

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses

14

Health Centers that Responded

5/10 (50%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 0 (0%)	Mid-size: 2 (40%)	Small: 3 (60%)
Health Center Location	Urban: 3 (60%)	Rural: 2 (40%)	
Respondent Role	Executive Leadership: 4 (29%)		
	Frontline/Operations: 10 (71%)	Clinical: 4 (40%)	Non-Clinical: 6 (60%)

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=7)

Specific T/TA Need	State	National
Implement or expand case management services	86%	66%
Develop outreach programs that use community health workers or promotoras(es), to address community needs	86%	58%

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=1)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=6)

Specific T/TA Need	State	National
Provide trauma-informed care and healing-centered engagement	100%	45%
Learn about emerging clinical topics and best practices for working with certain groups of patients (e.g., patients who smoke or those with congenital syphilis, hepatitis C, Alzheimer's and related dementias, maternal and children's health, adolescent health, justice-involved, cancer care, etc.)	83%	73%
Developing clinical competencies to treat LGBTQIA+	83%	41%
Apply an equity lens to quality improvement practices to identify internal gaps in care	83%	46%
Deliver culturally-responsive mental health screening, treatment, and support services	83%	45%
Use trauma-informed care and healing-centered engagement in behavioral health treatment	83%	42%

POPULATION HEALTH AND SDOH (N=6)

Specific T/TA Need	State	National
Use trauma-informed approaches to screen for SDOH	100%	45%
Assess and address the needs of patients who are experiencing intimate partner violence, human trafficking, or sexual violence or assault	100%	53%

WORKFORCE (N=11)

Specific T/TA Need	State	National
Improve job satisfaction	100%	64%
Build effective processes for recruiting clinical staff	100%	76%

FINANCIAL SUSTAINABILITY (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

EMERGENCY PREPAREDNESS (N=5)

Specific T/TA Need	State	National
Conduct an all-hazards facility-based risk assessment	80%	67%
Improve accreditation and regulatory standards understanding for Centers for Medicare & Medicaid Services (CMS) emergency preparedness requirements	80%	53%
Develop an emergency preparedness plan that complies with local, state, and federal regulations to address natural hazards	80%	65%
Develop an emergency preparedness plan that complies with local, state, and federal regulations to address human-made hazards	80%	59%
Communicate with staff and emergency management	80%	66%
Communicate with patients about the emergency	80%	63%

PATIENT EXPERIENCE (N=5)

Specific T/TA Need	State	National
Develop culturally-responsive staff who use patient-centered approaches to health care	80%	53%
Understanding patient engagement in chronic disease management	80%	63%
Develop patient education materials targeted to the needs of marginalized populations, including children (ages 0 – 5)	80%	43%
Develop patient education materials targeted to the needs of marginalized populations, including children and youth (ages 6 – 17)	80%	49%
Develop patient education materials targeted to the needs of marginalized populations, including older adults	80%	55%

TECHNOLOGY (N=8)

Specific T/TA Need	State	National
Increase data literacy / Increase data literacy for healthcare staff	63%	56%
Respond to an organizational cyber attack	50%	58%
Understand and use UDS+ data	50%	51%
Optimize your health center's EHR	50%	60%

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