objectives:

- Explore the potential of global collaboration in contributing to joy and purpose in work across the CHC clinical workforce.
- Identify strategies to collaborate internationally without introducing the moral and practical hazards of cultural imperialism.
- Discuss the potential for global collaboration to improve cultural fluency and the care and experiences locally for patients served by CHCs.

*Presenter(s):*

**Nivedita Mohanty, MD**, Chief Research Officer, AllianceChicago

**Fred Rachman, MD**, Chief Executive Officer, AllianceChicago

**Jessica Wallace, MPH, MSHS, PA-C**, Family Medicine Physician Assistant and Director of "Healthy World", Denver Health

**Roxana Cruz, MD, FACP**, Director, Medical and Clinical Affairs, Texas Association of Community health Centers

**CME2** 

Harbor HI

### Succession Planning: An Important Responsibility for Health Center Boards

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Intermediate

Prerequisite: Participants have an understanding of health center board roles and responsibilities.

Topic: Health Center Governance

Who will serve as the next board chair? What do we do if our CEO resigns? Ensuring that the board has plans and systems in place to manage various forms of transitions is important. It is considered good practice for boards to plan for CEO, board, and board officer succession. This session will explore good practices related to succession planning and will also allow time to explore common challenges when discussing and planning for succession. Participants will hear from peers that have addressed various forms of succession and learn about various tools available from NACHC to support succession.

**Learning Objectives:**

- Describe the importance of board, board officer, and CEO succession planning.
- Summarize the opportunities and challenges presented by succession planning for the CEO, board members, and board officers.
- Apply techniques for addressing common barriers to succession planning.

*Moderator:*

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

*Presenter(s):*

**Rashad Collins, MSOL**, Chief Executive Officer, Neighborcare Health

**Steven Sera, AAMS®**, Board Chair, MHC Healthcare

**Betty Bibbins, MD, BSN**, Board Chair, Eastern Shore Rural Health

**CMF2** 

Coronado AB

**Expanding Access to Dental Care by Adding Dental Therapists to Your Care Team: What You Need to Know**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

Almost 70 million people reside in Dental Health Professional Shortage Areas (HPSAs). As health centers work to achieve optimal health for all, access to dental care is essential. Having a fully-staffed dental care team is foundational to expanding access to dental care. Adding dental therapists to your health center's dental care team has been compared to adding nurse practitioners, physician assistants, and certified nurse midwives to your primary care team; with everyone able to work at the top of their training and licensure. Session participants will learn how to improve access to dental care, by including dental therapists on the dental care team, from experts in dental therapy advocacy, policy, and day-to-day operations.

**Learning Objectives:**

- Describe the roles dental therapists can play on the oral health care team.
- Assess where your state is on the dental therapy advocacy, policy, and regulatory journey.
- Outline the steps needed to advance the inclusion of dental therapists on your health center oral health care team(s).

*Moderator:*

**Donald L. Weaver, MD**, Assistant Surgeon General USPHS (retired), Senior Partner, Martin, Blanck & Associates, Advisor on Workforce and Service Integration

*Presenter(s):*

**Ethan Kerns, DDS**, Chief Dental Officer, Salud Family Health

**Laura Hale Brannon**, Project Manager, Dental Therapy, Community Catalyst

**Misty Davis, RDH**, Oral Health Program Manager, Michigan Primary Care Association

**Yadira Martinez, RDH, EPP, DT**, Dental Hygiene/Dental Therapy Programs Manager, Virginia Garcia Memorial Health Center

**CMG2** 

Coronado CDE

**How Healthy Is Your Health Center? How to Promote a Trauma-Informed Care Environment for Patients and Staff**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

This workshop will provide participants with the opportunity to learn how to create and sustain trauma-informed environments for both health center patients and staff. Participants will hear from the Eisner Health team about their trauma-informed care implementation journey and the leadership and frontline staff roles in the implementation process. Participants will also gain hands-on experience with tools that can be used daily in a variety of settings.



**Learning Objectives:**

- Define what it means for an organization to be trauma-informed.
- Describe the roles of leadership and frontline staff in transforming to a trauma-informed organization.
- Describe a NACHC toolkit that supports transforming to a trauma-informed organization.

*Moderator(s):*

**Gretchen Gates, LICSW, LCSW**, Owner, Consultant, and Therapist, Enso Integrated Health  
**Andi Fetzner, PsyD**, Trauma-Informed Care Coordinator, Eisner Health

*Presenter(s):*

**Deborah Lerner, MD**, Chief Medical Officer, Eisner Health  
**Christina Hillson, MD**, Clinical Director, Eisner Health

The Teaching Health Center Planning and Development (THCPD) program provides up to \$500,000 in seed funding and technical assistance to help community-based ambulatory care centers to create new residency programs in rural or urban underserved locations. To date, HRSA has awarded THCPD grants in Cohort 1 to 47 health centers across 26 states to develop residency programs in family medicine, psychiatry, internal medicine, pediatrics, and dentistry. An additional 46 awards were made to Cohort 2 grantees in 2023 to further grow training opportunities. This will be an interactive panel discussion comprised of THCPD grantees, state PCA representatives, and Technical Assistance Center (TAC) members.

**Learning Objectives:**

- Outline tools, resources, and potential funding available to health centers interested in starting THCs.
- Describe the THCPD program and the developmental progress of the Cohort 1 and 2 grantees.
- Understand strategies that THCPD grantees have used to navigate barriers and successfully launch medical and dental training programs.

*Moderator:*

**Emily Hawes, PharmD, BCPS, CPP**, Associate Professor, UNC School of Medicine and Deputy Director, RRPD and THCPD Technical Assistance Centers, The University of North Carolina at Chapel Hill

*Presenter(s):*

**Robyn Weiss, PT, MEd**, Director, Workforce Development, Northwest Regional Primary Care Association

**Lori Rodefeld, MS**, Director, GME Development, Teaching Health Center Planning and Development Technical Assistance Center Wisconsin Collaborative for Rural GME

1:30pm – 2:45pm  
IN-PERSON ONLY

**CMH2** America's Cup  
**The Teaching Health Center Planning and Development Program: An Overview and Update**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

The Teaching Health Center program produces physicians and dentists who are dedicated to addressing the health care needs of underserved populations and to practicing in communities of need. Given the significant time and resources required to create educational partnerships, develop a curriculum, prepare a practice for hosting learners, recruit faculty, and attain accreditation, developing new, community-based training programs in underserved communities is challenging.

1:30pm – 2:45pm  
P2P NETWORKING SESSION +  
IN-PERSON ONLY

**CM12**

Regatta

**The Change Areas Tour**

Topic: Value-Based Care/Payment Innovation & Transformation

Calling all Swifties! Value-based care has *been a long time coming... are you ready for it?* Join us for an enchanted value-based care session inspired by Taylor Swift's The Eras Tour, as we journey through the fifteen Change Areas of the NACHC Value Transformation Framework. The session setlist includes descriptions of each Change Area and the FREE value-based care transformation resources available, new resources from the vault, special guests, and so many Taylor Swift references. It's a pop health meets pop culture event from your wildest dreams that you'll want to remember all too well.

*Moderator:*

**Cheryl Modica, PhD, MPH, BSN, RN,**  
Director, Quality Center, NACHC

*Presenter(s):*

**Cassie Lindholm, MPA, PCMH CCE,** Deputy  
Director, Quality Center, NACHC

8.5 million undiagnosed (11.3% of the US population); and 1.4 million diagnosed with diabetes annually (stats from CDC, ADA). Diabetes is one of the most common chronic diseases that family physicians will manage, and receives immense scrutiny in terms of outcome and quality initiatives, from national quality initiatives and accreditation organizations, as well as third-party payers, both public and private.

We'll present a "recipe" for a reproducible, successful, and joyful team-based multidisciplinary diabetes clinic, which resulted in a five percent improvement in the control of HgbA1Cs for our patients with diabetes, when measured at the population level. We will share what didn't work for us, what worked for us, and give time and space for attendees to outline what might work at their organizations.

**Learning Objectives:**

- Identify the challenges of improving population health outcomes in diabetes and other chronic diseases, especially in resource-poor environments.
- Describe who could and should be on a multidisciplinary team for diabetes, and other chronic diseases.
- Identify next action steps to implement multidisciplinary teams in their local communities.

*Presenter(s):*

**John Waits, MD, CPE, FFAFP,** Chief Executive  
Officer, Cahaba Medical Care

**Lacy Smith, MD, FFAFP,** COO and Chief  
Medical Officer, Cahaba Medical Care

2:10pm – 2:30pm  
TIMELY, 20-MINUTE TIP (T<sup>3</sup>) +  
IN-PERSON ONLY

**T3-1**

Seaport Foyer

**Multidisciplinary Team Care for  
Quality Improvement in Diabetes  
Mellitus**

Topic: Population Health & Quality  
Improvement

According to the CDC, 28.7 million people  
in the US have diabetes, with as many as

2:45pm – 3:15pm  
**Refreshment Break  
in EXPO Hall**

Seaport and  
Harbor Locations



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[jduerr@synergybilling.com](mailto:jduerr@synergybilling.com) or  
**443-2886-6777** to schedule time to  
meet with our Founder and CEO,  
**Jayson Meyer** during the conference.  
[www.synergybilling.com](http://www.synergybilling.com)

2:45pm – 3:15pm

## SOLUTIONS SPOTLIGHT

SS6

Seaport Foyer

### The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning

FQHCs face considerable challenges in today's highly competitive marketplace. The challenge of recruiting and retaining top talent can be an expensive undertaking and many of the rules for not-for-profit entities further limit the ability to provide meaningful retirement benefits to many of their employees. Additionally, efforts to retain these employees often lead to liabilities and limitations on cash flow available for retention of nurses, technicians, and other needed staff members.

Join us for a discussion with industry-leading Chief Financial Officer Jim Sinkoff of Sun River Health, the largest FQHC in the United States. He will share recent experiences and strategies being utilized in FQHCs and healthcare organizations across America to recruit and retain top talent, manage succession planning, all the while working within increasingly challenging budget constraints.

*Presenter(s):*

**Jim Hebets**, President and Founder, The Hebets Company

**Jamie Hebets**, Senior Vice President, The Hebets Company

**James Sinkoff, MBA, CPA**, Deputy Executive Officer and Chief Financial Officer, Sun River Health

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3:15pm – 4:30pm

## EDUCATION SESSIONS

CMA3 

Harbor AB

### The Current Outlook of CHC Finances: Where Do We Go from Here?

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Intermediate

Prerequisite: Participants should have at least five years of finance experience.

Topic: Health Center Essentials

Health centers are in a difficult position with the ending of the Public Health Emergency (PHE) and COVID funds. The financial impact of the redetermination of Medicaid eligibility could result in over 2 million patients losing coverage, 1.5 to 2.5 billion in lost revenue, and the potential of 1.2 million fewer patients (based on Urban Institute data). Therefore, it is crucial that health centers prepare for the financial impact of all these changes. This session will inform attendees of what has happened since the unwinding of the PHE and update the reporting requirements for COVID funds. Presenters will also highlight a health center that is navigating these waters successfully.

#### Learning Objectives:

- Understand the pitfalls of using one-time grant funds for ongoing expenses and how to minimize the loss of margin from this scenario.
- Understand the potential margin impact of the Medicaid redetermination and how it affects the payer mix of the health center.
- Understand the potential financial impact of the 340B challenges that the industry is facing, including the contact pharmacy issue and the need to reevaluate the feasibility of internal pharmacies.

*Presenter(s):*

**Cathering Gilpin, CPA**, Managing Director, FORVIS

**Jeffrey Allen, CPA**, Partner, FORVIS

**Gervean Williams, MS, MIT**, Director, Finance Training and Technical Assistance, NACHC

3:15pm – 4:30pm

SPECIAL EXHIBITOR SESSION

CMB3 

Harbor C

**Chronic Care Management: Leveraging CCM to Drive Benefits to Patients and Your Community Health Center**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

Join RemetricHealth and Coronis Health in a discussion surrounding Chronic Care Management (CCM), sponsored by NACHC Leader Sponsor, McKesson Medical-Surgical. Subject matter experts will help attendees understand how CCM plays a vital role in improving the health outcomes of individuals with chronic conditions. Attendees will learn how to implement evidence-based practices and proactive care plans to promote patient engagement, reduce unnecessary visits, and allocate limited resources more effectively. In addition, we will review the billing information necessary for you to confidently navigate the reimbursement process for CCM services, enabling you to generate new revenue while providing essential care to patients with chronic conditions.

**Learning Objectives:**

- Understand how to leverage CCM to promote better health outcomes and reduce costs.
- Review the requirements of CCM.
- Understand how to implement, grow, and scale a sustainable CCM Program.

Presenter(s):

**Erin Walsh Pinkos**, Director, Client Partnerships, Coronis Health

**Rebecca Russell**, Director, Sales and Program Management, RemetricHealth

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All 340B Day sessions are sponsored by



3:15pm – 4:30pm

340B DAY SESSION

CMC3 

Harbor DEF

**Navigating the 340B Program: How to Make Medication Affordable for All Patients**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

Given the patient population health centers serve, it's crucial medication costs don't pose a barrier to patient health. Attend this session to learn about innovative programs and strategies health center pharmacies employ to help ensure patients can afford medications. Understand all the factors that go into the decision-making process and how pharmacies implement these programs as well as sustain them.

**Learning Objectives:**

- Understand the decision-making process and assessment that goes into how to best provide affordable medications to patients.
- Identify different strategies and programs that FQHC pharmacies can utilize to make medications affordable.
- Understand how to remain in compliance with 340B program standards while helping make medications affordable to patients.

Moderator:

**Elizabeth Linderbaum, MPP**, Deputy Director, Regulatory Affairs, NACHC

Presenter(s):

**Lisa Nelson, PharmD, 340B ACE, RPH**, Pharmacy Director, Unity Care Northwest

**Hannah Rowell**, Director of Pharmacy Programs, Erie Family Health Center

**Jangus Whitner, PharmD, MHA, BCACP, 340B ACE**, Director, 340B Policy and Compliance, Apexus

**Michelle Fox, MBA, 340B ACE, CGMS**, Director, 340B Policy and Compliance, Apexus

3:15pm – 4:30pm

EDUCATION SESSIONS

CMD3 

Harbor G

**Demonstrated Results: Creating a Positive Workplace Culture to Improve Outcomes**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

Applying the latest research-based techniques from the field of positive psychology, health center staff across the country are learning the practices of resilient leaders; they become more adaptable and develop a capacity to “see” more opportunities, leading to better results for the staff and patients they serve. But how did they do it? Learn how health center leaders leveraged Shawn Achor’s Happiness Advantage curriculum featured in NACHC’s Leading Positive Team Performance workshops to improve their workplace culture. The data speaks for itself. North Country Family Health Center (NoCo) experienced 11.3 percent improved optimism in their staff, 30 percent improved motivation, 7.6 percent reduction in burnout, and a 20.7 percent improvement in the staff’s ability to embrace change. During this session, health center leaders will share their own journeys and practical application of embracing positivity to develop a new organizational culture that delivers big results.

**Learning Objectives:**

- Identify key results achievable through creating a positive workplace culture.
- Understand how health centers can implement positive psychology practices to achieve better results.
- Determine applicability of positive psychology practices in your own organization and the next steps to get started.

*Moderator:*

**Cindy Thomas, MS**, Director, Leadership Development and Training, NACHC

*Presenter(s):*

**Gloria B. Warner, MHA**, Chief Operations Officer, Beaufort Jasper Hampton Comprehensive Health Services, Inc.

**Joey Marie Horton, MBA**, Chief Executive Officer, North Country Family Health Center, Inc.

**Adil Nicolwala, MD, FFAFP**, Chief Medical Officer, HealthPoint/BVCAA

CME3 

Harbor HI

**Intimate Partner Violence and Human Trafficking: Building Community Partnerships, Safely Optimizing UDS Data Collection with a New EHR SmartForm**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials/Population Health & Quality Improvement

Intimate Partner Violence (IPV) affects 1 in 2 women; 2 in 5 men; for people of trans experience, rates increase to 1 in 3. Health harms include abuse, reproductive coercion, sexually transmitted diseases (STIs), traumatic brain injuries and strangulation, to substance use, depression, and post-traumatic stress disorder (PTSD). Human trafficking (HT), or exploitation more broadly, has health impacts mirroring IPV. One study showed that 87.8 percent of trafficked victims had contact with a provider, and 57.1 percent visited a clinic while trafficked. HRSA began collecting IPV and HT diagnosis and services UDS data in 2020. Health centers have challenges capturing this IPV and HT data. Currently, many EHRs do not have discrete fields to directly document IPV and HT. Without proper safeguards, documentation with the recommended ICD-10 diagnosis codes for UDS could result in inappropriate identification/labeling within the EHR, and potential harm for the patient’s privacy, confidentiality, and safety.

This session will discuss ways your health center can systematically facilitate outreach, prevention, universal education, care for patients, and connections to resources and services while safely documenting IPV and HT within EHR for

UDS reporting. One example of an EHR tool (EPIC OCHIN) and the principles behind its development will be discussed.

**Learning Objectives:**

- Understand how to use the CUES (Confidentiality, Universal Education and Empowerment, Support) framework and safety card tools to help providers initiate conversation with patients about IPV and HT.
- Identify health center protocols and community partnership tools and approaches (DV Programs and Medical-Legal Partnerships) for integrating IPV and HT issues into care.
- Discuss the privacy, safety, and confidentiality principles behind developing an EHR SmartForm that can facilitate the collection of UDS data on IPV and HT.

*Presenter(s):*

**Anna Marjavi**, Director, Health Partners on IPV + Exploitation, Futures Without Violence

**Kimberly Chang, MD, MPH**, Family Physician, Human Trafficking and Health Care Policy Fellow, Asian Health Services

**Camila Sanchez Tejada**, Program Assistant, Health Partners on IPV + Exploitation, Futures Without Violence

**Megha Rimal, MSW**, Program Specialist, Health, Futures Without Violence

**CMF3**  **Coronado AB**  
**Maximizing Fundraising Potential with Health Center-Based Foundations**

Level: Intermediate

Prerequisite: Participants have considered a health center-based foundation and seek more information.

Topic: Health Center Essentials

Join us if you are interested in establishing a foundation to fundraise for your health center. In this session, our panel of legal experts and foundation executive directors will guide you through the legal and governance considerations unique to health center-based foundations, as well as the practical and financial impacts. You'll also learn

how to connect with NACHC and other partners for health center-based foundations.

**Learning Objectives:**

- Understand the legal and governance considerations for starting a foundation for your health center.
- Gain insight into the practical and financial impacts of fundraising through a health center-based foundation.
- Identify resources and partnerships available through NACHC to support your health center's fundraising efforts.

*Moderator:*

**Jedidiah Barton**, Manager, Corporate Social Responsibility Engagement, NACHC

*Presenter(s):*

**Rashad Collins, MSOL**, Chief Executive Officer, Neighborcare Health

**Michael Glomb, Esq.**, Partner, Feldesman Tucker Leifer Fidell LLP

**Brenda Goldsmith**, Executive Director, El Rio Health Center Foundation

**CMG3**  **Coronado CDE**  
**Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

Join us for a *fireside chat* with senior staff from HRSA's Bureau of Primary Health Care (BPHC). For this session, BPHC senior staff will provide operational updates and highlight strategic efforts to support health centers in the year ahead. This session will cover Health Center Program funding, supplemental investment oversight, compliance, quality improvement initiatives (including UDS Modernization Initiative), BPHC's Customer Experience efforts, unwinding the public health emergency, and additional policies and innovative program developments. This session will include time for questions and answers with BPHC leaders.

**Learning Objectives:**

- Identify BPHC’s strategic priorities and innovative initiatives for the upcoming year.
- Outline changes related to operational site visits, share lessons learned from current investments, identify any new supplemental funding awards, and review the UDS+ timeline.
- Highlight BPHC’s efforts in anticipation of the COVID-19 public health emergency’s unwinding.

*Presenter(s):*

**Angela Powell, MPH, CPH**, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA

**Ernia Hughes, MBA**, Director, Office of Health Center Investment Oversight, Bureau of Primary Health Care/HRSA

**Jennifer Joseph, PhD, MEd**, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA

**Sue Lin, PhD, MS**, Acting Office Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

**Holly Schumann, MSW**, Deputy Director, Office of Strategic Business Operations, Bureau of Primary Health Care/HRSA

**Vacheria Keys, Esq.**, Director, Policy and Regulatory Affairs, NACHC

3:15pm – 4:30pm  
IN-PERSON ONLY

**CMH3** America’s Cup  
**Health Center Governance Practices:  
Learning from Peers About Board  
Orientation, Education, and Board  
Self-Assessment**

Level: Intermediate

Prerequisite: Participants have an understanding of health center board roles and responsibilities.

Topic: Health Center Governance

Have you ever wondered how other board members are approaching board orientation and board education? Is your board curious about how other boards conduct a board self-evaluation? This session will tee up good governance practices related to board orientation, education, and self-assessment and allow time for participants to share how their centers are approaching them.

**Learning Objectives:**

- Identify good practices for board orientation and education.
- Identify good practices related to board self-evaluation.
- Discuss practices to take back to your health center board.

*Presenter(s):*

**Christina Hicks, MSOD**, Vice President, Operations and Governance, California Primary Care Association

**Gagan Pawar, MD, MBA**, Chief Executive Officer, Clinicas del Camino Real, Inc.

**Chuck Hookstra**, Board Chair, Clinicas del Camino Real, Inc.

**Paula Woods, MPH**, Principal, Woods/Lidell Group

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC



3:15pm – 4:30pm

**P2P NETWORKING SESSION +  
IN-PERSON ONLY**

*Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.*

**CM13**

Regatta

**Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Designed for Health Centers**

Topic: Population Health & Quality Improvement

It's not always easy to provide equitable, accessible, inclusive, and high-quality adolescent sexual and reproductive health (ASRH) services. Yet ASRH services are critical for the health and well-being of adolescents. Many gaps in care persist. The Centers for Disease Control and Prevention (CDC) collaborated with NACHC and Cicatelli Associates, Inc. to create Quality for Teens (Q4T), a quality improvement package, filled with ASRH improvement goals, strategies, tips, and implementation resources. The Q4T package was piloted with three health centers that offered recommendations to refine and guide Q4T's optimal use in health center settings.

Join this session to learn about Q4T from the pilot teams and engage in robust round-table discussions about successful implementation strategies to improve care delivery in ASRH. Topics include same-day, long-acting reversible contraceptive care; sexually transmitted infection services; the creation of teen friendly environments; and more.

*Moderator:*

**Jennie McLaurin, MD, MPH, FAAP**, Senior Fellow, Public Health Integration and Innovation, NACHC

*Presenter(s):*

**Anna Brittain, MHS**, Scientist, Fertility and Epidemiology Studies Team, Division of Reproductive Health, Centers for Disease Control and Prevention

**Jane Rice, JD**, Compliance Officer, Community Health Connection, Inc.

**Annie Skorupa, APRN-CNP**, Family Nurse Practitioner and Assistant Medical Director, Community Health Connection, Inc.

**Glorimar Irizarry**, Women's Health Program Lead, Holyoke Health Center, Inc.

**Koketa Drayton, LPN**, Pediatric Charge Nurse, Southwest Community Health Center

**Mikayla Bobrow, MA**, Training/Technical Assistance Specialist, CAI

6:30pm – 9:00pm

Grand Hall

**"Carnival" Theme Party**

Join NACHC for an event filled with yummy carnival fare and fun games – on us! Celebrate with old friends and colleagues, and get to know new faces as we continue to build relationships and partnerships in community health.

*Casual dress attire is encouraged.*

## NACHC's National Training Workshops

### 2023-2024 Training Schedule

Training Event	Dates	Delivery mode
PCA/HCCN New Leader Institute (NLI)	Dec 2023 - May 2024	In-person
C-Suite Leadership Institute	Oct. 2023- May 2024	In-person
Intro to CHC Finance	Dec. 5-6, 2023	Hybrid
Starting With Success	January 2024	Hybrid
Financial Operations Management Level 1 (FOM 1)	January 2024	Hybrid
Financial Operations Management Level 2 (FOM2)	Feb 21-22, 2024	Hybrid
Financial Operations Management 3 (FOM3)	Spring 2024	Hybrid
Revenue Cycle 360° (Rev Cycle )	June 5-6, 2024	In-person
Board Chair Leadership Program 2024	Spring 2024	Virtual
Practical Art of Health Center Operations (PAHCO)	Spring 2024	Virtual
Cultivating Health Center Operations (CHCO)	Spring 2024	Virtual
Elevating Health Center Operations (EHCO)	Spring 2024	Virtual
Five Functions of High Performing Teams	Spring 2024	In-person

For more information, visit: [www.nachc.org/trainings-and-conferences/](http://www.nachc.org/trainings-and-conferences/)

All projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$6,625,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](http://HRSA.gov).

**Dates and in person locations tentative/pending; final scheduling happening soon. As of July 16, 2023**

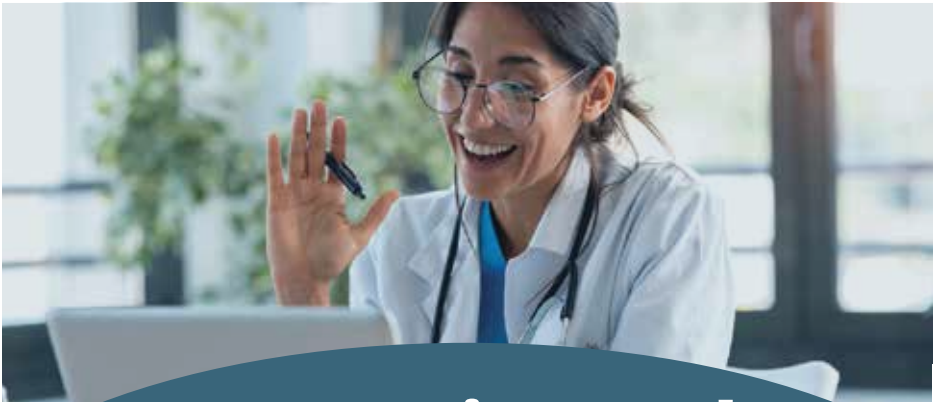
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Tuesday, August 29

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TUESDAY





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# Schedule

Tuesday, August 29

7:30am – 8:30am	Continental Breakfast in EXPO Hall <i>Sponsored by</i>	Seaport and Harbor Locations
	   	
<b>7:30am – 10:00am</b>	<b>Exhibitor Check-In</b>	<b>Palm Foyer</b>
7:30am – 10:30am	EXPO Hall Open	Seaport and Harbor Locations
<b>7:30am – 11:00am</b>	<b>Registration</b>	<b>Palm Foyer</b>
<b>7:30am – 2:00pm</b>	<b>Speaker Check-In</b>	<b>Palm Foyer</b>
8:45am – 10:00am	Education Sessions	
10:00am – 10:30am	Refreshment Break in EXPO Hall (10:15am Prize Drawings)	Seaport and Harbor Locations
<b>10:30am – 12:30pm</b>	<b>Closing General Session</b>	<b>Grand Hall</b>
12:30pm – 1:30pm	Lunch on your own	
1:30pm – 2:45pm	Education Sessions	




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# Closing General Session

Tuesday, August 29, 10:30am – 12:30pm

CGS3 

## Closing General Session

Grand Hall

### Master of Ceremonies

**John Santistevan**, Treasurer, NACHC Board of Directors and President and CEO, Salud Family Health Centers

### Announcement of Poster Winners

**Jayson Osika**, Data Analyst, NACHC

### Keynote



**D.J. Vanas**

D.J. Eagle Bear Vanas is a thought leader, celebrated speaker, and best-selling author whose expertise is showing people and organizations how to apply the warrior spirit at work. He is the author of the best-selling book, *The Tiny Warrior*, which is printed in six countries and the novel, *Spirit on the Run*. D.J.'s newest book, *The Warrior Within*, was published by Penguin Random House in August of 2022.

D.J. is an enrolled member of the Ottawa Tribe and a former U.S. Air Force officer. For two decades, he's delivered his dynamic programs in 49 states and overseas to clients such as Walt Disney, NASA, Intel Corporation, the U.S. Army, Subaru, Costco, and hundreds of tribal governments and organizations. He's also been invited to speak at the White House twice.

### Federal Partner Presentation

**James Macrae, MA, MPP**, Associate Administrator, Bureau of Primary Health Care, Health Resources and Services Administration, U.S. Department of Health and Human Services

**Luis Padilla, MD**, Associate Administrator for Health Workforce, Director of the National Health Service Corps, Health Resources and Services Administration, U.S. Department of Health and Human Services

### Conference Closing

**Paloma Hernandez MS, MPH**, Chair-Elect, NACHC Board of Directors and President and CEO, Urban Health Plan Inc.

# Education Sessions

Tuesday, August 29

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

▶ This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library.

7:30am – 8:30am Seaport and Harbor Locations  
**Continental Breakfast in EXPO Hall**

Sponsored by



7:30am – 10:00am Palm Foyer  
**Exhibitor Check-In**

7:30am – 10:30am Seaport and Harbor Locations  
**EXPO Hall Open**

7:30am – 11:00am Palm Foyer  
**Registration**

7:30am – 2:00pm Palm Foyer  
**Speaker Check-In**

## Learning Objectives:

- Explore how key health center roles and respective competencies provide a foundation for a strong advocacy team.
- Identify resources and opportunities to equip and mobilize your people to become advocacy leaders.
- Gain insights from health center advocacy leaders who have successfully integrated advocacy into the culture of their organizations.

*Moderator:*

**Sarah Francois**, Deputy Director, National Grassroots Advocacy, NACHC

*Presenter(s):*

**Brooke Lattimore, MBA**, COO and Compliance Officer, Health and Wellness Center, Inc.

**Kasi Woidyla**, Director of Communications, Advocacy and Government Relations, Virginia Garcia Memorial Health Center

8:45am – 10:00am

## EDUCATION SESSIONS

**CTuA1** ▶ Harbor AB  
**Health Center Advocacy: Making Mission Matter**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization

This session will explore how creating a culture of advocacy in your health center and state can strengthen relationships among staff, board members, and patients. By identifying and equipping leaders, you can ensure advocates have the necessary tools and confidence to stand up for community health centers.

## NTTAP FEATURED

**CTuB1** ▶ Harbor C  
**Exploring the Nexus of Health and Housing: A Case Study Approach to Providing Care for People Experiencing Homelessness**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

What do a health center, housing authority, and managed care organization (MCO) have in common? This education session discusses the dynamic relationship between health, housing, value-based care, and the potential for improving

## TUESDAY, AUGUST 29, continued

health outcomes for vulnerable populations. By presenting a compelling case study of a health center partnering with affordable housing developers and an MCO, we will explore the key components, benefits, and challenges of integrating healthcare and housing, and why this matters particularly for populations experiencing homelessness.

During the session, we will investigate the crucial elements necessary for successful integration, with a particular emphasis on financial sustainability, garnering local political buy-in, and addressing workforce requirements. Through this session participants will gain valuable insights into how health centers can collaborate effectively to improve health outcomes for special populations.

### Learning Objectives:

- Describe and discuss the multifaceted connections between health and housing and their impact on community well-being.
- Analyze the components of clinically integrated housing partnerships, with a focus on financial sustainability and workforce requirements.
- Highlight strategies for securing local political buy-in and building community support.

*Moderator:*

**Kimberly Chiamonte, MSS**, Senior Project Manager, National Health Care for the Homeless Council

*Presenter(s):*

**Rhonda Hauff**, Chief Executive Officer, Yakima Neighborhood Health Services

**Kat F-M Latet**, Director, Health Systems Innovation, Community Health Plan of Washington/Community Health Network of Washington

**Lowel Krueger, CPA, MBA**, Executive Director, Yakima Housing Authority

### CTuC1

Harbor DEF

## 340B Federal and State Policy Update

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

Join NACHC for the latest 340B federal and state policy update. Learn more about ASAP 340B and the path towards a solution.

### Learning Objectives:

- Develop an understanding of NACHC's 340B strategy.
- Understand the importance of the 340B program for health centers.
- Identify health centers' unique challenges in the 340B program.

*Moderator:*

**Vacheria Keys, Esq.**, Director, Policy and Regulatory Affairs, NACHC

*Presenter(s):*

**Felicity Homsted, PharmD, MBA, 340B ACE**, Chief Executive Officer, FQHC 340B Compliance

**Mark Ogunsusi, Esq., PharmD**, Associate, Powers Pyles Sutter & Verville PC

**Christopher A. Hatwig, MS, RPh, FACHE**, President, Apexus

**Elizabeth Linderbaum, MPP**, Deputy Director, Regulatory Affairs, NACHC

### CTuD1

Harbor G

## Climate for Health Ambassador Action

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization

Community health centers are at the front line of climate change and it deeply affects their patients, communities, and facilities. Historically marginalized people are most vulnerable to the health impacts of climate change, compounding and magnifying existing risk factors associated with social drivers of health. The Climate for Health program provides resources and training to health professionals on the impacts of climate change on health and solutions at the individual,



facility, community, and policy levels. This session focuses on helping health professionals begin to engage in action, with evidence-based tools on the best practices for climate communication and civic engagement, drawing on examples from peer health centers.

**Learning Objectives:**

- Describe the scope of impacts climate change has on human health, with special attention to vulnerable populations, and the scope of solutions to address these impacts.
- Demonstrate effective strategies for communicating with others on climate and health.
- Identify ways that you can increase engagement on climate and health, including partnerships with local government and other organizations.

*Presenter(s):*

**Ben Fulgencio-Turner, MPP, CPH**, Director, Climate for Health, ecoAmerica

**CTuE1** 

Harbor HI

**The Needs Assessment, Strategic Planning, and the Board: Learning and Peer Sharing for Health Center Board Members**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Intermediate

Prerequisite: Participants have an understanding of health center board roles and responsibilities.

Topic: Health Center Governance

Health centers are required to have a strategic plan, which is the board and management team's attempt to create the health center's future, advance its mission, and exert some influence over an uncertain future. Ideally, the center's needs assessment plays an important role in informing the development of the strategic plan.

This session will tee up good practices related to needs assessment and strategic planning, as well as create space for health center board members to learn from one another and explore how boards across the country are taking part in this critical process.

**Learning Objectives:**

- Outline good practices for board engagement related to the needs assessment.
- Outline good practices for board engagement in the strategic planning process.
- Identify practices to take back to your health center board about the needs assessment and/or strategic planning

*Presenter(s):*

**Rachel Sacks, MPH**, President, Leading Healthy Futures

**CTuF1** 

Coronado AB

**Stronger Together: A Leadership Panel on Building Collaborations and Partnerships Between Look-Alikes and 330-Funded Health Centers**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

It has been four years since the last New Access Point funding opportunity, yet the amount of unmet primary health care and preventive care needs remains high. During this time period, there has also been significant growth in the number of FQHC Look-Alikes. In the past four years, the number of Look-Alikes has grown by nearly 85 percent, with more than 120 Look-Alikes operating across the country in 2023. Look-Alikes must comply with the same HRSA Program Requirements that apply to 330-funded centers, but Look-Alikes do not receive 330-funding. Unfortunately, Look-Alike health centers are often seen as competitors or as organizations operating outside the scope of HRSA's Program Requirements, rather than as the innovative, high-performing health care organizations they are.

This session will feature an interactive panel of leadership from an FQHC Look-Alike, a 330-funded health center, and a Primary Care Association, to discuss the challenges, successes, and opportunities of the Look-Alike model and of renewed partnerships and collaborations between health centers. In addition, with the potential for

New Access Point Funding coming in the future, this session will highlight steps that Look-Alikes and 330-funded health centers can take to be operationally ready for new funding.

**Learning Objectives:**

- Provide an overview of the Look-Alike model and the nuances of operating a Look-Alike Health Center.
- Identify examples of successful partnerships between Look-Alikes and 330-funded health centers.
- Describe steps Look-Alikes and 330-funded health centers can take to be operationally ready for New Access Point funding opportunities.

*Moderator:*

**Ted Henson, MS**, Director, Health Center Growth and Development, NACHC

*Presenter(s):*

**Lee Francis, MD, MPH**, President and CEO, Erie Family Health Centers

**Jerry Isikoff, PhD**, Chief Executive Officer, IWS Family Health

**Carrie Miles, MBA**, Chief Executive Officer, Neighborhood Health Center

**Laura McAlpine, LCSW**, Principal, McAlpine Consulting for Growth, LLC

**CTuG1**  Coronado CDE  
**Welcoming Refugees and Other Newcomers to Your Health Center**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

Recent increases in migrants and refugees arriving in many communities will impact health centers. Denver Community Health Services (DCHS) has provided refugee screening services since 2004. Refugee clinics are required to complete a domestic medical exam (DME) in a timely fashion and link new arrivals to a medical home. Since 2014, the Colorado Refugee Settlement Program (CRSP) has worked exclusively with CHCs to both screen and empanel refugees in their service

area. Since then the DH Refugee Clinic (DHRC) has screened and empaneled over 4,000 refugees, the volume of screenings dropped precipitously during the Trump administration but surged in late 2021 when Colorado agreed to accept over 2,000 Afghan Humanitarian Parolees. The DHRC expanded capacity to accommodate the demand by setting up overflow screening clinics. We have built on this experience by offering similar mass screenings to subsequent waves of refugees. From September 2021 to present, DH has screened 1,900 refugees. The top three countries of origin for refugees are Afghanistan, Cuba, and Ukraine.

In this presentation we will review the model of care for integrating DME screenings and ongoing care of refugees in our practices, strategies to increase capacity, and the wraparound services to support both the families and clinic staff.

**Learning Objectives:**

- Distinguish different types of newcomers to the US, and understand legal requirements for medical evaluations.
- Identify requirements for performing DMEs for refugees, and strategies for incorporating them into a health center practice, and resources available to support the screenings.
- Understand the impact of absorbing newcomers into the health center practice, including enabling services needed, resources available to support the care, and impact on health center staff.

*Presenter(s):*

**Lucy Loomis, MD, MSPH, FAAFP**, Professor, Clinical Practice of Family Medicine, Denver Health  
**Daniel White, MD**, Assistant Professor, Denver Health

**Jessica Bull, MD**, Medical Director, Lowry Family Health Center, Denver Health/Denver Community Health Services



## Our **Free** Contraceptive Care Program

Upstream partners with health centers across the U.S. to strengthen reproductive care and autonomy by increasing equitable access to the full range of contraceptive options.

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We train providers and staff to provide patient-centered contraceptive counseling and care.



**We're transforming contraceptive care. Join Us.**

To learn more about the Upstream Program, visit us at Table #6

8:45am – 10:00am

**P2P NETWORKING SESSION +  
IN-PERSON ONLY**

*Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.*

**NTTAP FEATURED**

**CTuH1**

America's Cup

**Protecting and Advancing Gender-Affirming Healthcare – A Guided Discussion**

Topic: Policy Analysis/Population Health & Quality Improvement

This workshop will foster peer-to-peer exchange and learning to support health centers' resiliency in providing medically necessary, evidence-based care for transgender and gender-diverse communities in the context of escalating disinformation and state-level attacks and restrictions on provision of gender-affirming medical care, particularly for youth. After an introductory presentation to offer context about gender-affirming care and the current political and regulatory landscape, the workshop will focus on building capacity for health centers to: (1) track policy and politics in a hostile anti-trans environment; (2) continue to provide gender-affirming care to patients, even in the face of restrictions; and (3) manage disinformation-driven threats and violence targeting health centers, patients, and staff.

*Moderator:*

**Alex Keuroghlian, MD, MPH**, Director of Education and Training Programs, Fenway Health; Michele and Howard J Kessler Chair and Director, Division of Public and Community Psychiatry at Massachusetts General Hospital (MGH); Associate Chief, Public and Community Psychiatry, MGH Department of Psychiatry; and Associate Professor of Psychiatry at Harvard Medical School

*Presenter(s):*

**Roxana Cruz, MD FACP**, Director of Medical & Clinical Affairs, Texas Association of Community Health Centers

**Christopher Roby, PhD, MA**, Chief Operating Officer, Community Health Center Association of Mississippi

**Colette Oesterle, MD**, Pediatric Provider, El Rio Health

8:45am – 10:00am

**P2P NETWORKING SESSION +  
IN-PERSON ONLY**

**CTuI1**

Regatta

**New Tools to Enhance Audience-Informed Communication**

Topic: Health Center Essentials

Creative health center communicators and community outreach workers will be brought together to inspire peer-to-peer discussions about the use of audience insights, various data types, and best practices in digital communications to increase patient engagement, and raise community awareness for the value our health centers bring to the community. Data types could include patient satisfaction surveys, SDOH data and/or EHR data, AI tools like ChatGPT, ChatGPT/Dall-E, and A/B Testing. Roundtable discussions will revolve around using data to strengthen information about the people health centers want to engage. These and other tools can support audience-informed communication. Participants will also discuss how to more effectively use digital outreach channels including email, social media, and text messaging to engage patients, key stakeholders, and other select groups.

*Moderator:*

**Ellen Robinson, MHS, PMP**, Director,  
Information Resources and Outreach, NACHC

*Presenter(s):*

**Victoriano Diaz**, Director, Patient Engagement  
and Enrollment, Family Health Centers of San  
Diego, Inc.

**Sonia C. Tucker, MBA**, Vice President of  
Population Health, San Ysidro Health

**Ana Melgoza, MPA**, Vice President of External  
Affairs, San Ysidro Health

**10:00am – 10:30am** Seaport and  
**Refreshment Break** Harbor Locations  
**in EXPO Hall**  
(10:15am Prize Drawings)

**10:30am – 12:30pm** Grand Hall  
**CGS3 Closing General Session**

**12:30pm – 1:30pm**  
**Lunch on your own**

**1:30pm – 2:45pm**  
**EDUCATION SESSIONS**

**CTuA2**  Harbor AB  
**Building Hope, Building Power:  
Strengthening Health Center Advocacy  
with Community Organizing**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization

This session will explore how local and statewide health center leaders can deepen the commitment to the health center mission, strengthen skills, and identify strategies to build a diverse, integrated network of advocacy leaders.

**Learning Objectives:**

- Understand how identifying shared values and resources can strengthen staff, patient, and community commitment to the health center mission.
- Gain insights from state and local health center staff who are using community organizing to build a network of advocacy leaders that reflects the different roles of health center staff and board members.
- Identify ways to shift advocacy engagement from a transactional to a relational model.

*Moderator:*

**Susan Burton**, Director, National Grassroots  
Advocacy, NACHC

*Presenter(s):*

**Ashley Gibson, MA**, Director, Member  
Advancement, Kentucky Primary Care Association

**CTuB2**  Harbor C  
**Patient Voice: Incorporating Qualitative  
Patient Feedback into System  
Transformation and Improvement**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

Access Community Health Network (ACCESS) is an FQHC with 35 sites across Chicago and nearby suburbs. Recognized as a patient-centered medical home (PCMH), ACCESS launched LevelUp in 2022, as a system-wide effort to improve the quality of patient care and better address health equity. Critical to the process, the organization's Evaluation team designed and piloted a strategy to collect patient narratives about their experiences with ACCESS from their introduction to the health system to the present day to inform systems-level innovations.

Semi-structured interviews and focus groups, lasting 40 minutes to an hour, covered a range of topics assessing patient-centeredness including physical and emotional comfort in the health centers, wait times, transportation considerations,

patient portal, telehealth, referrals, prescription refills, care team attributes, transparency, and follow-up between visits, and any other pain points. Forty-seven patients participated in the first phase of data collection. Initial plans to conduct large, in-person focus groups by region were adapted to speak with patients representing health centers across the entire network individually, according to their availability. Patient feedback was presented to staff, leadership, and different workgroups via listening sessions to inform current initiatives and next steps, as well as a framework for future ongoing patient and stakeholder feedback.

### Learning Objectives:

- Describe approach used to collect patient feedback about care at ACCESS.
- Identify how approach adapted to accommodate patients with representation across all ACCESS regions.
- Discuss patient findings related to key components of the PCMH model.

Presenter(s):

**Molly McGown, MPH, MA**, Manager, Evaluation, Access Community Health Network

**Rachel Nagengast, MTS**, Program Specialist, Access Community Health Network

**CTuC2** 

Harbor DEF

## Clinical Research Diversity and Equity: The Role of Community Health Centers

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

This session addresses healthcare access for racially and ethnically diverse communities. Equitable access to healthcare innovations, and particularly to clinical trials, is an ongoing challenge and one that has been deemed a priority by the FDA, CMS, and other healthcare stakeholders. Without adequate representation, research data is biased and not meaningful for those that treat minority populations.

Providing minorities access to clinical trials and health studies allows for equitable distribution and access that can bring value to individuals in the short term and populations in the long run. CHCs can play a critical role linking these populations that are vastly absent in clinical studies, however few CHCs participate. Lack of diversity and equity in health studies deepens health disparities. Without adequate data about the safety and efficacy of new and existing interventions for minorities, these populations cannot fully benefit from medical advances.

This session will provide examples and learning from CHCs such as Neighborhood Healthcare and San Diego Family to help identify and address obstacles to support equity in clinical research. It will also include preliminary results from a CHC Health Equity in Research Grant: *Building Clinical Trial and Health Research Access for People of Color via Community Health*. This grant surveyed 40 CHCs nationwide about their experience, roadblocks, and needs related to supporting clinical studies.

### Learning Objectives:

- Recognize the benefits and challenges of conducting clinical trials in the health center setting.
- Identify the impact of limited participation opportunities offered to marginalized populations.
- Increase familiarity with best practices in helping to increase diversity in clinical trial participation.

Moderator:

**Pete Fronte, MBA**, President and CEO, Altura Strategies, LLC

Presenter(s):

**James Schultz, MD, MBA, FAAFP, DiMM, FAWM**, Chief Medical Officer, Neighborhood Healthcare

**Susan Huang, MD, MS**, Chief Medical Officer, America's Physician Groups

**Sandy Orzel**, Senior Director of Operations and Program Management, Neighborhood Healthcare

**Joseph Risser, MD, MPH**, Director of Clinical Research, San Diego Family Care

# PEACE & HEALTH



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**CTuD2** 

Harbor G

**Innovations in Maternal and Child Health Care in the Fourth Trimester and Beyond**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Value-Based Care/Payment Innovation & Transformation

The first one thousand days of a baby's life has lifelong implications for both the mother and baby. The fourth trimester is an often neglected yet critical period when the mother and baby experience enormous change in their physical and behavioral health. It is also a period of increased chance of health risks.

Cherokee Health Systems, the largest FQHC in Tennessee, is creating innovative solutions in postpartum care. Their approach is to focus on a whole-family experience, rather than the mother or baby individually. They structure well visits to care for both the mother and baby in the same visit, consider the partner's health and their impact, ensure patients are educated in lactation and promote other behaviors that are critical for the long-term health of the mother and baby, such as skin-to-skin contact. Importantly, Cherokee integrates both physical and behavioral care through the use of behavioral health consultants (BHCs). BHCs are involved throughout the entire pregnancy journey and remain engaged through the fourth trimester when the risk of anxiety, depression, and substance use are heightened. Attend this session to learn how Cherokee Health is to improving equity and literacy for patients and delivering critical postpartum support.

**Learning Objectives:**

- Understand why care in the postpartum period requires specialized attention.
- Understand innovations and education in postpartum care delivery, particularly in lactation support.
- Understand the shift from individual patient care to a whole-family approach and how it's making a difference.

*Presenter(s):*

**Nicole Truhe, MPA**, Senior Director of Policy, Medicaid Populations, UnitedHealthcare  
**Sarah Eriksen, MD, IBCLC**, Medical Doctor, Cherokee Health Systems  
**Ashley M. Breazeale, PhD**, Licensed Psychologist/Behavioral Health Consultant, Cherokee Health Systems

**NTTAP FEATURED**

**CTuE2** 

Harbor HI

**The Business Case for Investing in and Sustaining Strong Outreach Programs**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

Health centers employed nearly 2,800 outreach workers in 2021, yet this critical part of the health center workforce is often over-worked and undervalued. Outreach and enrollment staff have played a critical role during the pandemic, from conducting outreach around COVID vaccines, assisting with insurance enrollment and, most recently, Medicaid redeterminations and connecting people to care.

This session will feature tools that show the business case for conducting outreach and enrollment activities. Health Outreach Partners (HOP) will showcase their Outreach Business Value (OBV) Toolkit and Calculators, which have been designed to make the business case for investing in and sustaining strong outreach programs. A CEO, from a larger rural health center, will share how their organization made the business case to sustain their investments in their outreach and enrollment staff, and to highlight the ROI of those investments.



**Learning Objectives:**

- Present the business case for investing in outreach and enrollment programs at health centers.
- Showcase NTTAP-developed tools that quantify the return on investment around sustaining strong outreach programs.
- Highlight one health center's efforts to invest in, build, and strengthen their outreach program and highlight the impact of these investments on their health center and patient population.

*Moderator:*

**Ted Henson, MS**, Director, Health Center Growth and Development, NACHC

*Presenter(s):*

**Yarin Gomez, MSW**, Senior Program Coordinator, Health Access and Quality, California Primary Care Association

**Meghan Erkel, MPH**, Senior Project Manager, Health Outreach Partners

**CTuF2**  Coronado AB  
**Inequity in Health Information Technology: Reproductive Health Data Elements, Federal Standards, and Interoperability Challenges**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

For optimal reproductive healthcare, data exchange, and quality reporting, electronic health records must support the documentation and exchange of standard reproductive health data elements. To date, only USCDI version 1 data elements are required to meet the criteria for certified health IT and there are no women's health data elements included in this set. Additionally, inadequate data exchange between inpatient and outpatient entities providing reproductive health care further limit maternal health care and data quality.

This session will discuss the emerging importance of data elements and data models in the context

of reproductive health to support interoperability within and outside healthcare organizations that provide or support reproductive healthcare, as well as workflow solutions that can assist care teams in closing care gaps. Timely discussion of the ideal reproductive health data model and interoperability challenges is needed, given that these challenges adversely affect the coordination and transition of care in the prenatal, delivery, and postpartum periods.

**Learning Objectives:**

- Understand the importance of federal action in optimizing pregnancy and postpartum health information exchange.
- Describe the importance of a comprehensive set of standard reproductive health specific data elements.
- Discuss strategies for overcoming interoperability challenges and improving pregnancy and postpartum care in community health centers.

*Presenter(s):*

**Emily Decker, MPH**, Monitoring, Evaluation, and Learning Director, Upstream

**Michele Whitt, MD, MS, MBA, FACOG**, Medical Informaticist, OCHIN

**Julia Skapik, MD, MPH, FAMILA**, Chief Medical Information Officer, NACHC

**CTuG2**  Coronado CDE  
**The Delta Center: Advancing Behavioral Health and Primary Care Integration**

CPE: 1.5 CE: 1.0 CME/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Population Health & Quality Improvement

This is an ideal session for PCA leaders and others interested in state-level opportunities to advance behavioral health and primary care integration. The Delta Center for a Thriving Safety Net is a national initiative supported by the Robert Wood Johnson Foundation that brings together Primary Care Associations (PCAs) and Behavioral Health State Associations (BHSAs) to advance policy, payment, and practice changes that will benefit

the millions of people served by health centers and Community Behavioral Health Organizations (CBHOs).

Session panelists will focus on policy hot topics relevant to primary care and behavioral health integration including workforce and telehealth. Panelists represent statewide associations and providers who have been collaborating through the pioneering Delta Center initiative.

**Learning Objectives:**

- Explain the goals, methodology, and outcomes of the Delta Center initiative.
- Examine how PCAs and health centers navigate the policy, payment, and practice changes to advance integrated behavioral health and primary care.
- Identify policy hot topics relevant to integrated care such as workforce and telehealth.

*Presenter(s):*

**Brenda Goldstein, MPH**, Chief, Integrated Services, LifeLong Medical Care

**Peter Dy**, Associate Director of Care Transformation, California Primary Care Association

**Jon Zasada**, Government & External Affairs Director, Alaska Primary Care Association

**John Solomon, LPC, CPHQ**, Chief Executive Officer, Alaska Behavioral Health Association

1:30pm – 2:45pm  
**P2P NETWORKING SESSION +  
IN-PERSON ONLY**

**CTuH2** America's Cup  
**Health Center Workforce Pathways,  
Partnerships, and Performance  
Improvements**

Topic: Workforce Investment in the Future

This interactive and participatory session will provide unique opportunities to engage in small group roundtable discussions with health center peers who have experience in workforce development and performance improvement. Presenters for these roundtable discussions will share their health center strategic initiatives to establish and support career pathways for employee growth and development to meet the needs of health center patients, serve the health center mission, and improve the health of communities served. Session participants will have an opportunity to learn about actionable steps for creating innovative programs to address rural health center and public health workforce shortages, as well as sustainable pathways to build a highly skilled healthcare team and how automation is used to augment team performance.

**Learning Objectives:**

- Describe health center workforce pathways and performance improvements to address current and future workforce shortages.
- Describe community partnerships to support health center workforce pathways.
- Understand ROI for health center workforce development programs and how automation can augment health center team performance.

*Moderator:*

**Grace Wang, MD, MPH, FAAFP**, Senior Fellow, Public Health Integration and Innovation, NACHC

*Presenter(s):*

**Lori Nichols, MSPH**, Director, Business and Partnership Development, The National Institute for Medical Assistant Advancement

**Sarah Deines, PharmD, BCACP, CPHQ**, Director of Quality, Virginia Garcia Memorial Health Center

**Stephanie Wroten, RN, MSN, MS, LNC**, Chief Operations Officer, Roanoke Chowan Community Health Center

**Landrey Arnold**, Patient Care Advocate Manager, HopeHealth, Inc.

**Madison Jackson**, Workforce Development Programs Manager, Virginia Garcia Memorial Health Center

**Theo Kipnis**, Commercialization Strategist, Trumpet, Inc.

disease? Achieving this goal requires having policies and procedures in place to ensure all care team members are working to the top of their license. You will hear from an expert about what works to drive patient-centered outcomes, and meet with your peers to develop a tool that you can implement in your own health center. Examples of key job tools that we will focus on include: RN standing order/delegated order set, scripts to decrease therapeutic inertia, planned care policy, and collaborative practice agreements.

**Learning Objectives:**

- Review basic templates for improved team-based care.
- Identify practical steps to get started and to maintain momentum in completing these documents.
- Identify at least one tool to implement at your organization.

*Moderator:*

**Chris Espersen, MSPH, PCMH-CCE, QI** Advisor, Chris Espersen Consulting

*Presenter(s):*

**Debra McGrath, MSN, FNP**, Special Projects Director, Population Health, Health Federation of Philadelphia

**Mary Blankson, DNP, APRN, FNP-C, FAAN**, Chief Nursing Officer, Community Health Center, Inc.

**Theresa Jacobs, MD, FAAFP**, Clinical Director, Georgia Primary Care Association

**Rina Ramirez, MD, FACP**, Chief Medical Officer, Zufall Health Center

**Cheryl Modica, PhD, MPH, BSN, RN**, Director, Quality Center, NACHC

1:30pm – 2:45pm

**P2P NETWORKING SESSION +  
IN-PERSON ONLY**

*Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.*

**NTTAP FEATURED**

**CTu12**

Regatta

**Templates for Success! Leveraging Your Care Team for Chronic Disease Management**

Topic: Health Center Essentials

What if you could meet with an expert in team-based care and walk away with a tool to help your team significantly improve, providing the highest quality of care in the most efficient ways to patients with chronic

# POLICY & ISSUES FORUM 2024



February 12-15

Marriott Marquis, Washington, DC  
Committee Meetings: February 10-11  
HYBRID EVENT



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# EXPO

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For **Health Centers** by Health Centers



## Savings through Association

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000 under the direction of health center leadership, CHV is tasked with creating solutions to the economic pressures facing health centers.

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs.

*Visit us at booth F5 to learn more about how your health center can save!*



Business  
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NATIONAL ASSOCIATION OF  
Community Health Centers®

**V** | COMMUNITY HEALTH  
**VENTURES**

# 2023 CHI EXPO

**Sunday, August 27 – Tuesday, August 29**  
**EXPO Hall: Seaport and Harbor Locations**

## CHI EXPO

Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2023 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And, don't forget, there are fabulous prizes to win just by visiting the EXPO floor!

**Hours:** Sunday, August 27 12:00pm – 6:30pm  
Monday, August 28 7:30am – 3:30pm  
Tuesday, August 29 7:30am – 10:30am

### Headshot Studio

Seaport Foyer

Stop by the Headshot Studio for a complimentary personalized portrait taken by a professional photographer! Use your photo to update your social media profiles, company website, email signature, or business cards or just to share with friends and family.

*Open during all CHI EXPO hours. No appointment required.*


Sponsored by  **Bamboo Health**

### Solar Lounge

Seaport Terrace

Stop by the Solar Lounge for fresh air, comfy lounge seating, and complimentary refreshments. (Shade is provided!) Mingle with colleagues and the team from Phreesia or just relax and enjoy the view.



*Open during all CHI EXPO hours.*

Sponsored by  **Phreesia**









## EXPO SCHEDULE

### Sunday, August 27

12:00pm – 1:30pm	Refreshment Break in EXPO Hall	Seaport and Harbor Locations
12:00pm – 6:30pm	<b>EXPO Hall Open</b>	Seaport and Harbor Locations
12:15pm – 12:45pm	<b>SS1 Solutions Spotlight: Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</b> <i>(see page 62 for session details)</i>	Seaport Foyer
	Sponsored by  <b>TIMEDOC HEALTH</b>	
1:00pm – 1:30pm	<b>SS2 Solutions Spotlight: Launching Innovation: Reaching Beyond the Boundaries of Familiarity</b> <i>(see page 63 for session details)</i>	Seaport Foyer
	Sponsored by  <b>MEDICUS IT</b>	
5:00pm – 6:30pm	<b>EXPO Opening Reception</b> <i>Sponsored by  <b>onect</b>  <b>OSIS</b></i>	Seaport and Harbor Locations

- 5:00pm – 6:30pm **Poster Presentations** Harbor Foyer  
*(For a complete description of 2023 posters and a diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)*  
 Sponsored by 
- 5:15pm - 5:45pm **SS3 Solutions Spotlight: Maximize Value: Unleash the Potential of Your Health IT System** Seaport Foyer  
*(see page 70 for session details)*  
 Sponsored by 

**Monday, August 28**

- 7:30am – 8:30am Continental Breakfast in EXPO Hall Seaport and Harbor Locations  
 Sponsored by    
- 7:30am – 3:30pm **EXPO Hall Open** Seaport and Harbor Locations
- 10:00am – 10:30am Refreshment Break in EXPO Hall Seaport and Harbor Locations
- 10:00am – 10:30am **SS4 Solutions Spotlight: Mobile Healthcare in America** Seaport Foyer  
*(see page 81 for session details)*  
 Sponsored by 
- 12:30pm – 1:30pm **Poster Presentations (continued)** Harbor Foyer  
*(For a complete description of 2023 posters and a diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)*  
 Sponsored by 
- 12:30pm – 1:30pm Refreshment Break in EXPO Hall Seaport and Harbor Locations  
 (Lunch on your own)
- 12:45pm – 1:15pm **SS5 Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening** Seaport Foyer  
*(see page 83 for session details)*  
 Sponsored by 
- 2:45pm – 3:15pm Refreshment Break in EXPO Hall Seaport and Harbor Locations
- 2:45pm – 3:15pm **SS6 Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning** Seaport Foyer  
*(see page 90 for session details)*  
 Sponsored by  The Hebets Company  
*The Value of Value™*



## Tuesday, August 29

7:30am – 8:30am Continental Breakfast in EXPO Hall Seaport and Harbor Locations

Sponsored by



7:30am – 10:30am **EXPO Hall Open** Seaport and Harbor Locations

10:00am – 10:30am Refreshment Break in EXPO Hall Seaport and Harbor Locations

10:15am NACHCopoly Prize Drawing NACHC Booth #512, Seaport Ballroom



## EXPO Networking Events

### Sunday, August 27

#### EXPO Opening Reception

**5:00pm – 6:30pm**

Seaport and Harbor Locations

Help us celebrate the opening of the 2023 CHI EXPO! Connect with industry professionals and explore new products and services. Learn about industry trends and identify technologies and solutions that will grow your business and elevate your delivery of patient care.

Sponsored by  

#### Poster Presentations

**5:00pm – 6:30pm**

Harbor Foyer

The 2023 Poster Presentations provide a unique opportunity to learn about current health center research activities and innovations. There are 39 posters addressing the topics most relevant to you and your health center. To vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters, download the NACHC Mobile App.

To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday's presentations.

*(For a complete description of 2023 posters and diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)*

Sponsored by 

### Monday, August 28

#### Continental Breakfast in EXPO Hall

**7:30am – 8:30am**

Seaport and Harbor Locations

Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

Sponsored by



## Poster Presentations (continued)

12:30pm – 1:30pm

Harbor Foyer

(For a complete description of 2023 posters and diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)

Sponsored by 

**Tuesday, August 29**

## Continental Breakfast in EXPO Hall

7:30am – 8:30am

Seaport and Harbor Locations

Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

Sponsored by    

### **NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, be sure to play **NACHCopoly** for the chance to win fabulous prizes!



#### ***It's easy to play:***

- Step 1:** You'll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamp.
- Step 2:** Once you've collected all **NACHCopoly** game stamps from participating exhibitors, your game card is officially complete.
- Step 3:** Now just drop off your game card at the NACHC booth (#512), in the Seaport Ballroom, and you are automatically entered for a chance to go home with great prizes!

**Submit completed game cards to the NACHC booth (#512)  
by 10:00am on Tuesday, August 29 to be eligible to win prizes at the drawing.  
The drawing will take place at 10:15am on Tuesday, at the NACHC booth (#512),  
in the Seaport Ballroom.**

NACHC Would Like to Thank the Following  
2023 CHI Sponsors for their Support



2023 Leader Sponsors



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Defender Sponsors



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# Exhibitor Profiles

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● NACHC Member  
● Sponsor

● National Health Center Week Sponsor  
● New Exhibitor

## 340B Prime Vendor Program Managed By Apexus

Booth 703

Apexus is the Prime Vendor for the HRSA 340B Prime Vendor Program (PVP). The Prime Vendor partners with all stakeholders to help 340B entities access additional discounts on covered outpatient drugs by contracting with manufacturers for additional savings. The Prime Vendor supports 340B Program integrity by providing education and technical support to all stakeholders.

Apexus Answers, 290 East John Carpenter Freeway, Irving, TX 75062

Phone: (888) 340-2787

Email: [apexusanswers@340bpvp.com](mailto:apexusanswers@340bpvp.com)

[www.340bpvp.com](http://www.340bpvp.com)

## A.T. Still University

Table 21

A.T. Still University of Health Sciences serves as a learning-centered university dedicated to preparing highly competent professionals through innovative academic programs with a commitment to continue its osteopathic heritage and focus on whole person healthcare, scholarship, community health, interprofessional education, diversity, and underserved populations.

Nelida Acosta, 5850 E. Still Circle, Mesa, AZ 85206

Phone: (480) 208-0440

Email: [nacosta@atsu.edu](mailto:nacosta@atsu.edu)

[www.atsu.edu](http://www.atsu.edu)

## AAHC

Booth 716

AAHC is the leader in ambulatory health care accreditation. We accredit a wide range of outpatient settings, including ambulatory surgery centers, office-based surgery facilities, endoscopy centers, student health centers, medical and dental group practices, community health centers, employer-based health clinics, retail clinics, and Indian/Tribal health centers, among others. AAHC advocates for the provision of high-quality health care through the development and adoption of nationally recognized standards. For more information on AAHC, please visit our website.

Victoria Ekaette, 3 Parkway North, Suite 201, Deerfield, IL 60015

Phone: (847) 354-7757

Email: [vekaette@aaahc.org](mailto:vekaette@aaahc.org)

[www.aaahc.org](http://www.aaahc.org)

## AbbVie

Kiosk K1

AbbVie is a global, research-driven biopharmaceutical company committed to developing innovative advanced therapies for some of the world's most complex and critical conditions. The company's mission is to use its expertise, dedicated people, and unique approach to innovation to improve treatments across four therapeutic areas: immunology, oncology, virology and neuroscience. Follow @abbvie on Twitter, Facebook, or LinkedIn or visit [www.abbvie.com](http://www.abbvie.com).

Heidi Montijo, 1 N. Waukegan Road, North Chicago, IL 60064

Phone: (520) 603-4249

Email: [heidi.montijo@abbvie.com](mailto:heidi.montijo@abbvie.com)

[www.abbvie.com](http://www.abbvie.com)

## Accredo

Booth 719

For more than 20 years, Accredo specialty pharmacy has delivered 340B services with the highest level of personalized, compassionate care. Our 340B solution is more than a contract pharmacy, it's a partnership with you. We work to understand your goals and strategic vision and align our services to meet your needs.

Gene McCabe, 1640 Century Center Parkway, Memphis, TN 38134

Phone: (615) 943-7500

Email: [Gene.McCabe@express-scripts.com](mailto:Gene.McCabe@express-scripts.com)

[www.accredo.com](http://www.accredo.com)

## ACSI and ALCAR Inc.

Table 17

ACSI and ALCAR have formed a powerful partnership in the FQHC industry, combining their expertise to deliver exceptional services and comprehensive solutions. With over 25 years of experience, ACSI brings unparalleled operational efficiency and cost-effective solutions to the table. ALCAR's commitment to serving communities and improving health outcomes complements ACSI's strengths. Together, they streamline processes such as patient scheduling, prescription refills, medical records, enrollment support, revenue cycle management, and referral department assistance. This partnership exemplifies excellence, integrity, and social responsibility in the FQHC industry, aiming to make a lasting impact on the health of seniors and underserved populations. Their collaboration provides clients with tailored solutions that address their unique needs, contributing to healthier communities. ACSI and ALCAR are dedicated to driving positive change and delivering measurable results for their clients in the FQHC industry.

Alejandro Carrillo, 3090 S. Durango Drive, Las Vegas, NV 89117

Phone: (213) 725-8068

Email: [alex@alcarinc.com](mailto:alex@alcarinc.com)

[www.goacsi.com](http://www.goacsi.com) AND [www.alcarinc.com](http://www.alcarinc.com)

## Agency for Healthcare Research and Quality

Table 8

The Agency for Healthcare Research and Quality's (AHRQ's) mission is to produce evidence to make health care safer, higher quality, more accessible, equitable, and affordable, and to work within the U.S. Department of Health and Human Services and with other partners to make sure that the evidence is understood and used.

Shanika Harris, 5600 Fishers Lane, Rockville, MD 20852

Phone: (301) 427-1393

Email: [info@ahrq.hhs.gov](mailto:info@ahrq.hhs.gov)

[www.ahrq.gov](http://www.ahrq.gov)

Aledade, a public benefit corporation, is the largest network of independent primary care practices in the country, helping independent practices, health centers, and clinics deliver better care to patients and thrive in value-based care. Together with more than 1,500 practices in 45 states and the District of Columbia, Aledade shares in the risk and reward across more than 150 value-based contracts representing more than 2 million patient lives under management.



**Kim Yu, 4550 Montgomery Avenue, Suite 950N, Bethesda, MD 20814**  
Phone: (202) 803-7979 Email: [kyu@aledade.com](mailto:kyu@aledade.com)  
[www.aledade.com](http://www.aledade.com)

**All of Us Research Program (MITRE)** ●**Table 1**

The All of Us Research Program is inviting one million people across the US to help build one of the most diverse health databases in history. We welcome participants from all backgrounds. Researchers will use the data to learn how our biology, lifestyle, and environment affect health. This may one day help them find ways to treat and prevent disease.

**Derek Inokuchi, 7515 Colshire Drive, McLean, VA 22102**  
Phone: (703) 740-6124 Email: [dinokuchi@mitre.org](mailto:dinokuchi@mitre.org)  
<https://allofus.nih.gov>

**American Academy of Dermatology** ●**Booth 310**

The AAD's free teledermatology program provides clinics treating underserved communities access to the dermatological expertise of AAD member dermatologists and residents in training at no charge to eligible sites. The program facilitates safe and secure provider-to-provider consults with an easy-to-use teledermatology platform. Stop by to learn more and see a demo from our vendor, Medweb. We provide the software, technical support, and training for the program.

**Katherine van den Bogert, 9500 West Bryn Mawr, Suite 500, Rosemont, IL 60018**  
Phone: (847) 240-1289 Email: [kvandenbogert@aad.org](mailto:kvandenbogert@aad.org)  
[www.aad.org/member/career/volunteer/teledermatology](http://www.aad.org/member/career/volunteer/teledermatology)

**American College of Lifestyle Medicine** ●**Booth 712**

Founded in 2004, the American College of Lifestyle Medicine (ACLM) is the medical professional society for physicians and other health care professionals who practice lifestyle medicine as the foundation of a transformed and sustainable care system. Practice involves the use of a whole food, plant-predominant dietary lifestyle, regular physical activity, restorative sleep, stress management, avoidance of risky substances, and positive social connection as a primary therapeutic modality for treatment and reversal of chronic disease. ACLM educates, equips, empowers, and supports its members as they provide evidence-based lifestyle medicine as the first treatment option in clinical practice and worksite settings through live and online CME- and CE-accredited events and educational offerings, certification, clinical practice tools, patient education resources, economic research, networking opportunities, and advocacy efforts.

**Stacia Johnston, 1100 Town and Country Commons Drive, Chesterfield, MO 63017**  
Phone: (971) 983-5383 Email: [sjohnston@lifestylemedicine.org](mailto:sjohnston@lifestylemedicine.org)  
<http://lifestylemedicine.org>

## AndHealth

Kiosk K2

AndHealth partners with FQHCs to add more comprehensive services for the community. We supply specialty providers and credential them at the health center, allowing them to be truly integrated into the health center's care model and EHR. Rather than referring patients for outside care, health centers can keep their care in-house and refocus staff time on other key areas. AndHealth can also take an FQHC's pharmacy program to the next level: Specialty. We embed onsite clinical pharmacists + engagement specialists and a centralized specialty administrative team to help FQHCs obtain specialty accreditation and significantly improve patients' medication access and health outcomes.

Aaron Clark, 2 Miranova Place, Columbus, OH 43215

Phone: (419) 619-9094

Email: [aclark@andhealth.com](mailto:aclark@andhealth.com)

[www.andhealth.com](http://www.andhealth.com)

## ARcare ●

Table 11

Maximizing Your Profitability while enhancing patient care; we can make it happen. Circulus Health Solutions has 340B services that serve FQHCs with INFINITY Specialty Pharmacy contract pharmacy, SCRIPTNET-specialized call centers, and Medical Appointment Scheduling Services (MASS) to improve access and adherence for your patients while strengthening your revenue stream. We can partner with you to meet your needs and increase your growth and profitability while capturing missing revenue and maximizing your 340B Revenue.

Jamie Frazier, 2803 Mid Cities Drive, Suite 5, Bentonville, AR 72712

Phone: (479) 899-1982

Email: [jamie.frazier@arcare.net](mailto:jamie.frazier@arcare.net)

[www.arcare.net](http://www.arcare.net)

## ArchProCoding.com ●

Booth 614

The leader in coding and billing education for rural health clinics, community health centers, and critical access and small rural hospitals.

Julia Scott, P.O. Box 1405, Tucker, GA 30084

Phone: (404) 642-6858

Email: [jscott@archprocoding.com](mailto:jscott@archprocoding.com)

[www.archprocoding.com](http://www.archprocoding.com)

## Artera ●

Kiosk K13

Artera (formerly WELL Health®) is the patient communication platform that delivers happier staff, healthier patients, and more profitable organizations. We enable convenient two-way communication between patients and their healthcare teams through secure, multilingual messaging, partnering with over 500 healthcare organizations to connect with 40 million patients annually. By unifying disjointed touchpoints into a single, intuitive channel, we not only fuel connected patient experiences but empower healthcare organizations to deliver the best patient experience possible.

Elyssa Jaffe, 1025 Chapala Street, Santa Barbara, CA 93101

Phone: (904) 536-7790

Email: [elyssa.jaffe@artera.io](mailto:elyssa.jaffe@artera.io)

[www.artera.io](http://www.artera.io)

athenahealth partners with medical organizations across the country to drive clinical and financial results. Our vision is to create a thriving ecosystem that delivers accessible, high-quality, and sustainable healthcare for all, and we are pursuing this through our medical record, revenue cycle, patient engagement, and care coordination service offerings. Our expert teams build modern technology on an open, connected ecosystem, yielding insights that make a difference for our customers and their patients. Please visit [www.athenahealth.com](http://www.athenahealth.com).

**Mary Ponziani, 311 Arsenal Street, Watertown, MA 02472**

Phone: (860) 930-8383

Email: [mponziani@athenahealth.com](mailto:mponziani@athenahealth.com)

[www.athenahealth.com/who-we-serve/FQHC](http://www.athenahealth.com/who-we-serve/FQHC)

## **Avita Pharmacy**

**Kiosk K6**

Avita is a national pharmacy services organization that unlocks the full potential of health for covered entity partners and individuals with unique health needs. As a full-service pharmacy, Avita has proven experience in 340B program administration and onsite pharmacy management. The Avita team has deep expertise in understanding and addressing the needs of communities disproportionately affected by complex health conditions, as well as HIV, PrEP, STI, and LGBTQ+ care.

**Dana Lichtenberger, 5700 Granite Parkway, Suite 425, Plano, TX 75024**

Phone: (573) 253-6361

Email: [dana.lichtenberger@avitacaresolutions.com](mailto:dana.lichtenberger@avitacaresolutions.com)

[www.avitapharmacy.com](http://www.avitapharmacy.com)

## **Aya Healthcare**

**Booth 704**

Aya Healthcare provides a technology-driven staffing platform connecting US healthcare organizations and government agencies with an experienced base of locum tenens at scale. We advise a personalized, digital-first strategy that delivers actionable insights to optimize locum tenens fulfillment for your unique facility.

**Mel Liwanag, 5930 Cornerstone Court West, Suite 300, San Diego, CA 92121**

Phone: (619) 538-7641

Email: [mel.liwanag@ayahealthcare.com](mailto:mel.liwanag@ayahealthcare.com)

[www.ayahealthcare.com/locums](http://www.ayahealthcare.com/locums)

## **BabyLiveAdvice, Inc.** ●

**Table 5**

BabyLiveAdvice is a Maternal-Infant Care Support/Education/Monitoring Service Solution, with its highly experienced and specialized virtual care team of maternal/child nurse practitioners, IBLCs, nurses, midwives, doulas, mental health specialists, and nutritionists, among others, to support birthing people from pregnancy to parenthood inside/within the medical home.

**David Marmorstein, 26565 Agoura Road, Suite 200, Calabasas, CA 91302**

Phone: (818) 602-1999

Email: [david@babyliveadvice.com](mailto:david@babyliveadvice.com)

[www.babyliveadvice.com](http://www.babyliveadvice.com)



## Bamboo Health ●

Foyer F8

Bamboo Health, the leader in Real-Time Care Intelligence™, delivers actionable insights on a patient's physical, behavioral, and social health – empowering healthcare professionals to provide the right care at the right time for the right outcomes. Delivered through our Smart Signals™ network – the largest and most interoperable care collaboration community in the nation – our insights improve more than 1 billion patient encounters a year. Visit [BambooHealth.com](https://bamboohealth.com) to learn more.



Anthony Keough, 9901 Linn Station Road, Louisville, KY 40223  
Phone: (847) 345-8240 Email: [akeough@bamboohealth.com](mailto:akeough@bamboohealth.com)  
<https://bamboohealth.com>

## Baxter/Welch Allyn

Booth 205

Welch Allyn, now a part of Baxter, products empower clinicians and health systems with smarter tools to assess, diagnose, and treat every patient with confidence. Every day, around the world, we enhance outcomes for patients and their caregivers through our innovative technologies and solutions.

Vince Constantine, 4341 State Street Road, Skaneateles Falls, NY 13153  
Phone: (317) 691-0586 Email: [vince\\_constantine@baxter.com](mailto:vince_constantine@baxter.com)  
[www.hillrom.com](http://www.hillrom.com)

## Benco Dental ● ●

Booth 306

At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we've grown to become the country's largest family-owned dental distributor.



John Lamb, 295 Centerpoint Boulevard, Pittston, PA 18640  
Phone: (530) 399-3986 Email: [jlamb@benco.com](mailto:jlamb@benco.com)  
[www.benco.com](http://www.benco.com)

## CAI Global ●

Booth 804

CAI helps healthcare organizations improve the quality of their services, particularly for communities that have been marginalized. We do this by providing training, technical assistance, research, and other capacity-building support. We develop these services together, learning from you about what you need and tailoring practical programs with measurable results. For more than 40 years, we've helped thousands of nonprofit agencies, health centers, health departments, and others improve the health and well-being of underserved communities.

Will Murphy, 505 8th Avenue, Suite 1900, New York, NY 10018  
Phone: (212) 594-7741 Email: [wmurphy@caiglobal.org](mailto:wmurphy@caiglobal.org)  
[www.caiglobal.org](http://www.caiglobal.org)

## Call 4 Health

Kiosk K3

Call 4 Health is a telemedicinal-focused call center for various medical management services, including nurse triage, medical answering services, appointment scheduling, and appointment reminders 24/7, 365 days a year.

Jordan Frances, 2855 S. Congress Avenue, Suite AB, Delray Beach, FL 33445

Phone: (832) 748-1567

Email: [jfrances@call4health.com](mailto:jfrances@call4health.com)

[www.call4health.com](http://www.call4health.com)

## Capital Link

Booth 718

Capital Link is a nonprofit organization that has worked with hundreds of health centers and primary care associations (PCAs) for nearly 30 years to plan for sustainability and growth, access capital, improve and optimize operations and financial management, and articulate value. We provide an extensive range of services, customized according to need, with the goal of strengthening health centers – financially and operationally – in a rapidly changing marketplace.

Beth Edwards, 40 Court Street, Floor 10, Boston, MA 02108

Phone: (251) 293-2731

Email: [bedwards@caplink.org](mailto:bedwards@caplink.org)

[www.caplink.org](http://www.caplink.org)

## Cardinal Health

Booth 419

As healthcare's most trusted partner, Cardinal Health services are designed to equip you with tools to reduce 340B complexity, overcome pain points, and strengthen confidence in the maintenance of an optimized and audit-ready program, so that you can focus on what matters most – your patients.

Kevin Coffman, 7000 Cardinal Place, Dublin, OH 43016

Phone: (720) 219-8273

Email: [kevin.coffman@cardinalhealth.com](mailto:kevin.coffman@cardinalhealth.com)

[www.cardinalhealth.com/CHC](http://www.cardinalhealth.com/CHC)

## CareMessage

Kiosk K8

CareMessage is a patient activation platform designed especially for safety-net healthcare organizations. With a core focus on health centers and free clinics, CareMessage allows providers to communicate with patients at scale, prompting patients to action via products that are designed to create more equitable health outcomes. We work with 400 customers in 43 states, including 194 FQHCs and free and charitable clinics. Using CareMessage, safety-net organizations have reached over 10M patients with over 300M messages.

Emily Parker-Woodland, 2443 Fillmore Street, Suite 380-4139, San Francisco, CA 94115

Phone: (413) 210-6876

Email: [eparkerwoodland@caremessage.org](mailto:eparkerwoodland@caremessage.org)

[www.caremessage.org](http://www.caremessage.org)

## CareSource

Booth 317

CareSource is nationally recognized for leading the industry in providing member-centric health care coverage. The company's managed care business model was founded in 1989 and today CareSource is one of the nation's largest Medicaid managed care plans. CareSource has a diverse offering of insurance plans on the Health Insurance Marketplace and also offers Medicare Advantage plans that help consumers close the gap of coverage as they age.

Angela Carey, 230 N. Main Street, Dayton, OH 45402

Phone: (937) 751-2748

Email: [Angela.Carey@CareSource.com](mailto:Angela.Carey@CareSource.com)

[www.caresource.com](http://www.caresource.com)

## CCS ●

Booth 117

Chronic Care Staffing specializes in delivering Chronic Care Management (CCM), Annual Wellness Visits (AWV), and Transitional Care Management (TCM), as well as other virtual care services customized to meet community health centers' needs. Since 2016, CCS has worked with FQHCs of all sizes with an industry-leading clinical approach to patient health management. Our programs are designed to optimize care for FQHC patients and increase revenue for FQHCs.

Larsen Spinelli, 654 Coleman Boulevard, Mt. Pleasant, SC 29464

Phone: (843) 822-2866

Email: [lspinelli@ccmstaff.com](mailto:lspinelli@ccmstaff.com)

<https://chroniccarestaffing.com>

## Centene Corporation ● ● ●

Booth 410

Centene Corporation is committed to helping people lead healthier lives through its longstanding partnership with NACHC. As a Fortune 50 healthcare company that's grown to serve more than 25 million members, our local approach enables us to provide accessible, high-quality, culturally sensitive services to members in all 50 states. Every individual, family, and community we serve is unique.

Ralph Perez, 7700 Forsyth Boulevard, St. Louis, MO 63105

Phone: (314) 604-6893

Email: [rperez@centene.com](mailto:rperez@centene.com)

[www.centene.com](http://www.centene.com)

**CENTENE**  
Corporation



## CNECT ●

Booth 212

CNECT is a national group purchasing organization that leverages \$69 billion in purchasing power to give its members access to exclusive savings on the products and services they use every day. More than 8,000 organizations trust CNECT to help them not only reduce their costs, but also refine their procurement processes and achieve their goals.

Rasaun Robinson, 3710 Ruffin Road, San Diego, CA 92123

Phone: (619) 542-4331

Email: [cnect@cnectgpo.com](mailto:cnect@cnectgpo.com)

<http://cnectgpo.com>



CohnReznick's Community Health Practice responds with holistic solutions that are both strategic and pragmatic to help organizations improve profitability, efficiency, and the client experience. CohnReznick is active in helping community health centers evaluate their performance and reimbursement and regulatory procedures to operate efficiently. CohnReznick serves community health centers with a team of professionals who have dedicated their careers to addressing the business, financial, and accounting issues through Assurance, Tax, and Advisory services.

**Peter Epp, 1301 Avenue of the Americas, New York, NY 10019**

Phone: (646) 254-7411

Email: [peter.epp@cohnreznick.com](mailto:peter.epp@cohnreznick.com)

[www.cohnreznick.com](http://www.cohnreznick.com)

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**Commonwealth Purchasing Group, LLC****Booth 318**

CPG is a group purchasing organization for community health centers and other community-based nonprofit organizations. CPG offers members significant savings on various supplies, services, and products they purchase to enable and support their missions. Currently working with over 800 organizations and thousands of sites, CPG has become an effective long-term procurement partner and currently saves members over \$75 million a year on their purchasing costs.

**Phil DuBois, 40 Court Street, 10th Floor, Boston, MA 02108**

Phone: (617) 721-3677

Email: [pdubois@cwppurchasing.com](mailto:pdubois@cwppurchasing.com)

[www.cwppurchasing.com](http://www.cwppurchasing.com)

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**Community Care Cooperative** ●**Kiosk K9**

Community Care Cooperative (C3) is a 501c3 nonprofit company that is health center owned and controlled. We unite Federally Qualified Health Centers (FQHCs) at scale to participate and succeed in value-based/accountable care. Our proven track record includes creating and operating the largest Medicaid Accountable Care Organization (ACO) in Massachusetts, and the only one comprised entirely of FQHCs. To date, we have earned ~\$40M in value-based incentive payments in that program, with 98% of those payments returned to our FQHCs. Unlike for-profit ACO aggregators, we are mission-driven to advance the financial success and independence of the FQHCs we work with, not to maximize profits. C3 has recently expanded from Medicaid into Medicare and Commercial ACO programs, and from Massachusetts into Louisiana (and exploring additional national partnerships). If you are a health center, PCA, Medicaid agency, or other entity interested in our work, we would love to connect.

**Quill Caelan, 75 Federal Street, 7th Floor, Boston, MA 02110**

Phone: (609) 425-6357

Email: [qcaelan@c3aco.org](mailto:qcaelan@c3aco.org)

[www.communitycarecooperative.org](http://www.communitycarecooperative.org)

## Community Health Ventures ● ● ●

Foyer F5

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements, and much more, CHV helps health centers reduce costs! With over 1,300 health center systems utilizing CHV programs, we are proud to partner with best-in-class distributors, manufacturers, and suppliers. Visit our partner row and stop by booth F5 to learn more about our all-new Value in Staffing Program.

**V** COMMUNITY HEALTH  
VENTURES



**Brittney Reilly, Alexandria, VA 22314**

Phone: (732) 740-9641

Email: [info@valuein purchasing.com](mailto:info@valuein purchasing.com)

[www.communityhealthventures.com](http://www.communityhealthventures.com)

## Community Voices for 340B ●

Table 13

Community Voices for 340B raises awareness of the important role that the 340B Program plays in protecting and improving health care access and the quality of care for communities nationwide.

**Rhiannon Klein, 1501 M Street, NW, Floor 7, Washington, DC 20005**

Phone: (616) 485-9378

Email: [Rhiannon.marshall@CV340B.org](mailto:Rhiannon.marshall@CV340B.org)

<http://CV340B.org>

## Compass Health Network ●

Booth 214

Compass Health Network offers consultation services as an FQHC and CCBHC. Areas of consultation: Needs Assessment feeding strategic planning, clinical training, outcomes and program evaluation, IBR review and approval of research protocols, and Integrated behavioral health consultation.

**Katrina McDonald, 111 Mexico Court, St. Peters, MO 63376**

Phone: (636) 332-8353

Email: [kmcDonald@compasshn.org](mailto:kmcDonald@compasshn.org)

[www.compasshealthnetwork.org](http://www.compasshealthnetwork.org)

## Compliatric ●

Booth 504

A fully-customizable, integrated platform developed for community health centers! Compliatric gives you easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Grant Management, Credentialing and Privileging, Exclusion Monitoring, Agreement Management (WITH VIRTUAL HRSA 5A), Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, Surveys, and so much more...

**Krystal Taylor, 4179 S. Riverboat Road, Suite 260, Salt Lake City, UT 84123**

Phone: (385) 425-4016

Email: [ktaylor@compliatric.com](mailto:ktaylor@compliatric.com)

[www.compliatric.com](http://www.compliatric.com)

## Consilium Staffing

Booth 607

Consilium is empowering healthcare organizations and providers nationwide by providing quality locums across the country. It's more than just placements, we take care of the people and places that take care of our healthcare industry. For more information about Consilium and to view locum tenens job opportunities for nurse practitioners, physicians and physician assistants, please visit [consiliumstaffing.com](http://consiliumstaffing.com).

Katy Morehouse, 6225 North State Highway 161, Suite 400, Irving, TX 75038

Phone: (214) 272-6935

Email: [kmorehouse@consiliumstaffing.com](mailto:kmorehouse@consiliumstaffing.com)

[www.consiliumstaffing.com](http://www.consiliumstaffing.com)

## Cornerstone Service Corp, Inc.

Booth 403

Cornerstone Service Corp is a consulting firm working exclusively with community health centers. We provide a turnkey implementation and professional consultation to establish your Chiropractic department. We provide in-depth analysis of the patient need for Chiropractic, specifically tailored to your organization. We recommend best placement for clinics, recruit associate Chiropractors, train Chiropractic assistants, equip the clinic, provide internal marketing, and ongoing support after implementation. We make sure your program succeeds and flourishes.

Lori-Anne Vogel, 14460 Falls of Neuse Road, Suite 149-341, Raleigh, NC 27614

Phone: (919) 961-7329

Email: [vogel.lorianne@cservicecorp.com](mailto:vogel.lorianne@cservicecorp.com)

<http://cservicecorp.com>

## Coronis Health

Booth 611

Coronis Health is a healthcare revenue cycle management company leading the industry with a data-driven, proprietary experience coined, *The Coronis Way*. By leveraging industry-leading technology, strategic partnerships, and high-touch relationships, Coronis Health allows healthcare providers and facilities to focus on maintaining exceptional patient care with the best possible financial results.

James Waddell, 5963 Exchange Drive, Suite 114, Sykesville, MD 21784

Phone: (716) 949-4559

Email: [jameswaddell@coronishealth.com](mailto:jameswaddell@coronishealth.com)

[www.coronishealth.com](http://www.coronishealth.com)

## CPS Solutions LLC ●

Table 23

CPS is a team of industry experts with an extensive background in transforming pharmacy and other hospital operations for over 50 years. We have partnered with 800+ healthcare facilities nationwide to implement optimized pharmacy best practices and innovative technology solutions. As an advocate and strategic partner for your organization, our team will help you optimize operations and deliver better patient care. With our innovative solutions, you can enhance service quality, improve financial results, and manage your risk to transform healthcare one patient at a time. We design strategies that prepare you for HRSA audits, optimize your 340B drug pricing potential, capture eligible prescriptions, manage medication reporting, and provide ongoing support for your participation in the 340B Drug Pricing Program. We have a proven history of supporting 340B programs: large health systems, DSH, CAH, RRC, SCH, FQHCs, Ryan White, hemophilia programs, and all other types of hospitals and grantees.

Cheryl Causey, 655 Metro Place S., Suite 450, Dublin, OH 43017

Phone: (404) 216-8956

Email: [cheryl.causey@cps.com](mailto:cheryl.causey@cps.com)

[www.cps.com](http://www.cps.com)

## Curant Health

Booth 713

Curant Health specializes in providing high-touch support to patients with chronic diseases, which results in improved medication adherence and improved clinical outcomes. We partner with community health centers to reduce staff burden, remove barriers to patient access, and achieve improvements in cost savings. Collaborating with Curant Health can help you manage and grow your 340B, CCM, and ACO programs.

Culver Lyons, 200 Technology Court SE, Smyrna, GA 30082

Phone: (770) 655-1907

Email: [clyons@curanthealth.com](mailto:clyons@curanthealth.com)

[www.curanthealth.com](http://www.curanthealth.com)

## Digital Diagnostics

Booth 715

Digital Diagnostics Inc. is a pioneering AI diagnostics company on a mission to transform the quality, accessibility, equity, and affordability of global health care through the application of technology in the medical diagnosis and treatment process. The company, originally founded by Michael Abramoff, MD, PhD, a neuroscientist, practicing fellowship-trained retina specialist and computer engineer, is led by him and co-founders John Bertrand and Seth Rainford. LumineticsCore™ (formerly IDx-DR) is an FDA-cleared, AI-based diagnostic system designed for use at the front lines of care to detect diabetic retinopathy (including macular edema), a common complication of diabetes and a leading cause of blindness. LumineticsCore is cleared by the FDA to make a diagnosis without the need for a clinician to also interpret the image or result, making it usable by health care providers who may not normally be involved in eye care.

Shelby Kovach, 210 5th Street, Suite 103, Coralville, IA 52241

Phone: (319) 248-5620

Email: [therme@digitaldiagnostics.com](mailto:therme@digitaldiagnostics.com)

[www.digitaldiagnostics.com](http://www.digitaldiagnostics.com)

## Direct Relief

Table 15

Direct Relief is a leading nonprofit medical support organization, active in all 50 states and US territories and over 100 countries. It was the first nonprofit to become an Accredited Drug Distributor, by the National Association of Boards of Pharmacy. Direct Relief supports more than 1,600 community health centers, free clinics, public health departments, and other women's health, harm reductions, and social service organizations with donations of medicine, supplies, and cash funding on an ongoing basis and during emergencies.

Katie Lewis, 6100 Wallace Becknell Road, Santa Barbara, CA 93117

Phone: (805) 897-4945

Email: [klewis@directrelief.org](mailto:klewis@directrelief.org)

[www.directrelief.org](http://www.directrelief.org)

eClinicalWorks was founded in 1999 to help digitize paper charts for ambulatory practices. Today, eClinicalWorks is a leader in healthcare IT, providing cloud-based Electronic Health Record and Practice Management solutions for practices of all types and sizes. In addition to our multidimensional EHR for comprehensive documentation, we offer solutions for value-based care, patient engagement, and efficient revenue cycle management through robotic process automation. We combine innovation, leading-edge technology, and a commitment to patient safety to enable practices to grow and thrive amid the challenges of 21st-century healthcare. For more information, visit [www.eclinicalworks.com](http://www.eclinicalworks.com), follow us on Facebook and Twitter, or call (866) 888-6929.

**eClinicalWorks**

**Kelli Smith, 2 Technology Drive, Westborough, MA 01581**

**Phone: (508) 836-2700**

**Email: [sales@eclinicalworks.com](mailto:sales@eclinicalworks.com)**

**[www.eclinicalworks.com](http://www.eclinicalworks.com)**

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**ECRI****Booth 602**

ECRI is an independent, nonprofit organization improving the safety, quality, and cost-effectiveness of care across all healthcare settings. With a focus on patient safety, evidence-based medicine, and technology decision support, ECRI is the trusted expert for healthcare leaders and agencies worldwide. The Clinical Risk Management website, provided by ECRI on behalf of HRSA to HRSA-funded health centers and free clinics, includes guidance articles, toolkits, sample policies and procedures, self-assessment checklists, webinars, online CME, and much more — all designed to help you provide safer care and reduce your health center's risks. The Institute for Safe Medication Practices (ISMP) is an ECRI affiliate.

**Danielle Siemons, 5200 Butler Pike, Plymouth Meeting, PA 19462**

**Phone: (610) 825-6000**

**Email: [dsiemons@ecri.org](mailto:dsiemons@ecri.org)**

**[www.ecri.org](http://www.ecri.org)**

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**Emerging Global Services** ● ●**Booth 803**

EGS is a Call Center and Business Outsourcing Provider, solving the many problems that clinics, hospitals and other healthcare-centric organizations deal with daily. We are a people-centric, entrepreneurial call center partner to the healthcare, patient access, and support industries. Our call centers are unique because we are located in new and emerging labor markets nearshore in Mexico, where highly educated labor is abundant, competition for that labor is low, and our costs are 40% that of labor in the USA. This results in low employee turnover and high customer satisfaction for our clients.

**Steve Shefeland, 3219 E. Camelback Road, Suite 519, Phoenix, AZ 85018**

**Phone: (602) 312-8900**

**Email: [steve@emergingglobal.com](mailto:steve@emergingglobal.com)**

**[www.poweredbyegs.com](http://www.poweredbyegs.com)**



## Enterprise Medical Recruiting

Booth 514

Enterprise Medical Recruiting provides physician, advanced practitioner, and physician leadership recruitment solutions to community health centers and healthcare institutions nationwide.

Paul Smallwood, 714 Spirit 40 Park Drive, Suite 125, Chesterfield, MO 63005

Phone: (800) 467-3737

Email: [psmallwood@enterprisemed.com](mailto:psmallwood@enterprisemed.com)

[www.enterprisemed.com](http://www.enterprisemed.com)

## Equiscript

Booth 601

We are a patient-oriented 340B solutions company. Over the years, we've been able to collect and analyze data that helps community health centers better understand their patient population and equip them with the tools they need to address barriers to care. Our business is based on developing relationships with community health centers and providing our deep 340B knowledge to create programs that increase adherence, improve outcomes, and increase revenue to support your clinic operations.

Samantha Carr, 1360 Truxtun Avenue, Suite 300, North Charleston, SC 29405

Phone: (843) 300-1930

Email: [samantha.carr@equiscript.com](mailto:samantha.carr@equiscript.com)

[www.equiscript.com](http://www.equiscript.com)

## Ero Health ●

Booth 211

Ero Health is the largest eClinicalWorks consulting partner providing a full suite of digital health services to the FQHC community. For 19 years, we have provided data analytics, custom interfacing, EHR hosting, application support, custom content creation, RCM, and end-to-end optimization of eClinicalWorks. Contact us to learn how to optimize your eClinicalWorks.

Stephen Rhodes, 1676 Bryan Road, Suite 110, Dardenne Prairie, MO 63368

Phone: (949) 306-1930

Email: [steve.r@ero.health](mailto:steve.r@ero.health)

[www.ero.health](http://www.ero.health)

## Exact Sciences ● ●

Kiosk K12

Exact Sciences is changing the way we think about detecting and treating cancer. We are committed to providing earlier answers and life-changing treatment guidance. Exact Sciences' portfolio of products focuses on colorectal, breast, prostate, lung, and liver cancers. In research and development, we are also looking at multi-cancer early detection (MCED), a new kind of blood test that can find cancer at its earliest stages, when it's most treatable.

Meg Fischer, 5505 Endeavor Lane, Madison, WI 53719

Phone: (630) 802-2888

Email: [mfischer@exactsciences.com](mailto:mfischer@exactsciences.com)

[www.exactsciences.com](http://www.exactsciences.com)



EZ-ERC provides accounting and legal services to help FQHCs determine eligibility and file for the Employee Retention Credit (ERC). We are the only ERC advisory firm to have CPAs from the largest tax firms in the world under the same roof as attorneys from the largest law firms in the world.

Jesse Brown, 608 SW 4th Avenue, Fort Lauderdale, FL 33315

Phone: (443) 797-3738

Email: [jesse@ez-erc.com](mailto:jesse@ez-erc.com)

[www.ez-erc.com](http://www.ez-erc.com)

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**Feldesman Tucker Leifer Fidell LLP****Booth 404**

FTLF has been advising publicly-funded grant programs, including health centers, on a range of compliance matters for over 50 years. Our work with federal grantees nationwide provides unique insight into the shifts in legal and compliance-related obstacles and allows us to incorporate emerging trends into our training programs. We train hundreds of health center personnel each year, providing easily digestible information and step-by-step instructions to stay in compliance.

Bethany Spencer, 1129 20th Street, NW, Suite 400, Washington, DC 20036

Phone: (202) 466-8960

Email: [learning@ftlf.com](mailto:learning@ftlf.com)

[www.ftlf.com](http://www.ftlf.com)

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**First Nonprofit****Booth 201**

First Nonprofit (FNP) has helped 2,200 organizations across the country, including hundreds of employers providing healthcare services, save millions of dollars on State Unemployment Insurance (SUI). FNP also provides a robust Employee Retention Credit (ERC) program that will help your health center work through the credit recovery process. Request a free, no-obligation unemployment savings evaluation and ERC assessment on our website: [www.firstnonprofit.com](http://www.firstnonprofit.com).

Cruz Mendez, 1 S. Wacker Drive, Suite 2180, Chicago, IL 60606

Phone: (708) 261-5256

Email: [cmendez@firstnonprofit.com](mailto:cmendez@firstnonprofit.com)

<http://firstnonprofit.com>

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**Fisher Consulting Group** ●**Booth 319**

Our focus is on delivering “Best Practices” and “Total Solutions” to our clients and partners through a range of clinical, systems, billing and executive consulting services for Federally Qualified Health Centers (FQHCs). Services can be individually tailored to assist strategic and operational efficiency planning so that you can use technology to your advantage and simplify the complex. Our sister company, MCC, provides expert service related to FQHC billing services.

Jennifer St Romain, 105 NW Railroad Avenue, Suite 1314, Hammond, LA 70404

Phone: (225) 313-9697

Email: [jstromain@fcg-health.com](mailto:jstromain@fcg-health.com)

[www.fcg-health.com](http://www.fcg-health.com)

## Food and Drug Administration ●

Table 19

FDA is responsible for promoting and protecting the public health by assuring the safety and efficacy of human and veterinary drugs, vaccines, blood, and other biological products, medical devices and radiation-emitting products by assuring the safety of food, cosmetics, animal feeds, and dietary supplements; and by regulating tobacco products. The FDA will share agency updates, public education campaigns, and informational resources for health care professionals. Communications staff will be on hand to respond to inquiries.

Rosario Quintanilla, 19701 Fairchild, Irvine, CA 92612

Phone: (949) 608-4407

Email: [maria.quintanilla@fda.hhs.gov](mailto:maria.quintanilla@fda.hhs.gov)

[www.fda.gov](http://www.fda.gov)

## FORVIS ● ● ●

Foyer F4

You have big plans for your CHC, but navigating the industry's constant changes is no easy feat. FORVIS has been a leading educator for NACHC and PCAs, and is authoring NACHC's forthcoming financial manual for America's health centers. We can help you prepare for potential changes to grants, payor mix, reimbursement, and the 340B Drug Pricing Program.

Jenalee Davidson, 910 E. St. Louis Street, Suite 200, Springfield, MO 65801

Phone: (417) 831-7283

Email: [jenalee.davidson@forvis.com](mailto:jenalee.davidson@forvis.com)

[www.forvis.com/hc](http://www.forvis.com/hc)

**FORVIS**



## Full Plate Living ●

Table 2

Full Plate Living is a free nutrition improvement program provided by Ardmore Institute of Health. Full Plate Living helps people add more whole fiber foods to meals they're already eating. It's a small step approach that can lead to big health outcomes.

Amy Hanus, P.O. Box 1269, Ardmore, OK 73402

Phone: (580) 798-4600

Email: [amy.hanus@fullplateliving.org](mailto:amy.hanus@fullplateliving.org)

[www.ardmoreinstituteofhealth.org/full-plate-living](http://www.ardmoreinstituteofhealth.org/full-plate-living)

## Genoa Telepsychiatry ●

Booth 605

Genoa Telepsychiatry primarily partners with CMHCs, FQHCs, and Primary Care organizations across the nation to provide remote access to behavioral health services. We provide experienced, licensed psychiatric clinicians to aid with a variety of needs for more advanced populations ranging from mild/moderate depression to substance abuse disorder. Our experienced team has been in business for over 10 years, and currently spans across 30 states offering one of the largest provider networks in the country.

Tracie Meyer, 1 Penn Plaza, 8th Floor, New York, NY 10019

Phone: (812) 202-7011

Email: [tracie.meyer@gmail.com](mailto:tracie.meyer@gmail.com)

<https://genoatelepsychiatry.optum.com>

Employers may be overpaying for unemployment benefit coverage. Great American Insurance Group© can help save your organization money and provide financial security by transferring risk to a fiscally strong insurance company, which allows you to allocate more money toward their mission. We offer First Dollar and Customized Stop Loss Insurance.

Laura Achee, 301 E. Fourth Street, Cincinnati, OH 45202

Phone: (805) 767-0532

Email: [lachee@gaig.com](mailto:lachee@gaig.com)

[www.greatamericaninsurancegroup.com/about-us/business-operations/product/innovative-markets/unemploy](http://www.greatamericaninsurancegroup.com/about-us/business-operations/product/innovative-markets/unemploy)

Greenway Health provides electronic health records (EHRs), practice management, and revenue cycle management solutions that help practices in multiple specialties grow profitably, remain compliant, work more efficiently, and improve patient outcomes. Our team of clinical, financial, and technology experts serve as trusted advisors, committed to enabling successful providers, empowering patients, and building healthier communities. Greenway works with more than 55,000 providers across multiple specialties, translating into millions of lives touched daily by our solutions.



Brooke Smith, 4301 W. Boy Scout Boulevard, Suite 800, Tampa, FL 33607

Phone: (877) 932-6301

Email: [Sales@greenwayhealth.com](mailto:Sales@greenwayhealth.com)

[www.greenwayhealth.com](http://www.greenwayhealth.com)

Health Choice Network, Inc. (HCN) is the first funded health center-controlled network; a successful nationwide collaboration among health centers and partners. By providing key business services in financial, managed care and billing support, strategic initiatives and the latest in health information technology, participants can improve patient outcomes through increased efficiencies and more accessible care in underserved communities. Operating in twenty states and territories and supporting nearly 7 million patient visits, HCN is recognized as a leader in the integration of health information technology among health centers and safety-net providers.



Tim Weldon, 9064 Northwest 13th Terrace, Doral, FL 33172

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Email: [tweldon@hcnetwork.org](mailto:tweldon@hcnetwork.org)

[www.hcnetwork.org](http://www.hcnetwork.org)

## HealthHIV ●

Table 4

HealthHIV is a national nonprofit working with healthcare organizations, communities, and providers to advance effective HIV and HCV prevention, care, and support through education and training, technical assistance and capacity building, advocacy, communications, and health services research and evaluation. HealthHIV leads the HealthHCV initiative, the National Center for Health Care Capacity Building, and the National Coalition for LGBTQ Health.

Elizabeth Moore, 1630 Connecticut Avenue, NW, Suite 500, Washington, DC 20009  
Phone: (202) 232-6749 Email: [Elizabeth@healthhiv.org](mailto:Elizabeth@healthhiv.org)  
[www.healthhiv.org](http://www.healthhiv.org)

## HealthMerch

Booth 600

HealthMerch works with Federally Qualified Health Centers and community-based healthcare organizations across the country to design and create impactful custom promotional products that inform, educate, and engage the communities they serve. We strive to create healthier communities through the products and services we offer, and the messages we help promote. We do this with exceptional knowledge, creativity, and teamwork, because we are passionate about connecting health and community.

Benjamin Sherman, 2103 Coral Way, Suite 304, Miami, FL 33145  
Phone: (212) 203-9209 Email: [benjamin@healthmerch.com](mailto:benjamin@healthmerch.com)  
[www.HealthMerch.com](http://www.HealthMerch.com)

## Hollis Cobb Associates, Inc. ● ●

Booth 806

Since 1977, Hollis Cobb Associates has worked to provide valuable and timely solutions to healthcare providers. From front-end services including pre-authorization, pre-registration, scheduling, and customer service, to insurance follow-up and early-out and bad debt collections, Hollis Cobb has teams at every step of the revenue cycle. Our people, along with advanced technology and reporting, allow Hollis Cobb to consistently deliver on and exceed client expectations.

Lisa Wynne, 3175 Satellite Boulevard, Suite 400, Duluth, GA 30096  
Phone: (781) 223-1648 Email: [lwynne@holliscobb.com](mailto:lwynne@holliscobb.com)  
[www.holliscobb.com](http://www.holliscobb.com)

## Hudson Headwaters 340B ●

Booth 406

Across the nation, Hudson Headwaters 340B is a leader in 340B third-party administration, compliance, and auditing. Distinguished as the only third-party administrator wholly-owned by a covered entity (FQHC), our strategy is to customize your 340B program through a combination of technology, shared perspective, and personal attention. We understand the challenges you face and are prepared to simplify the process for you and your pharmacy partners.

Alex Homkey, P.O. Box 896, Glens Falls, NY 12801  
Phone: (518) 284-3797 Email: [ahomkey@Hudson340B.com](mailto:ahomkey@Hudson340B.com)  
[www.hudson340b.com](http://www.hudson340b.com)

## i2i Population Health ●

Kiosk K10

i2i has been an industry leader in population health for over 23 years, connecting 300+ Federally Qualified Health Centers, Practices, Critical Access and Rural Hospitals, PCA/HCCNs, Indian Health Services and Health Plans, impacting 30M people in 39 states. Healthcare organizations use i2i PHM and analytics solutions to improve quality outcomes, close care gaps, manage chronic conditions, and coordinate care improving patient care across the populations they serve.

Thomas Havell, 377 Riverside Drive, Suite 300, Franklin, TN 37064

Phone: (301) 641-2539

Email: [thomas.havell@i2ipophealth.com](mailto:thomas.havell@i2ipophealth.com)

[www.i2ipophealth.com](http://www.i2ipophealth.com)

## IMPACTIVO, LLC ●

Table 3

IMPACTIVO™, LLC is an impact-driven health consulting firm committed to transforming health systems. Our integrated solutions empower leaders in the health and social sector with the knowledge, resources, data, structure, and technology necessary to transform their organizations within a profitable, sustainable, and high-quality, patient-centered model. IMPACTIVO™ enables connections that catalyze change. We C.A.R.E with an approach that is evidence-driven and puts people first.

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Phone: (787) 525-1826

Email: [maria.levis@impactivo.com](mailto:maria.levis@impactivo.com)

[www.impactivo.com](http://www.impactivo.com)

## InDxLogic

Booth 305

Document Management Done Right! InDxLogic serves many CHCs and FQHCs with our document management software and services including AUTOMATION. InDxLogic is fast, accurate, and affordable. We automate the scanning and indexing process, reducing operational costs and significantly improving your quality metrics - all without human intervention. We have integration and customers utilizing most major electronic medical record software applications.

Michael Pendleton, 14131 Midway Road, Suite 1120, Addison, TX 75001

Phone: (314) 814-5455

Email: [mpendleton@indxlogic.com](mailto:mpendleton@indxlogic.com)

[www.indxlogic.com](http://www.indxlogic.com)

## InteCare, Inc.

Booth 518

InteCare is a nonprofit administrative service organization specializing in Provider Enrollment and Credentialing with all payers, Medicaid, Medicare, and commercial plans specifically for FQHCs and CMHCs. Our Credentialing and Enrollment team will act as your credentialing department and maximize your revenue cycle management. Visit our website at [www.intecare.org](http://www.intecare.org) to learn more.

Tricia Paul, 8604 Allisonville Road, Suite 325, Indianapolis, IN 46250

Phone: (317) 829-5747

Email: [tpaul@intecare.org](mailto:tpaul@intecare.org)

[www.intecare.org](http://www.intecare.org)

## Integrative Health Centers

Booth 714

IHC provides specialized health care services to individuals and communities in need using a unique partnership model that improves access, coordination, and continuity of care. IHC partners with healthcare clinics to offer their patients psychiatric, addiction medicine, and behavioral health care services via telehealth visits. This unique partnership model improves access, coordination, and continuity of care for patients and partners while creating an additional revenue stream for the partner site.

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Phone: (908) 528-1883

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[www.integrativehealthcenterstennessee.com](http://www.integrativehealthcenterstennessee.com)

## InteliChart

Booth 215

At InteliChart, perfecting the patient experience is not a secondary effort for us – it's our exclusive focus. Our Healthy Outcomes® patient engagement platform has multiple solutions – Patient Portal, Patient Intake, Patient Notify, Patient Survey, Patient Schedule, Patient Activate, Patient eHealth, and Family Portal – that work in unison to help providers stay connected to patients with proactive, personal engagement that strengthens their brand, generates patient loyalty, streamlines workflows, and yields better patient outcomes.

Claudia Gaitan, 11035 Golf Links Drive, Suite 77498, Charlotte, NC 28277

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Email: [hello@intelichart.com](mailto:hello@intelichart.com)

[www.intelichart.com](http://www.intelichart.com)

## Jackson Physician Search

Booth 604

Jackson Physician Search specializes in permanent recruitment of physicians and advanced practice providers to hospitals and health systems across the United States. The company is recognized for its track record of results built on their clients' trust in the skills of their team and the transparency of their process. As one of the Best Places to Work in Healthcare, Jackson Physician Search attracts and retains the most talented and motivated recruitment professionals in the industry.

Tim Sheley, 2655 Northwinds Parkway, Alpharetta, GA 30009

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Email: [tsheley@jacksonphysiciansearch.com](mailto:tsheley@jacksonphysiciansearch.com)

[www.jacksonphysiciansearch.com](http://www.jacksonphysiciansearch.com)

## JSI Research and Training Institute, Inc. ●

Booth 800

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We bring robust knowledge of the Health Center Program to support health centers in a variety of areas, including needs assessments, strategic planning, practice-based transformation strategies, and value-based payment.

Stacey Moody, 44 Farnsworth Street, Suite 7, Boston, MA 02210

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Email: [stacey\\_moody@jsi.com](mailto:stacey_moody@jsi.com)

[www.jsi.com](http://www.jsi.com)

## LANAIR Technology Group ●

Booth 816

LANAIR Technology Group is a Managed Service Provider dedicated to providing security and data protection to client IT environments. LANAIR's NIST-based approach provides a proven roadmap to help eliminate risk. In addition to our SOC2 TYPE2 Certification, LANAIR's four simple solutions – COMPUTE, SECURE, PROTECT, MANAGE – grant you freedom from IT Operations so you can focus on patient outcomes.

Andrew Gunther, 330 N. Brand Boulevard, Suite 600, Glendale, CA 91203

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Email: [agunther@lanairgroup.com](mailto:agunther@lanairgroup.com)

[www.lanairgroup.com](http://www.lanairgroup.com)

## Main Street Health

Booth 414

Main Street Health is the nation's largest provider of value-based care focused exclusively on serving rural America. We provide our partners with the staff, technology, and opportunities they need to succeed in a value-based delivery model.

Mason Foley, 926 Main Street, Nashville, TN 37206

Phone: (980) 355-1930

Email: [mfoley@mainstreetruralhealth.com](mailto:mfoley@mainstreetruralhealth.com)

[www.mainstreetruralhealth.com](http://www.mainstreetruralhealth.com)

## MAVEN Project

Table 14

MAVEN Project leverages telehealth technology and a corps of expert physician volunteers to help eliminate barriers to high-quality, specialty care. We partner with FQHCs to connect frontline providers with our network of volunteers for medical consultations, education, and mentoring. Patients gain access to specialty care while providers gain the confidence to treat complex patients and can apply knowledge gained to future patient encounters.

Melissa Lempke, P.O. Box 156781, San Francisco, CA 94115

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[www.mavenproject.org](http://www.mavenproject.org)

## McKesson ● ● ●

Foyer F2

McKesson Medical-Surgical is a medical distributor with a medical supply catalogue of over 350,000 products, healthcare solutions, distribution services, and clinical resources. McKesson proudly provides service to over 9,000 community health centers nationwide, and is a NACHC Leader Sponsor. Learn more about how McKesson can support your patients and staff!

Kimberly Norris, 9954 Maryland Drive, Suite 400, Henrico, VA 23233

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Email: [kimberly.norris@mckesson.com](mailto:kimberly.norris@mckesson.com)

<https://mms.mckesson.com/content/customers-we-serve/community-health-centers>

**MCKESSON**





## Med Tech Solutions ●

Kiosk K4

Med Tech Solutions creates technology systems that work the way healthcare practices work. Our Practice-Centered Care™ services are supported by dedicated IT Care Teams to ensure technology systems support essential clinical workflows and strategic business plans. Provider organizations and networks can count on a secure, reliable IT infrastructure, optimized clinical and business applications, and full end-user support so they can focus on patient care. MTS serves thousands of healthcare practices nationwide.

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[www.medtechsolutions.com](http://www.medtechsolutions.com)

## Medcor Group, Inc. ●

Booth 505

THE MEDCOR GROUP, Inc. | Medcor Revenue Services is a professional full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of Revenue Cycle Management (RCM) services for FQHC and CHC entities on a national basis. Medcor is unmatched in managed care, EMR billing setups, and we are client solution-driven and will optimize your revenue to support your vision of meeting the needs of the underserved.

Jason Gerber, 725 W. Town and Country Road, Suite 300, Orange, CA 92868

Phone: (714) 221-8512

Email: [jason@medcorinc.com](mailto:jason@medcorinc.com)

[www.medcorinc.com](http://www.medcorinc.com)

## Medicus IT ● ●

Booth 515

Medicus IT is passionately dedicated to supporting the growth and mission of community health centers nationwide. With over 50 current CHC/FQHC clients, benefiting 20,000 health workers and supporting 2.8 million lives, we have an abundance of inspiring stories to share and are well-equipped to make a meaningful impact on communities, one patient at a time. Our expertise lies in maximizing health technology investments and helping CHCs optimize their operations, enhance staff satisfaction, and deliver optimal patient care. By providing comprehensive technology support, augmentation, and management services, we strive to make your centers more efficient where assistance is needed. Together, we drive healthcare forward™.



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Email: [cniutta@medicusit.com](mailto:cniutta@medicusit.com)

<http://MedicusIT.com>

## Meditab Software ●

Booth 314

IMS FQHC equips health clinics with the tools they need to succeed and grow. A trusted staple of the industry for more than 20 years, IMS combines the reporting, MIPS, and multi-specialty features integral to FQHC and CHC practices with a robust EHR, Practice Management, Billing, and Office Management system.

Ronak Kotecha, 8795 Folsom Boulevard, Suite 205, Sacramento, CA 95826

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[www.meditab.com](http://www.meditab.com)

## Medline Industries, LP

Booth 113

As a global manufacturer and distributor of more than 350,000 medical products ranging from essential supplies to lab testing and equipment, Medline is a Fortune 500 company that still responds like the fast-moving, family-led business that started it all. Uniquely positioned to provide products, education and support across the continuum of care, Medline offers hospital-level expertise and resources, leveraging every advantage for community health centers. With sales over \$21 billion and a team of specialists solely dedicated to Community Health, we are a hands-on medical supplies partner who shares the compassion and mission of CHCs for providing affordable and accessible care for your community.

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[www.medline.com](http://www.medline.com)

## MedTech International Group ●

Booth 610

MedTech International is a mission-driven company. For us, that means a strong collaboration with our clinical partners to continuously deliver innovative and alternative therapies to fulfill clinical needs and improve patient outcomes.

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## MedTrainer ●

Booth 701

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[www.medtrainer.com](http://www.medtrainer.com)

## Merino Computer Concepts

Booth 316

Merino Computer Concepts, Inc. (MCC) provides CHCs across the country with 24/7 live helpdesk support, 24/7 proactive monitoring/remediation, as well as IT infrastructure design and deployment services for on-premise and cloud environments. MCC also provides a wide array of security services including security risk assessments, policy and procedure review for compliance with relevant governing bodies, security technologies and services for edge, endpoint, cloud, and everything in between.

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<http://mccpros.com>

## Midmark Corporation

Booth 203

Midmark helps medical and dental teams deliver exceptional patient care with better equipment, smarter workflows, and meaningful technology. From complete medical exam and procedure rooms to dental treatment and oral surgery rooms, Midmark is the single source you can trust for quality solutions and ongoing support.

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[www.midmark.com](http://www.midmark.com)

## Mission Mobile Medical



Foyer F6

Our purpose here on earth is to discover our talents, then use them to help others. Our tribe doesn't exist to sell mobile clinics. We exist to do good. We are people of value who value people, and we want to change the world we live in for the better. Our aim is to create the world's best place to work, while fighting inequality and lack of access to healthcare for our neighbors.



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[www.missionmobilemed.com](http://www.missionmobilemed.com)

## Morehouse School of Medicine

Table 7

The National Center for Primary Care (NCPC), at Morehouse School of Medicine, provides training for primary care practitioners, conducts practice-based research to improve health outcomes, and undertakes policy analyses focused on how to make primary care more accessible and more effective. We are leading the creation and advancement of health equity.

Denita Walston, 720 Westview Drive, NCPC 320, Atlanta, GA 30310

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[www.msm.edu](http://www.msm.edu)

## Mosaic Community Health

Table 10

Mosaic Community Health is a nonprofit that proudly serves individuals and families throughout Central Oregon regardless of income or insurance status. We focus on a holistic approach to patient care by incorporating primary care, dental, behavioral health, pharmacy, and nutrition support to serve our patients. At Mosaic Community Health, you will work with incredibly dedicated and mission-centered peers and be part of a dynamic team-based environment.

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[www.mosaicmedical.org](http://www.mosaicmedical.org)

## Moses Weitzman Health System ●

Booth 101

We are a national health system focused on transforming health care delivery and directing it to the people who need it most. Through education, training, innovation, and technology, Moses/Weitzman is creating a world where health care is a right, not a privilege.

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[www.mwhs1.com](http://www.mwhs1.com)

## Mutual of America ● ●

Booth 300

Many Federally Qualified Health Centers have expressed an interest in providing or enhancing retirement benefits for their employees. To help meet this need, Mutual of America provides retirement plans for Federally Qualified Health Centers located across the country. We have been helping nonprofit organizations prepare for retirement for over 75 years.

Jason Hurst, 320 Park Avenue, New York, TN 11237

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Email: [Jason.Hurst@mutualofamerica.com](mailto:Jason.Hurst@mutualofamerica.com)

[www.mutualofamerica.com](http://www.mutualofamerica.com)



## National Association of Community Health Centers

Booth 512

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation's network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our table to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.



Keisha Mukanos, 7501 Wisconsin Avenue, Suite 1100W, Bethesda, MD 20814

Phone: (301) 347-0400

Email: [membership@nachc.org](mailto:membership@nachc.org)

[www.nachc.org](http://www.nachc.org)

## National Cooperative Bank ●

Booth 217

National Cooperative Bank (NCB) has over 40 years of experience serving the capital needs of health care, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its client's short- and long-term strategic objectives and is always seeking new innovations in long-term care. Complementing this financing capability, NCB provides a full suite of depository and cash management services.

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Email: [bmontanari@ncb.coop](mailto:bmontanari@ncb.coop)

[www.ncb.coop](http://www.ncb.coop)

NextGen Healthcare, Inc. (Nasdaq: NXGN) is a leading provider of innovative healthcare technology solutions. We are reimagining ambulatory healthcare with award-winning solutions that enable high-performing practices to create healthier communities. We partner with medical, behavioral, and oral health providers in their journey toward whole person health and value-based care. Our highly integrated, intelligent and interoperable solutions increase clinical quality and productivity, enrich the patient experience, and drive superior financial performance.



**Brittni Tracy, 18111 Von Karman Avenue, Suite 600, Irvine, CA 92612**

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Email: [btracy@nextgen.com](mailto:btracy@nextgen.com)

[www.nextgen.com](http://www.nextgen.com)

**Nonstop Administration and Insurance Services, Inc. ●**

Through NACHC's Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access healthcare with our partially self-funded health insurance program, Nonstop Health. Nonstop Health decreases the annual costs of healthcare for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC's growth and sustainability – starting with the health and well-being of your employees.

**Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520**

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Email: [jschreffler@nonstophealth.com](mailto:jschreffler@nonstophealth.com)

[www.nonstophealth.com](http://www.nonstophealth.com)

**Nuance ●**

Used by 77% of hospitals and 10,000 healthcare organizations worldwide, Nuance's AI-powered solutions capture 300 million patient stories each year. Nuance helps unburden clinicians, radiologists, and care teams with efficient new ways to capture clinical information, applying real-time intelligence for better decision making across the continuum of care.

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**<https://340basics.com>**

OCHIN is a nonprofit leader in equitable health care innovation and a trusted partner to a growing national provider network. With the largest collection of community health data in the country and more than two decades of practice-based research and solutions expertise, OCHIN provides the clinical insights and tailored technologies needed to expand patient access, connect and augment care teams, and improve the health of underserved communities. Learn more at [www.ochin.org](http://www.ochin.org).

**OCHIN**

**Kim Klupenger, P.O. Box 5426, Portland, OR 97228**

**Phone: (503) 781-7929**

**Email: [klupengerk@ochin.org](mailto:klupengerk@ochin.org)**

**[www.ochin.org](http://www.ochin.org)**

What is our vision? A better and healthier every day for every woman. It is our North Star for who we're striving to become – a global healthcare company focused on making a world of difference in women's health every day. It's what inspires us to push past the limits of today to provide a healthier future for women and also a healthier future for their families and their communities around the world.

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**[www.organon.com](http://www.organon.com)**

OSIS provides expert NextGen® Healthcare technology assistance to community health centers around the country through innovative solutions, data analytics, Quality Improvement, and consulting services that enhance clinical outcomes. Representing NextGen's largest network of community health centers, our fundamental premise is to share expertise, best practices, and resources for a holistic approach to value-based care.



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[www.osisonline.net](http://www.osisonline.net)

## Pacific Companies ●

Booth 401

Pacific Companies, a NACHC Corporate Member, is a Permanent and Locums Recruiting Company. Pacific Companies was founded over twenty years ago on the simple principles of customer service, value and results. Pacific Companies has proven its effectiveness and commitment to each of these underlying principles while serving FQHC facilities, nationwide, in recruiting physicians, dentists, behavioral health providers, and APPs. Pacific Companies exists to create raving fans by delivering on our promise.

Harold Livingston, 75 Enterprise, Suite 220, Aliso Viejo, CA 92656  
Phone: (214) 205-2299 Email: [hlivingston@pacificcompanies.com](mailto:hlivingston@pacificcompanies.com)  
[www.pacificcompanies.com](http://www.pacificcompanies.com)

## Patient Advocate Foundation

Table 22

Patient Advocate Foundation (PAF) is a national 501(c)(3) nonprofit organization that provides free Case Management, Co-Pay Relief, Financial Aid Funds, and Education to patients with chronic and critical illnesses in all 50 states and territories. PAF's programs allow health centers and their teams to extend the services and support they provide to patients.

Richard Brown, 421 Butler Farm Road, Hampton, VA 23666  
Phone: (757) 232-8135 Email: [richard.brown@patientadvocate.org](mailto:richard.brown@patientadvocate.org)  
[www.patientadvocate.org](http://www.patientadvocate.org)

## Pfizer ●

Booth 519

At Pfizer, we apply science and our global resources to bring therapies to people that extend and significantly improve their lives. We strive to set the standard for quality, safety and value in the discovery, development, and manufacture of health care products, including innovative medicines and vaccines.

Caroline Ferguson, 66 Hudson Boulevard, New York, NY 10001  
Phone: (919) 609-4999 Email: [caroline.ferguson@pfizer.com](mailto:caroline.ferguson@pfizer.com)  
[www.pfizer.com](http://www.pfizer.com)

## PharmD on Demand

Booth 702

PharmD on Demand specializes in pharmacy management, remote after-hours pharmacy, 340B management, and retail pharmacy solutions. PharmD on Demand provides pharmacy solutions for hospitals, community health centers, and other healthcare entities seeking to provide excellent value-based patient care. Our team has helped numerous entities open and continually manage health care organization-based retail pharmacies in addition to providing ongoing oversight of 340B operations. PharmD on Demand is a Pharmacy Services Company, with national scope, based in Watkinsville, Georgia.

Robert Murry, 1971 Hog Mountain Road, Suite 200, Watkinsville, GA 30677

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[www.pharmdondemand.com](http://www.pharmdondemand.com)

## PointCare

Booth 706

PointCare is a breakthrough coverage management platform that accurately qualifies, enrolls, and manages patient coverage. Through partnering with FQHCs, PointCare provides automatic lapse detection and the ability for patients to re-enroll through text message and a digital enrollment tool, all before their next visit. This process takes a lot off the plate of enrollment teams, and provides an added benefit and service to patients.

Alex Richmond, 1212 Broadway Plaza, Suite 2100, Walnut Creek, CA 94596

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Email: [arichmond@pointcare.com](mailto:arichmond@pointcare.com)

[www.pointcare.com](http://www.pointcare.com)

## POS Professional Office Services, Inc. ●

Booth 616

Using data collected from more than 8,000 healthcare leaders, POS helps to improve practice profitability. Simplifying patient payments through clear communication and easy-to-use technology allows patients to focus on their care. Reach out to learn how healthcare entities streamline payment plans, automate past due balances and eliminate paper statements, all while providing better care for their patients.

Travis Heimbuch, 2757 Burton Avenue, Waterloo, IA 50703

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[www.poscorp.com](http://www.poscorp.com)

## Practice Management

Booth 218

Practice Management provides nationwide revenue cycle services for Federally Qualified Health Centers. Our methodical approach focuses on improving revenue through ongoing identification of opportunities and obstacles. Practice Management can help keep you on the path to steady and improved cash flow.

Vera Loftin, 300 N. Martingale Road, Suite 150, Schaumburg, IL 60173

Phone: (847) 385-0660

Email: [vloftin@maximizedrevenue.com](mailto:vloftin@maximizedrevenue.com)

[www.maximizedrevenue.com](http://www.maximizedrevenue.com)



## PracticeMatch

Booth 700

PracticeMatch provides a complete set of tools for sourcing, recruiting, and retaining quality physicians. Our tools include the most accurate physician databases available, candidate and process-tracking systems, and a trusted online job board. We offer different job posting solutions to match your recruitment needs. Our job board allows clients to post their open jobs and include information like photos, videos, hyperlinks, and unlimited text descriptions.

Crystal Carter, 600 Emerson Road, Suite 450, St. Louis, MO 63141

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Email: [ccarter@practicematch.com](mailto:ccarter@practicematch.com)

[www.practicematch.com](http://www.practicematch.com)

## Primary Care Development Corporation

Booth 107

Quality primary care is transformational and a cornerstone of healthy, thriving communities. As a national, US Treasury-certified community development financial institution (CDFI), PCDC catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives, with the goal of achieving health equity in the communities it serves.

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[www.pcdc.org](http://www.pcdc.org)

## Propio Language Services ●

Booth 612

Founded in 1998, Propio Language Services is an industry leader in over-the-phone interpretation, video remote interpretation, in-person interpretation, and document translation services. We offer a full suite of interpretation and translation services in over 350 spoken languages and American Sign Language (ASL). Clients can connect to a medically qualified interpreter on-demand in 10-20 seconds from any device, 24/7/365. Propio partners with FQHCs nationwide to eliminate language barriers between patients and providers, improving health equity and outcomes. Propio has been recognized as one the Top 20 Language Service Providers (LSPs) in the world, and one of the Top 10 Fastest Growing companies in the language services industry (Slator, 2023). Request a demo or pricing today. Learn more at [Propio-LS.com](http://Propio-LS.com).

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Email: [SHennelly@Propio-LS.com](mailto:SHennelly@Propio-LS.com)

[www.Propio-LS.com](http://www.Propio-LS.com)

## Quest Diagnostics ●

Booth 301

As the world's leading provider of diagnostic information services, Quest Diagnostics is committed to uncovering insights that empower people with the information they need to inspire actions that improve health outcomes. Derived from the world's largest database consisting of billions of lab test results, our diagnostic insights reveal new avenues to identify and treat disease, raise awareness of disease states and health concerns, inspire healthy behaviors, and improve healthcare management. Quest is also committed to solving health inequities and impacting the communities in which we live and work by promoting a healthier world. FQHC services can help create sustainable improvements in quality care for the needs of your unique population. Quest firmly believes that when the right information is in the right hands, it encourages actions that positively change lives. For more information, please visit [QuestDiagnostics.com](http://QuestDiagnostics.com)

Dawn Berg, 500 Plaza Drive, Secaucus, NJ 07094

Phone: (701) 720-3971

Email: [dawn.a.berg@questdiagnostics.com](mailto:dawn.a.berg@questdiagnostics.com)

[www.questdiagnostics.com](http://www.questdiagnostics.com)

## QuidelOrtho ●

Booth 304

At QuidelOrtho, we transform diagnostic data into answers, understanding and action, illuminating the path forward for all. For more than 80 years, we've pursued the unknown with a passion and purpose to improve health. And we'll continue to transform the power of diagnostics into a healthier future for all.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA 92121

Phone: (303) 522-7267

Email: [Calvin.Finley@quidelortho.com](mailto:Calvin.Finley@quidelortho.com)

[www.quidelortho.com](http://www.quidelortho.com)

## Qure4u

Booth 717

Qure4u is an all-in-one digital health solution. We offer the automation and one-click functionality your staff is craving, and we integrate seamlessly with your current workflows. No other platform is as easy to use and as loved by both providers and patients. We help you see 5 more patients, per provider, per day, without adding hours to yours. This is what a true partnership looks like.

Ryan Dawson, 1401 Manatee Avenue W., Bradenton, FL 34205

Phone: (727) 295-6061

Email: [ryan.dawson@qure4u.com](mailto:ryan.dawson@qure4u.com)

[www.qure4u.com](http://www.qure4u.com)

## R Systems

Booth 814

Keep total control of your revenue cycle, eliminate billing errors, and streamline your cash flow with the strategic implementation of iRCM – our AI-driven revenue cycle management solution to accelerate collections by leveraging generative AI, NLP and RPA; providing highest levels of accuracy and industry leading TAT across coding, charge posting, denial management, and credentialing services. R Systems, a Blackstone portfolio company, offers a significant advantage to FQHC/CHC organizations by providing flexible solutions that can begin with POV implementations and easily scale up to accommodate FQHCs of any size.

Damian Clinton, 5000 Windplay Drive, Suite 5, El Dorado Hills, CA 95762

Phone: (415) 672-2143

Email: [damian.clinton@rsystems.com](mailto:damian.clinton@rsystems.com)

[www.rsystems.com](http://www.rsystems.com)

## R&S Northeast LLC

Booth 516

R&S is committed to providing the best supply chain option, whether it is primary or secondary, for community health centers to offer consistency in care and to meet their 340B and non-340B pharmaceutical and medical supply needs. R&S Northeast can also meet our customer's Unit Dose HIV/AIDS and diabetes medication needs.

Joanne Collison, 8407 Austin Tracy Road, Fountain Run, KY 42133

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Email: [jcollison@rsnortheast.com](mailto:jcollison@rsnortheast.com)

[www.rsnortheast.com](http://www.rsnortheast.com)

## RCxRules

Booth 606

Founded in 2010, RCxRules partners with leading FQHCs across the country, raising the bar on automation, speed, and cost savings. RCxRules' AI-driven solutions simplify revenue cycle and risk adjustment workflows and help healthcare organizations succeed with both fee-for-service and value-based care contracts.

Bobby von Bremen, 44 Lakeside Avenue, Suite 109, Burlington, VT 05401

Phone: (201) 213-0203

Email: [bobby@rcxrules.com](mailto:bobby@rcxrules.com)

[www.rcxrules.com](http://www.rcxrules.com)

## Relevant

Kiosk K5

Relevant is the data + pophealth platform that's built for health centers. We pull messy data from EMRs and turn it into actionable dashboards, reports, and clinical tools. Our platform helps providers, QI teams, and executives understand clinical quality, operations, and finance in new ways. Our team helps solve data problems large and small. We work exclusively with health centers. Come say hi.

Allison Kean, 11 Park Place, Floor 3, New York, NY 10007

Phone: (212) 220-3807

Email: [allison@relevant.healthcare](mailto:allison@relevant.healthcare)

<https://relevant.healthcare>

## RPh Innovations

Kiosk K7

RPHI provides 340B program management, audit, and other pharmacy-related support services to participating covered entities to help get the most out of your 340B program.

Rob Johnson, 1401 Branding Avenue, Suite 36, Downers Grove, IL 60515

Phone: (630) 963-0024

Email: [rjohnson@rphinnovations.com](mailto:rjohnson@rphinnovations.com)

[www.rphinnovations.com](http://www.rphinnovations.com)

## RxStrategies, Inc.

Booth 111

RxStrategies is the clear choice of organizations seeking robust analytics, high-touch service, maximum savings, and unwavering 340B program compliance. Our simple, all-inclusive fee ensures more of the 340B savings remain with the covered entity. Our audit-proven eligibility matching algorithm, powerful analytics, and mixed-use platform provide users with robust and insightful visibility into their 340B program to remain compliant. Let's connect! Schedule a platform demo by visiting: [rxstrategies.com](http://rxstrategies.com).

Rhodie Smith, 1900 Glades Road, Suite 350, Boca Raton, FL 30343

Phone: (561) 910-5164

Email: [rsmith@rxstrategies.com](mailto:rsmith@rxstrategies.com)

[www.rxstrategies.com](http://www.rxstrategies.com)

## Sage Intacct ●

Booth 711

Sage Intacct is the AICPA's preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct's modern solution and open APIs streamline grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Alicia Watson, 300 Park Avenue, Suite 1400, San Jose, CA 95110

Phone: (954) 249-4000

Email: [alicia.watson@sage.com](mailto:alicia.watson@sage.com)

[www.sageintacct.com](http://www.sageintacct.com)

## Scribe-X and MyTeam

Booth 312

Scribe-X and MyTeam Medical Staffing Services provide customized medical scribe and staffing solutions. Our services empower health centers to support their providers, increase revenues, and fill open positions critical to delivering optimal healthcare.

Ethan Palioca, 931 SW King Avenue, Portland, OR 97205

Phone: (971) 420-0486

Email: [ethan@scribe-x.com](mailto:ethan@scribe-x.com)

[www.scribe-x.com](http://www.scribe-x.com)

## Sectyr, LLC

Booth 502

The #1 340B and 330 compliance software platform used by community health centers across the country! Used by hundreds of hospitals, health centers, and pharmacies across the country, Sectyr's cloud-based compliance platform, SectyrHub®, helps protect your program from risk by making it easy to maintain audit readiness. The SectyrHub platform includes configurable software solutions to help you with license management, automated primary source verification, accreditation task management, and 340B and 330 program compliance.

Britney Lively, 9375 E. Shea Boulevard, Suite 100, Scottsdale, AZ 85260

Phone: (480) 500-1043

Email: [Britney.Lively@Sectyr.com](mailto:Britney.Lively@Sectyr.com)

[www.sectyr.com](http://www.sectyr.com)

## Simple Interact

Booth 618

Simple Interact is a deeply integrated, comprehensive, and customizable patient engagement platform for FQHCs. Our services include digital forms (e.g., intake, check-in, consents) with multi-language support, patient feedback surveys, automated reminders, broadcast messaging, health outreach campaigns, post-care follow-ups, and self-serve options.

Ravi Kalidindi, 381 E. Greenbriar Lane, Suite 302, Dallas, TX 75203

Phone: (844) 255-7467

Email: [ravi.kalidindi@simpleinteract.com](mailto:ravi.kalidindi@simpleinteract.com)

<https://simpleinteract.com>

## SnapNurse



Table 12

SnapNurse provides high-quality, rapid support to healthcare facilities across the country with capabilities to credential and deploy registered nurses, nursing assistants, respiratory therapists, pharmacists, pharmacy technicians, and other healthcare professionals in as little as 48-72 hours to help solve your contingent labor challenges. SnapNurse has built a revolutionary platform that simplifies the process of finding the perfect match between qualified clinicians and healthcare facilities that both have the goal of providing the highest level of patient care.



Julie Davanzo, 999 Peachtree Street NE, Suite 2750, Atlanta, GA 30309

Phone: (844) 804-7627

Email: [julie.davanzo@snapnurse.com](mailto:julie.davanzo@snapnurse.com)

[www.snapnurse.com](http://www.snapnurse.com)

## SocialClimb

Booth 818

SocialClimb's Healthcare Marketing Platform enables FQHCs to better support underserved communities: improve your organic online reputation, balance your paying and non-paying patients, and leverage premium technology at a rate that fits your budget.

Ashleigh Allen, 1355 West Innovation Way, Lehi, UT 84043

Phone: (801) 362-3037

Email: [aallen@socialclimb.com](mailto:aallen@socialclimb.com)

<https://socialclimb.com>

## SUNRx



Booth 617

SUNRx is a 340B service, technology-enabled 340B administrator that helps FQHCs/CHCs maximize their 340B programs so they can realize 340B savings while expanding access to affordable medications for low-income and uninsured patients. SUNRx provides comprehensive, auditable technology-enabled solutions including contract pharmacy, referral capture, specialty pharmacy, advanced claims capture, and the market leading Uninsured 340B Prescription Discount Card with a hands-on approach to program implementation and support of compliant 340B program management.

Lee Harris, 10181 Scripps Gateway Court, San Diego, CA 92131

Phone: (858) 208-8785

Email: [lharris@sunrx.com](mailto:lharris@sunrx.com)

[www.sunrx.com](http://www.sunrx.com)

## SyncTimes, Inc.

Booth 206

Analytics and communication to help community health centers improve patient workflow and experience.

John Boyd, 1086 N. 450 W., Suite 210, Springville, UT 84663

Phone: (801) 358-6951

Email: [john.boyd@synctimes.com](mailto:john.boyd@synctimes.com)

[www.synctimes.com](http://www.synctimes.com)

## Synergy Billing

Table 16

Synergy Billing is the trusted RCM partner serving community health centers since 2006. We are the industry's leading revenue cycle management firm working exclusively with Federally Qualified Health Centers (FQHCs). By working in partnership, we help our clients operate more efficiently and increase access to health care services across the nation from our campus in Holly Hill, Florida.

Jeannette Duerr, 1200 Synergy Way, Holly Hill, FL 32117

Phone: (386) 742-1504

Email: [jduerr@synergybilling.com](mailto:jduerr@synergybilling.com)

<http://synergybilling.com>

## The Hebets Company



Booth 313

The Hebets Company, an NFP Company, has a fully dedicated national platform serving FQHCs in the areas of executive compensation, retirement benefits, compensation benchmarking, and succession planning. In addition, we provide education and turnkey solutions for design, implementation, and administrative services with all of the traditional retirement strategies such as 403(b), 401(k), 457(b), 457(f) as well as creative strategies such as Corporate Loan Regime Split Dollar and 162 Bonus Plans.



Jamie Hebets, 2575 E. Camelback Road, Suite 700, Phoenix, AZ 85016

Phone: (602) 840-7505

Email: [sharonp@hebetsco.com](mailto:sharonp@hebetsco.com)

[www.hebetsco.com](http://www.hebetsco.com)

## The Inline Group

Booth 200

From primary care physicians, to specialists and nurses, it takes top talent to keep health centers up and running at peak. Partner with The Inline Group for access to the providers you need to take the lead on better outcomes in health and business. For over 15 years, FQHCs have used our Essential platform, which provides unlimited hiring with zero placement fees.

Joseph Valdez, 4100 Midway Road, Suite 1060, Carrollton, TX 75007

Phone: (214) 260-3255

Email: [jvaldez@inline.group](mailto:jvaldez@inline.group)

[www.inline.group](http://www.inline.group)

## The Joint Commission

Booth 307

The Joint Commission's Ambulatory Care Accreditation program helps organizations meet rigorous performance standards for improved patient safety and enhanced quality outcomes. Our program helps proactively minimize risk areas for your patients and staff and creates a performance-focused competitive edge for your facility. Federally qualified health centers can pursue accreditation at no cost through HRSA/BPHC. Contact us at [ahcquality@jointcommission.org](mailto:ahcquality@jointcommission.org).

**Robin Wedell, 1 Renaissance Boulevard, Oakbrook Terrace, IL 60181**

Phone: (630) 792-5213

Email: [RWedell@jointcommission.org](mailto:RWedell@jointcommission.org)

[www.jointcommission.org/ahc](http://www.jointcommission.org/ahc)

## The Language Group ●

Kiosk K11

Since 1999, The Language Group (TLG) has helped healthcare clients connect with confidence to Deaf and limited English-speaking patients in any language. TLG offers remote and on-site interpretation, written translation, language ability testing, interpreter training, and data analytics to enhance the value and effectiveness of outsourced language support.

**Madison Handley, 4705 Columbus Street, Suite 300, Virginia Beach, VA 23462**

Phone: (757) 431-9004

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[www.thelanguagegroup.com](http://www.thelanguagegroup.com)

## The Medicus Firm ●

Booth 119

The Medicus Firm is a national healthcare recruitment firm founded in 2001 with a mission to save lives through teamwork and the relentless pursuit of excellence. As one of the largest healthcare recruitment companies in the US, The Medicus Firm focuses on providing the most efficient and effective services to hospitals and healthcare employers nationwide with unmatched sophistication, consultation, and market insight. As part of the M3 USA family, The Medicus Firm has access to millions of active healthcare leaders and providers who regularly participate in market research, continuing education, clinical research, and professional enrichment. The company is an eleven-time winner of the Best of Staffing Client Satisfaction award, presented by ClearlyRated. To learn more, visit [TheMedicusFirm.com](http://TheMedicusFirm.com).

**Jeffrey Tinley, 16479 N. Dallas Parkway, Suite 200, Addison, TX 75001**

Phone: (214) 272-2854

Email: [jtinley@themedicusfirm.com](mailto:jtinley@themedicusfirm.com)

[www.themedicusfirm.com](http://www.themedicusfirm.com)

## The National LGBTQIA+ Health Education Center ●

Table 20

The National LGBTQIA+ Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, transgender, queer, intersex, asexual, and all sexual and gender minority (LGBTQIA+) people.

**Jack Bruno, 1340 Boylston Street, Boston, MA 02215**

Phone: (857) 259-1722

Email: [jbruno@fenwayhealth.org](mailto:jbruno@fenwayhealth.org)

[www.lgbtqiahealtheducation.org](http://www.lgbtqiahealtheducation.org)

## TimeDoc Health ●

Booth 105

TimeDoc Health is a leader in virtual chronic care management and remote monitoring for community health centers. Leveraging fully-integrated technology solutions and care coordination services, TimeDoc enables providers to deliver truly continuous, comprehensive care for patients while generating a new stream of revenue for the organization through chronic care management, remote patient monitoring, and behavioral health integration programs.



**James Coates, 222 W. Merchandise Mart Plaza, Suite 1230, Chicago, IL 60654**

**Phone: (484) 885-9207**

**Email: [james.coates@timedochealth.com](mailto:james.coates@timedochealth.com)**

**[www.timedochealth.com](http://www.timedochealth.com)**

## TruMed Systems

Booth 311

TruMed is the fastest growing vaccine storage and handling company providing inventory management solutions to individual clinics, major health systems, and public healthcare facilities throughout the US. AccuVax is the only vaccine storage and management system that automates vaccine control and integrity and minimizes risks of incorrect vaccine delivery. The AccuShelf inventory management system expands TruMed's inventory management tools to track medications, supplies, and more throughout a healthcare setting.

**Fernanda Tirado, 4370 La Jolla Village Drive, Suite 200, San Diego, CA 92122**

**Phone: (844) 878-6331**

**Email: [tradeshows@trumedsystems.com](mailto:tradeshows@trumedsystems.com)**

**<https://trumedsystems.com>**

## Trumpet

Booth 810

Trumpet helps FQHCs get more done with their staff time. We're helping centers automate KPI reporting to boost performance and get repetitive tasks off their plate. Our clients have dramatically improved quality, revenues, and their staff's working experience, while saving time and improving patient care.

**Theo Kipnis, 4505 E. Chandler Boulevard, Suite 200, Phoenix, AZ 85048**

**Phone: (480) 961-6003**

**Email: [theo@trumpetinc.com](mailto:theo@trumpetinc.com)**

**<http://trumpetinc.com>**

## U=U plus ●

Table 9

Launched in 2022, U=U plus is the official U=U organization in the United States. Our team of U=U champions have been on the front lines of U=U since it launched. Our collective expertise includes experience from the front lines all the way to the federal HIV response, and everything in between. Our vision U=U enriches the lives of all people living with HIV in the US. Our mission is to create an equitable HIV response through empowerment, engagement, and education.

**Cameron Kinker, 23564 Calabasas Road, Suite 201, Calabasas, CA 91302**

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**Email: [cameron@uequalsuplus.org](mailto:cameron@uequalsuplus.org)**

**[www.uequalsuplus.org](http://www.uequalsuplus.org)**



The Dementia Care Aware Medical-Legal Partnership (DCA MLP) Network is a network of clinicians and legal aid organizations across California. The DCA MLP Network provides in-person and/or virtual trainings for primary care teams on common legal issues experienced by people with cognitive impairment and their caregivers. To schedule a training or learn more about the DCA MLP Network, please contact: [mlptraining@uchastings.edu](mailto:mlptraining@uchastings.edu). CME credits are available.

**Mahnoor Yunus, 200 McAllister Street, San Francisco, CA 94103**

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Email: [yunusmahnoor@uchastings.edu](mailto:yunusmahnoor@uchastings.edu)

[www.dementiacareaware.org](http://www.dementiacareaware.org)

UHC Solutions recruits for FQHCs across the country on a permanent or direct hire basis. Helping to build workforce capacity is the mission of our firm. UHC is unique in that it only works with community health centers recruiting leadership, C-Suite, finance, dental, physician, and behavioral health professionals. Since 1998, UHC has a track record of success helping our clients attract healthcare professionals who are mission-driven with a passion for serving the underserved.

**Tim Mulvaney, Three Centerpointe Drive, Suite 250, Lake Oswego, OR 97035**

Phone: (503) 443-6008

Email: [tim@uhcsolutions.com](mailto:tim@uhcsolutions.com)

[www.uhcsolutions.com](http://www.uhcsolutions.com)

Upstream USA works to expand opportunity by reducing unplanned pregnancy across the US. Upstream USA partners with health centers to provide patient-centered, evidence-based training and technical assistance that eliminate barriers to offering the full range of contraception. They work directly with physicians, obstetrician-gynecologists, nurses, nurse practitioners, midwives, medical assistants, and administrative staff to ensure a tailored, cohesive experience for the whole team.

**Cara Bilodeau, 2 Oliver Street, Suite 402, Boston, MA 02109**

Phone: (206) 679-7273

Email: [cbilodeau@upstream.org](mailto:cbilodeau@upstream.org)

<http://upstream.org>

Supporting the nonprofit community for 40 years, UST provides 501(c)(3) nonprofit employers workforce solutions that help ensure compliance, mitigate risk, reduce unemployment costs, and simplify HR processes. With access to a plethora of on-demand HR services, outplacement, unemployment claims administration, and e-Filing capabilities, UST participants are able to streamline operations and allocate more time and money to mission-driven initiatives. For more information, visit [www.ChooseUST.org](http://www.ChooseUST.org)!

**Kristin Maurelia, P.O. Box 22657, Santa Barbara, CA 93121**

Phone: (888) 249-4788

Email: [kmaurelia@chooseust.org](mailto:kmaurelia@chooseust.org)

[www.ChooseUST.org](http://www.ChooseUST.org)

## Veradigm ●

Booth 615

Veradigm (formerly Allscripts) is a healthcare technology company that drives value through its unique combination of platforms, data, expertise, connectivity, and scale. The Veradigm Network features a dynamic community of solutions and partners providing advanced insights, technology, and data-driven solutions, all working together to transform healthcare insightfully.



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[www.veradigm.com](http://www.veradigm.com)

## Verity Solutions ● ●

Foyer F3

Verity Solutions is an innovator in 340B program optimization. We work with FQHCs and community health centers across the US, driving continually improved solutions and providing the highest levels of security and support, so they can dedicate fewer resources to program administration and more resources to community wellness. Partner with Verity to simplify 340B program administration, confidently optimize federal pricing benefits, and benefit from the knowledge of our expert team.



Tim Higginbotham, 12131 113th Avenue NE, Suite 200, Kirkland, WA 98033  
Phone: (425) 947-1059 Email: [thigginbotham@verity340b.com](mailto:thigginbotham@verity340b.com)  
[www.verity340b.com](http://www.verity340b.com)

## Vigilance Health

Booth 511

Vigilance enables improved clinical outcomes, additive clinic revenues, and increases productivity for the nation's FQHCs through Care Management solutions. Vigilance, the largest Population Healthcare firm in the nation, is on the cutting-edge of healthcare reform, supporting patients with value-based, innovative services through our national expert clinical team. Working alongside our partners and their patients, we are reducing the onset of disease, slowing disease progression, and empowering patients to thrive regardless of their circumstance.

Jim Coburn, 2815 Townsgate Road, Suite 130, Westlake Village, CA 91361  
Phone: (805) 823-0981 Email: [jacoburn@vigilancehit.com](mailto:jcoburn@vigilancehit.com)  
[www.vigilancehealth.com](http://www.vigilancehealth.com)

## Visualutions, Inc. ●

Booth 416

Visualutions, Inc. provides vital services and solutions designed to power the success of FQHCs, Rural Health Centers, Indian Health Services (IHS), and Public Health Departments. For over two decades, hundreds of customers have partnered with Visualutions for revenue cycle optimization, technology services, business intelligence, and productivity solutions that help them serve their communities more efficiently and effectively. We are proud to partner with those who care for the underserved populations in our communities nationwide.

Daryl Skeeters, 7440 Mintwood Lane, Spring, TX 77379  
Phone: (713) 501-9454 Email: [daryl.skeeters@visualutions.com](mailto:daryl.skeeters@visualutions.com)  
[www.visualutions.com](http://www.visualutions.com)

Vytalize Health is a risk-bearing, provider enablement platform addressing the healthcare industry's biggest challenges with its cutting-edge, value-based care delivery system. Vytalize partners with more than 2,500 leading providers to improve the quality of care through evidence-based medicine and a patient experience rooted in kindness. Vytalize makes its partners more efficient and effective by delivering the right data at the right time, allowing them to improve the value of care and lower costs.

John Torontow, 2 Hudson Place, Floor 6, Hoboken, NJ 07030

Phone: (301) 448-5039

Email: john.torontow@vytalizehealth.com

www.vytalizehealth.com

Waystar

Waystar's healthcare payments platform combines innovative, cloud-based technology, robust data, and unparalleled client support to streamline workflows and improve financials so providers can focus on what matters most: their patients and communities. Waystar is trusted by 1M+ providers, 1K+ hospitals and health systems, and is connected to over 5K commercial and Medicaid/Medicare payers. Discover a better way forward at waystar.com.

Valerie Jackson, 888 W. Market Street, Louisville, KY 40202

Phone: (801) 874-6190

Email: valerie.jackson@waystar.com

www.waystar.com/fqhc

National Health Center Telehealth Resource Center (TRC):  
A NACHC-NCTRC Joint Project for FQHCs Telehealth Operations



- **State by State FQHC Medicaid Telehealth Policies** - Click on the Telehealth Policy Finder updated by the Center for Connected Health Policy (CCHP) [www.cchpca.org](http://www.cchpca.org).
- **Reach out to your regional Telehealth Resource Center (TRC)**. Find your TRC at <https://telehealthresourcecenter.org/>.
- **FQHC telehealth operational or billing questions?** Email: [FQHCquestions@cchpca.org](mailto:FQHCquestions@cchpca.org).
- **Environmental Scan of Telehealth Technical Assistance Resources (Sept 2022)**. Search this title at [www.healthcenterinfo.org](http://www.healthcenterinfo.org).

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Midmark Corporation	Booth 203	Simple Interact	Booth 618
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Mosaic Community Health	Table 10	SUNRx	Booth 617
Moses Weitzman Health System	Booth 101	SyncTimes, Inc.	Booth 206
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National Cooperative Bank	Booth 217	The Inline Group	Booth 200
NextGen Healthcare, Inc.	Booth 500	The Joint Commission	Booth 307
Nonstop Administration and Insurance Services, Inc.	Booth 302	The Language Group	Kiosk K11
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Pfizer	Booth 519	UHC Solutions	Booth 405
PharmD on Demand	Booth 702	Upstream USA	Table 6
PointCare	Booth 706	UST	Booth 812
POS Professional Office Services, Inc.	Booth 616	Veradigm	Booth 615
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Quest Diagnostics	Booth 301	Waystar	Booth 219

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Booth 107	Primary Care Development Corporation	Booth 401	Pacific Companies
Booth 111	RxStrategies, Inc.	Booth 403	Cornerstone Service Corp, Inc.
Booth 113	Medline Industries, LP	Booth 404	Feldesman Tucker Leifer Fidell LLP
Booth 115	athenahealth	Booth 405	UHC Solutions
Booth 117	CCS	Booth 406	Hudson Headwaters 340B
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Booth 201	First Nonprofit	Booth 415	CohnReznick LLP
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Booth 205	Baxter/Welch Allyn	Booth 419	Cardinal Health
Booth 206	SyncTimes, Inc.	Booth 500	NextGen Healthcare, Inc.
Booth 210	Greenway Health	Booth 501	eClinicalWorks
Booth 211	Ero Health	Booth 502	Sectyro, LLC
Booth 212	CNECT	Booth 504	Compliatric
Booth 213	EZ-ERC	Booth 505	Medcor Group, Inc.
Booth 214	Compass Health Network	Booth 511	Vigilance Health
Booth 215	InteliChart	Booth 512	National Association of Community Health Centers
Booth 217	National Cooperative Bank	Booth 514	Enterprise Medical Recruiting
Booth 218	Practice Management	Booth 515	Medicus IT
Booth 219	Waystar	Booth 516	R&S Northeast LLC
Booth 300	Mutual of America	Booth 518	InteCare, Inc.
Booth 301	Quest Diagnostics	Booth 519	Pfizer
Booth 302	Nonstop Administration and Insurance Services, Inc.	Booth 600	HealthMerch
Booth 304	QuidelOrtho	Booth 601	Equiscript
Booth 305	InDxLogic	Booth 602	ECRI
Booth 306	Benco Dental	Booth 604	Jackson Physician Search
Booth 307	The Joint Commission	Booth 605	Genoa Telepsychiatry
Booth 310	American Academy of Dermatology	Booth 606	RCxRules
Booth 311	TruMed Systems	Booth 607	Consilium Staffing
Booth 312	Scribe-X and MyTeam	Booth 610	MedTech International Group
Booth 313	The Hebets Company	Booth 611	Coronis Health
Booth 314	Meditab Software	Booth 612	Propio Language Services
Booth 316	Merino Computer Concepts	Booth 614	ArchProCoding.com
Booth 317	CareSource	Booth 615	Veradigm
Booth 318	CommonWealth Purchasing Group, LLC	Booth 616	POS Professional Office Services, Inc.

## EXHIBITOR INDEX BY BOOTH NUMBER

Booth 617	SUNRx	Kiosk K2	AndHealth
Booth 618	Simple Interact	Kiosk K3	Call 4 Health
Booth 700	PracticeMatch	Kiosk K4	Med Tech Solutions
Booth 701	MedTrainer	Kiosk K5	Relevant
Booth 702	PharmD on Demand	Kiosk K6	Avita Pharmacy
Booth 703	340B Prime Vendor Program Managed By Apexus	Kiosk K7	RPh Innovations
Booth 704	Aya Healthcare	Kiosk K8	CareMessage
Booth 705	Nuven	Kiosk K9	Community Care Cooperative
Booth 706	PointCare	Kiosk K10	i2i Population Health
Booth 710	Vytalize Health	Kiosk K11	The Language Group
Booth 711	Sage Intacct	Kiosk K12	Exact Sciences
Booth 712	American College of Lifestyle Medicine	Kiosk K13	Artera
Booth 713	Curant Health	Kiosk K14	Great American Insurance Company
Booth 714	Integrative Health Centers	Table 1	All of Us Research Program (MITRE)
Booth 715	Digital Diagnostics	Table 2	Full Plate Living
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Booth 717	Qure4u	Table 4	HealthHIV
Booth 718	Capital Link	Table 5	BabyLiveAdvice, Inc.
Booth 719	Accredo	Table 6	Upstream USA
Booth 800	JSI Research and Training Institute, Inc.	Table 7	Morehouse School of Medicine
Booth 801	Organon	Table 8	Agency for Healthcare Research and Quality
Booth 803	Emerging Global Services	Table 9	U=U plus
Booth 804	CAI Global	Table 10	Mosaic Community Health
Booth 805	Aledade, Inc.	Table 11	ARcare
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Foyer F8	Bamboo Health		
Kiosk K1	AbbVie		

# 2023 CHI EXPO FLOORPLAN

## EXPO Hall: Seaport and Harbor Locations

Sunday, August 27

12:00pm – 6:30pm

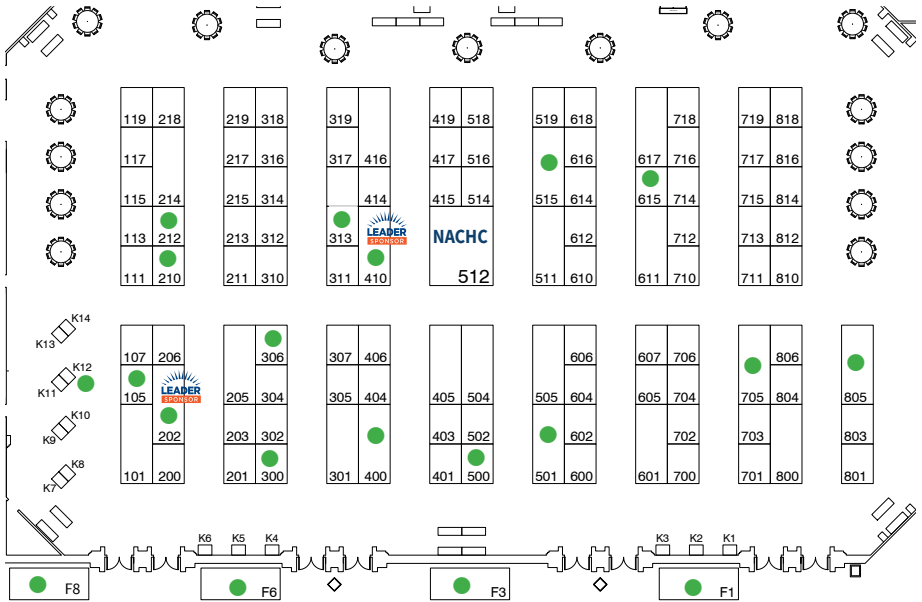
Monday, August 28

7:30am – 3:30pm

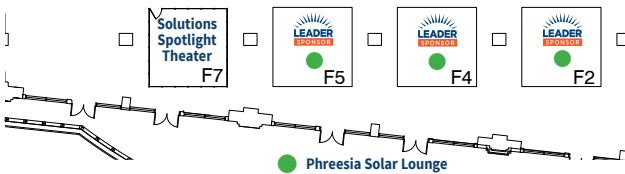
Tuesday, August 29

7:30am – 10:30am

### SEAPORT BALLROOM



### SEAPORT FOYER

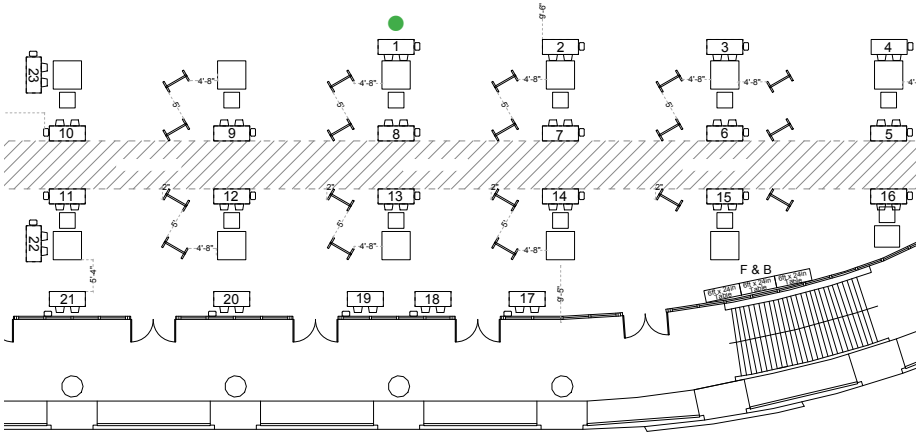


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## HARBOR FOYER





NATIONAL ASSOCIATION OF  
Community Health Centers®



**2024**  
**CONFERENCE FOR**  
**AWH**

**AGRICULTURAL  
WORKER HEALTH**

**April 23-25, 2024**  
**Hyatt Regency Atlanta**  
**Atlanta, GA**

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# Key to Presenters

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# NACHC'S 340B DAY CHI & EXPO

Refreshments  
provided by  
**withum**<sup>®</sup>

Monday, August 28, 2023 | 8:45am-4:30pm

This immersive day of education sessions will provide health centers the tools to enhance understanding and maximize the use of the 340B program.

## AGENDA

*Location: Conference Room Harbor DEF*

### From the C-Suite to the Board Room: A Team Approach to 340B

8:45am-  
10:00am

Health center panelists will share their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

10:30am-  
12:30pm

### CHI Conference General Session



1:30pm-  
2:45pm

### Expanding Behavioral Health and HIV Services with 340B Savings

Experts will provide strategies, financial implications, and opportunities on how to better leverage the 340B program to help integrate HIV and behavioral health services into primary care.

3:15pm-  
4:30pm

### Navigating the 340B Program: How to Make Medication Management Affordable for All Patients

Learn about the innovative programs and sustainable strategies health center pharmacies employ to help ensure patients can afford medications.

# Key to Moderators and Presenters

---

Alarcon, Scott - CMH1	Fox, Michelle - CMC3	Kerns, Ethan - CMF2
Allen, Jeffrey - CMA3, CMB1	Francis, Lee - CTuF1	Keswin, Erica - CGS1
Arnold, Landrey - CTuH2	Francois, Sarah - CTuA1	Keuroghlian, Alex - CTuH1
	Freedus, Matthew - CSC1	Keys, Vacheria - CGS2, CMG3, CTuC1
Barton, Jedidiah - CMF3	Freitas, Antonio - CGS2	Kipnis, Theo - CTuH2
Benedetto, Sara - CSF1	Fronte, Pete - CTuC2	Krueger, Lowell - CTuB1
Bibbins, Betty - CME2	Fuata, Virginia "Ginger" - CGS1	
Blankson, Mary - CTuL2	Fulgencio-Turner, Ben - CTuD1	Lambert, Bryon - CMF1
Bobrow, Mikayla - CMI3		Latet, Kat F-M - CTuB1
Bolton, Kyskie - CSI1	Gates, Gretchen - CMG2	Lattimore, Brooke - CTuA1
Breazeale, Ashley M. - CTuD2	Gibson, Ashley - CTuA2	Lerner, Deborah - CMG2
Brittain, Anna - CMI3	Gilpin, Catherine - CMA3	Lewis, Joy H. - CMA1
Buckley, Andrea - CSG1	Glomb, Michael - CMF3	Lewis, Rita - CMD1
Bull, Jessica - CTuG1	Gold, Scott W. - CMB1	Libner, Katie - CMB2
Burton, Susan - CBC3, CTuA2	Goldsmith, Brenda - CMF3	Lin, Sue - CMG3
	Goldstein, Brenda - CTuG2	Linderbaum, Elizabeth - CMC3, CTuC1
Campbell, Gary - CSA1	Gomez, Yarin - CTuE2	Lindholm, Cassie - CMI2
Carneiro, Pedro - CMI1	Green, Lisa - CMD1	Loomis, Lucy - CTuG1
Carzoli, Josh - CMC1	Greer, Jason - CMA2	
Celli, Maria - CSD1		Maccalla, Andrew - CSE1
Chang, Kimberly - CGS2, CME3	Hale Brannon, Laura - CMF2	Macrae, James - CGS3
Chiaromonte, Kimberly - CTuB1	Hambidge, Simon - CMC1	Marjavi, Anna - CME3
Christian, David - CMC2	Hamilton, Andrew - CMA2	Martinez, Yadira - CMF2
Collins, Rashad - CME2, CMF3	Harris, Leon - CMF1	McAlpine, Laura - CTuF1
Cordero-Rosario, Darielys - CSH1	Hatwig, Christopher A. - CTuC1	McGhee, Heather - CGS2
Cruz, Roxana - CMD2, CTuH1	Hauff, Rhonda - CTuB1	McGown, Molly - CTuB2
Cyprian, Alecia - CBC1, CBC2	Hawes, Emily - CMH2	McGrath, Debra - CTuL2
	Heard, Emily - CBC1, CBC3, CMH1, CME2, CMH3	McKee, Stan - CMC1
Daniel, Don - CMB2	Henderson Boyd, Jessica - CSC1	McLaurin, Jennie - CMI3
Davis, Deila - CSD1, CMF1	Henson, Ted - CTuF1, CTuE2	Meigoza, Ana - CTuL1
Davis, Gerrelida - CGS2	Hernandez, Paloma - CGS1, CGS3	Miles, Carrie - CTuF1
Davis, Misty - CMF2	Hicks, Christina - CMH3	Modica, Cheryl - CMI2, CTuL2
Davis, Shameka - CSF1	Hillson, Christina - CMG2	Mohanty, Nivedita - CMD2
de la Cruz, Yuriko - CSH1	Homsted, Felicity - CTuC1	Morrison, Deborah - CBC1, CBC3, CMH1
Decker, Emily - CTuF2	Hookstra, Chuck - CMH3	
Deines, Sarah - CTuH2	Horton, Joey Marie - CMD3	Nagengast, Rachel - CTuB2
Diaz, Victoriano - CTuL1	Huang, Susan - CTuC2	Nakano, Hiroshi - CSG1
Dominguez, Theresa - CSF1	Hughes, Ernia - CMG3	Nelson, Lisa - CMC3
Drayton, Koketa - CMI3		Nichols, Lori - CTuH2
Dunn, Joe - CSD1, CGS2	Irigoyen-Montijo, Gloria G. - CSI1	Nicolwala, Adil - CMD3
Dy, Peter - CTuG2	Irizarry, Glorimar - CMI3	Nolon, Anne Kauffman - CSE1
	Isikoff, Jerry - CTuF1	Nolty, Jennifer - CSG1
Emeruwa, Ukachi N. - CMD1	Iversen, Karen - CME1	
Eriksen, Sarah - CTuD2		Oberfeld, Kristin - CMB2
Erkel, Meghan - CTuE2	Jackson, Madison - CTuH2	Oesterle, Colette - CTuH1
Espersen, Chris - CTuL2	Jacobs, Theresa - CTuL2	Ogunsusi, Mark - CTuC1
Evans, Molly - CSC1	Joseph, Jennifer - CMG3	Orange, David - CMF1
Farley, Michael - CME1		
Fetzner, Andi - CMG2		

Orzel, Sandy - CTuC2  
Osika, Jayson - CGS3

Padilla, Louis - CGS3  
Pawar, Gagan - CMH3  
Pierce, Monica - CSF1  
Polkey, Faith - CSA1  
Poole, Chelsea - CSF1  
Powell, Angela - CMG3

Rachman, Fred - CMD2  
Rahn, Matthew - CMA2  
Ramirez, Rina - CMC2  
Ramirez, Rina - CTu2  
Rhee, Kyu - CGS1, CGS2  
Rice, Jane - CMI3  
Rimal, Megha - CME3  
Risser, Joseph - CTuC2  
Robinson, Ellen - CTu1  
Roby, Christopher - CTuH1  
Rodefeld, Lori - CMH2  
Rodriguez, Maria Cecilia - CSH1  
Rosen, Debra - CME1  
Rowell, Hannah - CMC3  
Russell, Rebecca - CMB3

Sacks, Rachel - CTuE1  
Sanchez Tejada, Camila - CME3  
Santistevan, John - CGS3  
Schreiber, Jason - CME1  
Schultz, James - CTuC2  
Schumann, Holly - CMG3  
Sera, Steven - CBC2, CME2  
Shridharani, Avni - CBC1, CBC2,  
CSG1  
Silva, Francisco J. - CGS1  
Skapik, Julia - CMI1, CTuF2  
Skorupa, Annie - CMI3  
Smith, Lacy - T3-1  
Solomon, John - CTuG2  
Sripipatana, Alek - CMA2  
Stoll, Jennifer - CSB1

Thomas, Cindy - CSA1, CMD3  
Truhe, Nicole - CTuD2  
Tsigas, Eleni Z. - CMD1  
Tucker, Sonia C. - CTu1

Van Winkle, Gianna - CSE1  
Vanas, D.J. - CGS3

Veer, Sue - CGS1, CMC1  
Volkmann, Kelly - CMG1

Waits, John - T3-1  
Wallace, Jessica - CS1, CMD2  
Walsh Pinkos, Erin - CMB3  
Wang, Grace - CTuH2  
Warner, Gloria - CMD3  
Weaver, Donald L. - CMF2  
Weiss, Robyn - CMH2  
White, Daniel - CTuG1  
Whitner, Jangus - CMC3  
Whitt, Michele - CTuF2  
Wiley, Steve - CSA1  
Williams, Gerveen - CBC2, CMA3  
Winford, Eboni - CMC2  
Woidyla, Kasi - CTuA1  
Woods, Paula - CMH3  
Woolley, Martine - CMC1  
Wroten, Stephanie - CTuH2

Zasada, Jon - CTuG2

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## NATIONAL ASSOCIATION OF COMMUNITY HEALTH CENTERS

# COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

AAHC	Accreditation Association for Ambulatory Health Care	CMS	Centers for Medicare & Medicaid Services
AAFP	American Academy of Family Physicians	DMD	Doctor of Dental Medicine
ACA	Affordable Care Act	DO	Doctor of Osteopathy
ACO	Accountable Care Organization	EHR	Electronic Health Record
ACOG	American College of Obstetricians and Gynecologists	EMR	Electronic Medical Record
ACSW	Academy of Certified Social Workers	EPSDT	Early and Periodic Screening, Diagnosis, and Treatment
ADA	Americans with Disabilities Act	FFR	Federal Financial Report
AHEC	Area Health Education Center	FPG	Federal Poverty Guidelines
AHIP	America's Health Insurance Plans	FPL	Federal Poverty Level
AHRQ	Agency for Healthcare Research and Quality	FQHC	Federally Qualified Health Center
AMA	American Medical Association	FTCA	Federal Tort Claims Act
APHA	American Public Health Association	FY	Fiscal Year
ARRA	American Recovery and Reinvestment Act	GAAP	Generally Accepted Accounting Principles
ASPR	Office of the Assistant Secretary of Preparedness and Response	GME	Graduate Medical Education
BHW	Bureau of Health Workforce	HCCN	Health Center Controlled Network
BPHC	Bureau of Primary Health Care	HDC	Health Disparities Collaborative
CDC	Centers for Disease Control and Prevention	HHS	Health & Human Services
CEEP	Community Health Center Capital Enhancement and Equipment Program	HIE	Health Information Exchange
CEO	Chief Executive Officer	HIPAA	Health Insurance Portability and Accountability Act
CFO	Chief Financial Officer	HIT	Health Information Technology
CFR	Code of Federal Regulations	HIV/AIDS	Human Immunodeficiency Virus/ Acquired Immunodeficiency Syndrome
CHC	Community Health Center	HMO	Health Maintenance Organization
CHIP	Children's Health Insurance Program	HPSA	Health Professions Shortage Area
CHV	Community Health Ventures	HRSA	Health Resources and Services Administration
CIO	Chief Information Officer	ICD	International Classification of Diseases
CMMI	Center for Medicare & Medicaid Innovation	IDS	Integrated Delivery Service
CMO	Chief Medical Officer	IHI	Institute for Healthcare Improvement
		IPA	Independent Practice Association
		IRS	Internal Revenue Service



LALs	Look-Alikes	PCOR	Patient-Centered Outcomes Research
LGBTQ	Lesbian, Gay, Bisexual, Transgender and Queer	PCORI	Patient-Centered Outcomes Research Institute
MCH	Maternal and Child Health	PDPA	Prescription Drug Purchase Assistance Program
MCO	Managed Care Organization	PEERS	Patient Experience Evaluation Report System
MGMA	Medical Group Management Association	PHARMD	Doctor of Pharmacy
MHC	Migrant Health Center	PHS	Public Health Service
MLP	Medical-Legal Partnership	PII	Program Integrity Initiative
MOU/MOA	Memorandum of Understanding/ Agreement	PIN	Policy Information Notice
MU	Meaningful Use	POS	Point of Service
MUA	Medically Underserved Area	PPS	Prospective Payment System
MUP	Medically Underserved Population	PRAPARE	Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences
NAP	New Access Point	PSO	Provider Sponsored Organization
NCQA	National Committee for Quality Assurance	QA	Quality Assurance
NHCW	National Health Center Week	QI	Quality Improvement
NHSC	National Health Service Corps	QM	Quality Management
NIH	National Institutes of Health	RHC	Rural Health Clinic
NIMH	National Institute of Mental Health	SAMHSA	Substance Abuse and Mental Health Services Administration
NoA	Notice of Award	SBIRT	Screenings, Brief Intervention, and Referral to Treatment
NP	Nurse Practitioner	SDH	Social Determinants of Health (also SDOH)
O&E	Outreach and Enrollment	SFDP	Sliding Fee Discount Program
OIG	Office of Inspector General	SUD	Substance Use Disorder
OMB	Office of Management and Budget	TANF	Temporary Assistance to Needy Families
ONC	Office of the National Coordinator for Health Information Technology	THC	Teaching Health Center
OPA	Office of Pharmacy Affairs	UDS	Uniform Data System
OSV	Operational Site Visit	VHA	Veterans Health Administration
ODD	Opioid Use Disorder	WIC	Women, Infants, and Children Program
PA	Physician Assistant	ViB	Value in Benefits Program
PACE	Program of All-Inclusive Care for the Elderly	ViD	Value in Dental Program
PAL	Program Assistance Letter	ViL	Value in Laboratory Program
PBRN	Practice-Based Research Network	ViP	Value in Purchasing Program
PCA	Primary Care Association	VIS	Value in Staffing Program
PCER	Primary Care Effectiveness Review		
PCMH	Patient-Centered Medical Home		

# Upcoming NACHC Conferences and Trainings

## MARK YOUR CALENDARS!

Check back regularly to see which events will include virtual streaming!

*(as of July 11, 2023 and subject to change)*

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

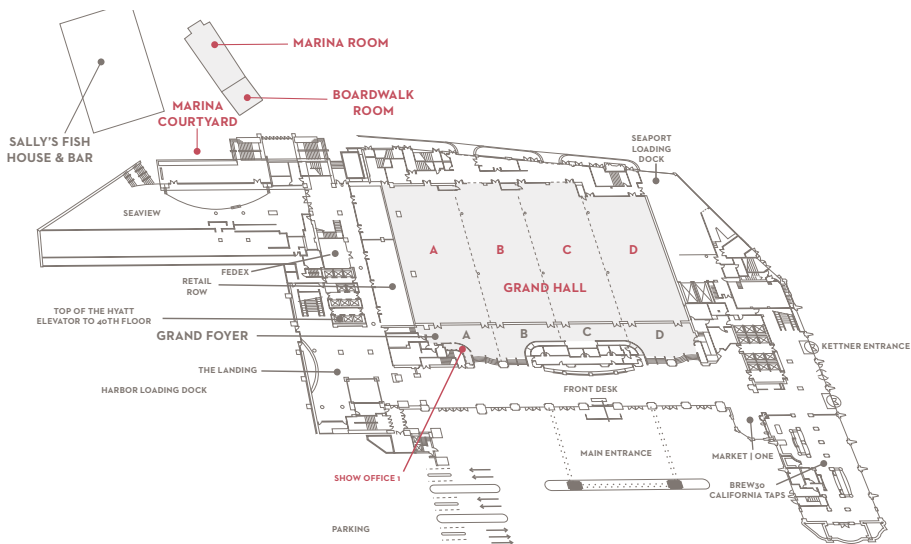
DATES	CONFERENCE/TRAINING	HOTEL	CITY
October 24-25, 2023	Financial, Operations Management/Information Technology (FOM/IT) Conference & EXPO Preconference Workshops: October 23	Paris Las Vegas	Las Vegas, NV
November 13-15, 2023	PCA & HCCN Conference	Omni Louisville Hotel	Louisville, KY
February 12-15, 2024	Policy & Issues Forum (P&I) Committee Meetings: February 10-11, 2024	Marriott Marquis	Washington, DC
August 25-27, 2024	Community Health Institute (CHI) & EXPO Committee Meetings: August 23-24, 2024	TBD	TBD
February 5-8, 2025	Policy & Issues Forum (P&I) Committee Meetings: February 3-4, 2025	Marriott Marquis	Washington, DC
August 17-19, 2025	Community Health Institute (CHI) & EXPO Committee Meetings: August 15-16, 2025	Hyatt Regency Chicago	Chicago, IL
August 30- September 1, 2026	Community Health Institute (CHI) & EXPO Committee Meetings: August 28-29, 2026	Manchester Grand Hyatt	San Diego, CA

To register for these and future trainings, visit us at <http://nachc.org/trainings-and-conferences/>.

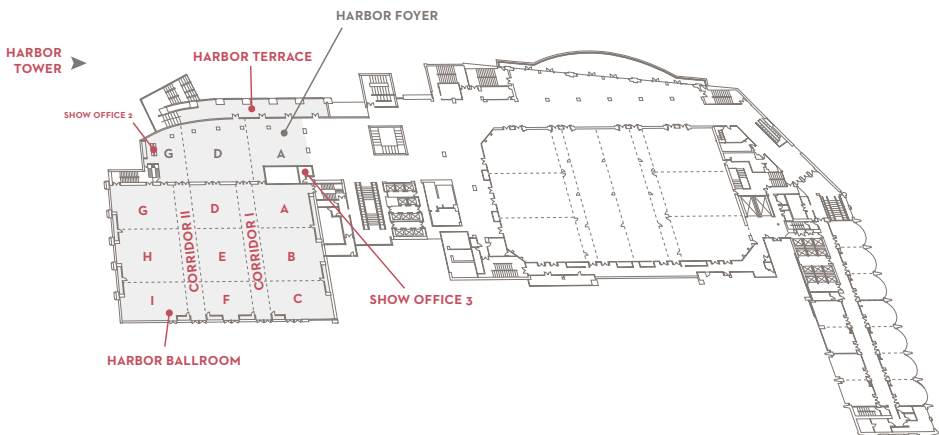
For additional information on NACHC Training, contact [trainings@nachc.com](mailto:trainings@nachc.com) or [meetings@nachc.com](mailto:meetings@nachc.com).

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling \$6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](http://HRSA.gov).

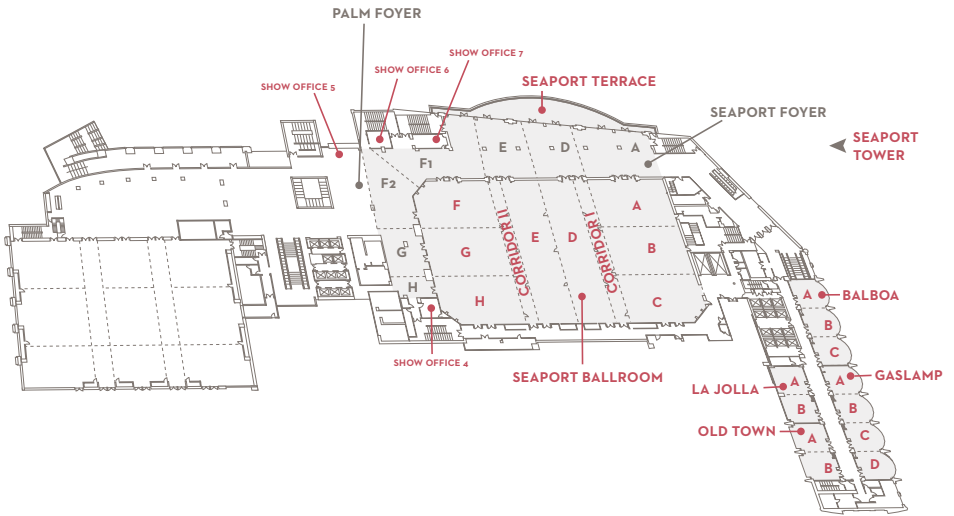
# Lobby Level



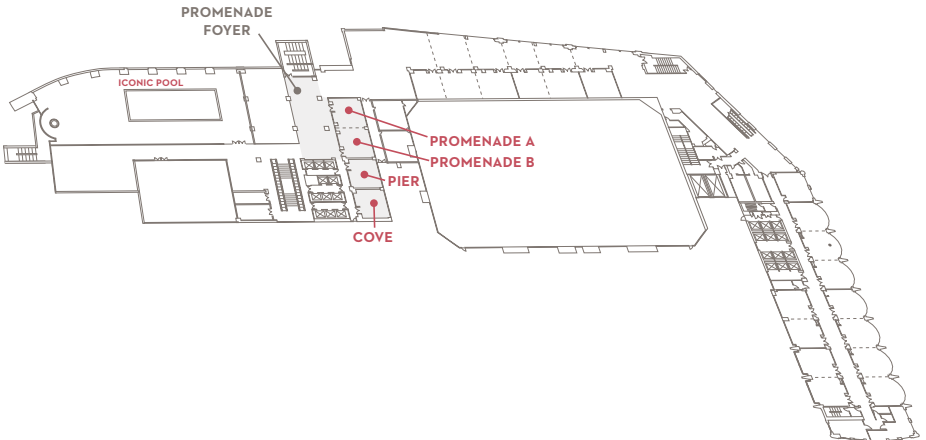
# Second Level – Harbor Tower



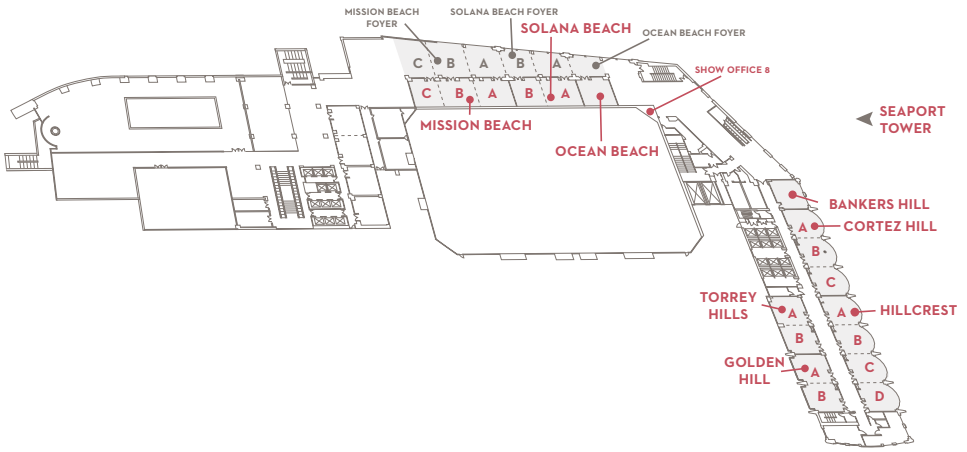
## Second Level – Seaport Tower



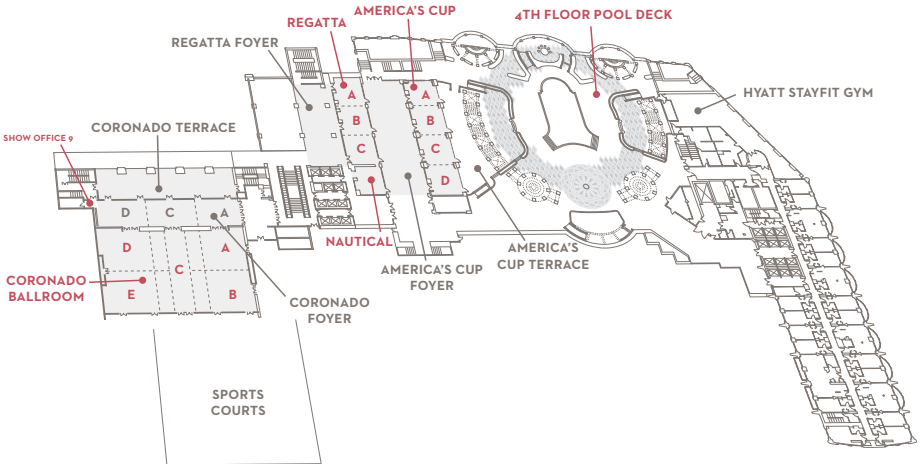
## Third Level – Harbor Tower



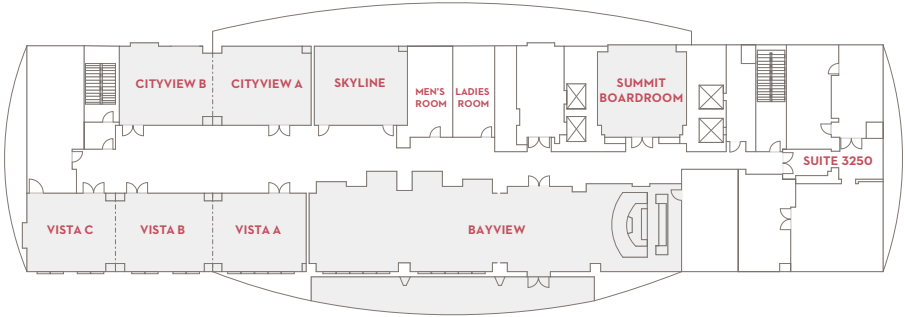
## Third Level — Seaport Tower



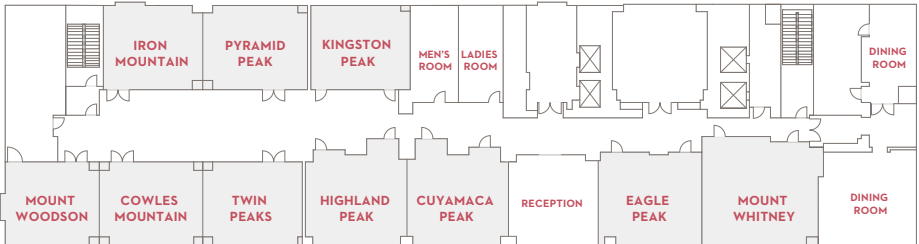
## Fourth Level



## 32nd Floor



## 33rd Floor





## MAXIMIZE YOUR BENEFITS



### JOB BOARD

When you post a job to the Health Center Job Board, you will find qualified and mission-driven candidates for your openings. **Job postings are complimentary** for Organizational Members.



### THE CHCSTORE

TheCHCstore.com is available for your branded product and apparel needs! TheCHCstore.com is designed for your Community Health Center. Plus, NACHC Members receive **5% Cash Back** on all purchases!



### BENEFITHUB

BenefitHub is a **free customizable web portal** for your employees to access discounts and rewards from thousands of leading businesses. Organizational Members can set up a BenefitHub portal for their employees today!

# FOM / IT

2023 Financial, Operations Management / Information Technology (FOM/IT) Conference & EXPO

Paris Las Vegas, Las Vegas, NV

Conference: October 24–25

Preconference Workshops: October 23

Hybrid Event



NATIONAL ASSOCIATION OF  
Community Health Centers