



Dr. Rina Ramirez Chief Medical Officer

Risk Stratification *Field Example*:

Zufall Health Center









Step 1: COMPILE a list of health center patients

- Organized action team: QA/PI Program Manager, Data Analyst, CMO, and Physician Leads
- Reviewed NACHC's Risk Stratification Action Guide and other resources
- Reviewed Empanelment Report:
 - All adult medical patients seen at least 1x in past year
 - Full demographics documented: special population status (e.g., homelessness, lack of insurance, best served in another language)
 - Complete problem list with ICD-10 codes
 - Complete medication list
- Determined team capacity to create its own high-risk stratification report using data from eCW





Creating Our Risk Stratification Report





These are some of the indicators that help determine risk, but the combinations and weighted scores tell us the complete story





Step 2: SORT: Identify risk stratification criteria

Team met several times to determine initial and secondary clinical conditions and indicators to include as part of risk stratification

Seven initial clinical conditions/indicators were selected based on NACHC's Guide, other resources, and our own data

- Cancer
- PHQ 9 > 20
- Congestive Health Failure
- COPD
- End Stage Renal Disease
- High Risk Medications
- Atrial Fibrillation







Step 2:



SORT: Assign each criteria a weight

In addition to the initial indicators:

- Included high risk medications
- Added secondary ones such as obesity, fall risk, insurance status
- "Weighted" criteria using a simple number system
- Cumulative score is used

Social Driver	Weight
Cancer	10,000
End Stage Renal Disease	9,000
Congestive Heart Failure	8,000
High Risk Medications	7,000
Chronic Obstructive Pulmonary Disease	6,000
Diabetes	5,000
Substance Use Disorder	4,000
PHQ-9>20	3,000
Obesity	2,000
Impaired Eyesight (Frailty – Risk of Falling)	1,000
Emergency Room Visit(s)	400
Special Populations	100
Uninsured	200
Language Concerns	300
Medical Appointments:	
>10 visits / 12 months	200
• <10 visits / 12 months	100







Step 3: STRATIFY: Assign patients into target groups

Ranked patients based on their cumulative score, from highest to lowest number of points

Developed report to capture this data real-time

Reviewed with providers to ensure that patient risk was calculated and captured accurately

Shared data visualization report with all clinical staff including clinicians, nurses and case managers for review and action

Wrote policy and obtained Board approval





ExampleRisk Stratification Report



High Risk Patients

Reporting Period: 1/1/2021 - 12/31/2021

High Risk Rank	Patient ID	Site	
1		ZHC Hackettstown Medical	
		ZHC Morristown Medical	
		ZHC Dover Medical	
		ZHC West Orange Medical	
		ZHC Somerville Medical	
		ZHC Newton Medical	
		ZHC Plainsboro Medical	
2		ZHC Morristown Medical	
		ZHC Somerville Medical	

Site All

High Risk Yes

No

Yes

	% 70								39% 9,555						
Patient ID	Age	Special Pop	Uninsured	Other Language	DM Status	Cancer Status	CHF Status	COPD Status	BH Diag Status	Substance Use	Obesity Status	Atrial Fib Status	ESRD Status	High Risk Meds	Stage 3 Kidne
	19	No	No	No	No	No	No	No	No	No	No	No	No	Yes	No
	19	No	No	No	No	No	No	No	Yes	No	No	No	No	Yes	No
	19	No	No	No	No	No	No	No	No	No	No	No	No	Yes	No
	19	No	Yes	No	No	No	No	No	No	No	No	No	No	Yes	No
	19	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No
	19	Yes	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No
	19	No	Yes	No	No	No	No	No	Yes	No	No	No	No	Yes	No
	19	No	Yes	No	No	No	No	No	Yes	No	No	No	No	Yes	No
	19	No	Yes	No	No	No	No	No	No	No	No	No	No	Yes	No
	19	No	Yes	No	No	No	No	No	Yes	No	No	No	No	Yes	No
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Step 4: DESIGN: Care models and target interventions for each risk group



Care Models Incorporate Clinical Guidelines such as:

- **Diabetes:** American Diabetes Association
- **HTN:** Joint National Committee 8 HTN Guidelines & American College of Cardiology (ACC)/American Heart Association (AHA) Guidelines
- Hyperlipidemia: ATP III Risk Assessment Recommendations & ACC/AHA Expert Panel
- Congestive Heart Failure: ACC/AHA Guidelines
- HIV w/viral loads >200: IAS USA Practice Guidelines
- Obesity: NHLBI NIH



