Value Transformation Framework & Elevate

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WHAT is the Value Transformation Framework?

INFRASTRUCTURE	CARE DELIVERY	PEOPLE
IMPROVEMENT STRATEGY Effectively and routinely measure and communicate information about the quality, value, and outcomes of the health care experience and use this information to drive improved performance.	**POPULATION HEALTH MANAGEMENT** Use a systematic process for utilizing data on patient populations to target interventions for better health outcomes, with a better care experience, at a lower cost.	**PATIENTS** Intentionally and actively incorporate the patient perspective into governance, care system design, and individual care.
HEALTH INFORMATION TECHNOLOGY Leverage health information technology to track, improve, and manage health outcomes and costs.	**PATIENT-CENTERED MEDICAL HOME** Employ a model of care that transforms the delivery of primary care into a comprehensive, patient-centered system focused on high quality, accessible, and coordinated care.	**CARE TEAMS** Utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than a provider alone.
POLICY Pursue decisions, plans, and actions that help secure support and resources for health centers and expand access for under-served populations.	**EVIDENCE-BASED CARE** Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.	**GOVERNANCE AND LEADERSHIP** Apply position, authority, and knowledge of leaders and governing bodies (Boards) to support and advance the center's people, care delivery processes, and infrastructure to reach transformational goals.
PAYMENT Utilize value-based and sustainable payment methods and models to facilitate care transformation.	**CARE COORDINATION AND CARE MANAGEMENT** Facilitate the delivery and coordination of care and manage high-risk and other subgroups of patients with more targeted services, when and how they need it.	**WORKFORCE** Leverage a trained and fully engaged staff to successfully address the health center's mission and goals, with optimal joy in work.
COST Effectively address the direct and indirect expense of delivering comprehensive primary care to health center patients while considering the total cost of care for attributed patients.	**SOCIAL DRIVERS OF HEALTH** Address the social and environmental circumstances that influence patients' health and the care they receive.	**PARTNERSHIPS** Collaborate and partner with external stakeholders to pursue the Quintuple Aim.

The Value Transformation Framework **distills research and evidence-based** practices into **clear pathways for change,** known as Change Areas

nachc.org/clinical-matters/value-transformation-framework/

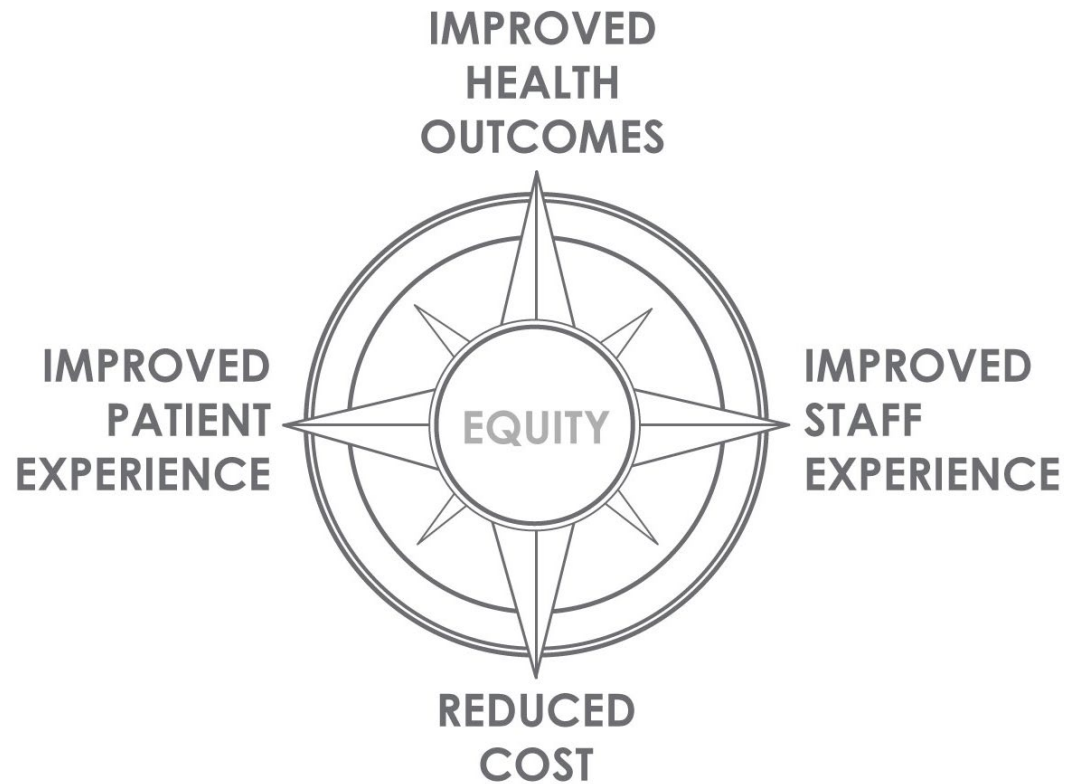# The Value Transformation Framework

The Value Transformation Framework (VTF) is a conceptual model for health center systems change

An organizing framework

- **Provides a common language** for us to talk about health center systems change
- **Organizes and distills evidence-based interventions** around a manageable set of change areas
- **Facilitates sharing** of evidence, knowledge, tools, and resources by defined system areas
- **Supports communication and collaboration** among colleagues across the country
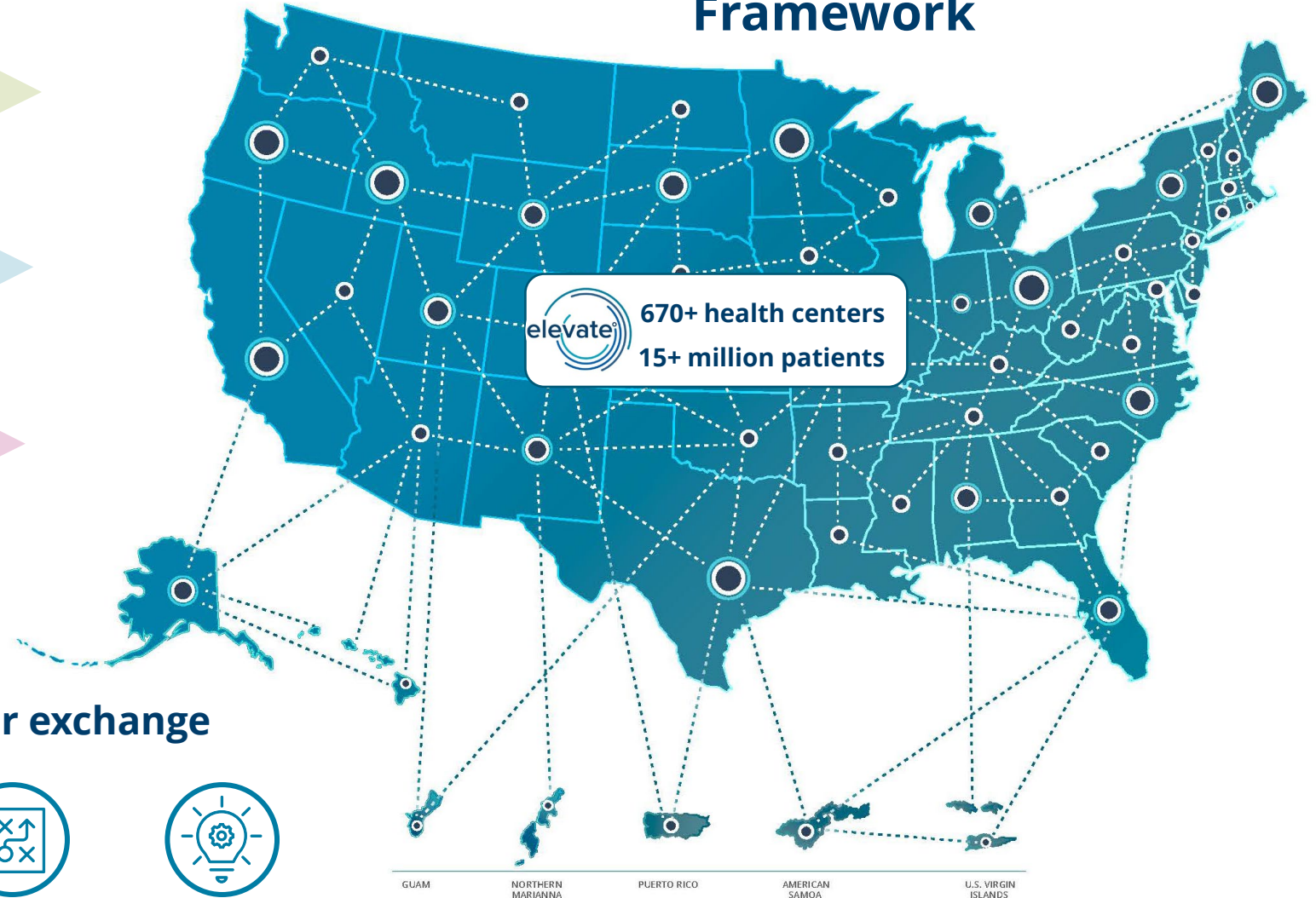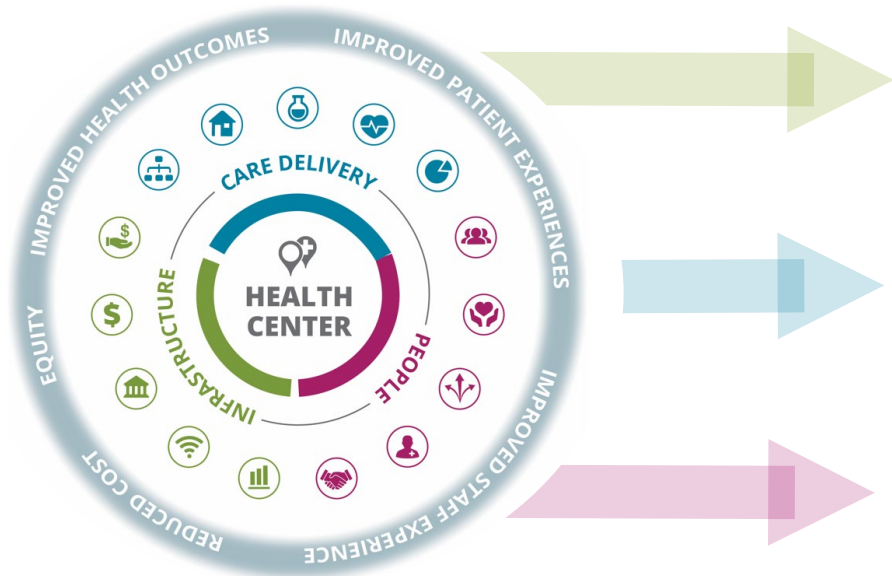
Our Goal

IMPROVED HEALTH OUTCOMES

IMPROVED PATIENT EXPERIENCE

EQUITY

IMPROVED STAFF EXPERIENCE

REDUCED COST

Quintuple Aim Goals

VALUE

Improved Performance through Systems Transformation

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Elevate Learning Forum

Guided application of the Value Transformation Framework

HEALTH CENTER

CARE DELIVERY · PEOPLE · INFRASTRUCTURE

IMPROVED HEALTH OUTCOMES · IMPROVED PATIENT EXPERIENCES · IMPROVED STAFF EXPERIENCE · REDUCED COST · EQUITY

elevate
670+ health centers
15+ million patients

GUAM · NORTHERN MARIANNA ISLANDS · PUERTO RICO · AMERICAN SAMOA · U.S. VIRGIN ISLANDS

National learning forum and peer exchange

COLLABORATE **LEARN** **SHARE** **CREATE** **INNOVATE**

WHY participate in Elevate?

- **FREE access** to transformation resources, tools, and learning
- **Save time!** Elevate does the 'lift' of distilling vast evidence-based information into 'bite-size' actionable, easy-to-digest resources
- **Can be shared** across your organization, bringing staff together using a common learning approach with open access to all
- **Connect with peers** across the nation to explore, share, learn, and innovate
- **Improve measures of performance**[+] and Quintuple Aim goals through systems transformation
- **Explore new ways of working and delivering care** and work to **enrich patient and staff experience**
- **Build/enhance care management programs** to improve patient outcomes and **generate revenue to support transformation**

An organizing approach in a changing world

[+]Applying the Value Transformation Framework: Journal for Healthcare Quality (March 2022)
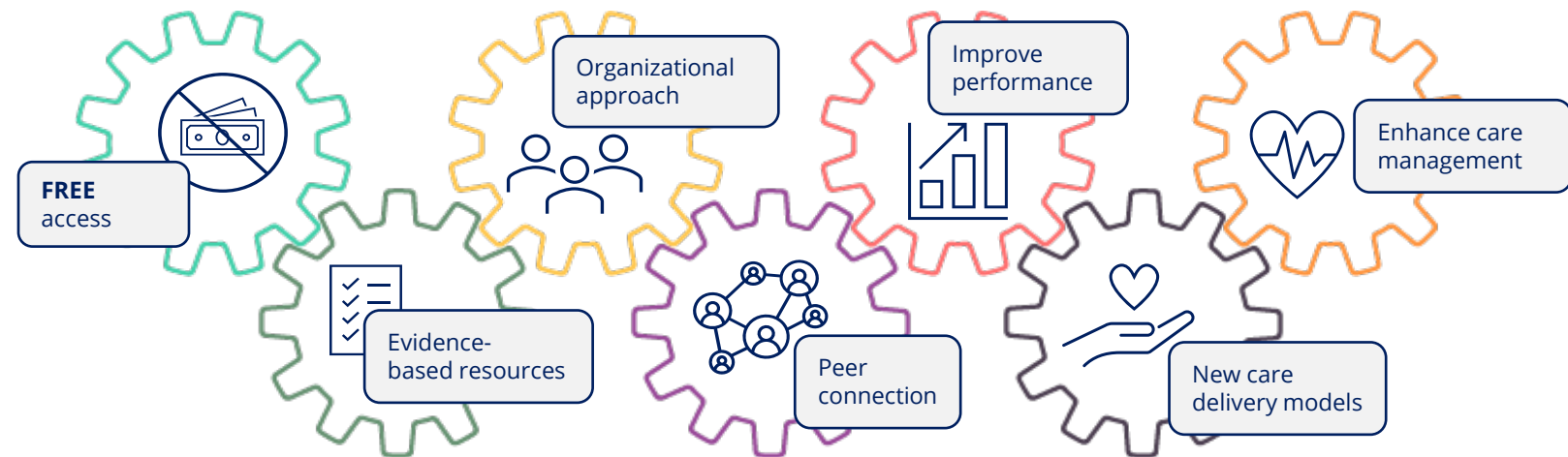
HOW to engage in Elevate?

1. Enroll; Invite Others to Join
Identify staff to share in learning and systems transformation.
https://bit.ly/2023Elevate

3. Set Your Goals
Define value transformation 'success' by 12/31/23

5. Implement Action Steps
Implement evidence-based action steps in 15 areas of systems change

2. Self-Assess
Complete VTF Assessment
www.reglantern.com/vtf

4. Tie Efforts to Health Center QI Plan
Tie transformation to an identified area for improvement

6. Maximize Revenue
Build/enhance programs to generate revenue outside of PPS (e.g., care management)
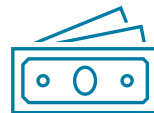
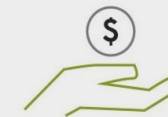**7. Mobilize Workforce in New Ways**
New levels of success (and reduced burnout) require different care and work models
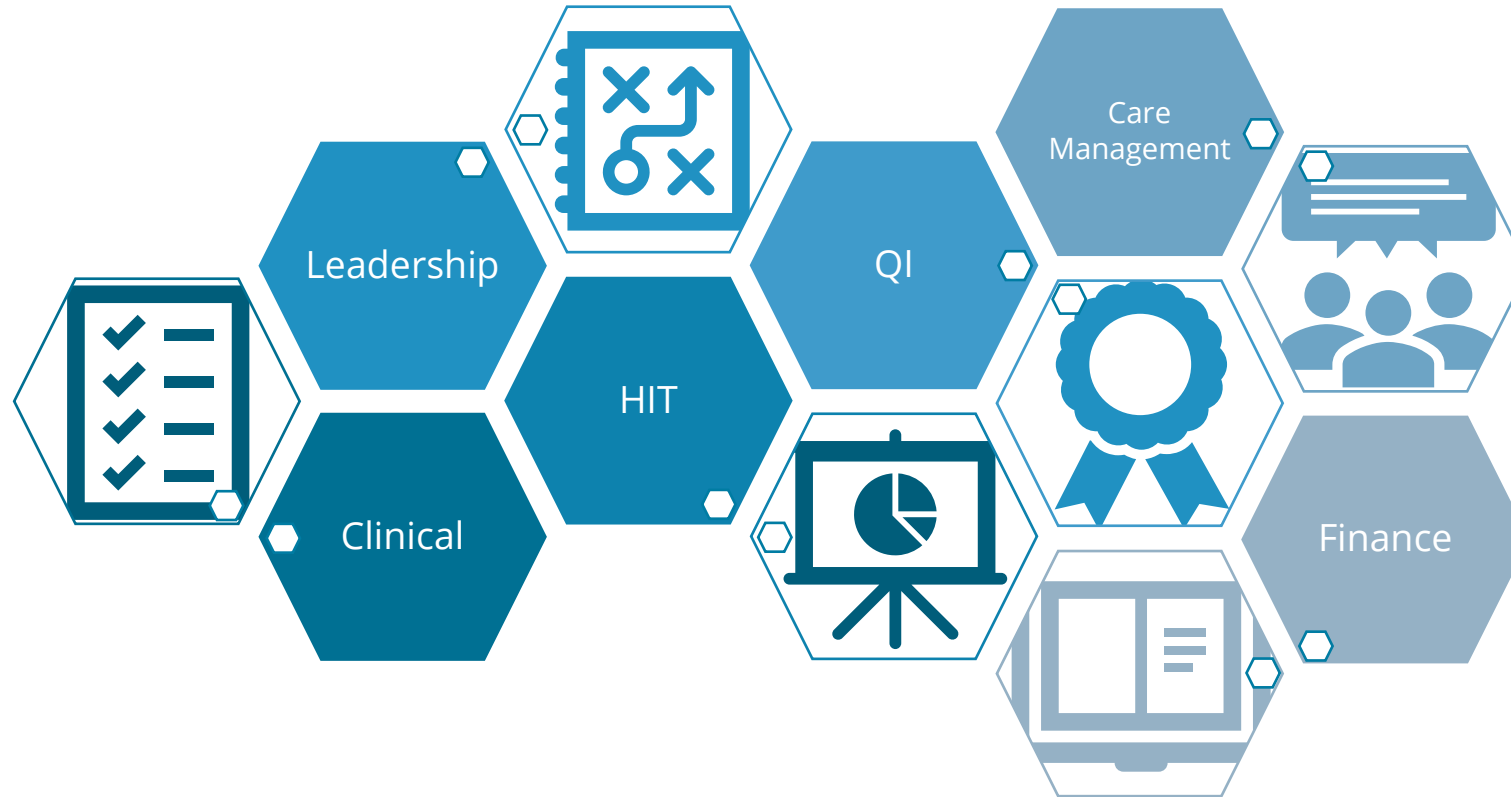
Implement Value-Based payment models

Increase patient and community engagement

Improve clinical measure performance

Participate individually…or better together!
With greater engagement comes greater impact

Leadership

Clinical

HIT

QI

Care Management

Finance

Register for FREE for Elevate: https://bit.ly/Elevate_2023

Year at-a-Glance

January 2023	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Elevate '23 Launch	Leadership & Governance	Patients	Partnerships	Tying It All Together
VTF	Cost	Workforce	Policy	
	Payment	Health Information Technology	PCMH	
	Population Health Management	Social Drivers of Health		
	Improvement Strategy	Evidence-Based Care		
	Care Teams			
Baseline Assessment	Care Coordination & Management			Post Assessment

One or more VTF Change Areas will be featured during each monthly learning forum (2nd Tuesday of each month from 1-2 pm ET), or in supplemental learning forums, while the VTF's **systems approach will weave discussion of all 15 Change Areas continuously** thoroughly the year.

ELEVATE 2023 ROADMAP

Getting Started | Microlearning | Resources/Tools | VTF Assessment

VTF Assessment | Courses | Field Examples

HEALTH CENTER

EQUITY — Improved Patient Experience, Improved Staff Experience, Reduced Cost, Improved Health Outcomes

Getting Started — Register for Elevate. Invite others to join @ https://bit.ly/2023Elevate
Sign up for Docebo @ https://nachc.docebosaas.com/learn/signinh

VTF Assessment — Self-assess progress in the VTF's 15 Change Areas @ www.reglantern.com/vtf

Microlearning — Brief (~10 min) video learning modules on a VTF Change Area or topic

Courses — Combine a microlearning, slides, and available resources into a learning package

Resources/Tools — Materials designed to support application of evidence-based and promising practices, including Action Guides, Reimbursement Tips, checklists, and more!

Field Examples — Recordings or case studies highlighting health center experience

Elevate Online Platform

NEW LOOK & FEATURES!

Construction and improvements continue in January

Elevate's online learning platform is the 'go to' location to access transformation microlearnings, courses, resources and more!

Sample Course

DRAFT

Empanelment

Empanelment is a fundamental population health management activity that matches every health center patient with a primary care provider (PCP) and care team who assumes responsibility for their care.
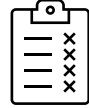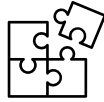
Learn More

Target Audience

◇	Providers
○	Care Team
▢	QI Staff
△	HIT Staff

VBC Level

📋	Planning
🧩	Implementing
⟳	Optimizing

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Sample Coming Attractions

✓ Checklist for value-based care (VBC) contract negotiations

✓ Guidance around 'Cost Per Visit'

✓ Evidence-based care action steps: cancer screening, diabetes, HTN, obesity, and more

✓ Action steps for expanded care teams and new care models

✓ Learning opportunities for outreach and enrollment staff

✓ Support in implementing and enhancing care management services

✓ Telehealth reimbursement tips

✓ Guidance on a systematic approach to 340B Program & referral management

✓ …and much more!

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