

Pandemic Triggered Staff Losses at Health Centers

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Community Health Centers have experienced unprecedented rates of workforce attrition due to pandemic-related stressors and other factors in the past few months. To better understand how much and who of their workforce they have lost, the contributing factors, and policy options to ameliorate the situation, NACHC surveyed health centers around the country in early 2022. Here are the findings:

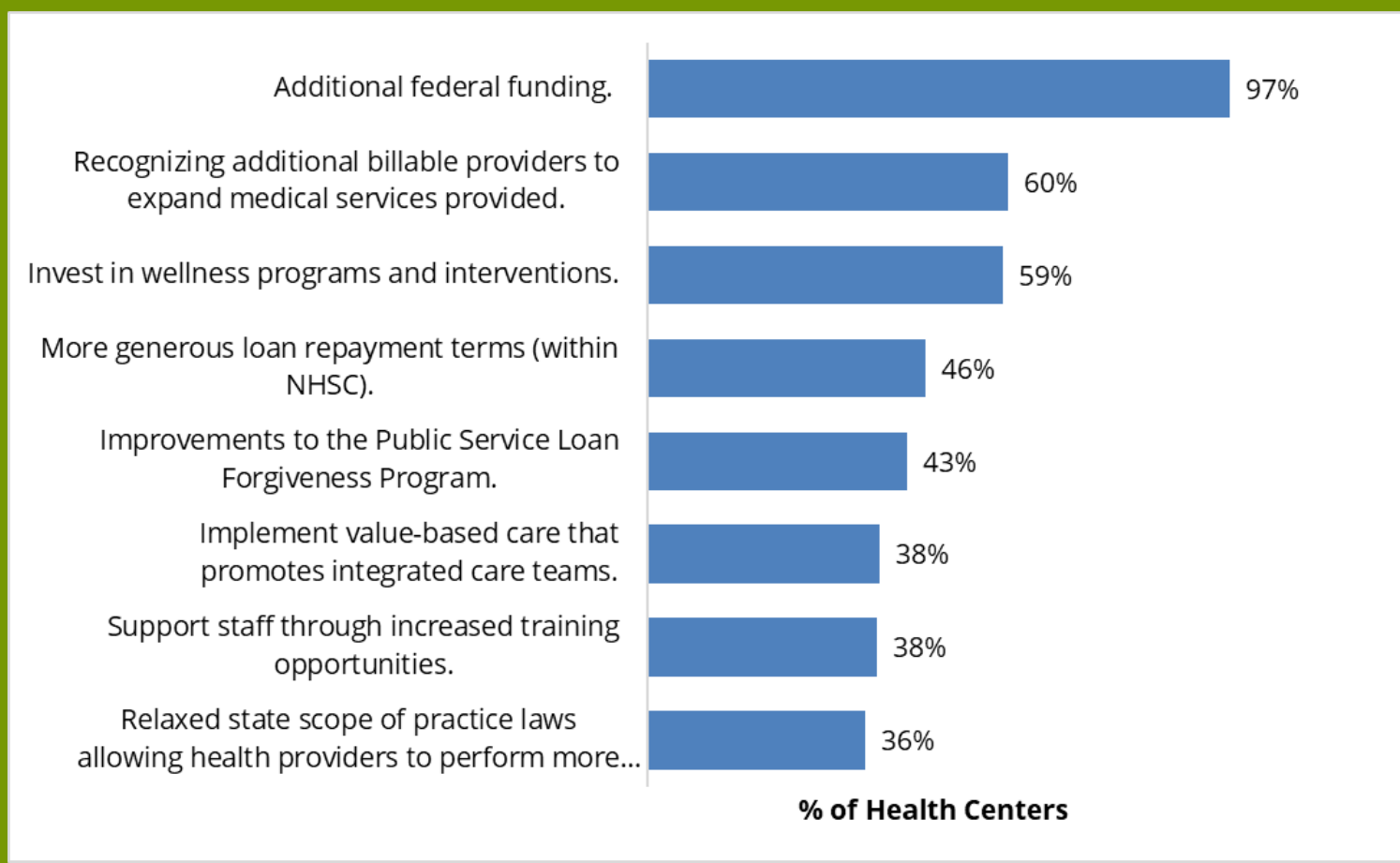
68% of health centers surveyed report losing 5-25% of their workforce in the last 6 months, with urban and larger health centers experiencing higher rates of attrition compared to rural and smaller health centers.



Financial opportunity at a larger health care organization is the most common reason for staff departure, with half of health centers believing that their employees who left for such received 10-25% wage increases.

Health centers experienced the highest loss among nurses followed by administrative staff.

Policies to Solutions for Staff Retention



Data come from a survey of Federally Qualified Health Centers (FQHCs) by NACHC's research department February 2022 (N=263). Respondent pool accurately represents location and characteristics of larger FQHC population. For more information, please view the accompanying report or email research@nachc.org.