



CARE TEAMS

Skill: Instill a sense of true teamwork among stakeholders

Level	Behavioral Examples
5-Expert	<ul style="list-style-type: none"> • Search for and implement best practices for creating a team-oriented environment • Anticipate and prepare for possible discord with scenario planning • Demonstrate Skilled behaviors
4-Skilled	<ul style="list-style-type: none"> • Effectively direct collaboration and service delivery of the broad clinical team (internal and external) • Create a shared understanding and appreciation of all team member roles/responsibilities, including professionals representing integrated disciplines such as behavioral health, dental services, etc. • Develop a cadence for scheduling formal one-on-ones with team members to discuss projects, challenges, and resolutions • Demonstrate Applied behaviors
3-Applied	<ul style="list-style-type: none"> • Create a clinical environment in which innovation is valued and rewarded • Communicate regularly with my team • Guide shared decision making with stakeholders <ul style="list-style-type: none"> ○ Share all relevant information (as permitted by HIPAA) • Proactively identify informal ways to meet and discuss relevant issues with specific team members • Determine how best to share information with others in the group • Participate actively in team meetings
2-Basic	<ul style="list-style-type: none"> • Understand common concepts for forming and maintaining a true interdisciplinary team
1-Learning	<ul style="list-style-type: none"> • Aware of the importance of effective teamwork, and support other members of the health center team in whatever ways I can when they ask for it