

QUALITY CENTER Project Highlights

[Value Transformation Framework](#)

The Value Transformation Framework, developed by NACHC's Quality Center, is a conceptual model to guide systems change by translating research and promising practices into manageable steps health centers can apply to improve care and outcomes. The Framework identifies 15 change areas across three domains: Infrastructure, Care Delivery, and People.

[Elevate 2021](#)


Elevate is a national learning forum supporting health center systems change through application of NACHC's Value Transformation Framework (VTF). The goal is to advance improved health outcomes, improved patient and staff experience, reduced costs and improved equity. The learning forum is designed to leverage and overlay on existing health center and state/regional transformation efforts... accelerating results and impact. Key components include:

- ✓ Monthly core curriculum calls and optional topic-focused webinar series.
- ✓ Action-oriented resources and tools based on evidence and ready for implementation.
- ✓ Online learning community with free resources and virtual peer exchange.
- ✓ Online learning modules
- ✓ Organizational self-assessment on 15 change areas of the Value Transformation Framework.
- ✓ Overlay with state and regional coaching and transformation initiatives.

 [Click here](#) for our newest promotional video.

Leading Change: Transforming At-Home Care

NACHC's Quality Center is leading a cutting-edge pilot project to provide health centers with patient self-care tools to be placed in the hands of patients as part of new and advancing virtual care. With a large population of high-risk patients that are more likely to suffer from a disproportionate array of chronic conditions, NACHC's pilot project is helping health centers take innovative steps to manage care and offer preventive services in the safety of patients' homes.

 [Click here](#) for more information.

National Diabetes Prevention Program

The Quality Center is undertaking an effort to design and scale a national model/blueprint for virtual delivery of the National Diabetes Prevention Program (National DPP), a lifestyle management program for people at risk for type 2 diabetes to participate in evidence-based lifestyle change programs to reduce their risk of type 2 diabetes. This effort came about from work conducted by the Quality Center in 2019, including a scan of PCA/HCCN efforts related to diabetes and focused discussion with a cohort of PCA/HCCN colleagues during NACHC's Community Health Institute (CHI). The scan revealed that the biggest issues CHCs, PCAs, and HCCNs face around diabetes prevention are data reporting requirements and funding. Following an RFP process in the fall of 2020, NACHC selected two vendors to support NACHC in this work: Emory University's Diabetes Training and Technical Assistance Center (DTTAC) and the Health Federation of Philadelphia.

- ✓ Emory University's DTTAC was the first organization in the country to receive full recognition from the CDC to provide the National DPP and provides training for lifestyle coaching and master lifestyle coaching across the country.
- ✓ The Health Federation of Philadelphia is a HRSA-funded health center-controlled network that has been providing the National DPP curriculum for the last 5+ years.

Reimagining Care

- ✓ Using conversations and input from health center, primary association, and health center-controlled network leaders at the epicenter of the COVID-19 pandemic at its start, the Quality Center developed an infographic and supporting document that outlined health center recommendations and actions related to COVID response and reimagining care.
- ✓ Developed a thought document outlining 7 key areas for health center consideration in reimagining care.

QI Professional Development

- ✓ Continued to support QI professional development of health center, PCA, and HCCN staff through the Institute for Healthcare Improvement. In 2020, this included: 600 scholarships to the Open School online portfolio of trainings; 53 scholarships to a 12-week Joy in Work online course; and 14 individual scholarships to IHI's National Forum.

Cancer Screening Efforts

- ✓ Continued and enhanced partnerships in support of cancer screening, including presentations for the American Cancer Society, Centers for Disease Control and Prevention, National Cancer Institute, and a number of state/regional PCAs and HCCNs.
- ✓ Two health center case studies available that highlight how a systems approach to care, such as that outlined in the Value Transformation Framework, supports high performance for high-cost, high burden conditions.

Diabetes-Related Work

- ✓ Continued engagement in the Special Populations Task Force of the National Training and Technical Assistance Partners to plan and discuss strategies for diabetes prevention and control across the Health Center Program.

COVID Response

- ✓ Infused COVID-19 related content into ongoing 2020 Elevate curriculum.
- ✓ Hosted a three-part, CDC-sponsored COVID-19 series: Leaning into the COVID-19 Pandemic; Securing Your Path Forward; and Looking Over the Horizon.

Transformation Resources

- ✓ Continue to develop a diverse portfolio of evidence-based resources in support of health center transformation.