COMMUNITY HEALTH CENTER

ENABLING SERVICES

Enabling Access and Improving Health Outcomes

ENABLING SERVICES

Enabling services are non-clinical services that enable individuals to access health care and improve health outcomes. Examples of enabling services include case management, translation/interpretation, transportation, health education, enrollment assistance, and more.
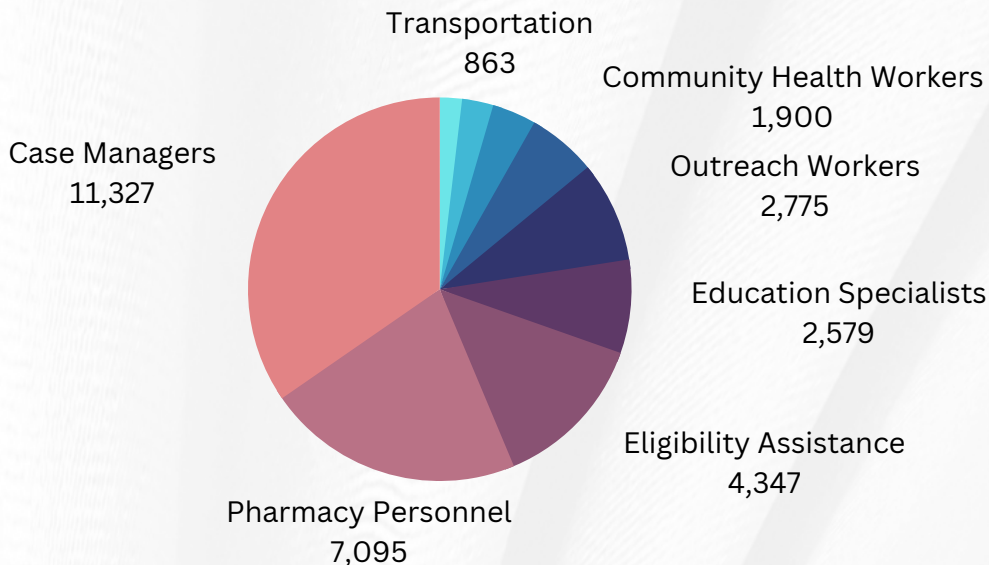
ENABLING SERVICES IMPROVE PATIENT CARE

Health center patients who used enabling services have a higher likelihood of...

- Getting enrolled in health insurance coverage
- Getting a routine checkup
- Getting a flu shot
- Being satisfied with care

ENABLING SERVICES STAFF

Over 32K Full-time equivalent employees

Pie chart of enabling services staff:
- Transportation 863
- Community Health Workers 1,900
- Case Managers 11,327
- Outreach Workers 2,775
- Education Specialists 2,579
- Eligibility Assistance 4,347
- Pharmacy Personnel 7,095

HEALTH CENTERS SERVE PATIENTS WITH COMPLEX NEEDS

1.3M Patients experiencing homelessness

5.7M Patients at public housing sites

1M Agricultural workers and families

767K School-based health center patients

400K Veterans

7.4M Patients best served in a language other than English