

Will the Community Health Institute & Expo (CHI) be rescheduled to take place online?

NACHC staff are currently reviewing how we can deliver CHI education, networking and exhibits to you virtually in August. We hope to deliver a robust virtual experience that will bring us all together. More information will be available later in May.

Will attendees and exhibitors be refunded for airline tickets?

NACHC is not responsible for attendee air travel accommodations. We encourage you to consult directly with your air carrier for information. Many airlines have relaxed cancellation policies and you may be able to change your ticket for a later date. Please inquire directly with your airline for more information.

Will attendees and exhibitors be refunded for hotel costs?

NACHC is working to cancel all hotel reservations at our official CHI & EXPO hotels; the Manchester Grand Hyatt, the Omni San Diego and the Embassy Suites San Diego. You may cancel your reservation or wait for the hotels to do so. Refunds for any deposits paid will be done directly by the hotels.

You are responsible for cancelling your own reservation if you booked outside of NACHC's official block through Orbitz, Travelocity or any other third-party booking agent not directly affiliated with NACHC.

Will exhibitors be refunded for booth space?

NACHC will be refunding all exhibitors. Please allow up to 3 weeks for refunds to be processed. We will be distributing information on our virtual exhibit options in late May. Stay tuned!

Will any sessions be made available virtually?

NACHC staff is currently reviewing options to deliver a virtual CHI experience. Look for more information in late May on how you can participate.