

How can our team support you?

**Thank you for your ongoing hard work, dedication, and sacrifice in responding to the COVID-19 pandemic. The PRAPARE team understands that things have changed dramatically in your communities, and we want to know how best to support you as you address COVID-19 and patients' growing social needs.**

**The target audience for this survey are PRAPARE users that directly engage with patients/clients. As such, *we recommend that this survey be completed by someone that oversees SDOH screening (which includes PRAPARE) at your organization and can reflect on workflows, challenges, use of data, and recommendations to improve SDOH screening.***

**If you represent a Primary Care Association (PCA) and/or Health Center Controlled Network (HCCN), please email [prapare@nachc.org](mailto:prapare@nachc.org) so that we can separately assess your unique needs, experiences, and feedback related to SDOH screening. Please share the survey with your members if you are able to do so.**

**Individual responses will only be seen by the NACHC and AAPCHO PRAPARE team. Aggregate data will be reported and individual responses will not be identified with your name or your organization's name. However, we may reach out to you and your organization for permission to share a best practice.**

**For questions or comments, please email [prapare@nachc.org](mailto:prapare@nachc.org).**

**As always, thank you for your important work and commitment to spreading strategies that can improve health equity. Stay safe!**

**\* Contact Information**

**1. Name**

**2. Organization**

**3. State/Province**

**\* 4. Job Title**

**\* 5. Email address**

**\* 6. Type of Organization - please select all that apply.**

- Federally Qualified Health Center (FQHC) or Community/Migrant/Homeless/Public Housing Health Center or FQHC look-alike
- Accountable Care Organization (ACO)
- Managed Care Organization/Health Plan
- Social Services Organization
- Hospital
- Health System
- Multi-specialty practice
- Other (please specify)

\* 7. As your organization works to address the COVID-19 pandemic, are you currently using any of the PRAPARE screening questions to assess patients' individual social risks?

- No
- Yes, we are using only some of the PRAPARE screening questions
- Yes, we are using the full PRAPARE screening tool

**\* 8. If no, please select the statement(s) that best explain why your organization is not currently using the PRAPARE screening questions.**

*Please select all that apply*


- We are using another tool
- Too many competing priorities at this time
- Staff time and capacity limitations
- Lack of sufficient training and guidance to facilitate implementation for staff that are currently available
- Lack of resources or community partners to address social risk needs
- The PRAPARE screening questions do not cover the social risk domains most important to the patients we see
- Our plans to implement or use PRAPARE have changed or were put on hold due to COVID-19
- Other (please specify)

**\* 9. If you are using a social risk screening tool other than PRAPARE during COVID-19, please specify which tool**

\* 10. If you are using only **some** of the PRAPARE screening questions, please select which questions you are currently using

*Please select all that apply*

- |  |  |
|--|--|
| <input type="checkbox"/> Race                | <input type="checkbox"/> Stress                  |
| <input type="checkbox"/> Ethnicity           | <input type="checkbox"/> Transportation          |
| <input type="checkbox"/> Farmworker status   | <input type="checkbox"/> Incarceration history   |
| <input type="checkbox"/> Veteran status      | <input type="checkbox"/> Safety                  |
| <input type="checkbox"/> English proficiency | <input type="checkbox"/> Domestic violence       |
| <input type="checkbox"/> Income              | <input type="checkbox"/> Refugee status          |
| <input type="checkbox"/> Insurance           | <input type="checkbox"/> Food security           |
| <input type="checkbox"/> Housing status      | <input type="checkbox"/> Utilities               |
| <input type="checkbox"/> Housing stability   | <input type="checkbox"/> Medicine or health care |
| <input type="checkbox"/> Household size      | <input type="checkbox"/> Child care              |
| <input type="checkbox"/> Education           | <input type="checkbox"/> Clothing                |
| <input type="checkbox"/> Employment          | <input type="checkbox"/> Phone                   |
| <input type="checkbox"/> Social Isolation    |  |



\* 11. How has your organization's approach to screening for social risk changed since the beginning of the pandemic to today?

- Our organization increased the number of clients/patients/users being screened using PRAPARE
- Our organization reduced or stopped PRAPARE screening, but has now resumed
- Our organization reduced or stopped PRAPARE screening and has NOT resumed
- Our approach to PRAPARE screening has not changed from before the pandemic to today

\* 12. What changed in your organization's PRAPARE screening approach?

*Please select all that apply*

- Change or increase in populations targeted for screening
- Decrease in populations targeted for screening
- Change or increase in care team/staff that is conducting screening
- Decrease in care team/staff that is conducting screening
- We are using telehealth/phone/virtual strategies to screen patients
- We are completing the paper version of PRAPARE and then updating patient EHRs
- We are short on staff available to assist patients in managing social risks (e.g., due to furlough, redeployed to other duties, etc.)
- Reassigning health center staff for SDOH screening that are new to the PRAPARE screening tool
- Other (please specify)



\* 13. In your opinion or experience, which PRAPARE questions are the most relevant for identifying COVID-19 related social risks right now?

*Please select all that apply.*

- |  |  |
|--|--|
| <input type="checkbox"/> Race                | <input type="checkbox"/> Stress                  |
| <input type="checkbox"/> Ethnicity           | <input type="checkbox"/> Transportation          |
| <input type="checkbox"/> Veteran status      | <input type="checkbox"/> Incarceration history   |
| <input type="checkbox"/> Farmworker status   | <input type="checkbox"/> Safety                  |
| <input type="checkbox"/> English proficiency | <input type="checkbox"/> Domestic violence       |
| <input type="checkbox"/> Income              | <input type="checkbox"/> Refugee status          |
| <input type="checkbox"/> Insurance           | <input type="checkbox"/> Food security           |
| <input type="checkbox"/> Housing status      | <input type="checkbox"/> Utilities               |
| <input type="checkbox"/> Housing stability   | <input type="checkbox"/> Childcare               |
| <input type="checkbox"/> Household size      | <input type="checkbox"/> Clothing                |
| <input type="checkbox"/> Education           | <input type="checkbox"/> Phone                   |
| <input type="checkbox"/> Employment          | <input type="checkbox"/> Medicine or health care |
| <input type="checkbox"/> Social Isolation    |  |

\* 14. How has your organization used or plan to use PRAPARE data to address the pandemic?

Please select a response for each statement.

|  | Currently using PRAPARE data for this purpose | Plan to use PRAPARE data for this purpose | No known plans to use PRAPARE data for this purpose |
|--|---|---|---|
| Use PRAPARE to risk stratify or identify patients at risk for COVID-19                             | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Deploy new patient care management strategies to address risks for COVID-19                        | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Develop new and/or stronger collaborations with community partners to provide social interventions | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Start tracking or increased tracking of community capacity for new or growing social services      | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform new workforce strategies for public health emergencies                                      | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform strategies for COVID-19 contact tracing   | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform outreach strategies for COVID-19 patient messaging/ engagement                              | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform COVID-19 vaccination efforts  | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform policy makers of new and growing social and health care needs                               | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Inform strategies to improve payment for social risk screening and related interventions           | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |
| Accelerate upstream policy/ systems-level change   | <input type="radio"/>                         | <input type="radio"/>                     | <input type="radio"/>                               |

Other (please specify)

\* 15. If you selected **“Currently using PRAPARE data for this purpose”** for any of the **strategies listed above (first column)**, please describe how you are using the data and results/outcomes to date.

*If you didn't select "Currently using PRAPARE data for this purpose" , please put N/A below.*

\* 16. Are you using PRAPARE data to address racial and structural inequalities?

- Yes
- No
- Not sure



\* 17. If yes, please describe your efforts. What resources have been useful in your efforts?



\* 18. If no or not sure, please describe why not and/or challenges/barriers. What resources would be helpful?

\* 19. Besides the domains already included in PRAPARE, screening for what other social or non-clinical factors could better support public health and other emergency social needs response?

**Please select up to three factors** that would be more helpful for this purpose.

- Access to smartphone/computer and internet for telehealth services
- Tested positive for COVID-19
- Known COVID-19 Exposure
- Loss of job due to COVID-19
- Essential worker (e.g., health care, grocery store, restaurant, etc.)
- Patients need for PPE (e.g., Masks, Thermometers, Cleaning Supplies)
- Recent Travel
- Anxiety/Fear for accessing medical care
- Immediate Need for Food, housing, utilities, etc.
- Health Literacy/Comprehension
- Technological or Digital Literacy
- I do not recommend adding additional items
- Other (please specify)

20. Which of the following would help support your work to assess and address social risks, particularly as you respond to public health emergencies like COVID-19?

*Please check all that apply.*

- PRAPARE 101/ introductory overview
- Gaining leadership buy-in for SDOH screening
- Staffing models and workflows for SDOH screening and assessment
- SDOH data collection and analysis (tools, challenges)
- SDOH data visualization and use
- SDOH community linkages and referrals
- Cross-sector partnership and engagement to advance health equity
- Including patient/community voice in SDOH efforts
- Funding/financing to Support SDOH efforts
- SDOH data to inform upstream policy/systems-level change
- Use of SDOH data for advocacy and health equity
- Other (please specify)



**\* 21. Please select up to three** types of training and technical assistance methods that you would find most helpful.

- Live webinars
- Short recorded educational/info videos
- Office hours on a specific topic
- Use case study method for problem-solving or identifying solutions
- Podcasts
- Infographics
- Issues brief/publications
- Self-paced learning modules
- Discussion boards
- Learning collaborative
- Other (please specify)

22. What else would you like to share about your experience using PRAPARE to assess and respond to social needs during the pandemic?

*This includes promising practices, innovations, impact stories, challenges, recommendations, ability to collaborate with community social services, or enlightening observations related to COVID-19 and the social determinants of health.*

Thank you for your time and feedback!

The National PRAPARE Team at NACHC and AAPCHO appreciate your time, feedback, and work to respond to your community's changing needs!

Please visit our the [PRAPARE website](#) for information, updates, and resources. If you have any questions, please email us at: [prapare@nachc.org](mailto:prapare@nachc.org)