

# 2022 50 State Membership Recruitment Plan

## Membership Committee Priorities

Having determined the "50 State Membership Strategy" as a committee priority, we have outlined some of the ways in which NACHC's Membership and Marketing department will conduct outreach to non-members, as well as how the Membership Committee can support and amplify these efforts.

### **Help Us Determine Other Priorities:**

While the 50 State Membership Strategy is a top priority for our committee, we would also like to get your feedback on other priorities discussed during the last Committee Meeting, including updating the dues structure, growing partnerships with HBCUs, identifying new member benefits, and more.

<u>Click here</u> to access the survey.



### 2022 50 State Membership Recruitment Plan

### **EVENTS:**

- Gain support from Interim CEO and Chair of the Board
- With the return to in-person events, NACHC staff will resume attending State and Regional PCA meetings and coordinate resources and quiet time with PCA leaders
- NACHC will provide a free conference registration to PCAs to promote NACHC conferences and recruit new members
- During the PCA Luncheon at CHI, the Membership Committee will introduce the 50 State Strategy to PCA Leaders
- During the PCA/HCCN Conference, Colorado Community Health Network and Membership Committee will present 50 State Strategy to PCA Leaders and encourage PCAs to create their own Colorado Model for 100% state membership



### 2022 50 State Membership Recruitment Plan

### SURVEYS & REPORTS:

- NACHC staff will share feedback reports after each PCA event (policy/state updates and membership leads)
- Coordinate quarterly reports with PCAs to share strategies and innovations between PCAs and NACHC
- NACHC will conduct a national member/non-member survey in September 2022

### MARKETING MATERIALS:

- NACHC will distribute UPDATED Organizational Membership brochures, videos and marketing materials to all non-members and share with Membership Committee
- NACHC will create new marketing materials to support the 50 State Membership Strategy to be shared with Membership Committee and PCAs
- NACHC will be launching a series of webinars titled "Get to Know NACHC" which will provide members and non-members an opportunity to hear from different divisions within NACHC

### **MEMBERSHIP SUPPORT:**

- The Membership Department will introduce new trainings and member benefit overviews to PCAs and Health Centers
- All NACHC Committee Members will be updated on the "Are You a NACHC Member Campaign," which is a campaign designed to help recruit members
- Bi-monthly Membership Committee Conference Calls (6/22-8/22-10/22-12/22)



## Membership Committee Participation

The goal for the Membership Committee is to make an introduction to NACHC as you meet and connect with other health centers. Committee members are not expected to "sell" membership, as that is the role of NACHC's Membership & Marketing Department.

Your participation is optional, but appreciated.

Example of NACHC's "Are You a NACHC Member" Campaign



### CAMPAIGN OBJECTIVE

The **Are You A NACHC Member** campaign is a chance to leverage your interactions with other health centers in support of NACHC Organizational Membership recruitment and retention efforts.

#### HOW NACHC WILL SUPPORT YOU:

NACHC's Membership Department will provide Member/Non-Member lists to the Committee.

### If you have a question about the status of membership for a health center, please reach out to the Membership Department.

CONTACT THE MEMBERSHIP TEAM FOR MORE INFORMATION

MEMBERSHIP@NACHC.ORG

#### HOW IT WORKS

As you interact with other health centers, use this opportunity to ask them,

### "Are you a NACHC Member?"

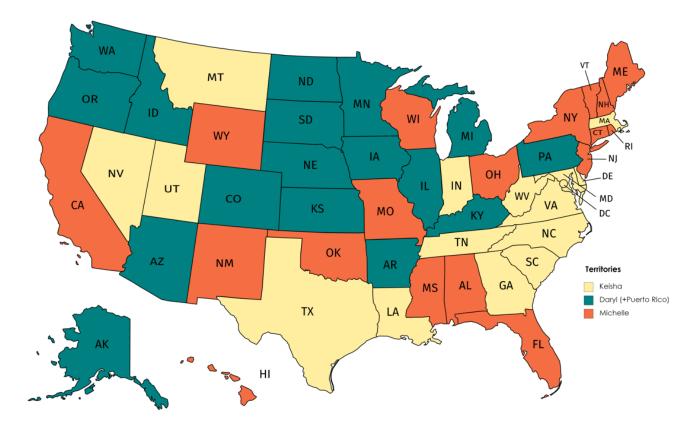
• If the answer is **"YES"**, thank them for their membership and commitment

• If the answer is **"NO"**, simply forward their contact information to the membership team.

• If they do not know, simply forward their contact information to the membership team for follow-up.



### Membership Staff Support and Territory Map



NACHC's four-person Membership Team covers all health centers and look-alikes across the nation, split up by territory, as shown here.

The Membership Team prioritizes PCA events to attend and participate in by territory. PCA Conference attendance, and visits to Community Health Centers across the nation is split between Maurice, Keisha, Daryl and Michelle, and participation by other NACHC staff is kept up-to-date as well.





### Membership Staff Outreach

Reminder of Job Board and Salary & Benefits Survey

to Non-Members

Prospect Calls & Meetings!



### Job Board & Salary Survey Benefits Notice!

**m** 

NACHC's Annual Health Center Salary & Benefits Survey

Deadline to complete the survey: March 1, 2022

NACHC Organizational Members that participate in the survey

#### DON'T MISS YOUR OPPORTUNITY TO GET A FREE COPY OF THE 2022–2023 NACHC SALARY & BENEFITS REPORT

Greetings!

We would like to remind you of a key member benefit available to NACHC Organizational Members like you We recently opened the 2023-203 ACHC Annual Health Center Stanya & Benefits Survey for your participation. NACHC Organizational Members that participate receive a free copy of the report, which is the single most comprehensive source of information on the compensation and benefits practices of community-based health centers nationwide. Now in its 20th edition, this report is an essential tool for health centers to use, along with comparative data from other areas of the health care industry, in establishing reasonable and competitive saff compensation and benefits packages.

The deadline to complete the survey is March 1, 2022. Your participation in this survey is extremely helpful in collecting processary comprehensive data for this report, and we thank you in advance for participating in this year's survey!

Please confirm your survey participation by sending an email to Rosanne Zabka at rzabka@hhcsinc.com. Once your participation is confirmed, she will then email the survey to you.

Reach out to Rosanne with any questions.

### **New CEO Welcome!**

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centers across the country • <u>The CHC Store</u> : Your first stop for all your PPE, health ce items, hand sanitizer, and more. NACHC Members reco order!	
In addition to the resources listed above, Organizational Membership in and board members to take full advantage of all our valuable member	Award Grantee
purchasing programs at a discounted rate or at times, no cost at all, engagement in NACHC are vital to sustaining and ensuring that our	condit Grantee
sound health policy. We encourage you to make the commitme already made.	Congrats +
With your support, and that of others who join NACHC as members	Dues Discount
preserve, and expand the mission of community health centers. Join Team-Up discount on your first year's annual dues! If you have any	
to us by replying to this email or contact us at membership@nachc.org.	СТА
Again, congratulations on your American Rescue Plan Award!	
Our Strength is Our Unity!	
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## Membership Committee Resources

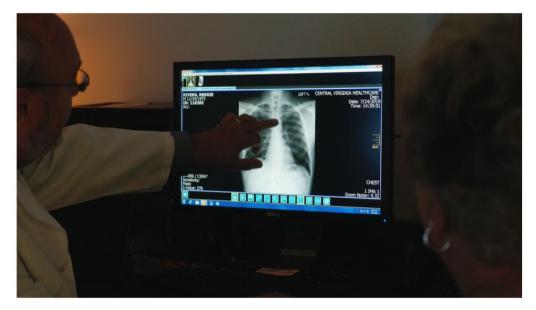
## Membership Marketing Resources







## Membership Marketing Videos



Value of Community Health Centers

https://vimeo.com/391525131/9bfe1bf081



Value of NACHC Membership

https://vimeo.com/366408444/60eda55546



www.nachc.org



### 2022 Marketing Campaign "Get to Know NACHC"

As we head into the 2022-2023 Membership Year, NACHC is creating an ongoing process to introduce NACHC Division resources and benefits to health centers, partners, advocates, and stakeholders.

Webinars will be marketed towards members, potential members, public health leaders, PCAs, HCCNs, Board Members and other stakeholders and associations. NACHC will share and engage the Membership Committee to encourage your amplification of these webinars.

#### **Market Strategies:**

- 1. Webinar will be one of several marketing channels utilized to promote NACHC Division resources
- 2. Create evergreen content providing an overview of NACHC divisions and main areas of work
- 3. Showcase the value of NACHC staff and how their work supports Health Centers
- 4. Use testimonials from the field illustrating the value of NACHC
- 5. Produce multimedia content distributed through multiple channels: email, blog, social media, live events

#### **Divisions to be Featured:**

- Training &
- Technical
- Assistance
- Clinical Affairs
- Division

- Public Health
  Priorities
- Policy &
  - Research
- SVP Roundtable
  Wrap Up



### **THANK YOU!**

## **QUESTIONS?**

Email <u>membership@nachc.org</u> for any other questions or comments.



www.nachc.org