

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses

5

Health Centers that Responded

4/15 (27%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 0 (0%)	Mid-size: 2 (50%)	Small: 2 (50%)
Health Center Location	Urban: 0 (0%)	Rural: 4 (100%)	
Respondent Role	Executive Leadership: 3 (60%)		
	Frontline/Operations: 2 (40%)	Clinical: 1 (50%)	Non-Clinical: 1 (50%)

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=4)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=1)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=4)

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POPULATION HEALTH AND SDOH (N=2)

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WORKFORCE (N=5)

Specific T/TA Need	State	National
Develop or improve staff management skills	100%	64%
Plan for sustainability	80%	61%
Provide career development for health center staff	80%	66%
Develop onboarding and orientation for health center staff	80%	50%
Plan for leadership succession	80%	57%
Develop or improve project management skills	80%	56%
Develop or improve change management skills	80%	62%
Succession planning	80%	43%
Develop organizational strategies to reduce staff burnout	80%	68%
Develop organizational strategies to support staff work-life balance	80%	64%
Develop and implement processes to create a manageable staff workload	80%	54%
Develop a data-driven approach to understanding and addressing organizational staffing needs	80%	48%

FINANCIAL SUSTAINABILITY (N=5)

Specific T/TA Need	State	National
Improve forecasting and financial projections	60%	38%
Financial resilience planning	60%	41%

EMERGENCY PREPAREDNESS (N=3)

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PATIENT EXPERIENCE (N=2)

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TECHNOLOGY (N=5)

Specific T/TA Need	State	National
Increase data literacy / Increase data literacy for healthcare staff	40%	56%
Increase data literacy / Increase data literacy for patients	40%	42%
Increase digital literacy for patients	40%	44%
Understand data sharing best practices	40%	34%
Optimize your health center's EHR	40%	60%
Improve EHR interoperability	40%	49%
Plan and roll out a new EHR system	40%	28%

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