2024 National Health Center Training and Technical Assistance
NEEDS ASSESSMENT

COLORADO STATE PROFILE
2024

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see https://bit.ly/3UtmU4V or visit bphc.hrsa.gov. For analysis methods and measure definitions, please see the full report.

STATE RESPONSE RATE

Number of Individual Responses	17
Health Centers that Responded	9/20 (45%)

HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 4 (44%)	Mid-size: 1 (11%)	Small: 4 (44%)
Health Center Location	Urban: 4 (44%)	Rural: 5 (56%)	
Respondent Role	Executive Leadership: 7 (41%)		
	Frontline/Operations: 10 (59%)	Clinical: 7 (70%) Non-Clinical: 3 (30%)	

TOP T/TA NEEDS BY SPECIFIC TOPIC

ACCESS & AFFORDABILITY (N=12)

Specific T/TA Need	State	National
Evaluate outreach programs	83%	59%
Assess and connect patients to family support services	67%	59%
Coordinate with housing and shelter agencies to increase wraparound services	67%	49%
Implement or expand case management services	67%	66%
Implement transportation strategies	67%	55%

GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=0)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment (www.healthcenterinfo.org/details/?id=5434).

QUALITY, PATIENT CARE, AND SAFETY (N=14)

Specific T/TA Need	State	National
Learn about emerging clinical topics and best practices for working with certain groups of patients (e.g., patients who smoke or those with congenital syphilis, hepatitis C, Alzheimer's and related dementias, maternal and children's health, adolescent health, justice-involved, cancer care, etc.)	86%	73%
Use data to guide and improve clinical quality, operations, and health center finances	71%	70%
Collect and use patient-level data on SDOH to improve patient outcomes and health equity	71%	62%
Collect and use granular disaggregated patient demographic data	71%	43%

POPULATION HEALTH AND SDOH (N=12)

Specific T/TA Need	State	National
Build programs and partnerships to address SDOH to improve health inequities	92%	68%
Develop and sustain community partnerships, community engagement, and referral systems to address patients' SDOH	83%	63%
Learn techniques to assess and address community-level barriers to health equity	83%	66%
Use SDOH (social drivers of health) data to learn about trends and needs in marginalized populations	83%	60%

WORKFORCE (N=15)

Specific T/TA Need	State	National
Develop organizational strategies to reduce staff burnout	93%	68%
Plan for leadership succession	87%	57%

FINANCIAL SUSTAINABILITY (N=9)

Specific T/TA Need	State	National
Integrate capital planning into health center strategic plans	78%	47%
Integrate dentistry, vision, and behavioral health in value-based payment reform	78%	51%

EMERGENCY PREPAREDNESS (N=6)

Specific T/TA Need	State	National
Improve accreditation and regulatory standards understanding for National Committee for Quality Assurance (NCQA) emergency/disaster requirements	67%	45%
Improve accreditation and regulatory standards understanding for HRSA/BPHC emergency preparedness expectations	67%	63%
Plan for staffing during an emergency	67%	71%
Develop a training and exercise plan	67%	59%

PATIENT EXPERIENCE (N=13)

Specific T/TA Need	State	National
Understanding patient engagement in telehealth	62%	58%
Develop tools for equity-centered patient experience and assessment	54%	59%
Assess and use patient data on experience and satisfaction	54%	59%
Report on patient experience and satisfaction data	54%	49%
Develop culturally-responsive staff who use patient-centered approaches to health care	54%	53%
Hire multilingual and multicultural staff from communities that reflect the patients served	54%	38%
Understand effective strategies for integrating on- and off-site services to address patients' health-related social drivers of health	54%	43%
Understanding patient engagement in oral health care	54%	48%
Develop patient education materials targeted to the needs of marginalized populations, including people with disabilities	54%	42%

TECHNOLOGY (N=10)

Specific T/TA Need	State	National
Optimize your health center's EHR	70%	60%
Protect your health center's data from hackers	60%	66%
Respond to an organizational cyber attack	60%	58%
Improve EHR interoperability	60%	49%