



HIT

Skill: Utilize advanced technology concepts beyond EHRs to optimize management of clinical functions

Level	Behavioral Examples
5-Expert	<ul style="list-style-type: none">• Create new and innovative approaches to leveraging technology to optimize management of clinical functions• Lead clinical team in ultimately utilizing “big data” techniques to advance optimal care quality and true Population Health• Demonstrate Skilled behaviors
4-Skilled	<ul style="list-style-type: none">• Lead the clinical team in promoting and utilizing advanced Electronic Health Record-related technology<ul style="list-style-type: none">○ Health Information Exchanges (HIEs)○ Data warehouses• Lead clinical team in optimizing use of EHR and taking advantage of all related data-driven opportunities (analysis, etc.)• Demonstrate Applied behaviors
3-Applied	<ul style="list-style-type: none">• Can use main functions of the center’s EHR system to retrieve patient data and document assessments/interventions• Guide clinical team in successfully addressing operational issues regarding the health center’s EHR system• Guide staff in helping patients/families appropriately use online tools as part of care plans (including provider/patient communication via secure technologies)• Drive efforts to leverage technology to improve patient care
2-Basic	<ul style="list-style-type: none">• Understand advanced technology concepts beyond EHRs (such as HIEs and data warehouses)• Understand advantages of, and issues regarding, EHRs and their selection/implementation• Understand potential consumer applications enabling patients/families to access health and intervention information online
1-Learning	<ul style="list-style-type: none">• Aware of the existence of EHRs in a clinical environment• Aware of the existence of HEIs and data warehouses