

Value Transformation Framework FACT SHEET

WHAT

Is the Value Transformation Framework?

The **Value Transformation Framework (VTF)**, is an organizing framework that helps health centers transform systems and enhance value. The VTF offers structure and support in health centers' transition from volume-based to value-based care.

Value is defined as the Quintuple Aim: improved health outcomes, improved patient experiences, improved staff experiences, reduced costs, and equity.

The VTF takes the multi-faceted health center system and breaks it down into 3 functional Domains—**Infrastructure**, **Care Delivery**, and **People**—and 15 Change Areas which health centers can target to improve performance. Supporting Action Guides, tools, and resources simplify research and evidence-based practices into manageable actions steps for each Change Area.



Value Transformation Framework
Advancing Health Centers toward the Quintuple Aim

WHY

Is This Framework Important for Health Centers Now?

With the transition to value-based care, health centers have a business imperative to focus on the Quintuple Aim. Balancing the complex task of transitioning to value-based care, and the overwhelming volume of information and best practices required to achieve systems change, requires a complex understanding of people, infrastructure, and care delivery models that drive value.

The Value Transformation Framework synthesizes and translates research, proven solutions, and promising practices into tangible action steps that build the foundation for high-quality health care.

Each of the **Value Transformation Framework's** 15 Change Areas play a vital role in health center transformation as organized by the 3 overarching Domains:

- **Infrastructure:** the components, including health information systems, policies, and payment structures, that build the foundation for reliable, high-quality health care
- **Care Delivery:** the processes and proven approaches used to provide care and services to individuals and target populations, such as evidence-based care and social drivers of health
- **People:** the stakeholders who receive, provide, and lead care at the health center, as well as partners that support the goals of high-value care

Download Action Guides and other **Value Transformation Framework** resources at: bit.ly/nachcqualitycenter.

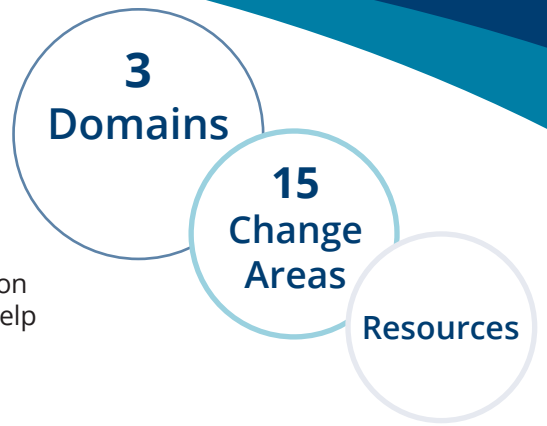


Value Transformation Framework

The Value Transformation Framework (VTF) guides health center efforts in **15 Change Areas** divided equally among **3 Domains**. These are areas that can be adjusted to improve health outcomes, patient and staff experiences, costs, and equity.

Start your journey by completing a self-assessment of where your organization is along a transformation continuum. The 15-item [VTF Assessment Tool](#) can help identify Change Areas your health center may target for improvement.

Start your Assessment today at reglantern.com/vtf



INFRASTRUCTURE

IMPROVEMENT STRATEGY
Define vision, goals, and action steps that drive transformation and improved performance.

HEALTH INFORMATION TECHNOLOGY
Leverage health information technology to track, improve, and manage the Quintuple Aim.

POLICY
Pursue decisions, plans, and actions that help secure support and resources for health centers and expand access for underserved populations.

PAYMENT
Utilize value-based and sustainable payment methods and models to facilitate care transformation.

COST
Address the direct and indirect expense of delivering comprehensive primary care to health center patients while considering the total cost of care.

CARE DELIVERY

POPULATION HEALTH MANAGEMENT
Use data on patient populations to target interventions that advance the Quintuple Aim.

PATIENT-CENTERED MEDICAL HOME
Employ a model of care that transforms the delivery of primary care into a comprehensive, patient-centered system focused on high quality, accessible, and coordinated care.

EVIDENCE-BASED CARE
Make patient care decisions using clinical expertise and best-practice research integrated with patient values and self-care motivators.

CARE COORDINATION AND CARE MANAGEMENT
Facilitate the delivery and coordination of care for high-risk and other patient segments through targeted services, provided when and how needed.

SOCIAL DRIVERS OF HEALTH
Address the social, economic, and environmental circumstances that influence patients' health and the care they receive.

PEOPLE

PATIENTS
Intentionally and actively incorporate the patient perspective into governance, care system design, and individual care.

CARE TEAMS
Utilize groups of staff with different skills to work together to deliver and improve care, offering a wider range of services more efficiently than a provider alone.

GOVERNANCE AND LEADERSHIP
Apply position, authority, and knowledge of governing bodies (boards) and leaders to support and advance the center's transformation goals.

WORKFORCE
Leverage a trained and fully engaged staff to successfully address the health center's mission and goals, with optimal joy in work.

PARTNERSHIPS
Collaborate and partner with external stakeholders to pursue the Quintuple Aim.



The VTF is supported by a portfolio of tools and resources, including: the national Elevate learning community, evidence-based Action Guides, Reimbursement Tips, Microlearnings, and more! Register at <https://bit.ly/2023Elevate>.

