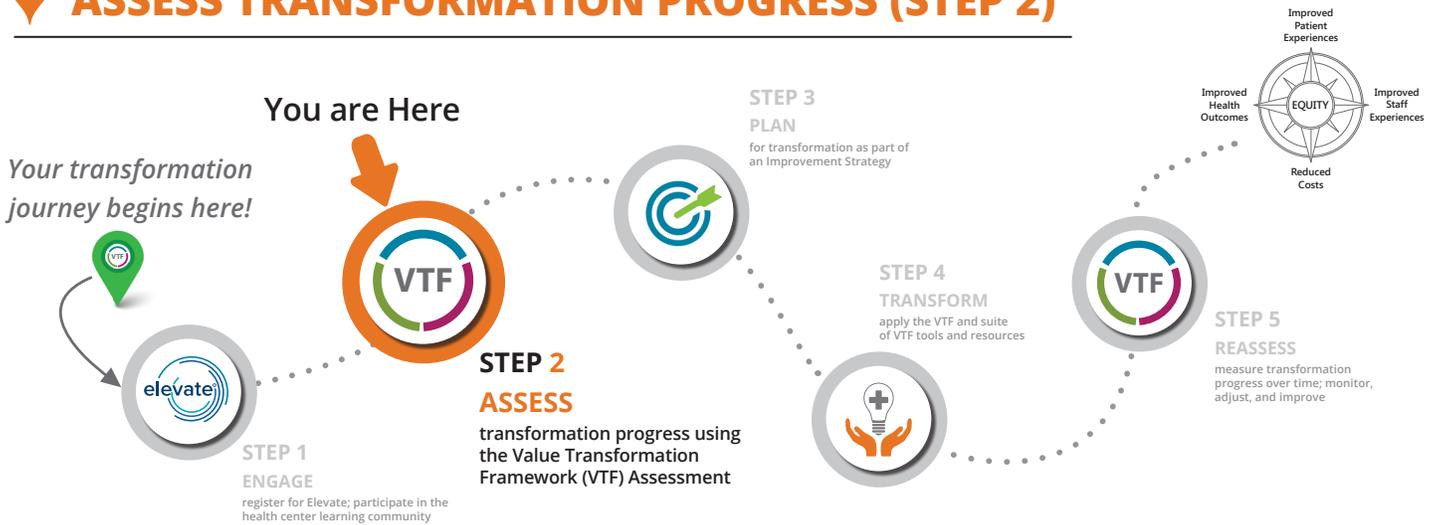


VALUE TRANSFORMATION FRAMEWORK ASSESSMENT

Action Brief

ASSESS TRANSFORMATION PROGRESS (STEP 2)



WHAT

is the Value Transformation Framework (VTF) Assessment?

The VTF Assessment is a tool that enables health center staff to assess organizational progress in areas of systems change important to health center transformation and the transition to value-based care.

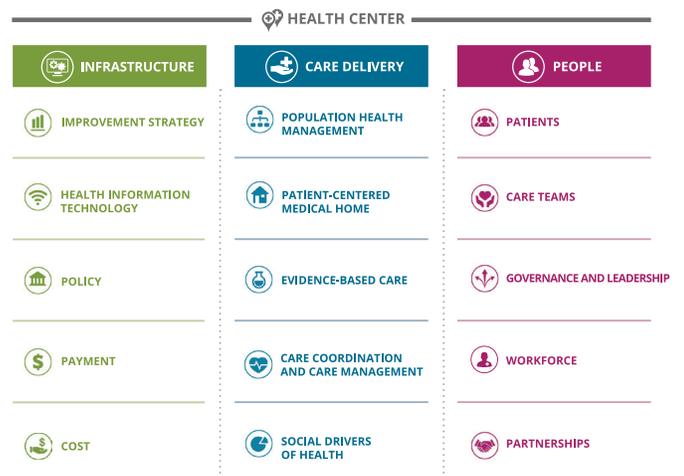
The Assessment is organized by the 3 Domains of the Value Transformation Framework:

Infrastructure The components, including health information systems, policies, and payment structures that build the foundation for delivering reliable high-quality health care.

Care Delivery The processes and proven approaches used to provide care and services to individuals and target populations, such as evidence-based care and social drivers of health.

People The stakeholders who receive, provide and lead care at the health center, as well as partners that support the goals of value-based care.

It includes one assessment question for each of the 15 Change Areas. Depending on the Change Area, this question may be further broken into sub-topics.





HOW TO USE THE VALUE TRANSFORMATION FRAMEWORK (VTF) ASSESSMENT

Individuals measure organizational progress along a continuum from '1' (learning) to '5' (expert).

Learning A learning organization has awareness but needs additional development or training.

Basic A basic organization performs at a foundational level or can perform with support or guidance.

Applied An applied health center puts knowledge and skills into practical use independently.

Skill A skilled health center is proficient at handling complex situations and can coach others in skills.

Expert An expert health center demonstrates mastery, and shares knowledge and skills with others; innovates.

The tool is designed to be completed by multiple staff across the organization, with results shared and discussed. Health centers can electronically share their averaged score with their primary care association (PCA) and health center controlled network (HCCN) to help drive transformation efforts at the state and regional level.



PCAs & HCCNs: There is also a VTF Assessment tool designed specifically for PCAs/HCCNs! This tool allows PCA/HCCN staff to reflect on professional skills. Individuals can assess core competencies for coaching health centers in 15 areas of health center systems change and 2 coaching skills. Scores are private and intended to guide professional development.

WHY

use the VTF Assessment to Advance Transformation Efforts?

With the transition to value-based care, health centers have a business imperative to focus on the Quintuple Aim - improved health outcomes, improved patient experiences, improved staff experiences, reduced costs, and equity. Balancing the complex task of transitioning to value-based care, and the overwhelming volume of information and best practices required to achieve systems change, requires a complex understanding of people, infrastructure, and care delivery models that drive value.

The VTF Assessment allows staff to measure organizational progress in 15 Change Areas important to health center transformation and the transition to value-based care. NACHC's Quality Center provides resources that can be used together with assessment findings to support health center systems transformation (Step 4). The VTF Assessment can be completed at the beginning of a transformation initiative to set a baseline and then repeated over time to assess improvement. Assessment scores highlight opportunities for improvement and areas where the health center can focus improvement areas.

HOW

to complete the VTF Assessment?

Access to the VTF Assessment is FREE and takes about 20-30 minutes to complete. Follow the steps below to get started.



Sign in to Access the VTF Assessment.

Access the tool at reglantern.com/vtf.

First-time users will need to register with RegLantern and verify an email. To register:

- Click 'NACHC Value Transformation Framework' under Tools & Resources on the left-side of the page.
- Select 'Enroll' on the NACHC Value Transformation Framework page to open a pop-up where you type the name of your organization from which to select a match.
- For health center users, select the PCA/HCCN you are affiliated with if you choose to share organizational results. Begin by typing their name in the 'Find your PCA' and 'Find your HCCN' sections.
- Access [VTF Assessment Health Center detailed instructions](#), if needed.



HOW TO USE THE VALUE TRANSFORMATION FRAMEWORK (VTF) ASSESSMENT

Complete VTF Assessment

Click 'My Organizational Assessment' to get started. For each of the 15 Change Areas, choose the level that best reflects your health center's current processes and capabilities. If your health center can perform some but not all the activities or functions at a given level, select the next level lower (e.g., select the level for which your health center has met all the criteria in the description). To preview the full health center VTF Assessment tool email the QualityCenter@nachc.org.



Click 'PCA/HCCN/NTTAP' Staff Assessment to access the tool designed for individual staff members of state, regional, and national partners. Access PCA/HCCN VTF Assessment detailed instructions, if needed.

Submit VTF Assessment

After reading and making selections within each of the 15 Change Areas, click 'Submit to NACHC' at the bottom of the page. Your scores can now be viewed by your colleagues and your PCA and HCCN (with permission).

Share Results

After you complete the VTF Assessment, encourage other staff from your health center to complete the assessment as well. Share and discuss assessment results. Remember, there is no 'winning' score in this assessment; the goal is to provide an objective assessment of your organization to identify areas for growth and improvement.