

# FOM/IT

Financial, Operations Management / Information Technology  
2020 Virtual Conference & Expo  
October 20-21, 2020



**Resiliency, Innovation and Transformation:  
Community Health Re-Imagined**

## Education Sessions At-A-Glance

(as of September 25, 2020 and is subject to change)

**Visit the Expo to participate in NACHCopoly, have 1:1 appointments, live chat with exhibitors and more**

All times listed are Eastern

### Tuesday, October 20

10:00am – 11:00am	<b>ITuA1</b> Financial Sustainability for Virtual Care	<b>ITuB1</b> Access to Care in the “New Normal”	<b>ITuC1</b> Making COVID-19 Data Perform Double Duty: Opportunities for COVID-19 Data Reuse
	FINANCE	OPERATIONS	HIT
11:00am – 12:30pm	<b>IGS1 General Session</b>		
12:30pm – 1:30pm	<b>Visit the Expo</b>		
1:30pm – 2:30 pm	<b>ITuA2</b> Grants Management in the ERA of COVID-19	<b>ITuB2</b> Call Centers in the Time of COVID...and beyond.	<b>ITuC2</b> Healthcare Cybersecurity Developments: What You Need to Know
	FINANCE	OPERATIONS	HIT
2:30pm – 3:30pm	<b>Visit the Expo</b>		
3:30pm – 4:30pm	<b>ITuA3</b> HOLD	<b>ITuB3</b> Innovative Schedule Changes to Enhance Patient Access by 33%!	<b>ITuC3</b> Leveraging Alternative Care Delivery Models, Data, and Technology to Maintain Access to Care
	FINANCE	OPERATIONS	HIT

### Wednesday, October 21

10:00am – 11:00am	<b>IWA1</b> Budgeting, Rebudgeting, and Managing Multiple Funding Streams Effectively	<b>IWB1</b> Building and Leading Resilient Teams	<b>IWC1</b> Keys to Successful Implementation of Telehealth Programs Now and Into the Future
	FINANCE	OPERATIONS	HIT
11:00pm – 12:00pm	<b>Visit the Expo</b>		
12:00pm – 1:00pm	<b>IWA2</b> Revenue Cycle Management During & After COVID-19	<b>IWB2</b> HOLD	<b>IWC2</b> HOLD
	FINANCE	OPERATIONS	HIT
1:00pm – 2:00pm	<b>Visit the Expo</b>		
2:00pm – 3:00pm	<b>IWA3</b> Prioritizing Value – From Strategy to Implementation	<b>IWB3</b> Medical Assistant Roles and Skills in Telehealth Team-Based Care	<b>IWC3</b> Reply “CARE:” How Big Data Kept Our Patients Connected to Care During the COVID-19 Pandemic
	FINANCE	OPERATIONS	HIT
3:00pm – 3:30pm	<b>Visit the Expo</b>		
3:30 pm – 4:30pm	<b>IWA4</b> 340B Pharmacy: What We Know	<b>IWB4</b> A Partnership between Two States and several FQHCs to Address Workforce Shortages & Improve Health Outcomes	<b>IWC4</b> Making the Shots: A Data-Driven Approach to Improving Rates of Child and Adolescent Immunizations
	FINANCE	OPERATIONS	HIT