HUMAN CENTERED DESIGN

1
WHAT IS THIS PROJECT'S GOAL, SCOPE, AND OUTCOME?

GOAL

USE CASE

2A
WHAT IS THE SITUATION THAT NEEDS TO BE IMPROVED?

PERSONA

2B
WHO ARE THE PATIENTS AND CARE TEAM MEMBERS INVOLVED IN THE USE CASE?

SOLUTION

4
WHAT SOLUTION OR INTERVENTION WILL BE USED TO IMPROVE THE PERSONA'S SITUATION OR EXPERIENCE?

DICTIONARY

3
WHAT INFORMATION IS NEEDED TO DEFINE WHO, WHERE, AND WHAT WILL BE IMPROVED AND MEASURED?