



LEADING CHANGE:

Transforming At-Home Care

May Huddle

May 20, 2021

THE NACHC MISSION

America's Voice for Community Health Care

The National Association of Community Health Centers (NACHC) was founded in 1971 to promote efficient, high quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient centered for all.





Today's Objectives:

- Discuss Project Closeout
- Share Diabetes Promising Practices
- Next Steps

Project Roadmap



LAY THE GROUNDWORK

September-October

- Receive Tools
- Plan
- Train



LAUNCH

October-November

- Enroll Patients
- Distribute Kits
- Baseline Measurement



IMPLEMENT

Oct/Nov-June

- Virtual Care w/Pt Care Kits
- Collect/Report Data
- Peer Exchange



WRAP UP

June

- Final Reporting
- Share Lessons

Timeline



JUNE FINISH

TODAY: Complete Survey

MAY: Review data

JUNE: Submit final visit
Staff Survey
2nd Survey



LATER FINISH

TODAY: Complete Survey

MAY: Continue collecting data

JUNE: Staff Survey
2nd Survey

JUNE - AUGUST:
Continue collecting data and
submit each month
Submit 6 months of data by
Aug. 31st

Project Close Checklist

Data:

- Collect 6 months of data for most patients
- Review for any missing data

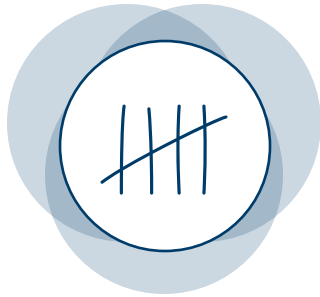
Patient Kits:

- Determine if patients will keep Kits or return to the health center
- Communicate expectations to patients and staff

Staff Experience Survey:

- Any provider or ancillary staff who participated in the pilot should complete the brief survey (5 questions) at the beginning and end of this project (e.g., staff involved in recruiting or training patients, delivering patient care, scheduling patient visits, or conducting patient outreach or follow up).

Final Visit Guidance



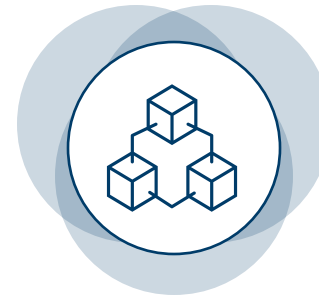
Update **Risk Stratification** Scores



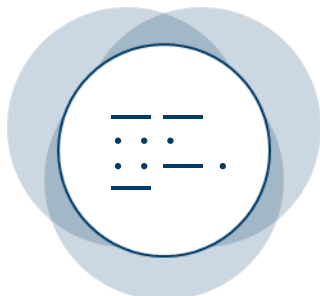
Demographics



Patient Measured Clinical Data: temp, height, weight, blood pressure, final home A1c reading, CRCS result



Social risk, depression, and substance use



Diagnosis code



Patient experience

Diabetes Promising Practices Discussion

How did your health center improve care delivery or support patient self-management throughout this pilot project?

- Diabetes distress screening tools
- Registries
- Care Team Huddles
- Community Partnerships
- Mental/behavioral health supports
- Other?

End of Pilot Questions

10-15 min

MAY

1st survey
Your pilot model

JUNE

2nd survey
Pilot evaluation

Lead has the survey link in their email right now. Let us know if you don't see it.

FEEDBACK

Don't forget! Let us know what you thought about today's session.

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Next Call:

June 17th, 2021
1 -2 pm ET

Next Data Submission:

Next Data Due:
June 10th, 2021

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