



NATIONAL ASSOCIATION OF  
Community Health Centers®

# ELEVATE NATIONAL LEARNING FORUM



elevate®

Applying the Value Transformation Framework  
to Evidence-Based Care: **Cancer Screening**

June 13, 2023



# THE NACHC MISSION

## America's Voice for Community Health Care

The National Association of Community Health Centers (NACHC) was founded in 1971 to promote efficient, high quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient centered for all.



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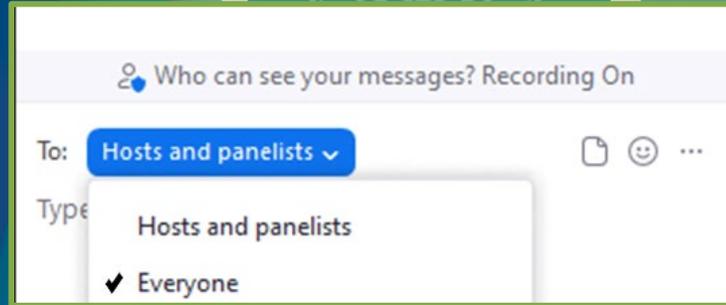
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## ELEVATE NATIONAL LEARNING FORUM



Applying the Value Transformation Framework  
to Evidence-Based Care: **Cancer Screening**

June 13, 2023



### During today's session:

- **Questions:** Throughout the webinar, type your questions in the chat feature. Be sure to select "Everyone"! There will be Q&A and discussion at the end.
- **Resources:** If you have a tool or resource to share, let us know in the chat!

# Agenda: Evidence-Based Care, Cancer Screening



- **Value Transformation Framework**
  - Organize Transformation Efforts Using the VTF
  - Continue Elevate Journey: Evidence-Based Care, Cancer Screening
- **Evidence-Based Care: Cancer Screening**
  - 'What', 'Why', 'How'
  - Centers for Disease Control & Prevention: Cancer Screening Change Packages
  - Health Center perspective: Community Health of South Florida, Inc.
- **Q&A**
- **FREE Professional Development Opportunities**
  - QI staff, CHWs, CHW Supervisors, Care Managers, Care Manager Supervisors

# Value Transformation Framework

The Value Transformation Framework (VTF) is *an organizing framework* to guide health center systems change

- ***Supports change*** in many parts of the health center simultaneously
- ***Organizes and distills evidence-based interventions*** for discrete parts of the systems called 'Change Areas'
- ***Incorporates evidence, knowledge, tools and resources*** relevant for action within different parts of the system, or Change Areas
- ***Links health center performance to the Quintuple Aim***



# Systems Approach: Elevate 2023



## January

- Role of Leadership in Value-Based Transformation, with Attention to:
  - Cost
  - PCMH
  - Partnerships

## February

- Population Health Management
  - Empanelment
  - Risk Stratification
  - Models of Care
- Role of Leadership in Population Health Strategy

## March

- Optimizing Care Teams
  - Extended Care Team: Enabling Services
- Providing Care Management
  - Measuring Care Management Panel Data

## April

- Optimizing Care Teams, with Attention to:
  - Improvement Strategy
  - Care Models
  - Workforce

## May

- Improvement Strategy
- QI Case Study: Hypertension

## June

- Evidence-Based Care: Cancer Screening

## The Journey Continues:

Care Management  
 Payment & Value-Based Care  
 ...and more!



## Core Elevate Learning Forums

# VTF: Evidence-Based Care

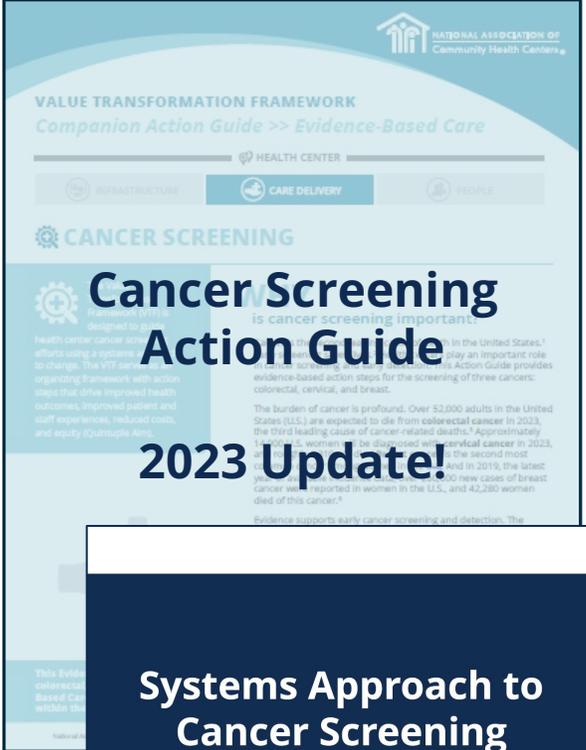
## DOMAINS

 <b>INFRASTRUCTURE</b> <ul style="list-style-type: none"><li>  Improvement Strategy</li><li>  Health Information Technology (HIT)</li><li>  Policy</li><li>  Payment</li><li>  Cost</li></ul>	 <b>CARE DELIVERY</b> <ul style="list-style-type: none"><li>  Population Health Management</li><li>  Patient-Centered Medical Home</li><li>  Evidence-Based Care</li><li>  Care Coordination And Care Management</li><li>  Social Drivers Of Health</li></ul>	 <b>PEOPLE</b> <ul style="list-style-type: none"><li>  Patients</li><li>  Care Teams</li><li>  Governance And Leadership</li><li>  Workforce</li><li>  Partnerships</li></ul>
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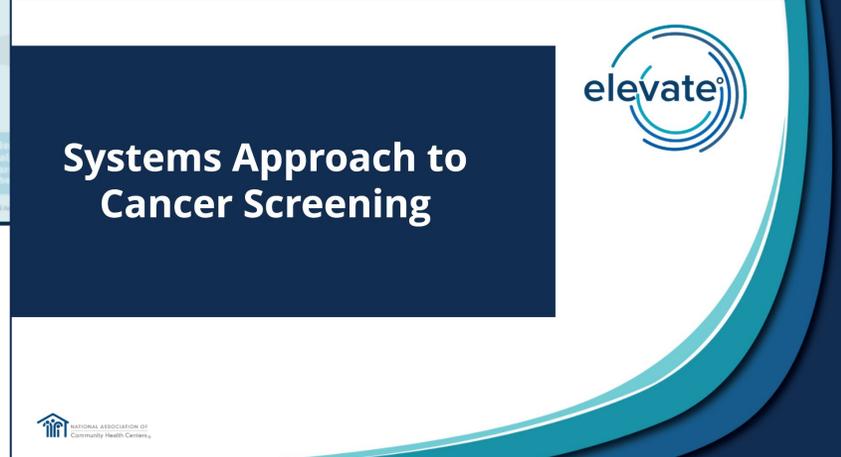
## CHANGE AREAS

 **EVIDENCE-BASED CARE**  
Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.

## RESOURCES



The screenshot shows the 'Cancer Screening Action Guide' from the Value Transformation Framework Companion Action Guide. It features a navigation bar with 'HEALTH CENTER', 'INFRASTRUCTURE', 'CARE DELIVERY', and 'PEOPLE'. The main heading is 'CANCER SCREENING' and 'Cancer Screening Action Guide 2023 Update!'. The text discusses the importance of cancer screening and provides evidence-based action steps for colorectal, cervical, and breast cancer screening. It also includes statistics on cancer-related deaths and new cases in the U.S.



The cover of the 'Systems Approach to Cancer Screening' report features the 'elevate' logo in the top right corner. The title 'Systems Approach to Cancer Screening' is prominently displayed in white text on a dark blue background. The National Association of Community Health Centers logo is visible in the bottom left corner.



# Systems Approach to Cancer Screening

# Systems Approach to Cancer Screening



**WHAT?**



**WHY?**



**HOW?**

# WHAT is a systems approach to cancer screening?



## Evidence-Based Care: Cancer Screening



**Infrastructure**



**Care Delivery**



**People**

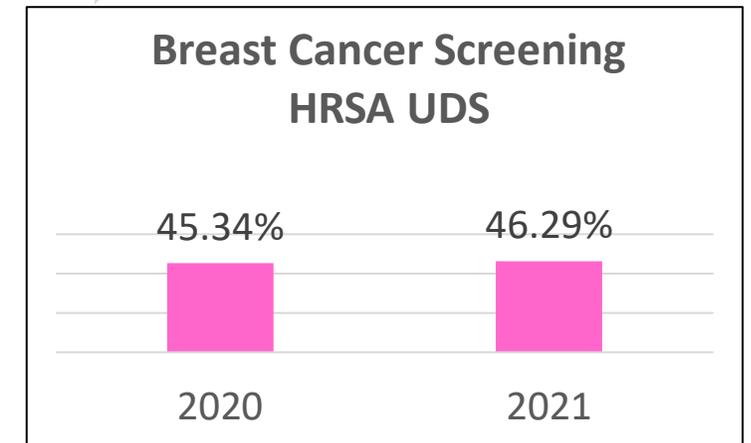
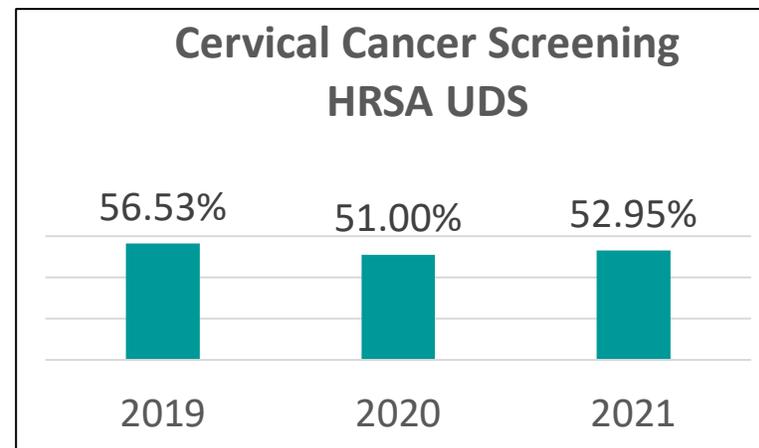
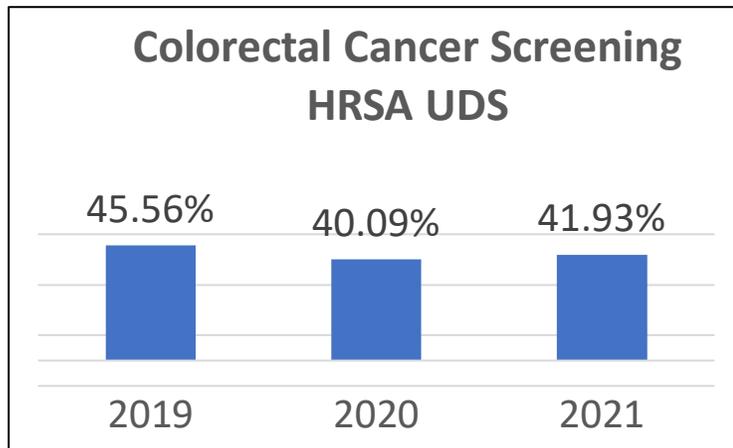
A systems approach to cancer screening requires attention to the **infrastructure**, **care delivery**, and **people** systems within the health center.

# WHY a systems approach to cancer screening?

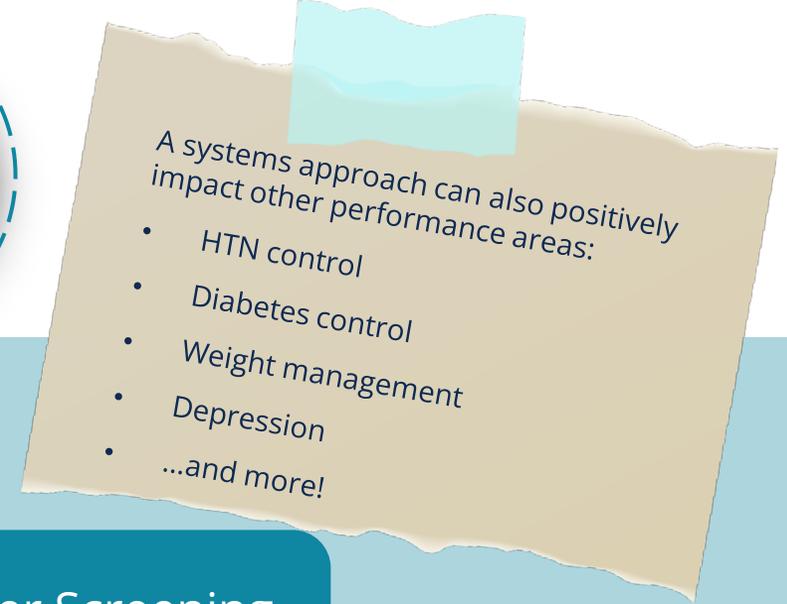


- Cancer burden is profound
- Screening and early detection saves lives
- Health centers play an important role in cancer screening and early detection

National screening rates have flatlined



# HOW to take a systems approach to cancer screening



**STEP 1** Engage Leadership

**STEP 2** Apply Population Health Management Strategies

**STEP 3** Design Models of Care that Incorporate Evidence-Based Cancer Screening

**STEP 4** Create/Update Clinical Policies and Standing Orders

**STEP 5** Deploy Care Teams in New Ways

**STEP 6** Optimize Health Information Systems as Part of a Whole Systems Improvement Strategy

**STEP 7** Monitor task performance in dashboards

**STEP 8** Engage Patients and Support Self-Management

**STEP 9** Tailor Treatment for Social Context

**STEP 10** Maximize Reimbursement

# VTF Resource



## Action Guide: Evidence-Based Care

NATIONAL ASSOCIATION OF  
Community Health Centers

### VALUE TRANSFORMATION FRAMEWORK Action Guide

HEALTH CENTER

INFRASTRUCTURE
CARE DELIVERY
PEOPLE

#### EVIDENCE-BASED CARE

#### WHY

**take a systems approach to evidence-based care?**

When "evidence" is the foundation for care decisions and interventions - rather than opinion, common practice, or expediency - better outcomes can be achieved. Performance on key clinical conditions can improve when decisions to implement evidence-based condition-specific interventions are combined with evidence-based systems-level interventions.

This strategy supports value transformation - the process of changing organizational systems of infrastructure, care delivery, and people in order to reach the Quadruple Aim goals of improved health outcomes, improved patient and staff experience, and reduced costs.

#### EVIDENCE-BASED CARE

Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.

#### WHAT

**can health centers do differently when it comes to evidence-based care?**

Health centers can "package" condition-specific, evidence-based interventions with systems-level interventions for greater impact. The Community Preventive Services Task Force (CPSTF) recommends multi-component interventions be used to address disease-specific conditions.<sup>1</sup>

The National Association of Community Health Centers's (NACHC) Value Transformation Framework offers a process for considering and applying condition-specific interventions within the context of overall health center systems-change. The Framework's accompanying Action Guides outline how to make these changes.

This Evidence-Based Care Action Guide is intended to be paired with condition-specific, companion guides. It makes the broad case for nesting clinical care improvements within system improvements. Taken together, this action guide and its companions offer health centers actionable road maps to transforming health center systems and delivering evidence-based care.

#### HYPERTENSION SCREENING

**WHY is attention**

Hypertension (HTN) is the most prevalent chronic condition in the United States. Nearly half of all adults in the U.S. have HTN, and 1 in 3 are unaware they have it. In 2019 alone, high blood pressure cost the U.S. economy \$131 billion each year.

Tackling this epidemic is a national priority. Of the 75 million Americans with HTN, nearly 35 million (46%) do not have their blood pressure under control (defined in health center reporting requirements).

These statistics exist despite significant national and local efforts.

- Million Hearts® 2022** by the Centers for Disease Control and Prevention (CDC) aims to reduce the number of Americans with HTN by 20% by 2022. NACHC leads a Million Hearts® initiative with the goal of reducing HTN by 20%.
- Target: BP™** is a national initiative of the American Heart Association (AHA). Target: BP™ helps local health centers through evidence-based quality improvement interventions.
- The Health Resources and Services Administration (HRSA) **Health Center Program**, which recognizes health centers that maintain a  **hypertension dashboard** to provide a more holistic view of patient health.

This Evidence-Based Companion Guide on Hypertension Screening provides evidence-based steps to identify and manage HTN, to identify and manage HTN within the context of the Evidence-Based Care Action Guide.

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#### DIABETES CONTROL

**WHY is attention**

Providing diabetes care that improves health outcomes, improves patient and provider experiences, and reduces costs (the Quadruple Aim) requires health centers to couple evidence-based diabetes interventions with larger system-level change. NACHC's Value Transformation Framework is designed to guide this systems approach to transformation.

The impact of diabetes is staggering. Diabetic Americans, with diabetes, and 7% feel the impact to grow, with diabetes with activity? The populations of Americans, and 7% of community diabetes is 2.

One-third of target levels. Without a higher risk and stroke amputate.

The estimated \$327 billion in 2019. Without a higher risk and stroke amputate.

The estimated \$327 billion in 2019. Without a higher risk and stroke amputate.

This Evidence-Based Companion Guide on diabetes managing patients with diabetes. Used alongside health centers an actionable road map to track whole person care.

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#### CANCER SCREENING

**WHY is attention to cancer screening so important?**

Over 50,000 adults in the United States (U.S.) are expected to die from colorectal cancer in 2019, the third leading cause of cancer-related death. Approximately 13,000 U.S. women will be diagnosed with cervical cancer in 2019, and roughly 4,250 will die.<sup>1</sup>

Screening to detect polyps or cancer at an early stage has been proven to save lives.<sup>1</sup> The United States Preventive Services Task Force (USPSTF) gives a "Grade A" - its highest endorsement - to the recommendation to screen for colorectal cancer from age 50 to 75<sup>2</sup> and for cervical cancer from age 21 to 65.<sup>3</sup> The Healthy People 2020 colorectal and cervical cancer screening, respectively.

Despite these goals, one quarter of adults 50 - 75 years old have never been screened for colorectal cancer.<sup>4</sup> In 2016, 67% of eligible adults were up-to-date with colorectal cancer screening prevalence is lower among immigrants who have been in the U.S. for less than 10 years.<sup>4</sup>

The same trends hold for cervical cancer screening, despite evidence that it also saves lives. In 2015, 81% of eligible women were up-to-date for cervical cancer screening<sup>5</sup> as compared to 56% in health centers.<sup>6</sup> Screening rates are lower for older women<sup>7</sup>; women with no usual source of care, no health insurance, or public insurance only; women with less than a high school education; non-Hispanic Asian women; and women who were US residents for less than 10 years.<sup>8</sup>

This Evidence-Based Companion Guide on cancer screening explores the evidence-based steps for improving colorectal and cervical cancer screening in health centers. Used alongside the Evidence-Based Care Action Guide, it offers health centers an actionable road map to cancer screening.

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Pair the Evidence-Based Care Action Guide with condition-specific companion guides to target specific clinical improvements within overall system improvements:

**Cancer Screening Action Guide** **Diabetes Control Action Guide**

**HTN Screening & Control Action Guide**

# STEP 1

## ENGAGE LEADERSHIP



Set cancer screening as a top **organizational priority**.

Leadership, in partnership with staff, should set short and long-term **targets for improvement**

Identify cancer screening **champion(s)**; consider a network of clinical champions (cancer screening, diabetes, hypertension, etc.) all working together to impact systems change

Establish a culture of quality. Provide **performance data and feedback** to staff as this has been shown to improve performance.

**Join state, regional, or national initiatives** (American Cancer Society's National Colorectal Roundtable Initiative's goal to achieve a CRCS rate of 80% or higher across the nation)

# VTF Resource



 NATIONAL ASSOCIATION OF  
Community Health Centers

## VALUE TRANSFORMATION FRAMEWORK Action Guide

HEALTH CENTER

CARE DELIVERY    INFRASTRUCTURE    **PEOPLE**

### LEADERSHIP

#### WHY

##### is Leadership Critical to Transformation?

As healthcare moves from volume to value-based reimbursement, the business model and care model must connect and support one another. How a leader or governing body uses their position and knowledge to lead people, care delivery systems, and infrastructure is essential to reaching improvements in the Quintuple Aim: improved health outcomes, improved patient and staff experience, reduced costs, and improved equity. Leaders who embrace this shift early can advance their organization's efforts to deliver better care with more efficiency, gaining a competitive advantage. This Guide focuses on actions that leaders can take to create the environment, skills, and structure needed to support transformation.

#### WHAT

##### is Leadership's Role in Transformation?

Organizational transformation, and the shift to value-based care, requires health center leaders to develop organizational will, identify strategies and ideas to advance the organization, and take steps to execute change.<sup>1</sup> A key role in this process of Will-Ideas-Execution is providing the structure that allows for success.<sup>2</sup> Transformation requires leadership attention to the infrastructure, care delivery and people systems within the health center. While *leadership* encompasses such roles as administrators and the Board, this Action Guide is focused on steps that can be taken by the Chief Executive Officer in support of transformation. This begins with establishing a well communicated strategic vision for the organization and then translating that vision into an operational plan, with systems that can evolve as needed with bottom-up and top-down improvements. This requires a relentless focus on achieving the Quintuple Aim goals one step at a time. And while "leading" is critical to whole system change, one of the most important elements in this process of transformation is staff engagement and support<sup>3,4</sup>.

*Leaders can drive and inspire change by engaging the entire team and valuing ideas for improvement at all levels.*



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## Action Guide: Leadership

## STEP 2

### *APPLY POPULATION HEALTH MANAGEMENT STRATEGIES*



#### **Understand the impact of cancer in your community:**

CDC's U.S. Cancer Statistics Data Visualizations Tool: compares cancer rates at the county level as well as at the congressional district, state, and national levels.

CDC's Quick Facts, CRCS: shows CRCS trends by year, state, race/ethnicity, insurance status, sex, and age.

Agency for Healthcare Research and Quality (AHRQ)'s National Healthcare Quality and Disparities Reports: show each state's performance rates for a portfolio of measures, benchmarked against data from top-performing states.

# STEP 2

## APPLY POPULATION HEALTH MANAGEMENT STRATEGIES



### Empanelment

Matching every patient to a primary care provider and care team.

### Risk Stratification

Segmenting patients into groups of similar complexity and care needs.

### Models of Care

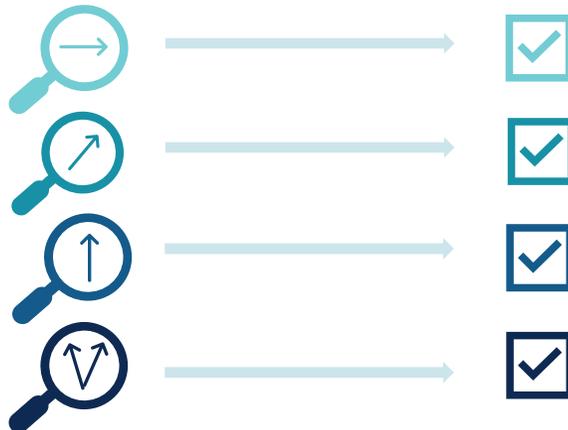
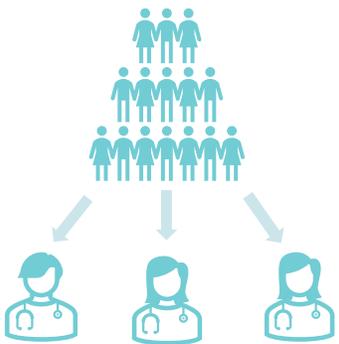
Care models based on risk for patients to be paired with more appropriate care team members and services.

### Care Teams

Care teams and tasks are based on the needs of the patient population and the availability of personnel, services, and other resources.

### Care Management

Intensive one-on-one services to individuals with complex health and social needs.



# STEP 3

## DESIGN CARE MODELS



LOW  
RISK



RISING  
RISK



HIGH  
RISK



HIGHLY  
COMPLEX



Use registries and care gap reports to identify and target patients for cancer screening within each risk group, and by age

### COLORECTAL CANCER SCREENING: USPSTF RECOMMENDATIONS

Screen average-risk adults **aged 50-75 years (Grade A); aged 45-49 years+ (Grade B)**

**Stool-based tests**

- FIT-DNA - every 1 or 3 years
- High-sensitivity Guaiac Fecal Occult Blood Test
- Fecal Immunochemical Test

**Visual tests**

- Colonoscopy - every 10 years
- CT colonography - every 5 years
- Flexible sigmoidoscopy - every 5 years
- Flexible sigmoidoscopy with FIT-DNA

### CERVICAL CANCER SCREENING: USPSTF RECOMMENDATIONS

**Women age 21-29**

- Screen with cervical cytology alone every 3 years

**Women age 30-65**

- Screen every 3 years with cervical cytology
- Screen every 5 years with HPV test
- Screen every 5 years with HPV test and cervical cytology

**Do NOT screen**

- Women who have had a hysterectomy without a history of precancerous lesion or cervical cancer
- Women younger than 21
- Women older than 65 years

### BREAST CANCER SCREENING: USPSTF DRAFT RECOMMENDATIONS

**Women aged 40-74 years**

Biennial screening mammography

The American Cancer Society (ACS) breast cancer screening recommendations for average risk women include the option to start screening with a mammography every year at age 40 years with annual screening for women 45-54 years of age and annual or every other year screening beginning at age 55 years.<sup>24</sup>



# STEP 3

## DESIGN CARE MODELS



### Incorporate standardized workflows in care models:

#### Before the visit

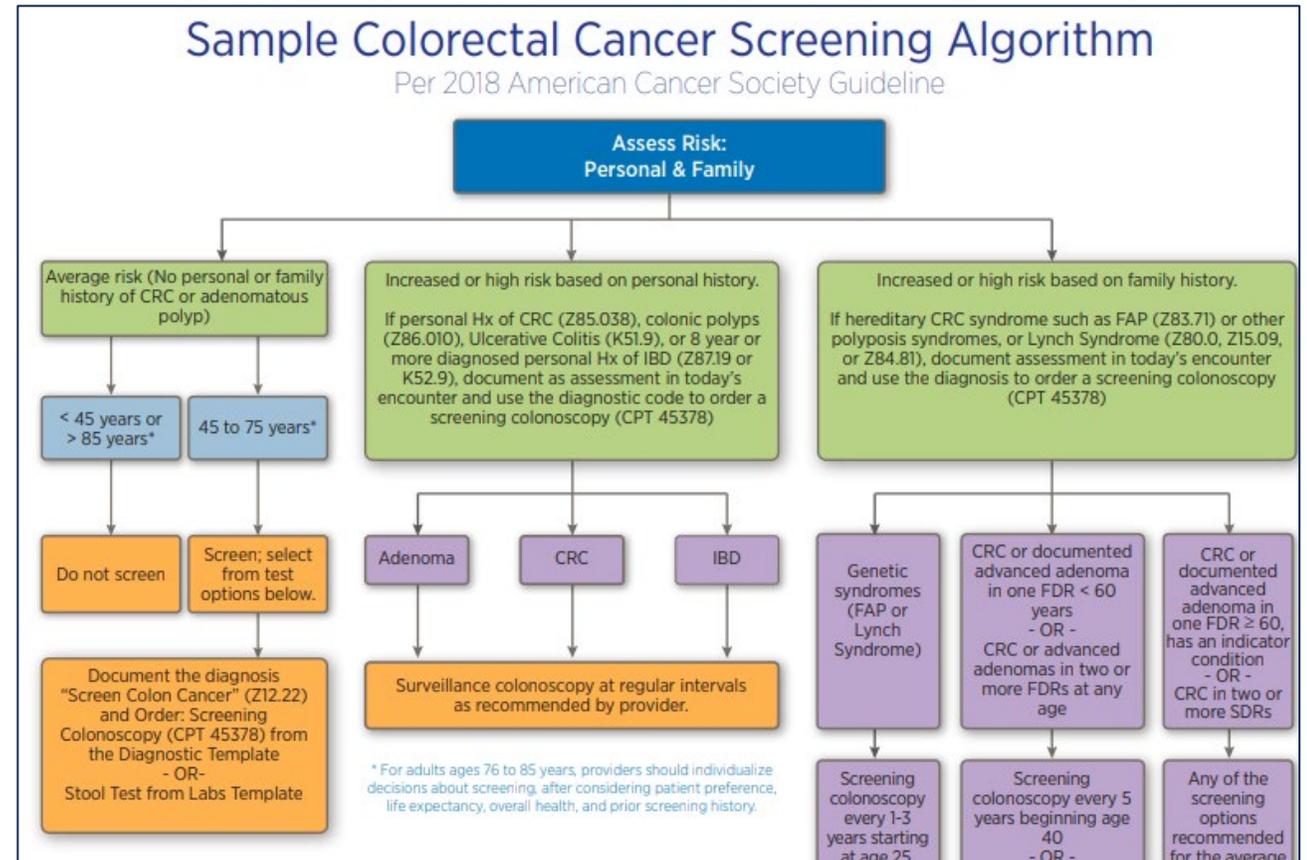
- Empanelment
- Risk Stratification/Segmentation
- Registries & Gap Reports
- Health Information Exchange (HIE) Data

#### During the visit

- Care team roles
- Clinical protocols
- Standing orders
- Provider recommendation\* (can be thru standing orders)
- Patient self-care guides/prevention checklists
- HIT/EHR clinical decision support; alerts

#### After the visit

- Referral and follow-up; closing the loop
- Documentation



<https://nc crt.org/resource/sample-risk-assessment-screening-algorithm/>

# VTF Resource



## Population Health Management Action Guides: Empelment Action Guide Risk Stratification Action Guide Models of Care Action Guide

# STEP 4

## CREATE/UPDATE CLINICAL POLICIES AND STANDING ORDERS



**Policies** should:

- ✓ Reflect current clinical guidelines
- ✓ Utilize evidence-based cancer screening tests
- ✓ Be constructed to address different risk levels

**Standing orders** can authorize certain staff to carry out medical orders (e.g., FIT test) per practice-approved protocols without a clinician's examination and can improve clinical measures.

**Cancer Screening Guidelines include:**

[U.S. Preventive Services Task Force](#)

[American Cancer Society](#)

**COASTAL COMMUNITY HEALTH SERVICES  
POLICIES AND PROCEDURES**

<b>Section: Clinical</b>	<b>Policy Number: C-32</b>
<b>Title: Screening for Colorectal Cancer</b>	<b>Revision Date:--</b>
<b>Version: 1</b>	
<b>Approved By: Medical Director</b>	
<b>Laws, Regulations &amp;/or Standards Associated With This Policy:</b>	
<i>Centers for Disease Control and Prevention (2014); United States Preventive Services Taskforce (2016); American Cancer Society (2017); American College of Gastroenterology (2009); American Academy of Family Physicians; American College of Physicians</i>	
<b>Review Dates:</b>	

**Purpose:** To provide evidence-based guidance on colorectal cancer (CRC) screening for patients of average risk using CCHS for primary care

**Definitions:** Colorectal cancer is a diverse group of cancers affecting the colon and rectum, including the cecum, ascending colon, transverse colon, descending colon, sigmoid colon and rectum. Most CRC histopathologically is adenocarcinoma, and arises in precancerous serrated or adenomatous polyps. CRC is the second leading cause of cancer death among men and women in the United States. While reductions in mortality from CRC have been achieved over the last 10 years due to increased screening rates, many eligible adults remain unscreened, and maintaining and improving upon these gains will require ongoing engagement and persistence in obtaining screening for eligible adults. Since readily available and accessible screening tools exist, the above organizations all recommend screening appropriate adult men and women, aged 50 - 75 years. This policy applies to adults considered to be at average risk by history and prior screening examinations which may have been completed. It does not apply to high risk patients, such as patients with family history of CRC, familial adenomatous polyposis or hereditary non-polyposis colorectal cancer, and does not apply to patients with symptoms of any kind referable to the gastrointestinal tract. While racial and ethnic disparities do exist in CRC incidence, the above organizations do not recommend starting screening before age 50, except the American College of Gastroenterology, which recommends starting at age 45 in African Americans. The decision to start screening earlier than age 50 must be patient-centered and well-documented in the EMR.

**Policy:** It is the policy of CCHS to screen all eligible adult patients of average risk between the ages of 50 and 75 for CRC, according to evidence-based guidelines supported by the above organizations.

**Procedure:**

1. When a patient meeting the above criteria presents as a new or established patient, he or she will be asked about prior CRC screening testing which may have been done. If the patient has had a prior colonoscopy, a copy of the report and any associated pathology reports will be obtained, if possible. Once obtained, the colonoscopy will be recorded in the patient's EMR.

**Procedure:**

1. Women aged <21 years are not candidates for cervical cancer screening.

of all of the above organizations.

## STEP 5:

### DISTRIBUTE TASKS TO MEET CARE STANDARDS



Once a health center has agreed to a minimum set of care standards for each target group, **assign tasks** necessary to accomplish these standards to specific care team member roles. Create **proficiency checklists**.

**Expand staff roles:** include navigators, community health workers, care managers and others in team-based care

Create **exam room tools that summarize key care parameters** (e.g., recommended ages for all priority screenings, such as cancer, depression, blood pressure, etc.).

Use **daily huddles** that incorporate pre-visit planning (e.g., identifying care gaps in advance of patient visit, reminding patients of visit, etc.).

Implement **standing orders** to empower support staff to order or provide labs, referrals, and other services. Allow staff to **perform at the top of their licensure**.

### Optimize HIT!



Consider which tasks can be delegated to technology. For example, use systems to send automated reminders and schedule services for care gaps so staff members can spend less time manually calling patients.



Determine which tasks can be completed remotely and which require staff to be at the health center in-person. Create policies and provide remote access for staff to connect to the EHR and work from home on designated tasks.

# VTF Resource



## Action Guide: Care Teams


NATIONAL ASSOCIATION OF  
Community Health Centers

### VALUE TRANSFORMATION FRAMEWORK Action Guide

HEALTH CENTER

CARE DELIVERY
INFRASTRUCTURE
PEOPLE

### CARE TEAMS

#### WHY

#### Focus on Care Teams?

Much has been written about the success of the "care team model" in delivering high-quality, low-cost, impactful health care. Developing an effective team-based model of care is at the heart of health center efforts to deliver on the Quintuple Aim: improved health outcomes, improved staff and provider experiences, lower costs, and improved equity.

Transitioning to value-based care requires a significant shift in the way care delivery, infrastructure, and people are engaged and deployed in the health care system. In the volume-based system, a primary care physician would need to spend an estimated 21.7 hours per day to provide all recommended acute, chronic, and preventive care to a panel of 2500 patients<sup>1</sup>. It is, therefore, not surprising that physicians face burnout and adults in the U.S. receive only 55% of recommended services<sup>2</sup>. The volume-driven model of care coupled with the complexity of preventive, acute, and chronic care needs in the context of a primary care visit, limits the quality of service delivered<sup>3</sup>. A reinvention of the care team model—with more responsibility given to supportive members of the care team—has proven to optimize the experience and outcomes of primary care for patients, providers, and staff<sup>4</sup>. In addition to improving service for chronic disease and preventive care, re-organizing care team roles can help address the widely-documented problem of primary care physician shortages<sup>5,6,7</sup>.

Ultimately, patient care is a team sport. All members of the health center team are accountable for the delivery of high quality care to patients. Patient engagement, also crucial to care, is addressed in the [Patient Engagement Action Guide](#).

While many health centers report using a team-based approach to care, these systems may not be functioning optimally to achieve desired outcomes. This Action Guide offers steps to more effectively distribute, or share, responsibility and accountability across health center care teams.

*"Sharing the care involves both a paradigm shift and a concrete strategy for increasing capacity. The paradigm (culture) shift transforms the practice from an "I" to a "we" mindset. Unlike the lone-doctor-with-helpers model, in which the physician assumes all responsibility, makes all decisions, and delegates tasks to team members (but cannot increase capacity), the "we" paradigm uses a team comprising clinicians and non-clinicians to provide care to a patient panel, with a reallocation of responsibilities, not only tasks, so that all team members contribute meaningfully to the health of their patient panel."*

#### CARE TEAMS

The Value Transformation Framework addresses how health centers can utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than with a provider alone. This Action Guide offers proven strategies to develop effective health center care teams.



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## Care Team Planning Worksheet - Patient Appointments

NACHC Quality Center

**Instructions:** This tool is used for designing care teams in their future state.  
 Step 1. Review the 'Responsibility/Task' column to ensure it includes a complete list of activities that need to take place for an in-person visit; add/delete/modify this list, as appropriate for your health center. Not all responsibilities are included.  
 Step 2. Determine the job role 'best' able to complete each task (hint: it may not be the role currently performing the task). Use the drop-down options to select the 'best' role to complete the task. If "other", document the staff member's name in the 'Can be done by staff member' column.  
 Step 3. Determine when in the patient visit this task is most often completed. If a task occurs at multiple points during a visit, document details in notes.  
 Step 4. Determine which technology or systems can be utilized to complete this task.  
 Step 5. Determine whether the task can be done by staff members working remotely.

Patient is scheduled for in-person appointment					
	Responsibility/Task	Role	When	Technology/systems utilized	Can be done by staff member
Visit Prep	Remind patient of upcoming appointment; confirm				
	Flag overdue or missing preventive/chronic care services				
	Flag overdue or missing immunizations				
	Flag outstanding labs and tests				
	Flag open referrals				
Check in	Obtain records from other facilities (specialist, ED, hospital, etc.)				
	Assemble documentation for PCP/Care Team members to review				
	Additional?				
	Complete COVID screening questions with patient				
	Check in patient				
Rooming	Verify and update insurance/sliding fee scale information				
	Verify and update demographic information (address, phone, etc.)				
	Verify and update PCP assignment				
	Print summary lists (meds, diagnosis, allergy); provide to patient to review				
	Assess and document patient communication needs				
Rooming	Additional?				
	Room patient				
	Take and document vital signs (height, weight, BP, etc.)				
	Identify and document patient's chief complaint				
	Screen patient for depression, anxiety				
	Screen patient for tobacco, alcohol, substance use				
	Screen patient for SDOH				
	Review and update social history				
	Review and update medical history				
	Initiate dx and allergy lists updates for clinician review and approval				
Initiate medication reconciliation for clinician review and approval					
Order/provide missing preventive/chronic care services; update EHR as needed					
Order/provide preventive care services; update EHR as needed					

In-Person Appointments
Telehealth Appointments

**Care Team Planning Worksheet:** a tool to aid in the process of distributing tasks. Considers job role 'best' able to complete a task, technology, in-person vs remote and primary vs back-up.

# STEP 6

OPTIMIZE HEALTH INFORMATION SYSTEMS  
AS PART OF IMPROVEMENT STRATEGY



## Evidence-Based Care: Cancer Screening



Leadership



Population Health  
Management



Care Teams



Workforce



Improvement  
Strategy

Optimize Health  
Information Systems

A systems approach to cancer screening requires attention to the **infrastructure**, **care delivery**, and **people** systems within the health center.

## STEP 6

### OPTIMIZE HEALTH INFORMATION SYSTEMS AS PART OF IMPROVEMENT STRATEGY



Create guidance on how to document cancer (and other) screenings within **structured fields** in the EHR.

Documentation should include components for:

- ✓ Tests/screenings that were performed
- ✓ Referrals made
- ✓ Tracking test results and follow-up

If your EHR does not allow you to track test distribution and returns, set up a simple tracking log, and assign staff to regularly review and recall patients who have not completed a screening test.

Configure your EHR/PHM system to create Gap Reports – to identify needed preventive health screenings.

Implement automated reminders in the EHR to prompt the clinical team.



#### Helpful Resources:

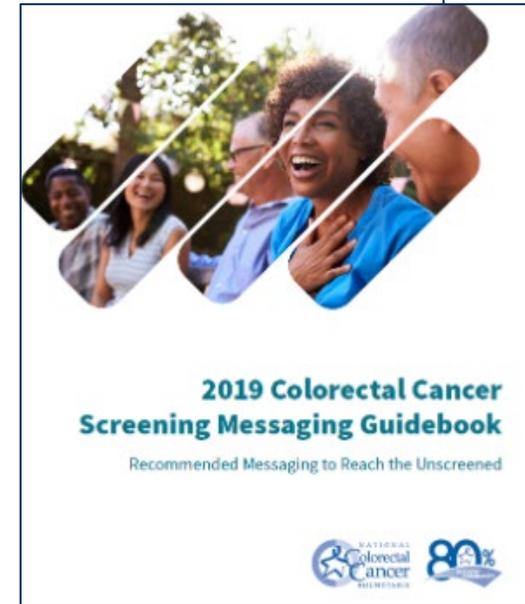
1. [Colorectal Cancer Screening and Risk Assessment Workflow: Documentation Guide for Health Center NextGen Users](#) developed by NACHC
2. [EHR Best Practice Workflow And Documentation Guide To Support Colorectal Cancer Screening Improvement With EClinicalWorks](#) developed by the Health Center Network of New York with support from NACHC, ACS, and the National Association of Chronic Disease Directors

# STEP 7

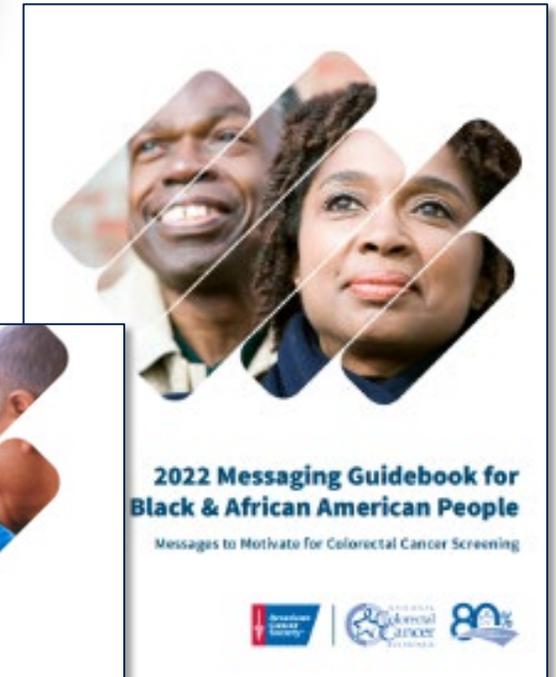
## ENGAGE PATIENTS AND SUPPORT SELF-MANAGEMENT



- ✓ Engage and educate patients about the importance of regular cancer screening.
- ✓ Offer patient education materials in multiple languages, at appropriate literary levels, with translators available, as needed.
- ✓ Provide materials that use pictures and visuals, rather than words, is also important.
- ✓ For CRCS, consider creating a mock stool test demonstration that can be used to instruct patients and for patients to demonstrate the technique via teach-back.
- ✓ Use telephone and text messaging systems to emphasize provider recommendations and remind patients



[Download here](#)



[Download here](#)

# VTF Resource



 NATIONAL ASSOCIATION OF  
Community Health Centers®

## VALUE TRANSFORMATION FRAMEWORK Action Guide

HEALTH CENTER

CARE DELIVERY    INFRASTRUCTURE    PEOPLE

### PATIENTS PATIENT ENGAGEMENT

#### WHY Engage Patients In Care?

There is mounting evidence that patient involvement with shared decision-making and self-care improves health care quality and outcomes at a lower cost<sup>1,2,3,4,5,6,7,8</sup>. Engaging patients in their own care and treatment decisions is encouraged by leading health care authorities such as the Agency for Healthcare Research and Quality (AHRQ)<sup>9</sup> and the Institute of Medicine (IOM)<sup>10</sup>. Patient-centered medical home (PCMH) recognition and accreditation organizations—including the National Committee for Quality Assurance,<sup>11</sup> the Joint Commission,<sup>12</sup> and the Accreditation Association for Ambulatory Health Care<sup>13</sup>—all address patient engagement in their core principles.

Expectations around patient engagement are embedded in national health care legislation as part of the Affordable Care Act (Section 3506)<sup>14</sup>. It is a required component of the Medicare Shared Savings Program, and it is under consideration for Centers for Medicare and Medicaid (CMS) coverage.

Building a truly patient-centric health system requires actively engaging patients. It is a system where patients make informed decisions based on, not only provider and care team expertise, but also their own skills, capabilities, values, and goals. A robust patient engagement process is central to a health system that delivers on the Quintuple Aim: improved health outcomes, improved patient and provider experiences, lower costs, and equity.

This Action Guide addresses the development of patient-centric care systems through two key concepts: shared decision-making and self-care.

- **Shared decision-making (SDM)** is when health care providers and patients (including their family members and caregivers) work together to make a decision that is best for the patient. This decision-making process considers evidence-based information about available options, the provider's knowledge and experience, and the patient's values and preferences<sup>15</sup>.
- **Self-care support** is the assistance provided to patients, especially those with chronic conditions, that enables them to manage their health on a day-to-day basis<sup>16</sup>.



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## Action Guide: Patient Engagement

# STEP 7

## ENGAGE PATIENTS AND SUPPORT SELF-MANAGEMENT



Patient: \_\_\_\_\_

**IMPORTANT**

Date: \_\_\_\_\_

As a **woman aged 50-75 years of age**, your doctor wants you to receive the following screenings based upon the **\*BEST MEDICAL** information. Be sure to ask your doctor, nurse practitioner or physician assistant at today's visit to check if you need the tests which can **save your life** 😊.

### ROUTINE CARE:

- Blood Pressure
- Depression screening
- Weight screening and counseling for better weight control
- Screening for use of aspirin or a cholesterol lowering medication to prevent heart disease

### BLOOD TESTS:

- HbA1c for diabetes
- Hepatitis C screening
- HIV
- Diseases transmitted through sexual activity

### CANCER SCREENINGS:

- Breast cancer (mammogram every 1-2 years)
- Cervical cancer (Pap test every 3 years for women aged 21-65 years or every 5 years for women aged 30-65 who get an HPV test alone or HPV test in combination with Pap test).
- Colon cancer (women aged 45-75 years; FIT test annually or other screening/ diagnostic tests and frequencies depending on risk. 75+ depending on provider recommendation and provider preference).

### LIFESTYLE:

- Tobacco use
- Alcohol use
- Relationship violence

#### \*BEST MEDICAL INFORMATION/RESEARCH: US Preventive Services Task Force (USPSTF):

- Aspirin Use in some adults 50-59 years can lower your risk for heart attack, stroke and colorectal cancer. Drugs that lower cholesterol may be used in some adults 40-75 years of age with risk factors to prevent cardiovascular disease. Check with your doctor before taking aspirin or any medication
- Cervical Cancer screening recommended through age 65 years.
- Blood glucose monitoring recommended in overweight adults 40-70 years of age.
- Hepatitis C one-time monitoring or additional screening as needed.
- HIV Screening through 65 years of age.

# STEP 8

## DEVELOP/ENHANCE COMMUNITY PARTNERSHIPS



### Use Formal Referral Arrangements to create colonoscopy referral network:

#### Calculate the health center's need for colonoscopy

- American Cancer Society [Steps for Increasing Colorectal Cancer Screening Rates: A Manual for Community Health Centers](#), page 17 provides calculation assistance

#### Identify area endoscopists

#### Reach out to area endoscopists; request partnerships

- Consider direct referral agreements

#### Formalize endoscopist partnership agreements and expectations

- Standardized Colonoscopy Reporting and Data System (CO-RADS) Recommendations: pre-, intra-, and post-procedure elements to be documented in colonoscopy report.
- Evidence-based colonoscopy follow-up: results and any implications, next steps/treatments, timing of next screening based upon results.
- Monitor colonoscopy procedure quality: adenoma detection rate ( $\geq 30\%$  male screening;  $\geq 20\%$  female screening), cecal intubation rate, quality of bowel prep, use of appropriate intervals for screening and surveillance.

## STEP 8

### DEVELOP/ENHANCE COMMUNITY PARTNERSHIPS



HRSA Form 5A outlines service requirements for various types of partnerships in support of cancer screening and other services.

Requirements include screening for breast, cervix, and colorectal cancers (e.g., mammography, Pap testing, fecal occult blood testing, sigmoidoscopy, colonoscopy).

Health centers utilize one or more of the following three delivery methods to provide a service:

- 1. Direct (Health Center Pays):** Services provided directly by the health center and for which the health center pays and bills.
- 2. Formal Written Contract/Agreement (Health Center Pays):** Services provided on behalf of the health center by another entity via a formal written contract/agreement, where the health center is accountable for paying and/or billing for the direct care provided via the agreement.
- 3. Formal Written Referral Arrangement (Health Center Does NOT Pay):** Services provided by an entity other than the health center, with which the health center has a formal written referral arrangement (e.g., MOU, MOA, or other formal written arrangement). The actual service is provided and paid/billed for by the other entity (the referral provider).

<https://bphc.hrsa.gov/compliance/compliance-manual/chapter4>

## STEP 9

### *TAILOR TREATMENT FOR SOCIAL CONTEXT*



- ✓ Assess patients' potential food insecurity, housing instability, financial and other social drivers of health (SDOH)
- ✓ Apply information to treatment decisions
- ✓ Link to more targeted services, such as care coordination, care management or other follow-up services
- ✓ Refer patients to community resources, as appropriate.
- ✓ For patients diagnosed with cancer, develop an inventory of community resources that may provide assistance during treatment such as [familyreach.org](https://familyreach.org), which serves patients facing hardship after a cancer diagnosis.

# VTF Resource



 NATIONAL ASSOCIATION OF  
Community Health Centers®

## VALUE TRANSFORMATION FRAMEWORK

### Action Guide

HEALTH CENTER

INFRASTRUCTURE CARE DELIVERY PEOPLE

## SOCIAL DRIVERS OF HEALTH

### WHY

#### consider the Social Drivers of Health?

Health centers, by virtue of their mission and model, play a pivotal role in addressing Social Drivers of Health (SDOH) among medically underserved patients nationwide. Signed into law in 1964 as part of President Lyndon B. Johnson's war on poverty, health centers serve patients and communities at greater risk of preventable chronic and other diseases<sup>1-4</sup>.

Social drivers of health are the conditions in which people are born, grow, work, live, and age. SDOH are non-medical conditions that include social, economic, physical, or other factors present in people's lives. These factors have been found to directly influence health, functioning, and quality of life outcomes and risks<sup>5-7</sup>.

Research shows that social drivers, also called social risks, may have a greater influence on health and health equity than lifestyle choices or health care, with some studies suggesting that SDOH may account for 30-55% of health outcomes<sup>8</sup>.

The movement of health systems toward value-based care provides significant opportunities to address SDOH while improving value and quality of care<sup>9</sup>. Value-based care is a potentially important financing mechanism for SDOH services with opportunities for long-term sustainability and population health improvements<sup>10</sup>.

### WHAT

#### can health centers do to address social risk?

SDOH include such factors as income, education, employment, food, housing, and social inclusion and non-discrimination. Healthy People 2030 groups SDOH into 5 domains<sup>11</sup>:

- Economic stability
- Education access and quality
- Health care access and quality
- Neighborhood and built environment
- Social and community context



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## Action Guide: Social Drivers of Health

# STEP 10

## MAXIMIZE REIMBURSEMENT



**Reimbursement opportunities exist outside of the prospective-payment system (PPS), including:**

Medicare Care Management Services

**Additional reimbursement may also be available in your state from Medicaid, health home initiatives, or other payers.**



# VTF Resource



## Reimbursement Tip Sheets

## Care Management Action Guide

### PAYMENT

#### Reimbursement Tips:

FQHC Requirements for Medicare Wellness Visits: Initial Preventive Physical Exam (IPPE) & Annual Wellness Visits (AWV)

Medicare Wellness Visits include the Initial Preventive Physician Exam (IPPE) and Annual Wellness Visits (AWV) which are reimbursable according to Medicare Part B program requirements. IPPE and AWV encounters also qualify as Initiating Visits for Centers for Medicaid and Medicare Services (CMS) care management services if conducted within 1 year of the start of care management services.

#### Program Requirements

While encouraged as part of high-quality care, Medicare Wellness Visits are not required to be furnished to Medicare beneficiaries. Medicare Wellness Visit requirements are based upon the beneficiary's enrollment date with Medicare Part B. It's important to have a mechanism in place to capture the Medicare Part B enrollment date for both new and established patients to assist eligibility determination for a Medicare Wellness Visit.

**PHE Exception.** With the waiver of geographic and originating sites during the COVID-19 PHE, patients may receive AWW telehealth services in their homes. Patients may self-report vital signs (i.e., weight and blood pressure) to the provider during a visit if they have access to the necessary medical equipment. For patients unable to self-report, it is acceptable to document that body mass index and blood pressure were not able to be obtained. All other visit requirements must still be met. The PHE telehealth flexibilities for AWW will continue through December 31, 2024 after the PHE expires on May 11, 2023.

#### Patient Eligibility & Consent

Individuals who are enrolled in Medicare Part B are eligible to receive Medicare Wellness Visits. Medicare Advantage Organizations are required to cover these services and follow the associated CMS coverage requirements and guidelines. Patient consent for a Medicare Wellness Visit must be documented in the medical record.

**Table 1: Patient Eligibility for Medicare Wellness Visits**

	IPPE	AWV (Initial)	AWV (Subsequent)
When does the patient visit occur?	Within 12 months of first Part B enrollment date	12 months after IPPE OR >12 months after Part B enrollment and IPPE never performed*	12 months after the initial AWV*
What is the frequency of the visit?	One lifetime benefit. "Use it or lose it"	One lifetime benefit	One subsequent AWV per year
What is the cost to the patient?	No coinsurance	No coinsurance	No coinsurance

\* To determine if a patient has previously received a Medicare Wellness Visit, check with your MAC or the [CMS Medicare Wellness Visit](https://www.fda.gov/medwatch) website under the section entitled [IPPE/AWW FAQs](#).

While IPPE and AWV encounters cover some elements of a physical exam they are not a routine physical exam, which is defined by Medicare as "exams performed without relationship to treatment or diagnosis for a specific illness, symptom, complaint, or injury." If additional preventive tests or services are provided during an IPPE or AWV, a patient may be required to pay coinsurance or a Part B deductible. A full list of other Medicare Part B covered preventive services may be found on the [CMS Medicare Wellness Visit](#) website under the section entitled [IPPE/AWW FAQs](#).

#### Timeframe & Services

Medicare Wellness Visits include the IPPE and AWV. A beneficiary's enrollment date with Medicare Part B is associated with the Medicare Wellness Visit services that are furnished. A patient must first be enrolled with Medicare Part B before a visit can be furnished.

### VALUE TRANSFORMATION FRAMEWORK

#### Action Guide

CARE DELIVERY

INFRASTRUCTURE

PEOPLE

### CARE MANAGEMENT

#### WHY

##### Use Care Management with High-Risk Patients?

Value-based care requires health care organizations to better control the clinical and financial risks associated with high-risk patients. A systematic process for managing the care of high-risk patients, using proven interventions in a supportive one-on-one environment, has been shown to improve health outcomes<sup>1,2</sup>. High-risk patients, by definition, have multiple health needs often compounded by complex social and other issues. These patients are at risk for poor health outcomes, inadequate quality of care, and increased costs<sup>3,4</sup>. The Centers for Medicare and Medicaid Services (CMS) recognizes care management as a critical tool to achieve the Quadruple Aim: improved health outcomes, improved patient and staff experiences, lower costs, and improved equity<sup>5</sup>.

This Action Guide provides the steps to start a health center care management program for high-risk patients. The outlined recommendations meet the requirements of Chronic Care Management (CCM) services defined by CMS and, therefore, are eligible for reimbursement.

#### WHAT

##### Does a High-Risk Care Management Model Look Like?

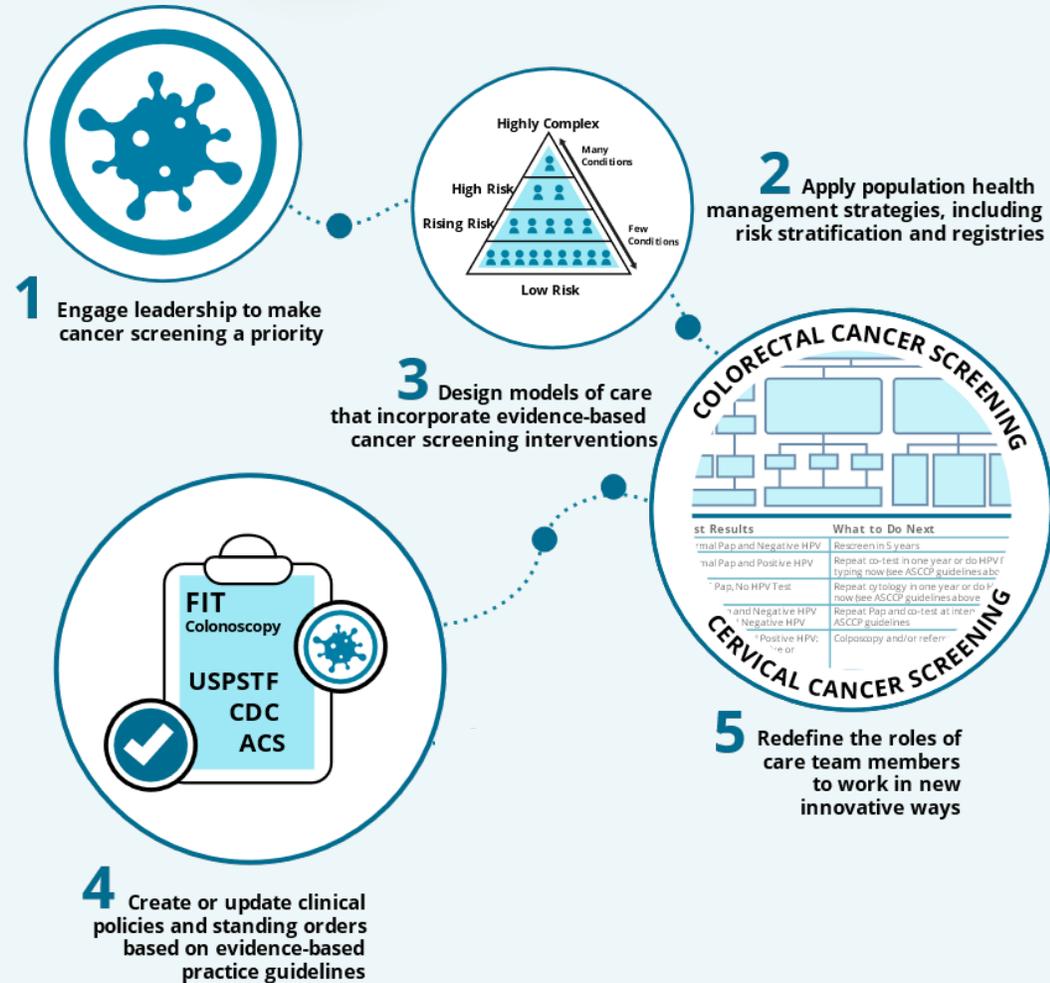
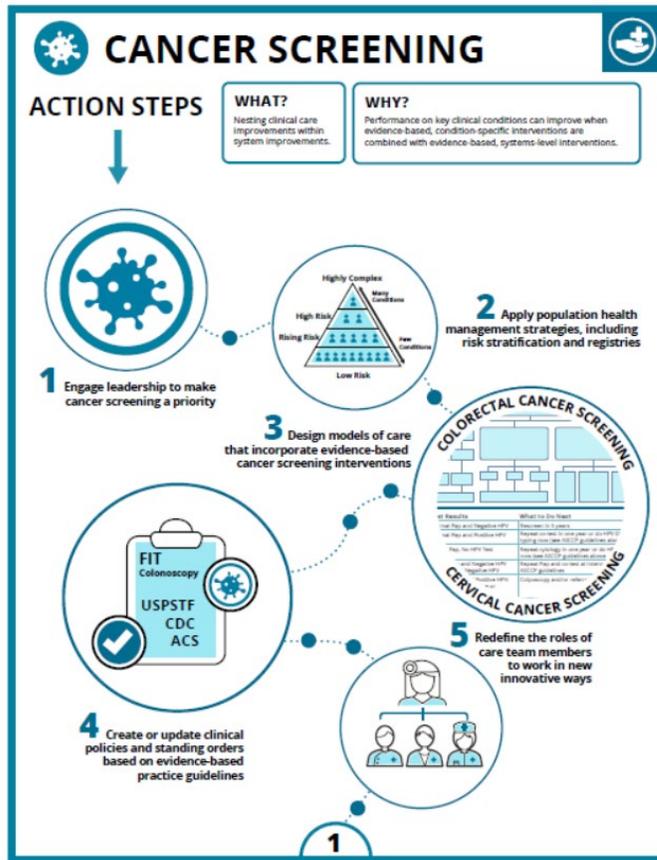
High-risk care management involves intensive, one-on-one services, provided by a nurse or other health worker, to individuals with complex health and social needs. The formal design of a health center care management program can ensure a standardized approach to managing high-risk patients by a care manager. The model discussed in this Action Guide is based on a nurse in the role of care manager. Other staffing models can be employed with some modification. Key components of care management include: identifying and engaging high-risk individuals, providing a comprehensive assessment, creating an individual care plan, engaging in patient education, monitoring clinical conditions, and coordinating needed services<sup>6,7</sup>.

#### CARE MANAGEMENT

The Value Transformation Framework addresses how health centers can effectively deliver and coordinate care and manage high-risk and other subgroups of patients with more targeted services. This Action Guide outlines steps health centers can take to develop a comprehensive care management program for high-risk patients that meets the requirements for reimbursement from the Centers for Medicare and Medicaid Services (CMS).

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# VTF Resource



[https://bit.ly/VTF\\_EBC\\_Cancer-graph](https://bit.ly/VTF_EBC_Cancer-graph)

# Featured Speaker



## **Stephanie Melillo, MPH**

Health Scientist

Division of Cancer Prevention and Control  
Centers for Disease Control & Prevention

Stephanie Melillo joined the Division of Cancer Prevention and Control at the Centers for Disease Control and Prevention as a Health Scientist in 2011. She is a member of the evaluation team, translating research findings into practical resources for CDC's screening program award recipients and other public health professionals. She has worked with the Community Preventive Services Task Force in various capacities since 2004 and draws on this experience to inform the way CDC thinks about the implementation of evidence-based recommendations.



# Cancer Screening Change Packages

## Taking Action. Saving Lives.

Stephanie Melillo, MPH

NACHC Elevate Learning webinar  
June 13, 2023



# Federally Qualified Health Centers (FQHCs) Vital to Population Health



## Federally Qualified Health Centers Partnered with CDC\*

### National Breast and Cervical Cancer Early Detection Program (NBCCEDP)



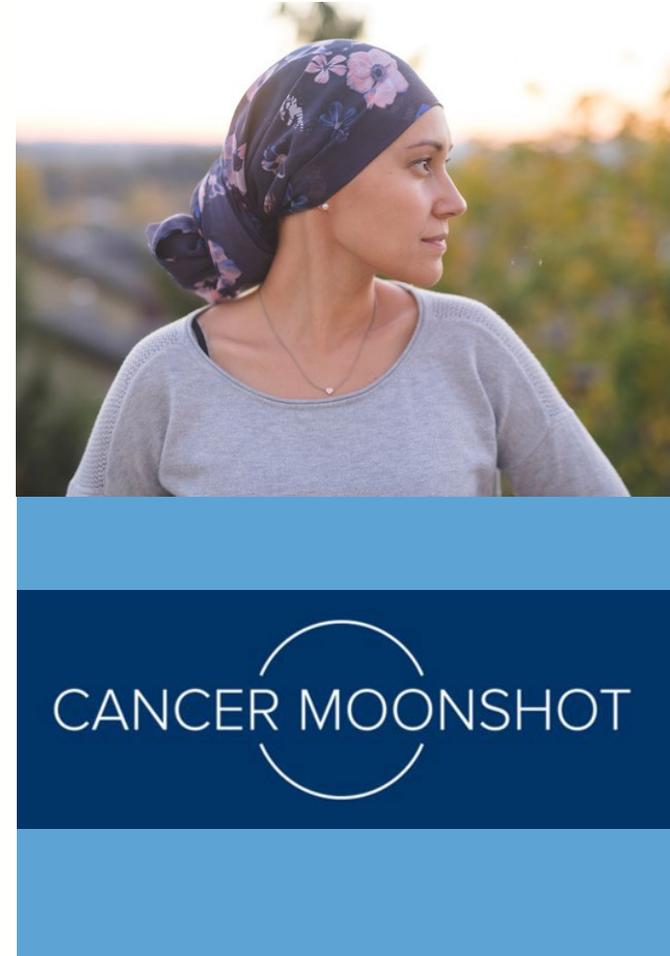
### Colorectal Cancer Control Program (CRCCP)



Source: Clinic data submission, March 2021

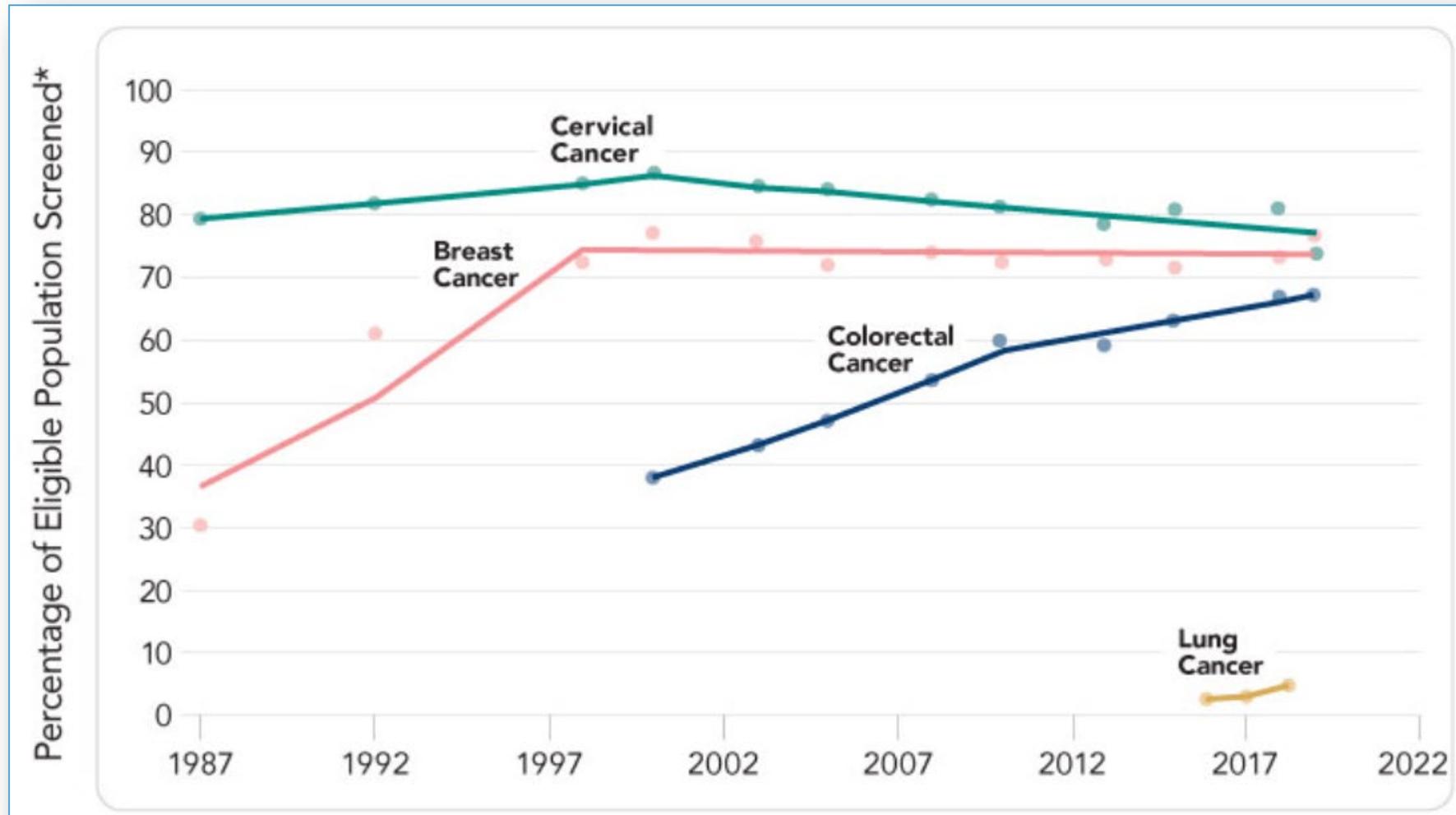
# Cancer Moonshot 2.0 Priorities

- Close the screening gap
- Understand and address environmental and toxic exposures
- Decrease the impact of preventable cancers
- Bring cutting edge research through the pipeline to patients
- Improve the experiences for patients and caregivers



Source: White House, [Fact Sheet: President Biden Reignites Cancer Moonshot to End Cancer as We Know It](#)

# Despite Gains, Progress Still to Be Made



Source: President's Cancer Panel, Cancer [Screening in the United States: Challenges and Opportunities](#)

# Cancer Screening Tests

Grade	Definition	Recommendation
<b>A</b>	High certainty that the net benefit is substantial	Offer or provide this service
<b>B</b>	High certainty that the net benefit is moderate or moderate certainty that net benefit is moderate to substantial	Offer or provide service



Source: [uspreventiveservicestaskforce.org/Page/Name/grade-definitions](https://uspreventiveservicestaskforce.org/Page/Name/grade-definitions)

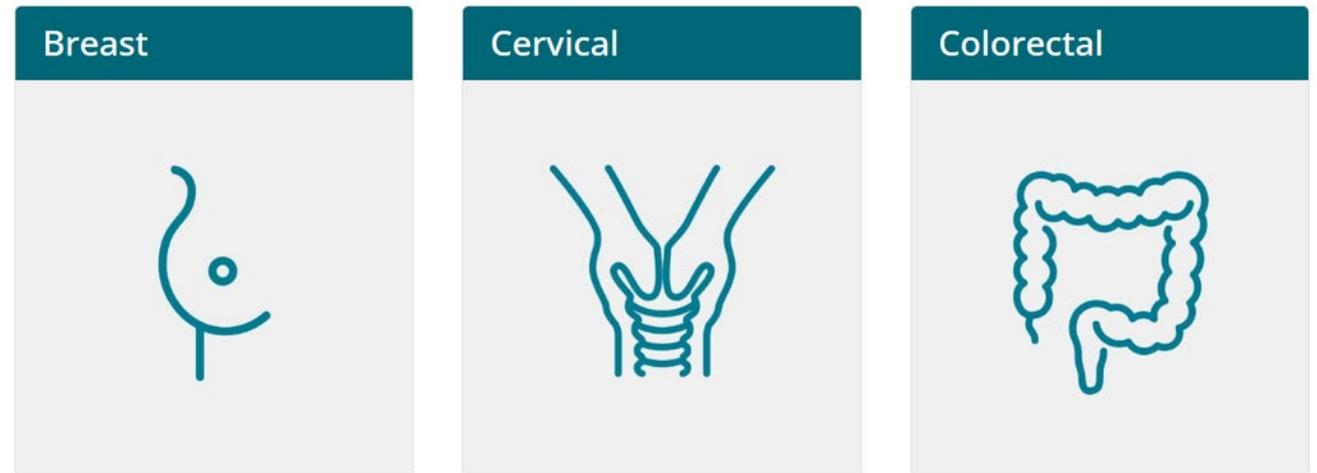
# CDC Cancer Screening Change Packages

Taking Action. Saving Lives.

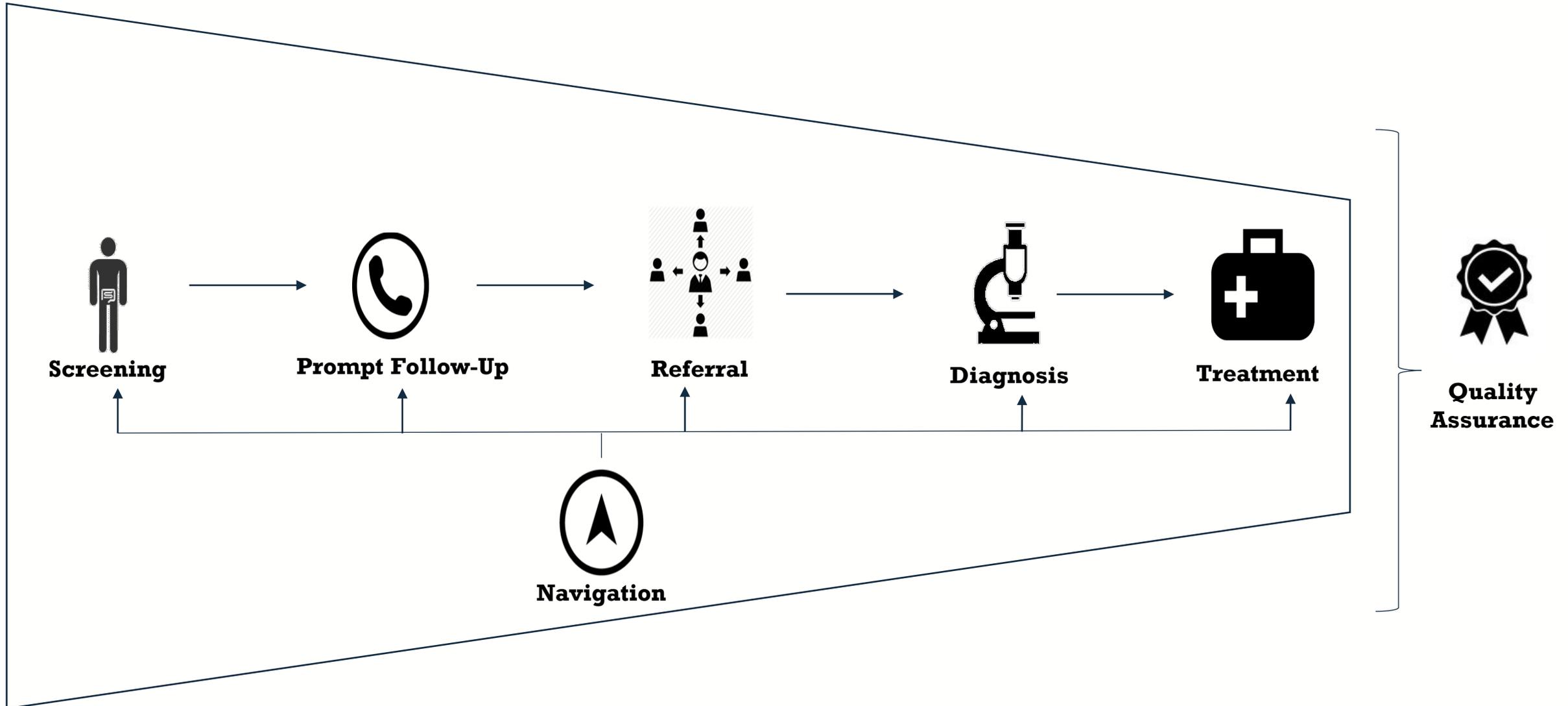
Strategies, tools and resources to improve:

- Awareness
- Access
- Equity
- Use

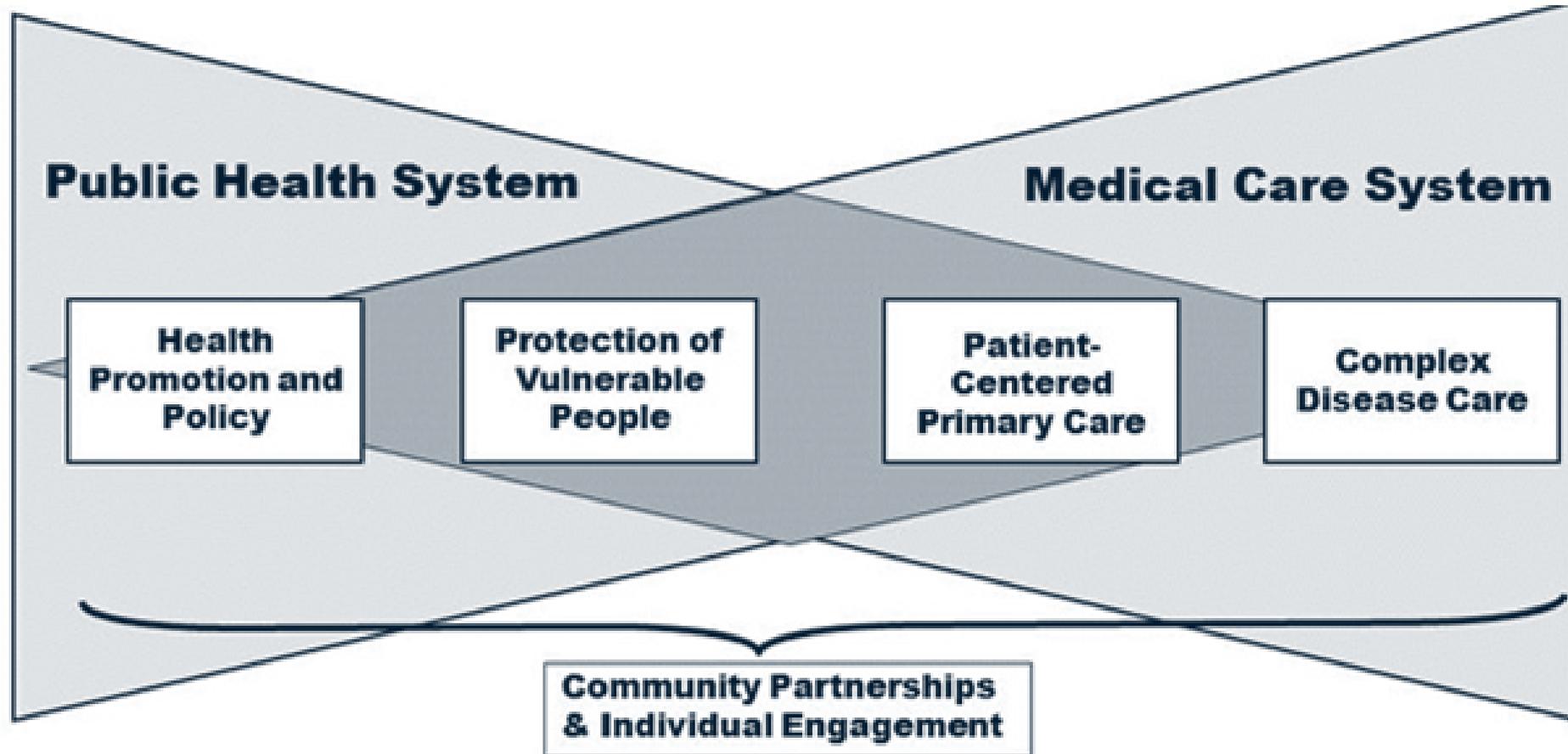
Nearly 300 adoptable or adaptable tools and resources



# Cancer Screening is Not a Test, But a Process



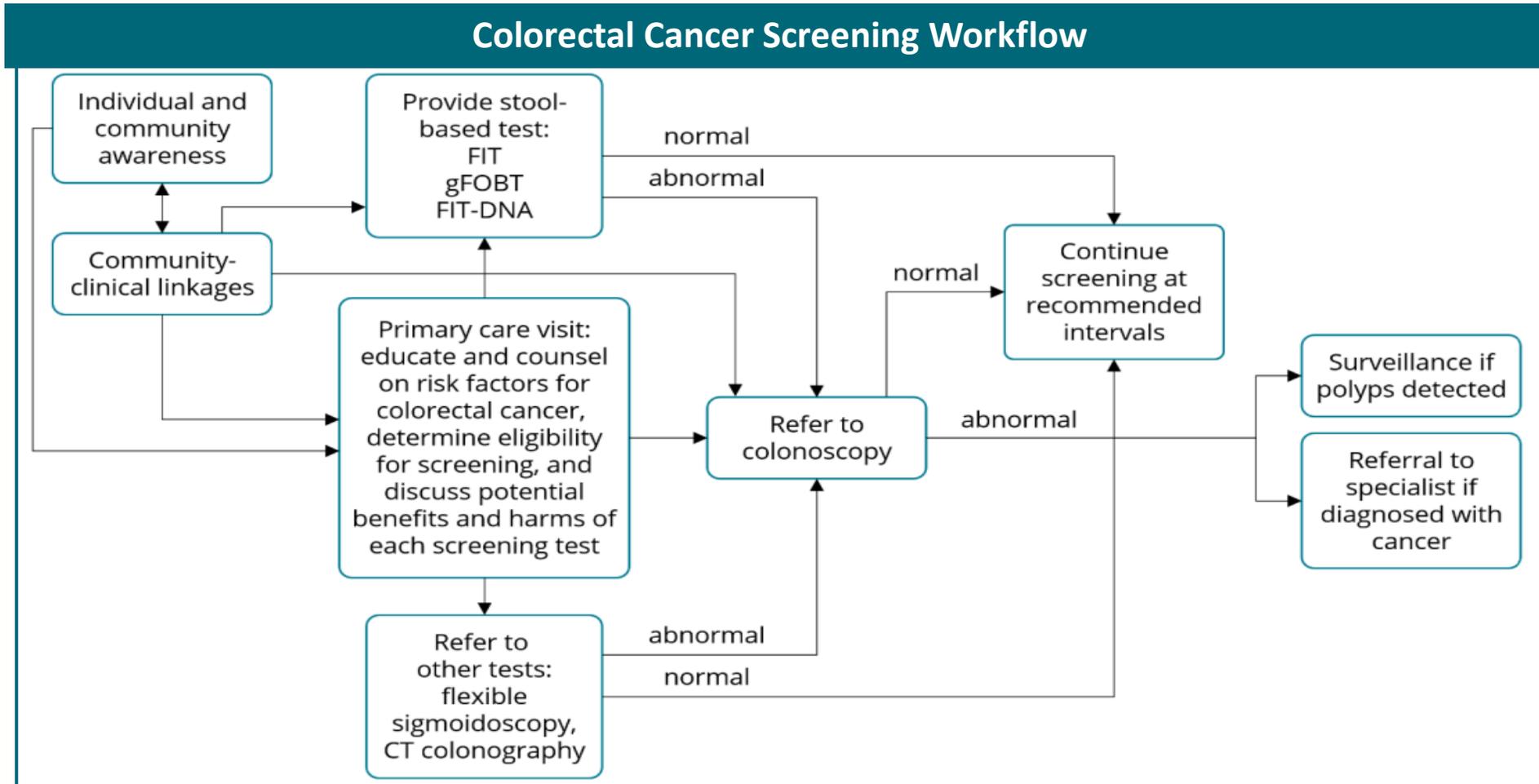
# Working Together to Keep Communities Healthy



*\*Adapted from Centers for Disease Control and Prevention, "A Health System: Health Protection for Life!", 2007.*

# Focusing Your Cancer Screening Improvement Efforts

Where is change most needed or likely to have the greatest impact?



# Organizing Framework

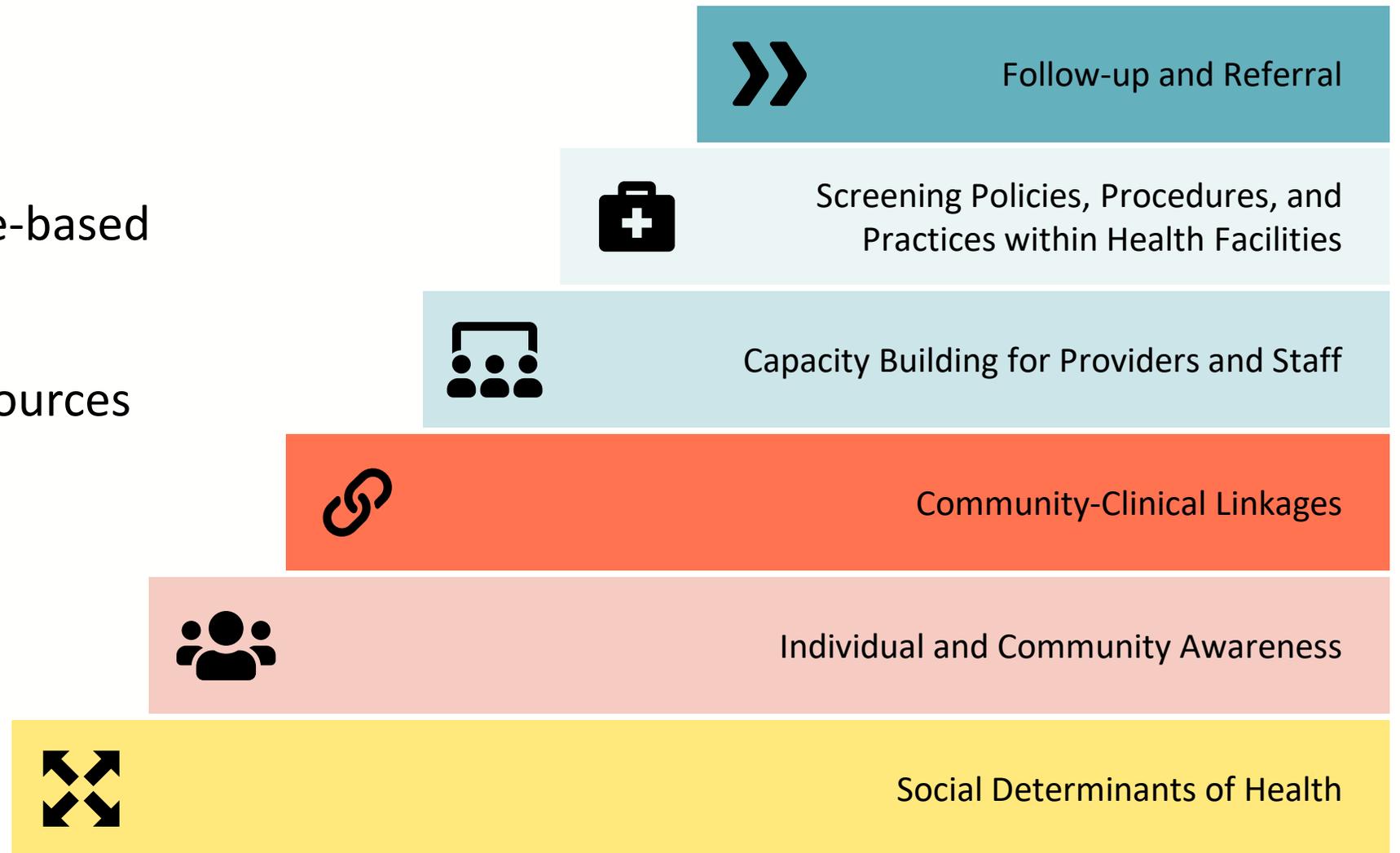
Cancer screening services can be improved through implementing:



# Taking Action. Saving Lives.

## Six Focus Areas

- Evidence and practice-based strategies
- Related tools and resources vetted by experts



# Focus Area Selection

Focus Area

Organizing Framework PDF

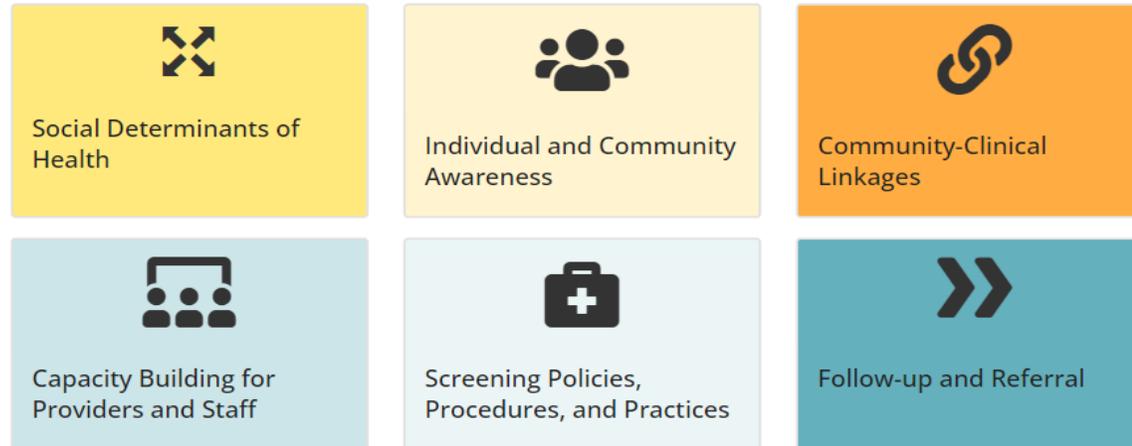
Focus Area Definition

## Colorectal Cancer Screening Change Package

[Print](#)

For adults aged 45 to 85 years who do not have signs or symptoms of colorectal cancer and who do not have a personal or family history of colorectal cancer or colorectal polyps, no history of genetic syndrome such as familial adenomatous polyposis or hereditary non-polyposis colorectal cancer (Lynch syndrome), and no prior diagnosis of inflammatory bowel disease (see the [U.S. Preventive Services Task Force recommendation](#) ).

### Select a Focus Area



To help you make your selection, read the descriptions below or view the organizing framework in the [Cancer Screening Change Packages: Overview](#). [PDF-000KB]

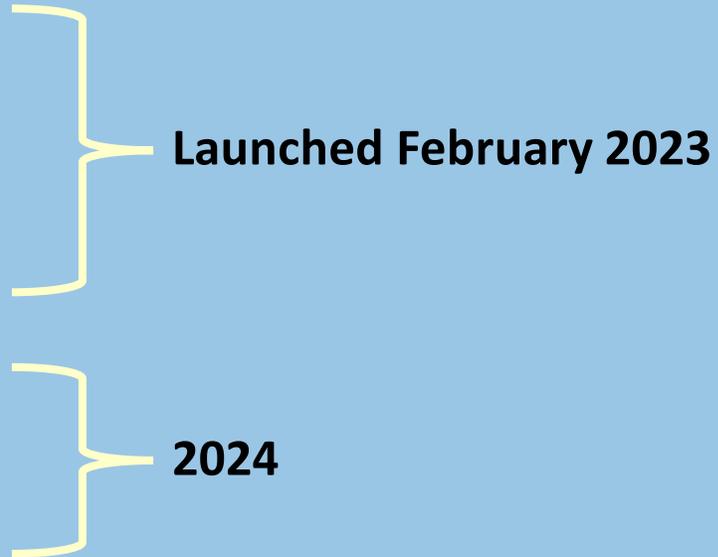
### Social Determinants of Health

The social determinants of health focus area includes tools and resources to inform and educate about “the non-medical factors that influence health outcomes. They are the conditions in which people are born, grow, work, live, and age, and the wider set of forces and systems shaping the conditions of daily life. These forces and systems include economic policies and systems, development agendas, social norms, social policies, racism, climate change, and political systems.”<sup>1</sup>

# Four Cancer Screening Change Packages

Supporting the delivery of cancer screening services that received A or B recommendations from United States Preventive Services Task Force

- Breast cancer
- Cervical cancer
- Colorectal cancer
  
- Lung cancer



# Questions? Demonstration?

## Cancer Screening Change Packages

Taking Action. Saving Lives.

[Print](#)

The Cancer Screening Change Packages are intended to support the delivery of cancer screening services that have received A or B recommendations from the United States Preventive Services Task Force (USPSTF). These packages—

- Are intended for health care professionals in various clinical settings, including single and group practices, health maintenance organizations, Federally Qualified Health Centers, imaging and cancer center facilities, and public health departments, and the practitioners who partner with them.
- Present a list of evidence-based and practice-based changes that clinicians can select from to improve cancer screening.
- Provide clinical teams with practical tools and resources that can be used or adapted to improve the reach and effectiveness of their cancer screening efforts.
- Take into consideration that the decision to start the screening process may begin before a person engages with the health care system (see Appendix A in the Overview PDF). Therefore, these change packages provide tools and resources to address information gaps and barriers to recommended cancer screening.

### Access the Cancer Screening Change Packages

The Cancer Screening Change Packages are available for [breast](#), [cervical](#), and [colorectal](#) cancers. Phase 2 will add a change package for lung cancer.

Click an image below to select a change package.

Breast



Cervical



Colorectal



### Cancer Screening Change Packages Overview



CANCER SCREENING CHANGE PACKAGES  
OVERVIEW  
TAKING ACTION. SAVING LIVES.

[PDF - 2 MB]

For more detailed information about the development and process used to create these change packages, download the [Overview](#). [PDF-2MB]

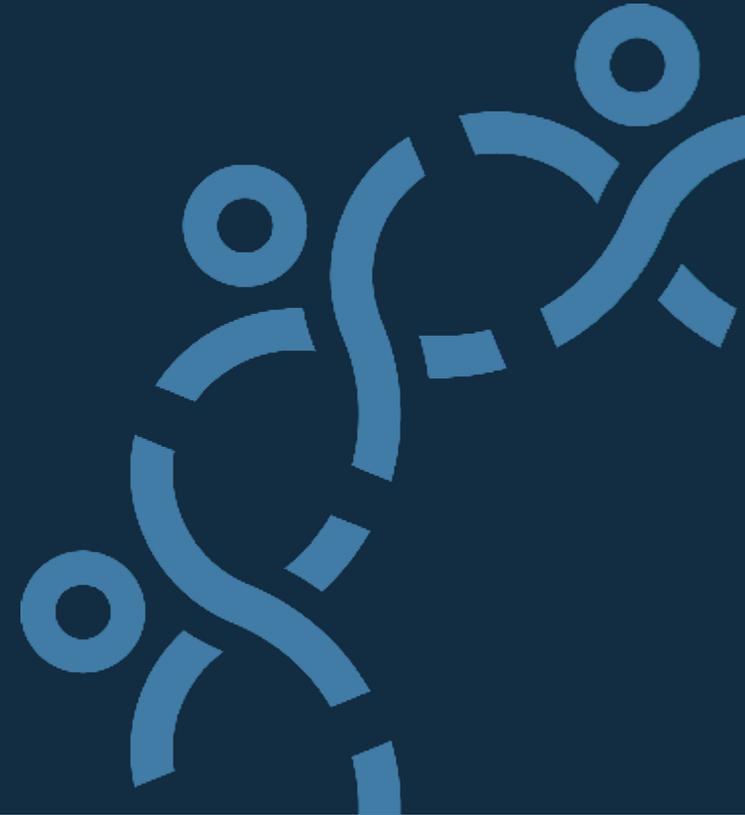
Contact: [dcpccommunications@cdc.gov](mailto:dcpccommunications@cdc.gov)

Visit:

[cdc.gov/cancer/dcpc/resources/change-packages/](https://cdc.gov/cancer/dcpc/resources/change-packages/)

# Thank you!

Go to the official federal source of cancer prevention information:  
[www.cdc.gov/cancer](http://www.cdc.gov/cancer)



Division of Cancer Prevention and Control  
Reliable. Trusted. Scientific.

*The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.*

# Health Center Perspective

elevate<sup>o</sup>



**Allison Madden**

Assistant Vice President, Performance Improvement/Quality

Allison has 40 years of healthcare experience and has served at Community Health of South Florida, Inc. (CHI) for the past 20 years. She has been involved in just about every aspect of CHI since beginning her journey there in 2003, starting as a billing liaison, then creating a HEDIS department when Value Based Care became a focus of health plans. This grew to become the Care Management Department which includes a focus on HEDIS measures, Care Management, and referrals. Allison currently serves as Assistant VP of Performance Improvement/Quality. She is also a certified professional coder and has a Masters degree in Integrated Healthcare Management.

# Health Center Perspective

The logo for 'elevate' is a circular emblem with a dashed outer border. Inside, the word 'elevate' is written in a lowercase, sans-serif font. The background of the circle consists of several concentric, slightly offset circles, creating a sense of depth and movement.

- **Capture Structured Data**

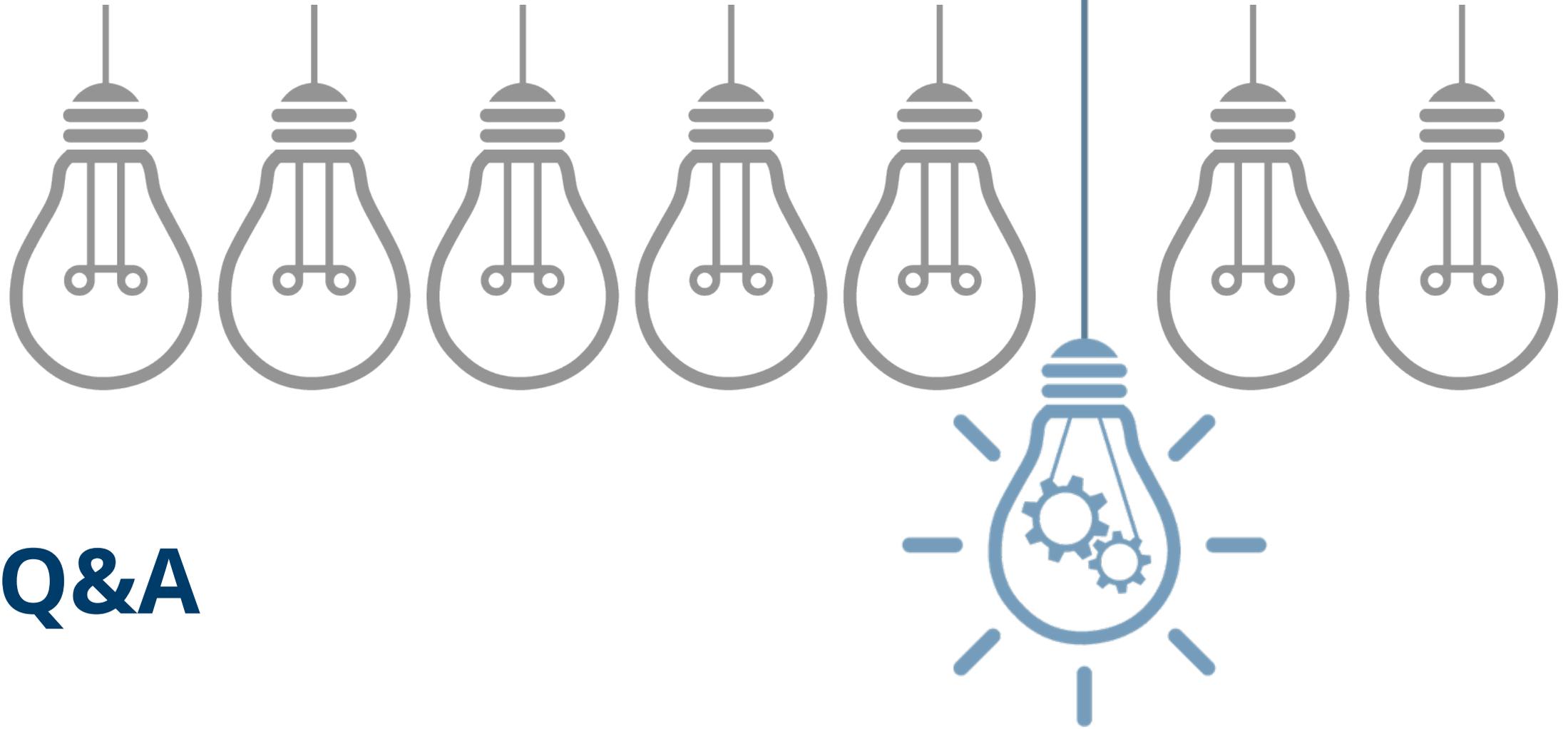
- Work with your HCCN, if relevant (we are a member of Health Choice Network)
- Create reports/forms to capture data in structured fields
- Leverage resources of your EHR (e.g., smart phrases)

- **Close Care Gaps**

- Patients on the schedule (pre-visit planning)
- Patients not yet scheduled for appointments (care gap reports)

- **Train Staff**

- Providers – key to data capture
  - 30-min trainings 1x/week on EPIC features (schedule optimization, 'smart phrases')
  - Instructional on creating notes that include 'smart phrases'
- Care team



# Q&A

# FREE Professional Development Training Opportunities

**NACHC is covering the cost for a limited number of health center staff to participate in professional development training opportunities tailored specifically to health center roles:**

## Care Management

- **Essentials** training for health center care managers with 0-2 years of experience
- **Intermediate** training for health center care management with over 2 years of experience
- **Leading** training for health center staff who supervise care managers (may or may not be care managers themselves)

## Community Health Workers

- Course for new health center CHWs
- Course for health center CHW supervisors (may or may not be CHWs themselves)

## Quality Improvement

- Course for health center QI staff



**Trainings will begin in September**  
**Application available soon, due July 19<sup>th</sup>!**



# VTF Health Center Assessment

**Allows health center staff to self-assess organizational progress in activities important to value transformation.**

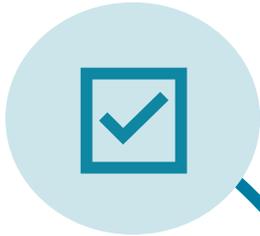
- Can be completed at the beginning of a transformation initiative to set a baseline and then repeated over time to measure improvement.
- Recommended that 3 or more health center staff complete the assessment to get a balanced perspective of organizational progress in areas of systems change.
- Health centers can electronically share their averaged score with their PCA/HCCN to help drive value transformation efforts at the state/regional level.



# Opportunities to Expand Care Team Skills



**National Learning Forum:  
Guided application of the VTF**



**Register**  
<https://bit.ly/2023Elevate>



**Assess** <https://reglantern.com/vtf>  
Ideally 3+ staff complete the VTF Assessment



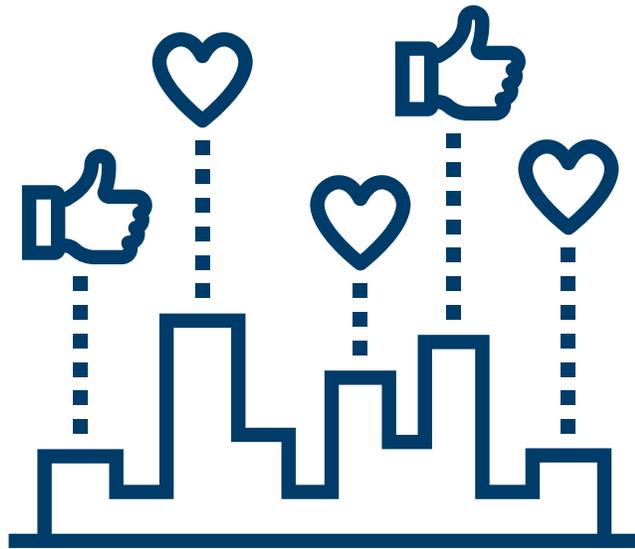
*Unlock Workforce  
Upskill Opportunities!*



**Engage: Monthly Forum & Supplemental Sessions**  
registered participants



**Access: Online Resources**  
<https://nachc.docebosaaS.com/learn/signin>



# Provide Us Feedback

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Health Centers

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**SHARE YOUR  
FEEDBACK**

**Don't forget!** Let  
us know what  
you thought  
about today's  
session.

**Next Monthly Forum Call:**

July 11, 2023  
1:00 – 2:00 pm ET



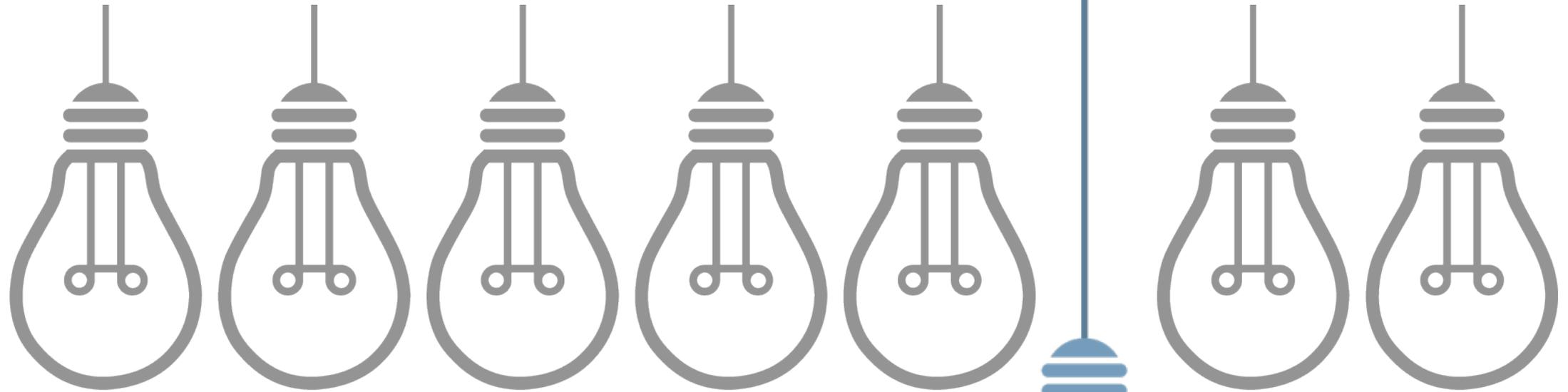
elevate°

**Together, our  
voices elevate° all.**

**The Quality Center Team**

*Cheryl Modica, Cassie Lindholm, Holly Nicholson, & Addison Gwinner*

[qualitycenter@nachc.org](mailto:qualitycenter@nachc.org)



# Additional Slides & Resources:

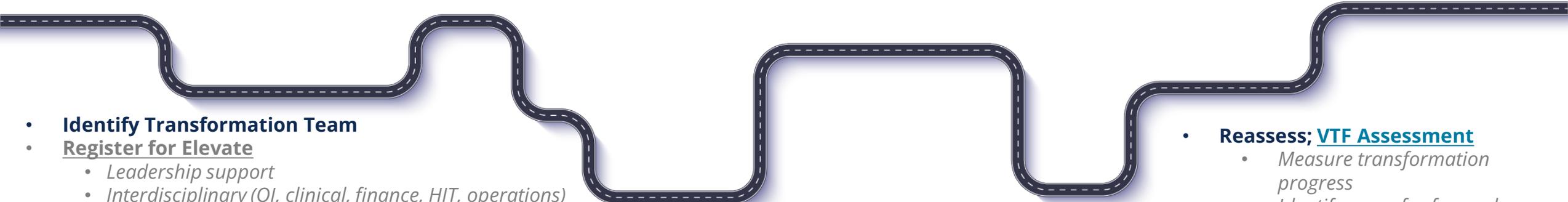


# How the VTF and Elevate Support Health Center Systems Change



## Begin Transformation Journey

## Transformation Journey Continues

- 
- **Identify Transformation Team**
  - **Register for Elevate**
    - Leadership support
    - Interdisciplinary (QI, clinical, finance, HIT, operations)
    - Care team member engagement
  - **Complete the VTF Assessment**
    - Assess progress on transformation continuum
    - Identify areas for focused improvement
    - Unlock professional development opportunities
  - **Set Goals Based on VTF Assessment Results Incorporate into Health Center QI Plan**
    - Which Change Areas are most in need of improvement?
    - Opportunities to leverage other health center initiatives?
  - **Leverage the VTF**
    - Organize transformation efforts using VTF and VTF Assessment results
  - **Access Elevate Resources**
    - Attend monthly Elevate learning forums
    - Apply steps from evidence-based Action Guides, reimbursement tip sheets, and other resources
    - Access eLearning modules & microlearnings
    - Engage with peers nationally
  - **Reassess; VTF Assessment**
    - Measure transformation progress
    - Identify areas for focused improvement

# WHAT are the clinical guidelines for colorectal cancer screening?



Clinical guidelines recommend screening men and women at average risk for colorectal cancer aged 45-75 years

Average risk individuals have no:

- ✓ Personal or family history of adenomatous polyps or colorectal cancer.
- ✓ Personal history of inflammatory bowel disease such as Crohn's disease or ulcerative colitis.
- ✓ Genetic syndrome such as familial adenomatous polyposis or hereditary non-polyposis colorectal cancer.

Adults 76-85 years of age may be screened depending on their overall health and personal preferences.



US Preventive Services Task Force (USPSTF)  
American Cancer Society

# WHAT are CRCs testing options?



## Stool-based tests

- Fecal Immunochemical Tests (FIT) - **every year**
- High-sensitivity Guaiac Fecal Occult Blood Tests (gFOBT) - **every year**
- FIT-DNA - **every 1 or 3 years**

For average risk adults



## Visual tests

- Colonoscopy - **every 10 years**
- CT colonography - **every 5 years**
- Flexible sigmoidoscopy - **every 5 years**
- Flexible sigmoidoscopy with FIT - **Flexible sigmoidoscopy every 10 years plus FIT every year**

Annual, high-quality stool-based screening is comparable to a high-quality colonoscopy-based screening program when positive stool tests are followed by colonoscopy (see [NACHC Cancer Screening Action Guide](#) for relevant references).

Achieving high CRCs rates requires use of **both** stool-based and visual tests to balance logistics, patient preference, staffing, and availability of providers who can perform colonoscopies.

# WHAT are 3 types of stool-based tests?



Type	Brand	Manufacturer	Sensitivity*	Specificity*	# Stool Samples
<b>FIT</b> <i>(CLIA-waived)</i>	OC Light iFOB Test	Polymedco	78.6%-97.0%	88.0-92.8%	1
	QuickVue iFOB	Quidel	91.9%	74.9%	1
	Hemosure One-Step iFOB	Hemosure, Inc.	54.5%	90.5%	1 or 2
	Insure FIT	Clinical Genomics	75%	96.6%	2
	Hemoccult-ICT	Beckman Coulter	23.2%-81.8%		2 or 3
<b>HSgFOBTs<sup>+</sup></b>	Hemoccult II SENA	Beckman Coulter	61.5%-79.4%	86.7%-96.4%	3
<b>mt-sDNA</b>	Cologuard	Exact Sciences	92.3%	89.8%	1

[http://nccrt.org/wp-content/uploads/dlm\\_uploads/IssueBrief\\_FOBT\\_CliniciansRef-09282019.pdf](http://nccrt.org/wp-content/uploads/dlm_uploads/IssueBrief_FOBT_CliniciansRef-09282019.pdf)

\*Direct comparison between tests is not possible; consult original studies for additional information.

+High-sensitive guaiac-based FOBT; Hemoccult II and generic guaiac-based tests should not be used.

# WHAT are the clinical guidelines for cervical cancer screening?



## USPSTF Recommendations

Age  
21-29

- Screen with cervical cytology alone every 3 years

Age  
30-65

- Screen every 3 years with cervical cytology alone, OR
- Screen every 5 years with high-risk human papillomavirus (hrHPV) testing alone, OR
- Screen every 5 years with hrHPV testing in combination with cytology (co-testing)

Do Not  
Screen

- Patients who have had a hysterectomy with removal of the cervix and no history of a high-grade precancerous lesion or cervical cancer
- Patients with a cervix younger than 21 years
- Patients with a cervix older than 65 years with adequate screening history and not otherwise at risk for cervical cancer

# WHAT are the clinical guidelines for cervical cancer screening?



## ACS Recommendations

Age  
25-65

- Primary HPV test every 5 years
  - If primary HPV testing not available:
    - HPV + Pap test every 5 years OR
    - Pap test alone every 3 years

Do Not  
Screen

- Patients who have had regular screening in the past 10 years with normal results and no history of cervical intraepithelial neoplasia grade (CIN-2) or more serious diagnosis within the past 25 years.

[The American Cancer Society Guidelines for the Prevention and Early Detection of Cervical Cancer](#)  
[FDA Approved 'Primary' HPV Tests](#)

# WHAT are the clinical guidelines for colorectal cancer screening?



Screen average-risk adults aged **50-75 years (Grade A)**; aged **45-49 years+ (Grade B)**

## Stool-Based Tests

- FIT-DNA – **every 1 or 3 years**
- High-sensitivity Guaiac Fecal Occult Blood Test (gFOBT) - **every year**
- Fecal Immunochemical Tests (FIT) - **every year**

## Visual Tests

- Colonoscopy – **every 10 years**
- CT colonography – **every 5 years**
- Flexible sigmoidoscopy – **every 5 years**
- Flexible sigmoidoscopy with FIT – **Flexible sigmoidoscopy every 10 years plus FIT every year**

[U.S. Preventive Services Task Force Final Recommendation Statement, Colorectal Cancer Screening](#)

The American Cancer Society recommends screening for all individuals begin at age 45

# WHAT are the clinical guidelines for breast cancer screening?



## USPSTF Recommendations

Age  
40-74

- Biennial screening mammography

[U.S. Preventive Services Task Force Final Recommendation Statement, Breast Cancer Screening](#)

# WHAT are the clinical guidelines for breast cancer screening?



## ACS Recommendations

Age  
40-44

- Option to start screening with annual mammography

Age  
45-54

- Annual mammogram

Age  
55+

- Yearly mammogram or switch to mammogram every other year; continue screening as long as patient is in good health and life expectancy is at least 10 years