

Value Transformation Framework FACT SHEET

WHAT

Is the Value Transformation Framework?

The **Value Transformation Framework** is a model that helps health centers apply system-wide changes and enhance value. Value is defined as the Quintuple Aim goals of improved health outcomes, improved patient experience, improved staff experience, reduced costs, and equity.

The Framework organizes health center systems into 3 Domains—**Infrastructure**, **Care Delivery**, and **People**—and 15 Change areas. Supporting Action Guides, tools, and resources simplify research and evidence-based practices into manageable action steps for each Change Area.

The Framework and supporting resources guide health centers to achieve value-based care.



Value Transformation Framework
Advancing Health Centers toward the Quintuple Aim

WHY

Is This Framework Important for Health Centers Now?

With the transition towards value-based care, health centers have a business imperative to focus on the Quintuple Aim goals. Balancing the complex task of transitioning to value-based care, and the overwhelming volume of information and best practices required to achieve systems change, requires a complex understanding of people, infrastructure, and care delivery models that drive value.

The Value Transformation Framework is designed to translate research, proven solutions, and promising practices into tangible action steps that build the foundation for high-quality health care.

The **Value Transformation Framework** organizes health center systems into 15 Change Areas within 3 overarching Domains:

- **Infrastructure:** the components, including health information systems, policies, and payment structures, that build the foundation for delivering reliable, high-quality health care.
- **Care Delivery:** the processes and proven approaches used to provide care and services to individuals and target populations, such as evidence-based care and social drivers of health.
- **People:** the stakeholders who receive, provide, and lead care at the health center, as well as partners that support the goals of high-value care.

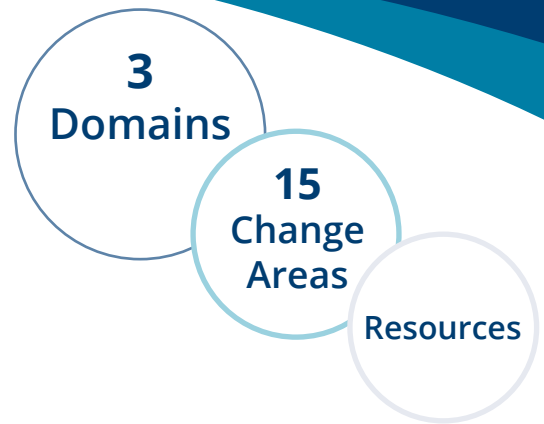
Download Action Guides and other **Value Transformation Framework** resources at: bit.ly/nachcqualitycenter.



Value Transformation Framework

The Value Transformation Framework (VTF) guides health center efforts in 15 Change Areas divided equally among 3 Domains. These are areas that can be adjusted within the health center system to improve health outcomes, patient and staff experiences, costs, and equity.

Start your journey by completing a self-assessment for each Change Area. The [VTF Assessment Tool](#) can be completed in about 15 minutes and provides a guide to areas that may benefit from additional focus and attention. Start your Assessment today at <https://reglantern.com/vtf/>!



INFRASTRUCTURE

IMPROVEMENT STRATEGY
Effectively and routinely measure and communicate information about the quality, value, and outcomes of the health care experience and use this information to drive improved performance.

HEALTH INFORMATION TECHNOLOGY
Leverage health information technology to track, improve, and manage health outcomes and costs.

POLICY
Pursue decisions, plans, and actions that help secure support and resources for health centers and expand access for underserved populations.

PAYMENT
Utilize value-based and sustainable payment methods and models to facilitate care transformation.

COST
Effectively address the direct and indirect expense of delivering comprehensive primary care to health center patients while considering the total cost of care for attributed patients.

CARE DELIVERY

POPULATION HEALTH MANAGEMENT
Use a systematic process for utilizing data on patient populations to target interventions for better health outcomes, with a better care experience, at a lower cost.

PATIENT-CENTERED MEDICAL HOME
Employ a model of care that transforms the delivery of primary care into a comprehensive, patient-centered system focused on high quality, accessible, and coordinated care.

EVIDENCE-BASED CARE
Make patient care decisions using a process that integrates clinical expertise and best-practice research with patient values and self-care motivators.

CARE COORDINATION AND CARE MANAGEMENT
Facilitate the delivery and coordination of care and manage high-risk and other subgroups of patients with more targeted services, when and how they need it.

SOCIAL DRIVERS OF HEALTH
Address the social and environmental circumstances that influence patients' health and the care they receive.

PEOPLE

PATIENTS
Intentionally and actively incorporate the patient perspective into governance, care system design, and individual care.

CARE TEAMS
Utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than a provider alone.

GOVERNANCE AND LEADERSHIP
Apply position, authority, and knowledge of leaders and governing bodies (Boards) to support and advance the center's people, care delivery processes, and infrastructure to reach transformational goals.

WORKFORCE
Leverage a trained and fully engaged staff to successfully address the health center's mission and goals, with optimal joy in work.

PARTNERSHIPS
Collaborate and partner with external stakeholders to pursue the Quintuple Aim.



The VTF is supported by a portfolio of tools and resources, including: the national Elevate learning forum, evidence-based Action Guides, Reimbursement Tips, 10-minute video Microlearnings, and more! Register at https://bit.ly/Elevate_2022.

