

**Introductory Training in NACHC's Clinical Leadership Symposium Series**

***(Formerly Training for New Clinical Directors)***

**Agenda**

***Day 1***

- 7:30 – 8:10 AM Breakfast, Check-in, and Networking
- 8:10 – 9:10 AM Welcome, Introductions & Overview of Schedule
- 9:10 – 9:40 AM Community Health Center Milestones & History of the National Health Service Corps (NHSC)  
**Learning Objectives:**
- Describe the general history of the health center movement.
  - Describe the value of the National Health Service Corps (NHSC)
- 9:40 – 10:30 AM Role of the Clinical Leader  
**Learning Objectives:**
- Work as a team with the CEO.
  - Create a positive clinical environment in which innovation is valued and rewarded.
  - Describe three qualities a Clinical Leader needs to complement the leadership team and three challenges that require the Clinical Leader's leadership.
- 10:30-10:45 AM Break
- 10:45 – 11:35 AM Role of the Clinical Leader (Continued)  
**Learning Objectives:**
- Work as a team with the CEO.
  - Create a positive clinical environment in which innovation is valued and rewarded.
  - Describe three qualities a Clinical Leader needs to complement the leadership team and three challenges that require the Clinical Leader's leadership.

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11:35-11:45 AM	Introduction to Case Study Discussions
11:45 – 12:15 PM	Case Study Team Discussion
<b>12:15 to 1:00 PM</b>	<b>Networking Lunch</b>
1:00 to 1:45 PM	Quality Management & Practice Transformation <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Differentiate between Quality Management metrics associated with both outcome and process measurements.</b></li> <li>• <b>Recall quality management transformation practices.</b></li> </ul>
1:45 to 2:45 PM	Case Studies 1 and 2 - Presentation and Discussion
<b>2:45 – 3:00 PM</b>	<b>Break</b>
3:00 to 4:00 PM	Performance Evaluation: Review and Accreditation <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Translate the performance evaluation, review, and accreditation process into daily work recall.</b></li> <li>• <b>Recognize the common areas for all surveys / review and offer oversight for each.</b></li> </ul>
4:00 to 4:45 PM	Additional Delivery Models and Supporting Organizations <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Describe and enumerate the Additional Delivery Models and Supporting Organizations for health centers.</b></li> <li>• <b>Provide input from the frontlines.</b></li> </ul>
4:45 to 5:00 PM	Day 1 Wrap-up & Resources: NACHC Value Transformation Framework (VTF) & Elevate 2023 Videos, Q&A
<b>Day 2 – Friday, January 24</b>	
7:30 to 8:15 AM	Breakfast, Welcome Back: Recap Day 1 & Overview of Day 2
8:15 to 9:15 AM	Case Studies 3 and 4 - Presentation and Discussion

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*This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$6,625,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).*

9:15-10:00 AM	Funding Sources, Accountable Care Associations (ACOs), and Regulatory Expectations <b>Learning Objective:</b> <ul style="list-style-type: none"><li>• Describe, define, and recall the common Funding Sources, Accountable Care Organizations (ACOs) and the associated Regulatory Expectations.</li></ul>
10:00-10:20 AM	Finance 101 <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• Describe the revenue cycle using the common financial terms.</li><li>• Discuss key financial performance indicators.</li><li>• Apply program enhancements or additions with an increased understanding of financial implications and/or outcomes.</li></ul>
10:20 to 10:35 AM	Break
10:35 to 11:05 AM	Case Study 5 – Presentation and Discussion
11:05 to 12:30 PM	Malpractice & Risk Management <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• Describe the importance of malpractice coverage and articulate why scope must be addressed in the Operational Site Visit (OSV) and in Form 5C.</li><li>• Understand the importance of credentialing and privileging to manage overall risk.</li></ul>
12:30 to 12:40 PM	Break
12:40 to 1:45 PM	LUNCH and Wrap-up: Closing Remarks, Evaluations, and AAFP CMEs Certificates of Completion, NNOHA CDE Credits (Provided by NNOHA)