

## BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2024. The results inform increased coordination, development, and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment and is one of 22 National Training and Technical Assistance Partners (NTTAPs) funded by HRSA's Bureau of Primary Health Care. NTTAPs provide subject matter expertise and delivery of free or low-cost training and professional development to health centers, including in collaboration with Primary Care Associations. Topics include the TTA domains in this report. To learn more or contact an NTTAP see <https://bit.ly/3UtmU4V> or visit [bphc.hrsa.gov](http://bphc.hrsa.gov). For analysis methods and measure definitions, please see the full report.

## STATE RESPONSE RATE

Number of Individual Responses

8

Health Centers that Responded

4/12 (33%)

## HEALTH CENTER/RESPONDENT CHARACTERISTICS

Health Center Size	Large: 3 (75%)	Mid-size: 1 (25%)	Small: 0 (0%)
Health Center Location	Urban: 1 (25%)	Rural: 3 (75%)	
Respondent Role	Executive Leadership: 6 (75%)		
	Frontline/Operations: 2 (25%)	Clinical: 1 (50%)	Non-Clinical: 1 (50%)

## TOP T/TA NEEDS BY SPECIFIC TOPIC

## ACCESS &amp; AFFORDABILITY (N=4)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

## GOVERNANCE AND MANAGEMENT (CEO Respondents Only) (N=1)

This section was only made available to health center CEO respondents. To assure confidentiality, no aggregate state-level data is provided. For more information on Governance needs, please see the NACHC 2023 Health Center Board Practices and Needs Assessment ([www.healthcenterinfo.org/details/?id=5434](http://www.healthcenterinfo.org/details/?id=5434)).

## QUALITY, PATIENT CARE, AND SAFETY (N=6)

Specific T/TA Need	State	National
Collect and use enabling services data to improve patient outcomes and health equity	83%	62%
Use peer support specialists to address patients' behavioral health needs	83%	41%

## POPULATION HEALTH AND SDOH (N=5)

Specific T/TA Need	State	National
Develop workflows and Health Information Technology (Health IT) skills to help with data collection, management, and analyzing special and other health center populations	100%	68%
Assess and address the needs of patients who are experiencing financial strain	100%	70%
Learn techniques to assess and address community-level barriers to health equity	100%	66%
Develop and implement screening strategies that are sensitive to differences in culture and language	100%	60%
Use granular (more specific) demographic data to learn about trends and needs in marginalized populations	100%	51%

## WORKFORCE (N=6)

Specific T/TA Need	State	National
Develop pathways for recruiting health center workforce	100%	56%
Develop organizational strategies to reduce staff burnout	100%	68%
Use Artificial Intelligence (AI) for staff recruitment, retention, or satisfaction	100%	37%

## FINANCIAL SUSTAINABILITY (N=6)

Specific T/TA Need	State	National
Implement best practices and strategies to prepare for transformation and payment reform	83%	59%
Integrate dentistry, vision, and behavioral health in value-based payment reform	83%	51%
Improve coding for more accurate financial modeling	83%	52%

## EMERGENCY PREPAREDNESS (N=3)

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

**PATIENT EXPERIENCE (N=7)**

<b>Specific T/TA Need</b>	<b>State</b>	<b>National</b>
Develop patient education materials targeted to the needs of marginalized populations, including older adults	100%	55%
Develop patient education materials targeted to the needs of marginalized populations, including pregnant people	80%	41%

**TECHNOLOGY (N=4)**

The response rate for this T/TA topic was fewer than 5 individuals; therefore, no aggregate state-level data is provided. For more information on the national results for this topic, please refer to the full report.

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$6,625,000 with 0% financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).