Dear Health Center CEO,

The National Association of Community Health Centers (NACHC) is studying board practices at health centers, and we need your help and insights!

Why Do We Need Your Help?

In recent years, NACHC has created over 50 free governance training tools and resources to serve and support health center boards and their performance improvement. As health centers emerge from the pandemic, it is crucial to understand what's happening in boardrooms around the country so that we can continue to develop relevant training and resources. We have developed a national online assessment tool with input from an advisory group comprised of health center board members and CEOs, as well as representatives from Primary Care Associations and other organizations serving health centers.

This project will:

- identify practices and emerging trends related to health center governance,
- result in a summary report that will allow your board to reflect on how its practices compare to centers across the country, and
- help NACHC and its partners continue to develop new resources and training programs that meet your board's needs.

We will share a short summary of findings with you later this year via the <u>Health Center Resource Clearinghouse</u>.

How Can You Help?

We want to hear from board members and CEOs from health centers across the country. Please:

- 1. Send the attached sample email to at least 3 of your board members *today* asking them to complete the tool individually including:
 - Board chair
 - Patient board member
 - One other board member who is not an officer or member of your Executive Committee (if one exists on your board)

These three board member types will offer different experiences and perspective that will make the results insightful and highly informative.

- 2. Consider distributing it to your entire board.
- 3. Complete this online tool with *YOUR* CEO perspective by February 13, 2023. Access the tool in English <u>here</u> and in Spanish <u>here</u>.

Please note:

- Responses can be provided on a computer, tablet, or smartphone.
- The assessment does not have to be completed in one sitting as long as you return to it in the same browser on the same computer or device where you started to respond.
- It will take approximately 15 minutes to complete.
- All results will remain confidential, be reported in aggregate from all health centers, and used only for this project and future resource creation.

We've created a short video available <u>here</u> that you may also want to share with your board members to encourage their participation. If you have additional questions about the project, click <u>here</u> or contact <u>trainings@nachc.org</u>.

We appreciate your active support and participation in this important governance project.

Sincerely, Health Center Governance Team, Training and Technical Assistance National Association of Community Health Centers (NACHC)

Attachment: Sample Emails from CEO to Board Members in <u>English</u> and in <u>Spanish</u> -- Health Center Board Assessment

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