

# 2022 Revenue Cycle Learning Collaborative

<p><b>Key Performance Indicators Webinar</b> April 26, 3-5pm EST</p>	<p>Convene the Learning Collaborative and provide expertise and best practices on Key Performance Indicators (KPI) for the Revenue Cycle. Participants are expected to select 1 or more KPIs to address with a process improvement pilot project.</p>
<p><b>Process Improvement Skill Development Webinar</b> May 3, 3-5pm EST</p>	<p>Participants will be able to understand and apply the Plan-Do-Study-Act framework to create pilot projects that allow a structured method of improving revenue cycle functioning and outcomes.</p> <p><i>Take Home Exercise:</i></p> <ul style="list-style-type: none"> <li>• Review your health center reporting package</li> <li>• List out Key performance indicators you would like to capture</li> <li>• List out challenges in putting together your revenue cycle reports</li> </ul>
<p><b>Leadership and Communication Skill Development Webinar</b> May 10, 3-5pm EST</p>	<p>Participants will identify and apply effective leadership skills and competencies such as: demonstrating effective communication skills, building beneficial interpersonal relationships, distinguishing ways to adjust one's leadership style based on the situation, and displaying the critical thinking skills and abilities to lead others toward common goals.</p>
<p><b>Data and Reporting Webinar</b> May 17, 3-5pm EST</p>	<p><b>Peer to Peer Sharing and Facilitated Discussion on how to improve reporting</b> <i>Take Home Exercise that will be discussed during this webinar</i></p> <ul style="list-style-type: none"> <li>• Review your health center reporting package</li> <li>• List out Key performance indicators you would like to capture</li> <li>• List out challenges in putting together your revenue cycle reports</li> </ul>
<p><b>Denial Management Webinar</b> May 24, 3-5pm EST</p>	<p><b>Denial Management expertise and best practices</b></p> <p><i>Take Home Exercise</i></p> <ul style="list-style-type: none"> <li>• Continue working on your PDSA projects</li> </ul>
<p><b>Final Session</b> June 14, 3-5pm EST</p>	<p><b>Pulling it all together - Participant Project Showcase</b></p> <p><i>Share a summary of your PDSA project</i></p> <ul style="list-style-type: none"> <li>• What KPI did you select</li> <li>• How did you undertake a PDSA project to impact the KPI?</li> <li>• How did you apply leadership and communication to support your project?</li> <li>• What did you learn?</li> </ul>