

Membership Committee Priorities

Having determined the "50 State Membership Strategy" as a committee priority, we have outlined some of the ways in which NACHC's Membership and Marketing department will conduct outreach to non-members, as well as how the Membership Committee can support and amplify these efforts.

Help Us Determine Other Priorities:

While the 50 State Membership Strategy is a top priority for our committee, we would also like to get your feedback on other priorities discussed during the last Committee Meeting, including updating the dues structure, growing partnerships with HBCUs, identifying new member benefits, and more.

<u>Click here</u> to access the survey.



2022 50 State Membership Recruitment Plan

EVENTS:

- Gain support from Interim CEO and Chair of the Board
- With the return to in-person events, NACHC staff will resume attending State and Regional PCA meetings and coordinate resources and quiet time with PCA leaders
- NACHC will provide a free conference registration to PCAs to promote NACHC conferences and recruit new members
- During the PCA Luncheon at CHI, the Membership Committee will introduce the 50 State Strategy to PCA Leaders
- During the PCA/HCCN Conference, Colorado Community Health Network and Membership Committee will present 50 State Strategy to PCA Leaders and encourage PCAs to create their own Colorado Model for 100% state membership





2022 50 State Membership Recruitment Plan

SURVEYS & REPORTS:

- NACHC staff will share feedback reports after each PCA event (policy/state updates and membership leads)
- Coordinate quarterly reports with PCAs to share strategies and innovations between PCAs and NACHC
- NACHC will conduct a national member/non-member survey in September 2022

MARKETING MATERIALS:

- NACHC will distribute UPDATED Organizational Membership brochures, videos and marketing materials to all non-members and share with Membership Committee
- NACHC will create new marketing materials to support the 50 State Membership Strategy to be shared with Membership Committee and PCAs
- NACHC will be launching a series of webinars titled "Get to Know NACHC" which will provide members and non-members an opportunity to hear from different divisions within NACHC

MEMBERSHIP SUPPORT:

- The Membership Department will introduce new trainings and member benefit overviews to PCAs and Health Centers
- All NACHC Committee Members will be updated on the "Are You a NACHC Member Campaign," which is a campaign designed to help recruit members
- Bi-monthly Membership Committee Conference Calls (7/22-9/22-11/22)





Membership Committee Participation

The goal for the Membership Committee is to make an introduction to NACHC as you meet and connect with other health centers. Committee members are not expected to "sell" membership, as that is the role of NACHC's Membership & Marketing Department.

Your participation is optional, but appreciated.

Example of NACHC's "Are You a NACHC Member"

Campaign







CAMPAIGN OBJECTIVE

The **Are You A NACHC Member** campaign is a chance to leverage your interactions with other health centers in support of NACHC Organizational Membership recruitment and retention efforts.

HOW IT WORKS

As you interact with other health centers, use this opportunity to ask them,

"Are you a NACHC Member?"

- If the answer is **"YES"**, thank them for their membership and commitment
- If the answer is "NO", simply forward their contact information to the membership team.
- If they do not know, simply forward their contact information to the membership team for follow-up.

HOW NACHC WILL SUPPORT YOU:

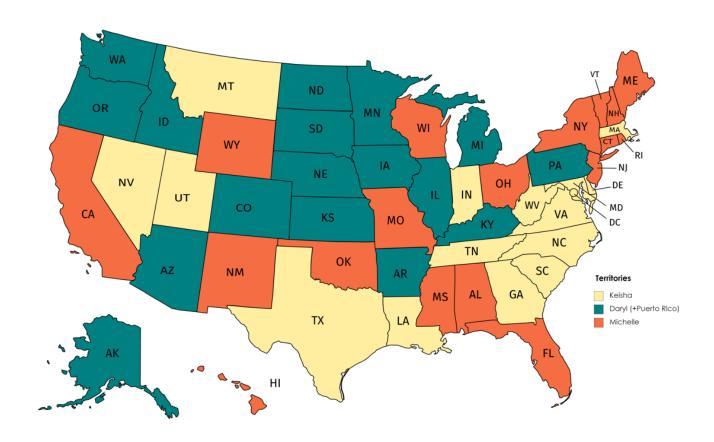
NACHC's Membership Department will provide Member/Non-Member lists to the Committee.

If you have a question about the status of membership for a health center, please reach out to the Membership Department.

CONTACT THE MEMBERSHIP TEAM FOR MORE INFORMATION

MEMBERSHIP@NACHC.ORG

Membership Staff Support and Territory Map



NACHC's four-person Membership Team covers all health centers and look-alikes across the nation, split up by territory, as shown here.

The Membership Team prioritizes PCA events to attend and participate in by territory. PCA Conference attendance, and visits to Community Health Centers across the nation is split between Maurice, Keisha, Daryl and Michelle, and participation by other NACHC staff is kept up-to-date as well.





Membership Staff Outreach

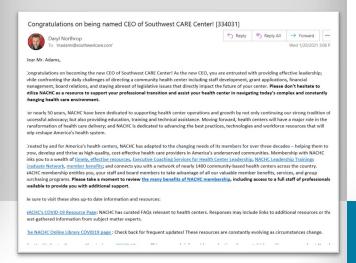
Prospect Calls & Meetings!



Job Board & Salary Survey Benefits Notice!



New CEO Welcome!



New Member Orientations!



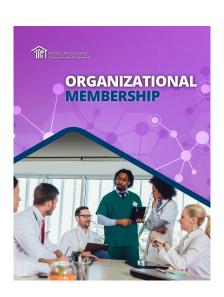
Email. Email. Email!





Membership Committee Resources

Membership Marketing Resources





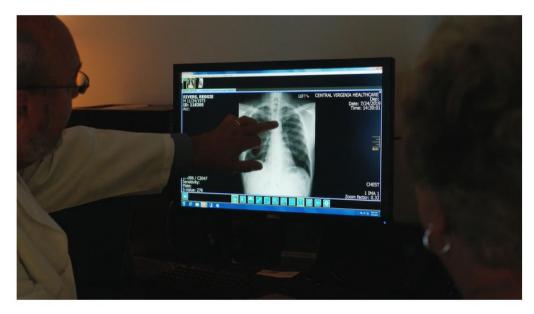








Membership Marketing Videos



Value of Community Health Centers

https://vimeo.com/391525131/9bfe1bf081



Value of NACHC Membership

https://vimeo.com/366408444/60eda55546

2022 Marketing Campaign "Get to Know NACHC"

As we head into the 2022-2023 Membership Year, NACHC is creating an ongoing process to introduce NACHC Division resources and benefits to health centers, partners, advocates, and stakeholders.

Webinars will be marketed towards members, potential members, public health leaders, PCAs, HCCNs, Board Members and other stakeholders and associations. NACHC will share and engage the Membership Committee to encourage your amplification of these webinars.

Market Strategies:

- 1. Webinar will be one of several marketing channels utilized to promote NACHC Division resources
- 2. Create evergreen content providing an overview of NACHC divisions and main areas of work
- 3. Showcase the value of NACHC staff and how their work supports Health Centers
- 4. Use testimonials from the field illustrating the value of NACHC
- 5. Produce multimedia content distributed through multiple channels: email, blog, social media, live events

Divisions to be Featured:

- Training & Technical Assistance
- Clinical Affairs
 Division
- Public Health Priorities
- Policy & Research
- SVP Roundtable Wrap Up





THANK YOU!

QUESTIONS?

Email membership@nachc.org for any other questions or comments.

