2024 National Health Center Training and Technical Assistance
NEEDS ASSESSMENT

GEORGIA STATE PROFILE
2024

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see https://bit.ly/3UtmU4V or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses	15
Health Centers that Responded	10/36 (28%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 4 (40%)	Mid-size: 5 (50%)	Small: 1 (10%)
Health Center Location	Urban: 5 (50%)	Rural: 5 (50%)	
Respondent Role	Executive Leadership: 6 (40%)		
	Frontline/Operations: 9 (60%)	Clinical: 5 (56%) Non-Clinical: 4 (44%)	

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=9)

Specific T/TA Need	State	National
Assess and connect patients to family support services	100%	59%
Assess and connect patients to education resources	100%	50%

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=2)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=10)

Specific T/TA Need	State	National
Use data to guide and improve clinical quality, operations, and health center finances	90%	70%
Integrate behavioral health and primary care	90%	54%
Follow up after behavioral health referrals	90%	46%

POPULATION HEALTH AND SDOH (N=12)

Specific T/TA Need	State	National
Assess and address the needs of patients who are experiencing lack of transportation (including access to public transportation)	100%	73%
Assess and address the needs of patients who are experiencing food insecurity	90%	68%
Assess and address the needs of patients who are experiencing financial strain	90%	70%

WORKFORCE (N=10)

Specific T/TA Need	State	National
Develop or improve change management skills	100%	62%
Build effective processes for recruiting clinical staff	100%	76%

FINANCIAL SUSTAINABILITY (N=8)

Specific T/TA Need	State	National
Federal grant management	75%	40%
340B program management	71%	47%

EMERGENCY PREPAREDNESS (N=9)

Specific T/TA Need	State	National
Plan for staffing during an emergency	89%	71%
Communicate with patients about the emergency	89%	63%

PATIENT EXPERIENCE (N=8)		
Specific T/TA Need	**State**	**National**
Develop patient education materials targeted to the needs of marginalized populations, including mobile patients	100%	27%
Understanding patient engagement in telehealth	88%	58%

TECHNOLOGY (N=6)		
Specific T/TA Need	**State**	**National**
Develop and use population health dashboards	67%	49%
Transition to UDS+	67%	51%
Understand and use UDS+ data	67%	51%
Increase data literacy / Increase data literacy for healthcare staff	67%	56%
Optimize your health center's EHR	67%	60%
Improve EHR interoperability	67%	49%