**Subject:** Home vital sign monitoring

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| **Associated Policy:**  | **First Approved:**  |
| **Folder:**  | **Last Updated:**  |
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To improve chronic disease management for our most at risk patients the center will purchase and deliver equipment for home use including BP monitors, scales and pulse oximeters. This is a coordinated process involving community health workers, patient care coordinators and the patient’s PCP. Patients will be identified by PCP, PCC, MA or any other member of the care team.

Procedure:

Home Delivery:

* Patients may be identified through use of compass. The compass report will be created and given the CHW.
* Patients may be referred directly to the CHW for home delivery by any member of the care team
* The CHW will review referrals and/or compass list with the PCC working with the patient’s assigned provider
* CHW contacts the identified patient to offer equipment for home use.
* CHW deliver the equipment to the patient and provides the appropriate training which will include a log for the patient to track their results.
* A note will be sent from the CHW to the PCC inbasket once visit is complete
* PCC to complete follow-up care management televisit within a 2-3 days after the equipment is delivered. An inbasket note will be sent to the PCP with a brief summary.
* PCC and/or other care managers will continue to follow the patient as needed and coordinate with PCP.

Office Delivery:

* Patients may be offered monitoring equipment during their office visit.
* The MA, PCC, CHW or RD will provide appropriate training on use of the equipment which will include a log for the patient to track their results.
* The PCC will provide a telehealth care management follow-up within 2-3 days
* PCC and/or other care managers including the RD or Therapist will continue to follow the patient as needed and coordinate with PCP.

A log will be maintained of all patients and the equipment they have received.

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_