Resource List

1. OSHA Webinar
   a. https://www.youtube.com/watch?v=YIB1TZS3pBE
2. OSHA COVID-19 Plan Template
   a. https://www.osha.gov/sites/default/files/COVID-19_Healthcare_ETS_Model_Written_Plan.docx
3. OSHA's Communication and Coordination Between Employers
   a. https://www.osha.gov/sites/default/files/publications/OSHA4134.pdf
4. OSHA's Employee Training Presentation on the Healthcare ETS
   a. https://www.osha.gov/coronavirus/ets
5. OSHA Enforcement: Inspection Procedures for the COVID-19 ETS
   a. https://www.osha.gov/sites/default/files/enforcement/directives/DIR_2021-02_CPL_02.pdf
6. OSHA's COVID-19 Healthcare Worksite Checklist & Employee Job Hazard Analysis
   a. https://www.osha.gov/sites/default/files/COVID-19_Healthcare_ETS_Worksite_Checklist_Employee_Job_Hazard_Analysis.pdf
7. COVID-19 Operational Guideline/Interim Guidance - Goshen Medical Center To share crisis management measures established for patients of the Goshen Medical Center, staff and patients were given detailed instructions on evolving care delivery and cleaning practices. Services and labs were only offered outside rather than inside the office to reduce virus exposure. Cleaning and equipment protocols were established and 'fit test' of masks was offered.
   a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_COVID-19-Operational-Guideline_Interim-Guidance-.docx
8. COVID-19 Protocols and Procedures Resource Pack - Cabarrus Rowan Community Health Clinics In the wake of the pandemic, Cabarrus Rowan Community Health Centers developed telehealth and a rapid testing program in the community. The protocols resource pack they developed includes comprehensive steps for: clinic visits (for both curbside care and in-office care); rapid site testing; deploying the mobile unit; and virtual preventive care services
   a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_CRCHC-COVID-19-Resource-Pack-.pdf
9. COVID-19 Operational Procedure - Fairfield Community Health Center Clinical operations at Fairfield Community Health Center were quickly adjusted and explained in a 12-page procedural document. The 'Provision of Services in a Pandemic or Local Epidemic' document defined overall response goals and instructions to minimize exposure. It explained evolving staff roles and responsibilities, and offered patient communication scripts, and steps to document and bill for telehealth visits. This guidance allowed the health center to rapidly implement telehealth and offer continued services and support to the community. Julie McCoy, Director of Quality Improvement.
   a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_COVID-Master-Clinical-Operational-Procedure.pdf

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10. Return to Work Safety Plan for Employees - KC CARE Health Center A new return to work policy was created by KC CARE Health Center with guidelines and expectations to minimize exposure in the health center when staff returned to the clinic for work. The guidelines cover screening, cleaning and monitoring protocol, mask requirements, as well as social distancing rules in work and break areas.
    a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_Return-To-Work-Safety-Plan-for-Employees-During-COVID.docx
11. Hazard Pay - FoundCare FoundCare developed a policy to provide additional compensation to full and part-time employees 'for performing hazardous duty or work involving hardship"
    a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_Hazard-Pay-Policy.pdf
12. Emergency Paid Leave Process - Desert Sage Health Centers Desert Sage Health Centers developed a procedure/process to offer paid leave to employees that: contract COVID-19 in the line of duty; must quarantine for any reason; or must take care of a loved one.
    a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_COVID19-Emergency-Paid-Leave-.pdf
13. Preventive Measures for COVID-19 - University of Minnesota's Health Equity Work Group Article submitted for publication that focuses on the important preventive practices everyone should be taking for the sake of public health. Measures promoted include hand washing, the use of sanitizer, and social distancing. The paper also describes the concept of heard immunity with vaccine
    a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_Preventive_Measures_To_Deal_With_Coronavirus_COVID_19_Pandemic_Outbreak.rtf
14. COVID-19 Safety Measures - Garfield Health Center Garfield Health Center created a one-page list of basic health center safety rules for staff and patients based on CDC guidance. It includes information about required face masks and social distancing in the clinic, temperature checks, recommendations for staggered lunch schedules, and tips for safe and efficient clinic- time when telehealth is not possible
    a. https://www.nachc.org/wp-content/uploads/2020/08/QC-Challenge_COVID-Safety-Measures.docx
15. Workforce/Human Resources Frequently Asked Questions and Checklist COVID-19 Resource Packet/Fuerza laboral/Recursos humanos Preguntas frecuentes y listas de verificación Paquete de recursos sobre la COVID-19
    a. https://conferences.nachc.org/nachc/articles/3249/view
16. Basic Preparations for Fluid Operations During a Pandemic: A COVID-19 Operations Resource Packet
    a. https://conferences.nachc.org/nachc/articles/4219/view
17. The Role of Health Center Boards in Business Continuity Planning
    a. https://conferences.nachc.org/nachc/articles/4622/view
18. Materials Available: Respiratory Protection Awareness Training for NY Community Health Centers
    a. https://www.chcanys.info/post/materials-available-respiratory-protection-awareness-training-for-ny-community-health-centers

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