BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see https://bit.ly/3UtmU4V or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses	6
Health Centers that Responded	6/17 (35%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 1 (17%)	Mid-size: 3 (50%)	Small: 2 (33%)
Health Center Location	Urban: 5 (83%)	Rural: 1 (17%)	
Respondent Role	Executive Leadership: 3 (50%)		
	Frontline/Operations: 3 (50%)	Clinical: 1 (33%) Non-Clinical: 2 (67%)	

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=5)

Specific T/TA Need	State	National
Assess and connect patients to family support services	80%	59%
Implement or expand case management services	80%	66%
Evaluate outreach programs	80%	59%

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=1)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=5)

Specific T/TA Need	State	National
Integrate Opioid Use Disorder (OUD) screenings, interventions, and treatment	100%	40%
Provide or connect to Medications for Opioid Use Disorder (MOUD)	100%	34%

POPULATION HEALTH AND SDOH (N=5)

Specific T/TA Need	State	National
Develop workflows and Health Information Technology (Health IT) skills to help with data collection, management, and analyzing special and other health center populations	100%	68%
Screen for SDOH (social drivers of health)	80%	49%
Design programs and interventions to address SDOH	80%	63%
Assess and address the needs of patients who are experiencing food insecurity	80%	68%
Assess and address the needs of patients who are experiencing financial strain	80%	70%
Assess and address the needs of patients who are experiencing social isolation	80%	55%
Assess and address the needs of patients who are experiencing intimate partner violence, human trafficking, or sexual violence or assault	80%	53%
Assess and address the needs of patients who are justice-involved	80%	38%
Learn techniques to assess and address community-level barriers to health equity	80%	66%
Use granular (more specific) demographic data to learn about trends and needs in marginalized populations	80%	51%
Use SDOH (social drivers of health) data to learn about trends and needs in marginalized populations	80%	60%
Build programs and partnerships to address SDOH to improve health inequities	80%	68%

WORKFORCE (N=5)

Specific T/TA Need	State	National
Support professional development for young professionals and early to mid-career staff	100%	68%
Plan for sustainability	80%	61%
Develop or improve communication and presentation skills	80%	58%
Succession planning	80%	43%
Adopt a culture of diversity, equity, inclusion, accessibility, and belonging practices into management practices and organizational culture	80%	44%
Improve job satisfaction	80%	64%
Address the behavioral health needs of staff	80%	43%
Build effective processes for recruiting clinical staff	80%	76%

FINANCIAL SUSTAINABILITY (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

EMERGENCY PREPAREDNESS (N=2)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

PATIENT EXPERIENCE (N=5)

Specific T/TA Need	State	National
Develop tools for equity-centered patient experience and assessment	100%	59%
Understanding patient engagement in telehealth	100%	58%
Understanding patient engagement in chronic disease management	100%	63%

TECHNOLOGY (N=2)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.