**Workforce Strategies**

**Monongahela Valley Association of Health Centers is recognized as a Federally Qualified Health Center (FQHC), and our goal is to provide safe quality care to our patients, support our patients and staff.**

**During the COVID-19 pandemic we faced numerous challenges, like all healthcare facilities, on how to meet the needs of our patients, while at the same time providing a safe environment to protect all patients, staff, and our community.**

**We quickly implemented telehealth, telephonic, work-from home options for appropriate personnel, reduction of hours for appropriate staff, and curbside healthcare.**

**Curbside healthcare allows our providers to go outside to a patient’s car where we can complete a mini assessment to determine the patient’s needs. Any condition warranting urgent or emergent care is quickly diverted to the closest Emergency Department or the provider calls 911. Curbside healthcare for many patients, meet’s their need to have a provider quickly assess “sick” patient’s for their needs, that may include Covid-19 testing, which we offer at MVA.**

**As we move forward and in constantly “thinking out of the box” we are expanding our curbside healthcare to our pediatric department and our two satellite clinics in Shinnston and Mannington. Both clinics in rural settings allow for the continuation of quick patient access to healthcare.**

**Curbside healthcare not only meets the direct needs of the patient, but also helps to support our staff and clinic financially.**