



# Fact Sheet

## WHAT is Elevate?

Elevate is a national community of health centers and partners coming together to transform systems and enhance value. Elevate offers a collaborative environment for sharing experiences and learning organized by the Value Transformation Framework (VTF).








Value is defined as the Quintuple Aim: improved health outcomes, improved patient experiences, improved staff experiences, reduced costs, and equity.

## WHY is Elevate of Value?

With the transition to value-based care, health centers have a business imperative to focus on the Quintuple Aim. Health centers are complex systems, providing many important services with often limited resources. The VTF's organizing approach, combined with a community of peers and subject matter experts, can guide health centers through this complexity. Elevate offers ongoing content to support new transformation activities or enhance existing transformation efforts and impact.

## WHAT does Elevate Offer?

Elevate offers a guided approach to health center systems change, including:

-  **The VTF** – an organizing approach to systems change. The VTF organizes health center systems into 3 functional Domains – Infrastructure, Care Delivery, and People – which are further divided into 15 Change Areas
-  **VTF Assessment** – a 15-item assessment tool for organizations to gauge where they are along a transformation continuum for each of the VTF Change Areas
-  **Action Guides** – concise step-by-step evidence-based action steps for each VTF Change Area
-  **Online Platform** – one-stop-shop for learning and tools to support value transformation
-  **Learning Forums** – live, virtual sessions with content in each of the VTF Change Areas and opportunities for peer exchange and Q&A
-  **Blended Learning Curriculum** – access to webinars, eLearning courses, microlearning, written resources, and more
-  **Supplemental Support** – opportunities to access free quality-related training or support (e.g., Institute for Healthcare Improvement scholarships, online continuous compliance tool, etc.)

*The Elevate platform has been of great value to El Rio. Elevate allows a methodology of self-reflection and assessment as well as provides resources and collaborative learnings that allow all health centers to better meet the challenges of navigating the paradigm of healthcare delivery.*

~Douglas Spegman, MD, El Rio Health, AZ



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## WHO participates in Elevate?

Staff across all roles in the health center are encouraged to participate, from the CEO to the front-line. Staff within primary care associations (PCAs), health center controlled networks (HCCNs), and National Training and Technical Assistance Partners (NTTAPs) also participate.

As of January 2023, over 700 Health Center Program representatives, including more than 670 health centers, 70+ PCAs/HCCNs, and 4 NTTAPs participate.

## HOW to Engage in Elevate?

Elevate engages health centers and partners in a continuous journey of learning, transforming, and sharing organized by the VTF.

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**Register** – Join Elevate at <https://bit.ly/2023Elevate>. Encourage a wide cross-section of staff to register, allowing a focus on multiple areas of systems change simultaneously.
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**Assess** – Complete the 15-item VTF Assessment at <https://reglantern.com/VTF> to gauge organizational transformation progress. Ideally, 3 or more individuals from across an organization complete the assessment to get a rounded perspective.
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**Engage** – Participate in monthly learning forums, access online resources, and connect with peers.

For more information, contact the Quality Center at [QualityCenter@nachc.org](mailto:QualityCenter@nachc.org).

*I highly recommend participating in the Elevate learning forum. It has been an excellent tool for enhancing and supporting the work we've been doing with our member health centers in the area of practice transformation. Our health centers enjoy the comprehensive information provided by NACHC and learning practices from their peers in other states. The Action Guides are a great resource for implementing the content covered during the learning forums.*

~Russell Dexter, MBA, CXP HQ  
Community Health Center Association of Connecticut, CT



Value Transformation Framework