2017 PCA AND HCCN CONFERENCE

NOV. 13-15
HILTON AUSTIN
AUSTIN, TEXAS

NATIONAL ASSOCIATION OF Community Health Centers
NACHC is pleased to partner with state and regional PCAs and HCCNs in support of our Community Health Centers, nationwide, serving the millions of American's who rely on the quality health care they provide. This year, we want to thank our Partner Sponsor, the Texas Association of Community Health Centers, for their assistance and support of this year's 2017 PCA and HCCN Conference.

The Texas Association of Community Health Centers (TACHC) is the federally-designated Primary Care Association for the state and is the link between federal, state, and local governmental agencies and private organizations with entities providing health care for Texas' most vulnerable populations. Formed in 1983, TACHC is a private, non-profit membership association that represents Texas safety-net health care providers. Members include community health centers, federally-designated migrant, public housing and homeless health care centers, federally qualified health center look-alikes, health center networks, and other providers who strive to meet the health care needs of the uninsured and underserved. Members operate in urban, rural, and frontier areas of Texas with annual budgets ranging from $600,000 to over $50 million.
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Organizational Membership is open to any non-profit or public health center that provides comprehensive primary care services, is governed by a representative consumer-directed Board of Directors, and that shares the mission and goals of NACHC.

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• Members receive a range of services designed to support organizational growth, including exclusive access to resource and development grant opportunities.

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Sunday, November 12, 2017

5:00pm – 7:00pm
HCCN Task Force Meeting

Meeting Room 400

Monday, November 13, 2017

9:00am – 11:00am
HPC1 Pre-Conference Session: Training and Technical Assistance Opportunities with BPHC’s National Cooperative Agreements
Governor’s Ballroom C

Moderator:
Gina Capra, MPA, Associate Vice President, Training and Technical Assistance, NACHC

Presenter(s):
Suma Nair, PhD, Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

NCA FEATURED

Operations and Finance: "Advancing the Operational and Financial Strength of Health Centers" presented by Capital Link (Allison Coleman), the HCCN/Community Clinic Association of Los Angeles County, and the Missouri PCA.

Discussion on how to effectively transform and tailor existing financial TTA to work as a remote learning collaborative for smaller PCAs with more geographically dispersed and rural health centers.

Workforce: "Community Health Worker (CHW) Apprenticeship Program" presented by MHP Salud (Bonnie Hough) and the Alaska PCA (Patty Linduska).

Training on the CHW model targeting Alaska’s Outreach and Enrollment (O&E) workforce resulting in the development of a statewide CHW Network to standardize the CHW model and grow the apprenticeship program.

Social Determinants of Health: "Documenting Interventions to Address Patients’ Social Determinants of Health Barriers" presented by the National Health Care for the Homeless Council (Julie Hishida), Health Outreach Partners (Kristen Stojmenoff), and AAPCHO (Tuyen Tran).

Discussion of existing Train the Trainer approach with PCAs in implementing standardized data collection for enabling services in health centers.

NCA FEATURED highlights organizations that hold BPHC-funded National Cooperative Agreements (NCAs) to provide training and technical assistance (T/TA) to health centers across the country.
Innovation: “Non-Traditional Partnerships to Advance Access to Care” presented by the Corporation for Supportive Housing (CSH) (Jane Bilger).

Building partnerships between health centers, homeless services programs, and supportive housing providers can be challenging in rural and urban areas where transportation access varies and limited financial resources and reduced provider capacity are barriers to care for vulnerable populations. Learn how the CSH, Indiana PCA, and other PCAs are increasing dialogue and strengthening partnerships to address these barriers for vulnerable populations.

Clinical Services: “Addressing Care for Underserved Populations in Puerto Rico” presented by Migrant Clinicians Network (MCN) (Theressa Lyons-Clampitt) and the Puerto Rico PCA.

Together, this NCA and PCA alliance accomplished partnerships in over 10 health centers and linkages with other centers to address agricultural worker primary health care and safety. The MCN and Puerto Rico PCA partnership includes: strategies to identify and enroll agricultural worker patients; training of clinical and outreach staff to address workplace health and safety concerns their patients may face; and strategies to address emerging issues such as the Zika outbreak.

Special and Vulnerable Populations: “Mississippi Collaborative for Inclusive Health Care” presented by the National LGBT Health Education Center (Sarah Mitnick) and the Mississippi PCA.

Tailored TTA, including distance learning, to support FQHC staff in addressing care for LGBT patients living with HIV.

9:30am – 11:30am  NACHC Board of Directors Meeting

11:00am – 12:00pm  Lunch on your own
Centene is committed to transforming the health of the communities we serve, one person at a time. And our experience has taught us that every individual, and every community, faces unique challenges. That is why each of our health plans are developed and staffed locally—with local healthcare professionals serving as our chief advisors.

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Monday, November 13, 2017, continued

11:00am – 4:00pm  Registration  Governor’s Ballroom Foyer

12:30pm – 1:30pm  HGS1  General Session   Governor’s Ballroom C

Welcome and Opening Remarks
John McDonald, Chief Executive Officer, Arizona Alliance for Community Health Centers and Chair, NACHC PCA Leadership Committee
Louise McCarthy, President and CEO, Community Clinic Association of Los Angeles County and Chair, NACHC HCCN Task Force Leadership Team

Introduction of Guest Speaker
John Fairman, Chief Executive Officer, Delta Health Center

Celebrating the Past, Preparing for the Future
Thomas J. Ward Jr., Author, Historian, and Professor and Chair, Department of History, Spring Hill College

Dr. Ward’s most recent publication, Out in the Rural: A Mississippi Health Center and Its War on Poverty, is the unlikely story of the Tufts-Delta Health Center which, in 1966, opened in Mound Bayou, Mississippi, to become the first rural Community Health Center in the United States. Its goal was simple: to provide health care and outreach to the region’s thousands of rural poor, most of them black sharecroppers who had lived without any medical resources for generations. In Out in the Rural, Ward explores the health center’s story alongside the remarkable life of its founder, Dr. H. Jack Geiger.

Geiger’s personal history brings a profound human element to what was accomplished deep in the Mississippi Delta. Much of what Geiger and his colleagues attempted to do in the Delta is still relevant as we focus on the social determinants of health in an effort to improve the health of populations.

Copies of Dr. Ward’s book will be available for purchase and signing immediately following this session.

1:30pm - 2:15pm  HMA1  Legislative Update and Advocacy Implications  Governor’s Ballroom C

2:15pm – 2:30pm  Break

2:30pm - 5:00pm  HMB1  PCAs/HCCNs, Leading the Way in Health Center Innovation  Governor’s Ballroom C

The transition towards value-based care requires health centers to simultaneously focus on improving quality and outcomes and reducing costs as a business imperative. PCAs and HCCNs play a vital role in supporting health centers in the transition toward value-based models of care. In this two-part session, participants will learn about partnership opportunities in support of value and transformation and creative value-based and transformation solutions that peers are pursuing.

Participants will also engage in activities to define and advance organizational and collaborative transformation efforts.

Part I - National Efforts in Support of Transformation and the Transition to Value-Based Models of Care

This session will feature activity and work at the national level in support of PCA and HCCN transformation efforts and value-based models of care. Presenters will discuss evidence-based interventions, payer partnerships, and state opportunities.

Moderator:
Cheryl Modica, PhD, MPH, Director, Quality Center, NACHC

Presenter(s):
Laura Seeff, MD, Director, Office of Health Systems Collaboration, Office of the Associate Director for Policy, Centers for Disease Control and Prevention
Part II - Transformation and Value in Action – Peer-to-Peer (P2P) Networking Sessions

With the current challenges PCAs, HCCNs, and health centers are facing, the opportunity to learn from one another has never been more necessary. Hear from your peers in the areas of value transformation, clinical integration, 340B, and waiver conversations as we discuss how to work through uncommon times towards common goals. All attendees are invited to actively participate in at least one of the following three breakouts during this open session:

**HMA2  Value Transformation and Operational Innovations**   Governor’s Ballroom A
This session will identify current transformation work, and delivering on ‘value’, that could be replicated or brought to scale at the national level. Efforts in the areas of organizational leadership and partnership development, change management and service delivery transformation, use of data and information, and financial and operational analysis will be shared and discussed.

*Moderator: Cheryl Modica, PhD, MPH, Director, Quality Center, NACHC*

**HMB2  State Waivers: Advancing Innovations and Reducing Barriers**   Governor’s Ballroom B
The new administration has expressed direct interest in providing states with additional flexibility to design their Medicaid and Marketplace programs through the use of waivers. State policy decisions regarding coverage eligibility and benefits, health care delivery, and reimbursement have significant implications for health centers and their patients. This session will provide attendees with the latest news on waivers and an opportunity to connect with peers on engagement strategies for both waiver development and implementation processes.

*Moderator: Cristal Gary, MPP, Principal, Leavitt Partners*

**HMC2  340B and Pharmacy Programs**   Governor’s Ballroom C
This session will focus on “telling your 340B and pharmacy services story” – why it’s important to do so, who should hear it, and key points to make (or avoid). We will also provide an update on recent developments in the 340B world, including congressional and administrative actions.

*Moderator: Sue Veer, MBA, CMPE, Chief Executive Officer, Carolina Health Centers, Inc.*

5:30pm – 6:30pm  
**Welcome Reception**  
The Reverbery Lounge, Lower Level
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Tuesday, November 14, 2017

7:00am – 7:45am
PCA and HCCN Communicators Networking Breakfast (Invitation Only)
Meeting Room 406

7:30am – 12:00pm
Registration
Governor’s Ballroom Foyer

1:30pm – 4:00pm
Breakfast: MITRE UDS Modernization Presentation
Governor’s Ballroom C
MITRE colleagues, working with BPHC on the UDS Modernization Project, will provide an overview of UDS reporting and content modernization efforts. This presentation will also provide a forum for interested stakeholders to ask questions about UDS Modernization work and explore opportunities to be more engaged in UDS Modernization activities.

9:00am – 10:00am
HGS2  General Session
Governor’s Ballroom C
Current and Future Health Information Technology Issues and Concerns
Health care providers and vendors are integrating Business Intelligence (BI) into their decision support systems. Approaching delivery system operations from a BI point of view can be a challenge for many safety-net providers. This general session will provide a private and public sector perspective on the opportunities implementing BI provides safety-net providers. The presenters will address how vendors are responding to the need for tools and resources and some of the workforce implications associated with BI. In the end, PCAs and HCCNs should have an idea of what they can and should do in support of their health center members.

Presenter(s):
Susan Friedrich, Managing Director, John Snow, Inc.
Matt Quinn, Senior Advisor for Health Information Technology, Health Resources and Services Administration, U.S. Department of Health and Human Services
Morgan Honea, Chief Executive Officer, Colorado Regional Health Information Organization

10:00am – 10:15am
Break

10:15am – 11:45am
HTuA1  Cybersecurity: What Every PCA/HCCN Needs to Know
Governor’s Ballroom B
Cybersecurity is vital to protect against ever-increasing threats to health centers and networks charged with securing protected health information. The best defense against potential cyber attacks is a good offense. Among the key considerations panelists will discuss are: appropriate physical, technical, and administrative safeguards necessary to protect patient information and models that can be used to assist member health centers with HIPAA Privacy and Security compliance. Topics discussed will include vendor and resource management, emergency preparedness and disaster recovery, and breach management.

Moderator:
Jay Paul, Senior Sales Executive, RCM&D

Presenter(s):
Adam Bullian, JD, Director, QIP Solutions
Anna Gard, RN, MSN, FNP-BC, Health IT and Clinical Quality Consultant

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10:15am – 11:45am  **HTuB1  Tackling Information Exchange**  
Meeting Room 400

The current health care environment requires that safety-net providers have access to data from a variety of sources. Information from one’s own data system must support the successful transition to value-based payment arrangements and the measurement of population health. Data from the multiple providers and payers is essential if one is attempting to manage and improve the health of defined populations. Presenters will summarize the major challenges in implementing effective information exchange arrangements, including how EHR and data analytics impact vendor behavior. They will also address opportunities and lessons learned in dealing with effective information exchange.

**Moderator:**  
Joe Pierle, Chief Executive Officer, Missouri Primary Care Association

**Presenter(s):**  
Rhonda Aubrey, Chief Operations Officer, Community Health Center Network  
Sam Joseph, Director, Center for Health Care Quality

10:15am – 11:45am  **HTuC1  Telehealth: State and Federal Policy Updates and Forecast**  
Governor’s Ballroom A

Health centers provide over 27 million underserved patients with access to comprehensive primary and preventative care. Many health center patients live in rural and underserved areas that lack medical teams and technologies for specific treatments. Telehealth is touted as a useful tool to improve access to care. However, barriers such as lack of reimbursement or restrictive scope of practice laws can prevent providers from fully adopting telehealth. States and the federal government have been increasingly committed to developing policies that aim to increase access to care and allow for the greater use of telehealth as a modality for care delivery. This session will provide an overview of state and federal policy developments and feature a case study of one state’s recent legislative solution.

**Moderator:**  
David Aylward, JD, Senior Advisor, Community Health Center, Inc.

**Presenter(s):**  
Tom Banning, CEO and Executive Vice President, Texas Academy of Family Physicians  
Nora Belcher, Executive Director, Texas e-Health Alliance  
Mary Zelazny, Chief Executive Officer, Finger Lakes Community Health

10:15am – 11:45am  **HTuD1  Building a Business Intelligence Competency**  
Meeting Room 406

This session will focus on what Business Intelligence (BI) is and its importance for safety-net providers. Presenters will examine the implications for PCAs and HCCNs, and why they should be moving toward this competency as a means of supporting their members. Presenters will also identify strategies for overcoming the major challenges and barriers to building BI competency, as well as lessons learned and key components for building your own BI capacity.

**Moderator:**  
Abby Sears, Chief Executive Officer, OCHIN

**Presenter(s):**  
Heather Budd, Vice President, Clinical Transformation, Azara Health Care  
Francis Doyle, Executive Director, Boston Health Net

11:45am – 12:00pm  **Break**
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Tuesday, November 14, 2017, continued

12:00pm – 1:30pm  Lunch and Presentation of 2017 Henry Fiumelli Patient Advocate Award  Governor's Ballroom C

Presented by the 2015 Henry Fiumelli Patient Advocate Award Winner: Polly Anderson, Chief Operating Officer, Colorado Community Health Network

This award was established in 2008 in recognition of Henry Fiumelli’s immeasurable contributions to the health center movement as executive director of the Pennsylvania Forum for Primary Health Care. It honors outstanding staff members of a NACHC-chartered State or Regional Primary Care Association who exemplify passion and commitment to improving the care and quality of life for health center patients.

1:30pm – 1:45pm  Break

1:45pm – 2:45pm  HGS3  General Session  Governor's Ballroom C

Responding to Hurricanes Harvey, Irma, and Maria: Perspectives from PCAs and HCCNs in the Impacted Regions

Health centers have experienced one of the most devastating hurricane seasons on record to hit the United States. Health centers across the Gulf of Mexico and the Atlantic were affected. Many continue to operate at reduced operations even today. The health centers in Puerto Rico and the Virgin Islands will be part of a months- to years-long recovery effort on the islands. Leaders from impacted areas will share their experiences and offer perspectives on their preparedness efforts and outlook for the future. Additionally, panelists will provide resources and insights on how PCAs and HCCNs can better prepare health centers for emergencies and/or disasters in the future.

Presenter(s):
Cecile Carson, Esq., Director of Legal Affairs, Texas Association of Community Health Centers
Tina Wright, Program Manager, Emergency Management and Public Information, Massachusetts League of Community Health Centers
Alex Romillo, President and CEO, Health Choice Network, Inc.
Katia Leon Baranda, Program Development and Policy Manager, Asociación de Salud Primaria de Puerto Rico, Inc.

2:45pm – 3:00pm  Break

3:00pm – 4:30pm  HTuA2  Beyond Group Purchasing: Utilizing a Purchasing Alliance to Add Value to Network and PCA Membership  Meeting Room 400

Many HCCNs and PCAs offer (or have considered offering) some form of group purchasing services as an added value to their members. Wide-scale changes made by national group purchasing organizations (GPOs) created challenges as well as new opportunities for HCCNs and PCAs to consider when structuring their purchasing programs. Learn more about these changes, including how they altered GPO functions and changed the way providers benefit from a GPO affiliation. A case study will be offered to illustrate how one network helped ensure their members continue to realize and expand upon the benefit their GPO affiliation offers.

Presenter(s):
Don Daniel, Vice President, Business Development and General Counsel/Executive Director, Presbyterian Medical Services/Community Health Best Practices, LLC
Danny Hawkins, Senior Vice President, Community Health Ventures
3:00pm – 4:30pm  
**HTuB2  Strategic Restructuring: The Organizational Journey from Joint Programming to Mergers**  
**Governor’s Ballroom A**

The uncertainty of the health care financing environment coupled with shifting patient/community needs requires a strategic, long-term planning approach for health centers across a geographic area. Increased numbers of health centers are considering restructuring options in light of patient population and organizational needs. “Survival” may look and mean something different to each health center organization and the community it serves. However, sensitivities exist and must be managed astutely. PCAs and HCCNs may be well suited to support health centers in a shared business development assessment across a geographic market, as part of longer-term planning for health care delivery. This interdisciplinary panel will discuss real examples and review the analytical framework and tools necessary to consider a restructuring continuum from administrative consolidation to joint venture to mergers and acquisitions.

*Moderator:*  
**Melissa Schoen**, Chief Executive Officer, Schoen Consulting

*Presenter(s):*  
**Jennifer Joseph, PhD, MSEd**, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA  
**Stephanie Harrison**, Chief Executive Officer, Wisconsin Primary Health Care Association  
**Reba Rice**, Executive Director, NorthLakes Community Clinic  
**Ellen Hafer**, Executive Vice President, Massachusetts League of Community Health Centers  
**Lia Spiliotes**, Chief Executive Officer, Community Health Programs, Inc.  
**Jennifer Wilkinson**, Chief Operating Officer, Community Health Programs, Inc.

3:00pm – 4:30pm  
**HTuC2  The MCO Perspective: Lessons from the Field**  
**Governor’s Ballroom B**

Health centers have been engaged in managed care for many years and over the course of time have experienced tremendous growth and change, including the development of new plans owned and controlled by the health centers themselves. Some of these plans have thrived while others have struggled, but in all cases lessons have been learned that provide new insights into the world of managed care plans and, in particular, how they view enrolled providers. This session will highlight health center-led managed care plans. Presenters will provide insight into the initial goals, successes, and lessons learned in the development of these plans.

*Presenter(s):*  
**Kevin Lewis**, President and CEO, Community Health Options  
**Louise Reese**, Chief Executive Officer, West Virginia Primary Care Association  
**Alex Romillo**, Chief Executive Officer, Health Choice Network, Inc.

3:00pm – 4:30pm  
**HTuD2  Partnering with State-Based Health Foundations**  
**Meeting Room 406**

Recent trends in the private sector indicate a growing momentum among foundations and corporations to invest in health care at state and local levels. Whether it is family foundations with very focused efforts or a conversion foundation, private foundations have made their mark in many states. As part of this, PCAs and HCCNs have been able to work with funders to steer strategic priorities for giving in their states. This session will take a closer look at current trends and promising practices from state-based health foundations, discuss partnerships PCAs and HCCNs have had with foundations, and address the outlook for the changing landscape.

*Moderator:*  
**Jason Patnosh**, Associate Vice President, Partnership and Resource Development, NACHC

*Presenter(s):*  
**Carolyn Wang Kong**, Senior Program Officer, Blue Shield of California Foundation  
**Kathy Smith**, Senior Program Officer, The Meadows Foundation
Walking directions from the Hilton Austin (a five-minute walk):

Exit the Austin Hilton from the front entrance of the hotel which is Neches Street. Go right on Neches one and a half blocks to Sixth Street, turn left. Cross over Neches and walk one block on Sixth. Cross over Trinity Street and Maggie Mae’s is located directly at the corner of Sixth and Trinity Streets. The venue entrance is on Sixth Street. NACHC’s private event will take place on the second floor rooftop deck and in the Gibson Room.

Maggie Mae’s, locally owned and operated since 1978, is the cornerstone for live music in the heart of Austin’s historic entertainment district. This entertainment venue is located just two blocks or a five-minute walk from the Austin Hilton.

Check out the visual pop culture landscape that is present on virtually every wall of Maggie Mae’s with new artwork acquired from world-renowned Austin artist, Robert Hurst, the official artist of the Texas Sports Hall of Fame. His signature acrylic work captures the singular achievements of some of the biggest sports and music stars of recent memory. With custom guitars by Gibson and stunning photography by Eddie Kramer, Maggie Mae’s is a shrine to the legends of “rock and roll.” Enjoy your favorite beverage under the stars while taking in stunning panoramic views of the Austin skyline at the largest rooftop deck on Sixth Street.

Join Us! We’ll celebrate the health center mission, our partnerships, and friendships with good food and great entertainment while creating lasting memories.
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Wednesday, November 15, 2017

7:30am – 10:00am  Registration  Governor’s Ballroom Foyer

8:00am – 8:45am  Breakfast: Payment and Delivery Reform Peer Learning Groups  Governor’s Ballroom C

Participants in NACHC’s new Payment and Delivery Reform Peer Learning Groups are invited to connect with their peer group in person during this time. Groups will discuss key areas they would like to explore together and next steps. Participants should check in at the Peer Learning Group table outside of Governor’s Ballroom C.

8:45am – 9:15am  Extended Networking and Exhibit Time  Governor’s Ballroom Foyer

9:15am – 10:45am  HWA1  Strategies for Integrating Behavioral Health and Substance Use Treatment into Primary Care  Governor’s Ballroom A

Coordinating and integrating behavioral health within primary care is a highly effective approach that enables health centers to better meet the multi-faceted needs of their patients under one roof. Despite Congress and various federal and state agencies encouraging the integration of behavioral health services with primary care, health centers still face significant barriers, including workforce, payment, and data sharing issues. Participants will hear lessons from the field and strategies for addressing and overcoming barriers as well as capitalizing on opportunities and initiatives.

Presenter(s):
Tara McCollum Plese, Chief External Affairs Officer, Arizona Alliance of Community Health Centers
Cindy Stergar, Chief Executive Officer, Montana Primary Care Association
Sara Coates, Director, Integrated Health and Programs, Michigan Primary Care Association

9:15am – 10:45am  HWB1  Planning for the Future: Succession Strategies for PCA and Network Leaders  Governor’s Ballroom B

Sustaining stable leadership can pose a challenge for any organization, but for PCAs, HCCNs, and their boards of directors, it is especially difficult. Transitioning from one leader to another can be a typically tricky and complex process that leaves organizations vulnerable. A thoughtful succession planning process is critical for leadership and governance priorities, especially as future leaders are identified and developed. Yet, such efforts are all too often underdeveloped, unevenly executed, and simply ignored. By developing a thoughtful, strategic approach to succession, the board fully addresses its governance responsibilities and sets the new leader on a firm course toward future success.

This session will provide both basic information about the process of succession planning and the personal experiences from leaders in the field.

Presenter(s):
Stuart Meyers, MBA, EdD, President, The Meyers Group
Natalie Levkovich, Chief Executive Officer, Health Federation of Philadelphia
Eileen Goode, Chief Executive Officer, New Mexico Primary Care Association

9:15am – 10:45am  HWC1  Roadmap to Clinical Integration  Governor’s Ballroom C

One of the best ways to meet and tackle the demands of population health is by organizing providers in a Clinically Integrated Network (CIN). The most successful CINs have physician leaders who can drive efficiency through their provider efforts. Evaluating where you stand as an organization, achieving clinical integration, and focusing on population health takes a lot of time, tools, information, and patience. This session will explore the legal and operational steps and tools from a network that has achieved clinical integration and another currently working through the process. Learn how each organization reacted to the evaluation process and their top three challenges and lessons learned.

Presenter(s):
Fred Rachman, MD, Chief Executive Officer, Alliance Chicago
Adam Falcone, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Shannon Nielson, Senior Vice President, Consulting Services, Centerprise, Inc.
Wednesday, November 15, 2017, continued

10:45am – 11:00am  
**Break**

11:00am – 12:30pm  
**HGS4  General Session and Conference Wrap-Up**

Governor’s Ballroom C

Bureau of Primary Health Care Update and Q&A

---

**Jim Macrae, MA, MPP**  
Associate Administrator  
Bureau of Primary Health Care  
Health Resources and Services Administration  
U.S. Department of Health and Human Services

---

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For more information, visit [www.FQHC.org](http://www.FQHC.org).
# Key to Moderators and Presenters

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The Nonstop Wellness program from Nonstop Administration and Insurance Services, Inc. deflates the annual costs of healthcare for community health centers while improving employee benefits and eliminating all deductible costs, copays, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability—starting with the health and wellbeing of your people, who work tirelessly each day to make our communities healthier. Nonstop is a proud partner in the Value In Benefits program with Community Health Ventures, the business affiliate of the National Association of Community Health Centers. For a complete list of states and license numbers, please visit www.nonstopwellness.com/licenses.
The National Association of Community Health Centers would like to thank the following committee members.
Your time and efforts are appreciated!

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John McDonald (Chair), Arizona Alliance for Community Health Centers
Ben Money, North Carolina Community Health Center Association
Denise Cyzman, Kansas Association for the Medically Underserved
Craig Hostetler, Oregon Primary Care Association
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HCCN Task Force Leadership Team

Louise McCarthy (Chair), Community Clinic Association of Los Angeles County
Kirsten Platte (Vice Chair), Community Health Access Network, Inc.
Susan Ault, Idaho Primary Care Association
Diane Gaddis, Community Health Centers Alliance, Inc.
Ralph Silber, Alameda Health Consortium/Community Health Center Network
Susan Wilson, Swope Health Services

2017 PCA/HCCN Conference External Planning Committee

Lisa Allen, Texas Association of Community Health Centers
Susan Ault, Idaho Primary Care Association
Sharon Brown-Singleton, North Carolina Community Health Center Association
José Camacho, Texas Association of Community Health Centers
Peter Freeman, North Carolina Community Health Center Association
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Email: tfarmer@nextgen.com
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- Met with Nonstop’s PCA partners
- Reviewed Nonstop’s finances

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Phone: (352) 219-1975  
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Kristin Donahue, Washington High School Bldg., 1300 SE Stark St., Ste. 209, Portland, OR 97214
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CHC’s Weitzman Institute inspires innovation and develops best practice models to transform primary care through research, quality improvement training, Project ECHO®, and training the next generation. Project ECHO connects primary care providers with multidisciplinary teams of specialists to improve the management of patients with complex conditions. Weitzman Institute provides state-of-the-art Quality Improvement training on facilitation, team dynamics, Lean and change management, and is training the next generation of leaders in health care.

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Thank you

2017 Leader Sponsors
Upcoming NACHC Conferences and Trainings

MARK YOUR CALENDARS!
(as of October 24, 2017 and subject to change)

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

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<td>January 8-11, 2018</td>
<td>Managing Ambulatory Health Care I</td>
<td>Hyatt French Quarter</td>
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<td>January 18-19, 2018</td>
<td>Revenue Cycle 360°</td>
<td>Kimpton Shorebreak Hotel</td>
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<tr>
<td>February 7-9, 2018</td>
<td>Practical Art of Health Center Operations (POM I)</td>
<td>Embassy Suites by Hilton</td>
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<tr>
<td>February 21-22, 2018</td>
<td>Financial Operations Management Seminar, Level I (FOM I)</td>
<td>Le Meridien Tampa</td>
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<td>March 14-18, 2018</td>
<td>Policy &amp; Issues Forum (P&amp;I)</td>
<td>Marriott Wardman Park</td>
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<td>March 27-28, 2018</td>
<td>Cultivating Health Center Operations, Level II (POM II)</td>
<td>Courtyard by Marriott</td>
<td>Charleston, SC</td>
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<td>April 18-19, 2018</td>
<td>Financial Operations Management Seminar, Level II (FOM II)</td>
<td>Kimpton Hotel Monaco Portland</td>
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<td>May 1-3, 2018</td>
<td>Conference for Agricultural Worker Health (formerly National Farmworker Health Conference)</td>
<td>Hilton Palacio del Rio</td>
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<td>May 16-17, 2018</td>
<td>Elevating Health Center Operations, Level III (POM III)</td>
<td>Hilton Providence</td>
<td>Providence, RI</td>
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<td>May 30-31, 2018</td>
<td>Starting With Success: Building and Enhancing Your Health Center</td>
<td>The Alexandrian Hotel</td>
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<td>June 13-14, 2018</td>
<td>Financial Operations Management Seminar, Level III (FOM III)</td>
<td>Embassy Suites Kansas City – Plaza</td>
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<td>June 25-28, 2018</td>
<td>Managing Ambulatory Health Care II</td>
<td>San Francisco Marriott’s Wharf</td>
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<td>August 24-28, 2018</td>
<td>Community Health Institute (CHI) &amp; EXPO</td>
<td>Hyatt Regency Orlando</td>
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<td>November 14-16, 2018</td>
<td>PCA and HCCN Conference</td>
<td>Astor Crowne Plaza</td>
<td>New Orleans, LA</td>
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<tr>
<td>March 27-31, 2019</td>
<td>Policy &amp; Issues Forum (P&amp;I)</td>
<td>Marriott Wardman Park</td>
<td>Washington, DC</td>
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<tr>
<td>May 6-8, 2019</td>
<td>Conference for Agricultural Worker Health</td>
<td>Hotel Albuquerque</td>
<td>Albuquerque, NM</td>
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<tr>
<td>August 16-20, 2019</td>
<td>Community Health Institute (CHI) &amp; EXPO</td>
<td>Hyatt Regency Chicago</td>
<td>Chicago, IL</td>
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<tr>
<td>October 23-25, 2019</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference</td>
<td>Hilton Chicago</td>
<td>Chicago, IL</td>
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<tr>
<td>August 28 - September 1, 2020</td>
<td>Community Health Institute (CHI) and EXPO</td>
<td>Manchester Grand Hyatt</td>
<td>San Diego, CA</td>
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<tr>
<td>October 19-21, 2020</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference</td>
<td>Rio All Suite Hotel and Casino</td>
<td>Las Vegas, NV</td>
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<td>March 15-18, 2021</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings March 12-14, 2021</td>
<td>Marriott Wardman Park</td>
<td>Washington, DC</td>
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<tr>
<td>August 20-24, 2021</td>
<td>Community Health Institute (CHI) &amp; EXPO</td>
<td>Hyatt Regency Orlando</td>
<td>Orlando, FL</td>
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</table>

To register for these and future trainings, visit us at [http://nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/).

For additional information on NACHC Training, contact Sherry Giles at sgiles@nachc.com or Helene Slavin at hslavin@nachc.com.
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