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Hardin MT 59034  
406-665-4103

501 Main Street  
St. Labre Indian School  
E Tongue River Rd  
Ashland MT 59003  
406-784-2346

oneHealth  
Clinic: 305 S. 4<sup>th</sup> Street  
406-874-8700  
Programs: 515 Main  
406-874-8711  
Miles City MT 59301

CMCHC  
406 1<sup>st</sup> Ave. S.  
Lewistown MT 59457

Sweet Medical Center  
419 Pennsylvania St.  
Chinook MT 59523

## Originating Site

Appointment Type(s):  
Nurse visit

- **Using Tytocare when the patient is in office**
- Patient Location
- **Use Procedure Template - "Tele: Originating (Patient) Site"**
- Document any services the nurse performs in this visit (ie, labs, blood draw, EKG)
- Codes: Diagnosis from distant site visit, Q3014, and any lab codes

## Distant Site

Appointment Type(s):  
Telehealth20, Telehealth 40, Telehealth 60

- **Using Tytocare when the patient is in office**
- Provider Location
- **Use Procedure Template - "Tele: Distant (Provider) Site"**
- Document and code as you would in a normal face to face visit with the addition of appropriate telehealth modifier (GT or 95 depending on payer)

## Direct to Patient (D2P)

Appointment Type(s):  
D2P-BH-Telehealth, D2P -Telehealth

- **Using Tytocare when the patient IS NOT in office**
- Everything in one billable note
- **Use Procedure Template - "Tele: Direct to Patient Care"**
- Document where the patient was during the appointment (home or other location and city) and provider's location (home or clinic and city)
- Code as a regular visit with appropriate telehealth modifier

## Telephone Visits

Appointment Type(s):  
Telephone Visit

- **When you are NOT using tytocare and only using the telephone to communicate**
- **Use Procedure Template - "Telephone Visit"**
- Two types:
  - Regular billable visit codes with telehealth modifiers. If you want to use E/M or Therapy codes you have to document all the normal components that would be in a face-to-face visit. (This option is only available for the duration of COVID-19)
  - Phone visit codes-
    - 99441, 99442, 99443 - **Provider** phone evaluation/management based on time (MD, PA, & NP)
    - 98966, 98967, 98968 - **Nonphysician** phone assessment based on time (all other qualified healthcare professionals)