

Financial Operations Management Training Workshop Level 2 (FOM 2)–Hybrid Event

Presenters:

Curt Degenfelder, *Curt Degenfelder Consulting, Inc., Los Angeles, CA*

Sherry Giles, MSM, PMP, *Manager Training and Technical Assistance Promotions, NACHC*

Ama Johnson, MS, CPC-A, *Manager, Health Center Finance Training and Technical Assistance, NACHC*

Jeffrey E. Allen, CPA, *Partner, Forvis, Springfield, MO*

Catherine Gilpin, CPA, *Director, Forvis, Springfield, MO*

Jennifer Nolty, *Director, PCA and Network Relations, NACHC*

Day One: April 5, 2023 hybrid LIVE in Central Time (CT)

8:00 am–9:00 am	Breakfast	
9:00 am–10:30 am	<p>The Business of Community Health This session will provide insight and understanding of the core qualities needed for health centers to approach the business aspects of operations, management, and service delivery.</p>	<i>Curt Degenfelder, Curt Degenfelder Consulting 1.8 CPE/1.5 CEU</i>
10:30 am–10:45 am	Break	
10:45 am–12:00 pm	<p>Operations Assessment Discover practical management and operating techniques health centers can use to maximize financial performance before, during, and after the patient visit process.</p>	<i>Curt Degenfelder, Curt Degenfelder Consulting 1.5 CPE/1.25 CEU</i>
12:00 pm–1:00 pm	Break	
1:00 pm–2:30 pm	<p>Let Cash Flow: The Importance of Cash Flow Management This session will focus on the importance of cash flow analysis for decision-making purposes. This session will give you the skills you need to conduct liquidity and profitability ratio analysis, assess the impact that changes in costs have on financial statements and understand how these relate to a company's financial targets.</p>	<i>Jeffrey Allen and Catherine Gilpin, FORVIS 1.8 CPE/1.5 CEU</i>
2:30 pm–2:45 pm	Break	
2:45 pm–4:00 pm	<p>Managing the Care of Your Patients from the Payer Perspective This session will provide valuable insight into the contracting world of managed care organizations and help health centers prepare and position themselves to respond effectively. This includes: an overview of strategies and metrics payers use when evaluating and contracting with new and existing providers; an exploration of what motivates their business decisions; and approaches to new markets and products, such as qualified health plans (QHPs). We will also examine the various care models in the marketplace as payers hold providers accountable for the cost and quality of each patient's care.</p>	<i>Jen Nolty, NACHC 1.5 CPE/1.25 CEU</i>
4:00 pm–4:15 pm	Break	
4:15 pm–5:00 pm	<p>Introduction to Project Management for Health Centers This session will provide an introduction to project management for health center finance managers, including an overview of the five project management process groups and ten knowledge areas.</p>	<i>Sherry Giles and Ama Johnson, NACHC 0.8 CPE/0.75 CEU</i>

Day Two: April 6, 2023 hybrid LIVE in Central Time (CT)

8:00 am–9:00 am	Breakfast	
9:00 am–10:30 am	Using Technology to Manage Information This session will review the technological state of information systems in health centers nationally, with specific reference to the accounting, billing, practice management, and electronic medical records systems. You will learn how systems can be used for maximizing seamless data flow among health center departments and sites. Additional attention will be paid to the need for health centers to leverage technology to better manage information.	<i>Jeff Allen Forvis and Gervean Williams NACHC 1.8 CPE/1.5 CEU</i>
10:30 am–10:45 am	Break	
10:45 am–12:30 pm	Operational Issues Within Health Centers This session will review synergy between financial and operational processes.	<i>Curt Degenfelder, Curt Degenfelder Consulting 2.0 CPE/1.75 CEU</i>
12:30 pm–1:30 pm	Lunch	
1:30 pm–3:00 pm	Management Reporting in Health Centers This session will outline the different levels of financial and operational reporting in health centers, based on the impact of each; and, examine their individual key performance indicators.	<i>Catherine Gilpin, FORVIS 1.8 CPE/1.5 CEU</i>
3:00 pm–3:15 pm	Break	
3:15 pm–4:30 pm	COVID Update This session will update the attendees on the ending of COVID funds and share best practices on moving forward strategically to be compliant with all COVID fund requirements.	<i>Catherine Gilpin and Jeff Allen, FORVIS. 1.5 CPE/1.25 CEU</i>

FINANCIAL OPERATIONS MANAGEMENT 2



ACCOUNTING PROFESSIONALS (CPE)

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