

### BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit [bphc.hrsa.gov](https://bphc.hrsa.gov). For analysis methods and measure definitions, please see the full report.

### STATE RESPONSE RATE

**Number of Individual Responses**

15

**Health Centers that Responded**

7/7 (100%)

### HEALTH CENTER/RESPONDENT CHARACTERISTICS

<b>Health Center Size</b>	Large: 1 (14%)	Mid-size: 2 (29%)	Small: 4 (57%)
<b>Health Center Location</b>	Urban: 3 (43%)	Rural: 4 (57%)	
<b>Respondent Role</b>	Executive Leadership: 10 (71%)	<i>One respondent did not select a role</i>	
	Frontline/Operations: 4 (29%)	Clinical: 0 (0%)	Non-Clinical: 4 (100%)

### TOP T/TA NEEDS BY SPECIFIC TOPIC

#### ACCESS & AFFORDABILITY (N=8)

Specific T/TA Need	State	National
Understand enrollment and protections for patients	100%	50%
Provide services that are sensitive to different cultures and in the patient's preferred language	100%	56%
Develop, monitor, or implement a Limited English Proficiency (LEP) Plan	100%	37%

#### GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=4)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment ([www.healthcenterinfo.org/details/?id=5434](http://www.healthcenterinfo.org/details/?id=5434)).

#### QUALITY, PATIENT CARE, AND SAFETY (N=8)

Specific T/TA Need	State	National
Develop, implement, and improve chronic disease management programs	83%	56%
Learn about emerging clinical topics and best practices for working with certain groups of patients (e.g., patients who smoke or those with congenital syphilis, hepatitis C, Alzheimer's and related dementias, maternal and children's health, adolescent health, justice-involved, cancer care, etc.)	75%	73%
Use data to guide and improve clinical quality, operations, and health center finances	75%	70%

#### POPULATION HEALTH AND SDOH (N=5)

Specific T/TA Need	State	National
Use SDOH (social drivers of health) data to learn about trends and needs in marginalized populations	100%	60%
Develop workflows and Health Information Technology (Health IT) skills to help with data collection, management, and analyzing special and other health center populations	80%	68%
Develop and sustain community partnerships, community engagement, and referral systems to address patients' SDOH	80%	63%

#### WORKFORCE (N=8)

Specific T/TA Need	State	National
Build effective processes for recruiting clinical staff	75%	76%
Support professional development for young professionals and early to mid-career staff	63%	68%

**FINANCIAL SUSTAINABILITY (N=7)**

<b>Specific T/TA Need</b>	<b>State</b>	<b>National</b>
Integrate capital planning into health center strategic plans	71%	47%
Revenue Cycle Management	57%	49%
Enabling Services reimbursement	57%	43%
Develop long-term financial planning	57%	37%
Implement best practices and strategies to prepare for transformation and payment reform	57%	59%

**EMERGENCY PREPAREDNESS (N=4)**

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

**PATIENT EXPERIENCE (N=7)**

<b>Specific T/TA Need</b>	<b>State</b>	<b>National</b>
Use motivational interviewing to collect patient data	43%	50%
Understanding patient engagement in telehealth	43%	58%

**TECHNOLOGY (N=8)**

<b>Specific T/TA Need</b>	<b>State</b>	<b>National</b>
Transition to UDS+	63%	51%
Understand and use UDS+ data	63%	51%

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