



Elevate Connect

Peer-to-Peer Exchange: Risk Stratification

February 24, 2022

Generations Family Health Center





Risk Stratification:

Health Center Perspective & Opening Comments

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Step 1: COMPILE a list of health center patients



Use risk stratification model



Use empanelment or other reports





Step 2: SORT: Identify risk stratification criteria; assign each criteria a weight

Criteria include:

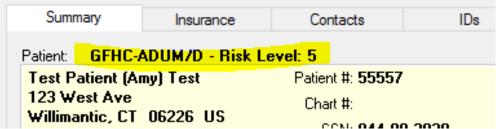
- Care Level Assessment
 - Medical Assessment
 - Mental Health
 - Utilization
 - Social Risk Factors
 - Age
- Overall Score

Low Care Level (2 = Kelly Green) Moderate Care Level (3 = Lime Green) High Care Level (4 = Yellow)	4 → 5 6 → 7
, ,	6 → 7
High Care Level (4 = Yellow)	
,	8 → 9
Highest Care Level (5 = Orange)	10 → 11
Highest Care Level (6 = Red)	12+

CARE LEVEL ASSIGNMENT

Preventative (1 = Dark Green)





OVERALL SCORE

 $0 \rightarrow 3$



Step 3: STRATIFY: Assign patients into target groups

Identified Highest Risk Groups: Based on utilization, disease process and/or SDOH

Developed a tool for stratification to assess the patient population

Ran analytic reports to identify potential patient cohorts

Shared reports with providers to foster buy in

Ran PDSA Cycles to test the process

Shared data and outcomes with team

Wrote final policy/procedure





Step 4: DESIGN: Care models and target interventions for each risk group





Care Models Incorporate **Evidence-Based** Clinical Guidelines



Peer Discussion



Raise your hand to share your questions, comments, or resources related to action steps for Risk Stratification

STEP 1 *COMPILE:* a list of health center patients (building on Empanelment)

STEP 2 *SORT:* identify stratification criteria (clinical conditions + more); weight

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STEP 3 STRATIFY: patients to segment into target groups

STEP 4 DESIGN: care models and target interventions for each risk group

Questions2/8 Learning Forum



What are others doing to **track patients moving from one risk level to another** (either increasing or decreasing risk) and what insights can be gained by monitoring changes in risk at the patient level?



How many staff or other resources are needed to set up this risk stratification program (including IT staff)? What was the return-on-investment analysis of implementing risk stratification?



Once risk stratification is completed, has anyone found that it has had an **impact on care management processes**?



Some organizations may feel overwhelmed by the **volume of data they are receiving from multiple sources** (payers/MCOs, HIEs, etc.). What is the best way to incorporate data from these sources but keep the risk stratification process manageable?





UPCOMING EVENTS

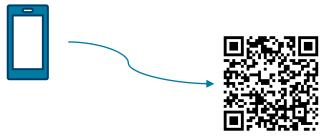
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03. RegLantern Info Session - Free 6-month Trial Membership





Register for Elevate 2022 to receive signup links for all upcoming learning forums:





Elevate 2022 Participants: Free Trial Opportunity

- Free 6-month trial
- Free unlimited access to recorded trainings
- Free Form 5A evaluation
- **Free** unlimited access to web-based platform
- Free unlimited access to NEW Project Management module
- Free unlimited access to Credentialing/Privileging module

Available for **FREE** to all health centers that complete 3+ VTF Assessments by March 11! Learn more at the info session on **March 3 at 1pm**.



FOR MORE INFORMATION CONTACT:

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FEEDBACK

Don't forget! Let us know what you thought about today's session.

Next Monthly Forum Call:

March 8, 2022 1-2 pm ET

Next Connect Call:

March 24, 2022 1-1:45 pm ET



Elevate Journey...Your Way

- Learning Forum: 2nd Tuesday, monthly, 1-2 pm
 - Microlearning
 - Field Examples
 - Human Centered Design
 - Discussion
- *Connect**: 4th Thursday, monthly, 1-2 pm
 - Gather with peers
 - Share and exchange tools
 - Discuss
- Elevate Online Platform
 - Library of microlearnings
 - Repository of tools and resources





*Connect sessions are open to all Elevate participants who have completed the 15-item Value Transformation Framework Assessment (VTF) tool

THE 2022 JOURNEY





Leadership



Empanelment



Population Health: Risk Stratification



Care Management



Payment



Care Teams



Evidence-Based Care



Social Drivers of Health (SDOH)



Improvement Strategy



Workforce



Health Information Technology



Patients



Partnerships





